



Skills

Javascript | Typescript | Node.js | Express | React | Redux | jQuery | SQL | NoSQL | PostgreSQL | MongoDB | TanStack Query | Axios | Firebase | Socket.io | Pug | Plaid | Stripe | CSS | HTML | Excel | Google APIs | Next.js | Typescript | Database queries | SFTP | Frontend | Backend | Full-Stack

Key Characteristics

Initiative taker | Innovator | Team player | Voice of the client | Positive impact | People developer | Revenue driver | Thrives in startup environment | Will to learn | Self-sufficient | Competitive mindset | Autonomous | Plays to win

Work Experience

Betterment

Senior Payroll Services Associate, promotion

February 2021 - Present

- 401k powerhouse from payroll integrations to compliance or legal complexities with the web application or operational demands.
- Connect new and converting 401k payroll integrations on the employer level with a seamless experience for companies with over 300 employees, 10 million AUM and for over 150 companies at any given time.
- Correct payrolls for companies with over 2 million dollars in gross wages each pay cycle.
- Surface and prioritize product growth with practical and effective improvements by considering high dollar clients, potential clients, driving funded accounts to almost double each month from the previous year.
- Answer any payroll integration related questions from support teams internally.
- Take over sensitive or difficult situations when needed for high stakes deals to deliver on client expectations.
- Create documentation and training resources for product behavior.
- Surface compliance issues and operational improvements for 401k checkpoints year to year and leverage the business impact for product enhancements to eliminate all risk for System and Organization Controls auditors.

Onboarding Associate

February 2021 - Present

- Doubled 401(k) plan count in first year from hire, from less than 1000 active plans to over 2000.
- Focus on high dollar plans tripled the assets under management('AUM') and brought the funded participant accounts to We 75% for the 401k business in one year.
- Shifted the business to focus on plans converting from other providers due to revenue generation and boost in AUM.
- Expedite onboardings for top tiered plans and conversion plan transfer specialist.
- Connecting API and SFTP integrations and troubleshooting while being a main contact point for all teams from engineering/billing/management/support for complicated issues.
- Taking ownership of any obscure issues that surface for the onboarding team and following through until resolved.
- Led training, new hire interviews and taking initiative to train anyone from senior directors to associates and create resources, and team procedures.

Rocket Club Hoboken

Assistant Director

November 2019 - August 2021

- Elevated enrollment to an overall 40% increase while addressing the needs of enrollment requirements for maximum enrollment retention.
- Delegated responsibilities to instructors of each class to up-level curriculum, speak to their knowledge and create a lively and personalized student experience.

Education

Manhattan School of Music

Sept. 2017 - May 2019

- Master's Degree

Johns Hopkins University

Sept. 2009 - May 2013

- Bachelor's Degree

Courses

React - The Complete Guide Maximilian Schwarzmuller**Aug. 2023 - Oct. 2023****Node.js, Express, MongoDB & More** Jonas Schmedtmann**June 2021 - Dec. 2021****The Complete JavaScript Course** Jonas Schmedtmann**Dec. 2020 - June 2021****Advanced CSS and Sass** Jonas Schmedtmann**July 2020 - Dec. 2020**