POLITECNICO
MILANO 1863

Project Plan Document

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v1.0

Contents

1 Introduction

1.1 Purpose and scope

This document represents the Project Plan Document for the PowerEnJoy project. Its main purpose is to analyze the expected complexity of PowerEnJoy and assist the project leader in the phase of cost and effort estimation. This information can be subsequently used as a guidance to de

fine the required budget, the resources allocation and the schedule of the activities., as well as a compedium for stakeholders to decide wether to invest in the project.
In the

first section, we use the COCOMO approach based on Function Points, in order to provide an estimate of the expected size of PowerEnJoy both in terms of lines of code and of the cost/effort required to actually develop it.
In the second section we explore the possible flow of the developing through its different phases, in order to allocate the resources in an optimal way along the time necessary to complete the job.
Finally, we discuss on the possible risks that myTaxiService could face during the various phases of the project and elaborate general conclusions.

1.2 Function points and weights

Through the following chapter, we present considerations related to the different software elements composing the system. Here we resume their role one by one, reporting the pre-defined set of weights used to compute the function points:

- **ILF**: files used to store persistent information necessary for the functions of the logic.
- **EIF**: files used to store persistent information necessary for the functions that manage the interaction with the external components (ex. APIs).

For Internal Logic Files and External Logic Files

	Data Elements		
Record Elements	*1-19*	*20-50*	*51+*
1	Low	Low	Avg
2-5	Low	Avg	High
6+	Avg	High	High

- **EI**: elementary external input acttivities

For External Input

	Data Elements		
File Types	*1-4*	*5-15*	*16+*
0-1	Low	Low	Avg
2-3	Low	Avg	High
4+	Avg	High	High

- **EO**: elementary external output acttivities
- **EQ**: elementary external output acttivities

For External Output and External Inquiry

	Data Elements		
File Types	*1-5*	*6-19*	*20+*
0-1	Low	Low	Avg
2-3	Low	Avg	High
4+	Avg	High	High

2 Definitions, acronyms and abbreviations

2.1 Definitions

2.2 Acronyms

- FP: Function Points.
- ILF: Internal Logic File
- EIF: External Interface File.
- EI: External Input.
- EO: External Output.
- EQ: External Inquiries.
- DBMS: Database Management System.
- API: Application Programming Interface.

2.3 Abbreviations

3 Project size, cost estimation and effort estimation

In this paragraph we provide our extimation regarding the expected size, cost and required effort for the development of PowerEnJoy application.
For what concerns the size estimation we used function points approach, taking into account a realistic amount of lines of code for each of the major functionalities of the application. All the analysis is brought on from the point of view of the business logic, without taking into account the user interface.
In the subsection of cost estimation we decided to use the COCOMO approach, wich is based on the FP previously calculated.

3.1 Size estimation: function points

For Internal Logic Files and External Logic Interface

	Data Elements		
Record Elements	*1-19*	*20-50*	*51+*
1	Low	Low	Avg
2-5	Low	Avg	High
6+	Avg	High	High

For External Output and External Inquiry

	Data Elements		
File Types	*1-5*	*6-19*	*20+*
0-1	Low	Low	Avg
2-3	Low	Avg	High
4+	Avg	High	High

For External Input

	Data Elements		
File Types	*1-4*	*5-15*	*16+*
0-1	Low	Low	Avg
2-3	Low	Avg	High
4+	Avg	High	High

So we can resume the weights we will use along the discussion as follows.

UFP Complexity Weights

	Complexity Weight		
Function Type	*Low*	*Average*	*High*
Internal Logic Files	7	10	15
External Logic Files	5	7	10
External Inputs	3	4	6
External Outputs	4	5	7
External Inquiries	3	4	6

3.2 Internal Logic Files (ILFs)

Here we report the ILFs used by PowerEnJoy to store the information it needs to offer the required functionalities. The ILFs presented below reflects the entities designed for the DB of the application (refer to the DD for a complete description of the DB structure).

ILF	Complexity	FPs
PaymentInfo	Low	7
Users	Average	10
Operators	Average	10
Invoices	Low	7
Notifications	Low	7
Rides	Low	7
Cars	Average	10
MinorIssues	Low	7
SafeParkingAreas	Average	10
SpecialParkingAreas	Average	10
Total		85

3.3 External Interface Files (EIFs)

Our system manages some operations with the aid of external APIs. We need to interact with Maps API and Navigation API in order to show the map and to guide the user during his trip. Similarily, we use the Payment Manager API in order to process our clients' payments and Driving License Authority API to elaborate information about the driving licence of a new user that join our service, and lastly we use an e-mail API to send mail to users.

