Monthly Downgrade Rate (%)

| Plan Change Month Number | Plan Change Month | Plan Change Type | Total Downgraded Users | Monthly Downgrade Rate (%) | Platform |
|---------------------------------|-------------------|------------------|-------------------------------|----------------------------|----------|
| 2 | February | Downgrade | 41 | 0 | Jotstar |
| 3 | March | Downgrade | 85 | 107.3 | Jotstar |
| 4 | April | Downgrade | 100 | 17.7 | Jotstar |
| 5 | May | Downgrade | 147 | 47.0 | Jotstar |
| 6 | June | Downgrade | 178 | 21.1 | Jotstar |
| 7 | July | Downgrade | 248 | 39.3 | Jotstar |
| 8 | August | Downgrade | 311 | 25.4 | Jotstar |
| 9 | September | Downgrade | 258 | -17.0 | Jotstar |
| 10 | October | Downgrade | 300 | 16.3 | Jotstar |
| 11 | November | Downgrade | 422 | 40.7 | Jotstar |
| 12 | December | Downgrade | 652 | 54.5 | Jotstar |

| Plan Change Month Number | Plan Change Month | Plan Change Type | Total Downgraded Users | Monthly Downgrade Rate (%) | Platform |
|--------------------------|--------------------------|------------------|-------------------------------|----------------------------|-----------|
| 2 | February | Downgrade | 427 | 0 | LioCinema |
| 3 | March | Downgrade | 817 | 91.3 | LioCinema |
| 4 | April | Downgrade | 918 | 12.4 | LioCinema |
| 5 | May | Downgrade | 1162 | 26.6 | LioCinema |
| 6 | June | Downgrade | 1755 | 51.0 | LioCinema |
| 7 | July | Downgrade | 2034 | 15.9 | LioCinema |
| 8 | August | Downgrade | 2165 | 6.4 | LioCinema |
| 9 | September | Downgrade | 2497 | 15.3 | LioCinema |
| 10 | October | Downgrade | 2515 | 0.7 | LioCinema |
| 11 | November | Downgrade | 3595 | 42.9 | LioCinema |
| 12 | December | Downgrade | 2974 | -17.3 | LioCinema |