

Jarryd van Rooyen

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11 Meranti Cres, Albany Creek QLD 4035, Australia

IT SUPPORT SPECIALIST

I'm a dedicated and driven individual with hands on experience across several industries including IT, construction, and automotive. I'm passionate about creating intuitive, efficient solutions that address real world, day to day challenges in any field I apply myself to.

KEY COMPETENCIES

Systems administration and troubleshooting	Hardware and software installation Cybersecurity best practices	Problem-solving and analytical skills
Network configuration and security	Technical documentation and reporting	Strong communication and collaboration

PROFESSIONAL EXPERIENCE

Atmosoft **Mar 2024 - Mar 2025**

IT Support Specialist

Provided technical support for hardware, software, and network issues across multiple systems. Diagnosed and resolved user problems, maintained system performance, and assisted with installations, updates, and troubleshooting. Delivered clear, effective support to end users both remotely and in person.

Team Moto **Feb 2023 - Feb 2024**

Motorbike mechanic

Built new motorcycles from the ground up while performing routine servicing, installing new systems and parts, and diagnosing ECU issues using specialized software. Maintained a high standard of mechanical precision and performance throughout all stages of assembly and repair.

WFM Electrical / M2 Electrical / QLD Electrical **Jan. 2021 - Nov 2023**

Apprentice Electrician

Worked on large-scale projects (\$10–150M), ensuring electrical safety and code compliance. Followed detailed plans, coordinated with other trades in site meetings, and completed rough-in and fit-off work for new and existing buildings.

EDUCATION & CERTIFICATIONS

Year 11

Bundoora Secondary College

Cert 4 in Cyber Security

TAFE Queensland

SOFTWARES

OWASP ZAP

SQL SERVER

Python scripting

Nexus Server

Microsoft Azure

Microsoft Suite

Kali Linux

BAS Simulators