EIF	Complexity	FPs
Maps API	Low	7
Navigation API	Average	10
Payment Information API	Average	10
Driving License Authorithy API	Low	7
E-Mail API	Low	7
Total		34

3.4 External Inputs (EIs)

In this paragraph we take into account the transactional function point, allowing users to maintain Internal Logical Files (ILFs) through the ability to add, change and delete the data.
Between the functional requirements listed in the RASD, we have identified the following functionalities, labelled as External Input.

EI	Complexity	FPs
Sign up	Average	4
Log in	Low	3
Reservation request	Low	3
Cancel a reservation	Low	3
Search for cars located nearby or by specifying an address	Low	3
Navigation to a car	Low	3
Navigation to a place	Low	3
Enable money saving option	Low	3
Make a report about a car	Average	4
Unlock reserved car	Low	3
Request a new password	Low	3
Request a new password	Low	3
Show last rides' invoices	Low	3
Insertion of password in order to ignite the engine	Low	3
Total		42

3.5 External Inquiries (EQs)

External Inquiries represent data retrieval requests performed by a user that don't require complex computations.
PowerEnJoy offers to the user information about invoices, reservations, safe and special parking areas and cars. It also offers to our operators information about minor issues and rides.

EQ	Complexity	FPs
Retrieve last invoices	Average	4
Retrieve reservation info	Low	3
Retrieve safe parking area	Low	3
Retrieve special parking area	High	6
Retrieve car's information	Average	4
Retrieve minor issue	Average	4
Retrieve rides	Average	4
Total		28

3.6 External Outputs (EOs)

This Transactional Function point gives the user the ability to produce outputs. The results displayed are derived using data that is maintained and data that is referenced. In function point terminology the resulting display is called an External Output (EO). In accordance to the RASD documents, we have identified these points:

EO	Complexity	FPs
Send password to user	Low	4
Sign up confirmation	Low	4
Show current reservation time	Low	4
Show reservation confirmation	Low	4
Show last rides' invoices	Average	5
Show canceling reservation	Low	4
Show navigation tips	Average	5
Show cars located nearby or by specifying an address	Average	5
Show money saving option navigation tips	Average	5
Show almost empty battery notification	Low	4
Show non-uniform cars' distribution notification	High	7
Show technical issue notification	High	7
Show driver recognition confirmation	Low	4
Show engine deactivation notification	Low	4
Show 8 hours' driving time exceeded notification	Low	4
Total		70

3.7 Overall estimation

Here we present the summation of the total FP calculated in the previous steps:

Function Type	Value
Internal Logic Files	85
External Interface Files	34
External Inputs	42
External Inquiries	28
External Outputs	70
Total	259

With regard to the FP method, the total value is correlated to the expected effort to be put into the deployment of the system. We use the constant values reported in www.qsm.com for calculating the lower and upper bounds in the number of lines of code deployed in J2EE language.
Depending on the conversion rate, we have a lower bound of:

$$\text{SLOC} = 259 * 46 = 11914$$

and an upper bound of

$$\text{SLOC} = 259 * 67 = 19684$$

4 COCOMO II

4.1 Software scale drivers analysis

In the following lines we present a brief description of the software scale drivers taken into consideration by the COCOMO II software, with :

- **Precedentedness (PREC)**: it reflects the previous experience of the team with the development of projects similar to the current one. Since we are not expert in the field, we chose to set the value to *very low*.
- **Development flexibility (FLEX)**: it reflects the degree of flexibility in the development process with respect to the external specification and requirements. Since there are very strict requirements on the functionalities but we were left with relative freedom in the choice of the technology to be used, this value is set to *low*.
- **Risk resolution (RESL)**: it reflects the level of awareness and reactiveness with respect to risks threatening the system. The risk analysis we performed covered the majority of possible bounds, so the value is set to *very high*.
- **Team cohesion (TEAM)**: it's an indicator of how well the team members work together in a cooperative way. For our team, the value is set to *very high*.
- **Process maturity (PMAT)**: the level reached in the creation of the system. On the 18 values scale, we reached the 11th level, so the value is set to *high*, coherently with the prescriptions of CSSE.

4.2 Software cost drivers analysis

In the following lines we present a brief description of the software cost drivers taken into consideration by the COCOMO II software, with :

- **Required software reliability (RELY)**: it represents the measure of the extent to which the software must perform its function over a period of time. We chose to set the value to *low*.
- **Data base size (DATA)**: it represents the effective size of our database. We estimated the fraction D/P and the result was around the value of 11, so we chose to set the value to *nominal*.
- **Product complexity (CPLX)**: it is the evaluated complexity of the produced software. The value is set to *nominal*, due to a complete analysis of device-dependent operations, data management operations, and user interface management operations.
- **Required reusability (RUSE)**: it represents the possibility to reuse the components in different environment. The value is set to *nominal*.
- **Documentation match to life-cycle needs (DOCU)**: it represents the suitability of the project's documentation to its life-cycle needs. This value is set to *nominal*, following the prescriptions of CSSE.

4.3 Platform factors analysis

In the following lines we present a brief description of the platform factors taken into consideration by the COCOMO II software, with :

- **Time constraint (TIME)**: it is a measure of the execution time constraint imposed upon a software system. This value is set to *high*, since we plan to use 70% of the execution time resource.
- **Main storage constraint (STOR)**: it is a measure of the degree of main storage constraint imposed on a software system or subsystem. This value is set to *nominal*, since we plan to use up to 50% of the main storage resources.
- **Platform volatility (PVOL)**: it is a measure of the amount of time that should pass before minor/major changes. This value is set to *low*, since we plan to make minor changes every month and major changes every year once the software is fully deployed.

4.4 Personnel factors analysis

In the following lines we present a brief description of the personnel factors taken into consideration by the COCOMO II software, with :

- **Analyst capability (ACAP)**: it represents the Analysis and Design ability, efficiency and thoroughness, and the ability to communicate and cooperate of the analysts. This value is set to *high*.
- **Programmer capability (PCAP)**: it represents the ability of the programmers employed in the project. This value is set to *high*.
- **Personnel continuity (PCON)**: it represents the percentage of personnel that does the turnover. This value is set to *very high*.
- **Applications experience (AEXP)**: it represents the previous experience of the project team in development on the same applications used in the current software. This value is set to *very low* (2 months previous experience).
- **Platform experience (PEXP)**: it represents the prevision for the necessity of a post-architecture. This value is set to *nominal* (1 year).
- **Language and tool experience (LTEX)**: it represents the previous experience of the project team in development in the same language used in the current project. This value is set to *very low*.

4.5 Project factors analysis

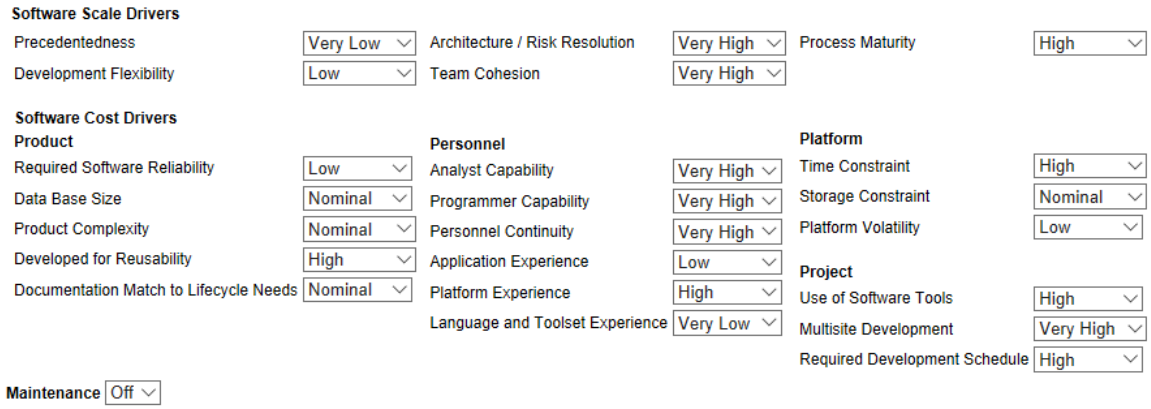
In the following lines we present a brief description of the personnel factors taken into consideration by the COCOMO II software, with :

- **Use of software tools (TOOL)**: it represents the level of maturity of the software used. This value is set to *high*.
- **Multisite development (SITE)**: it represents the level of the communication when the team worked in separated location. This value is set to *extra-high* (interactive multimedia used).
- **Requirement development schedule (SCED)**: it represents the schedule constraint imposed on the project team developing the software. This value is set to *high*.

5 Effort estimation

We represent below the result of the analysis operated by the official online tool of COCOMO II. The results presented refers to the upper and lower bounds pointed out in the first chapter and to the drivers' values set in the previous chapter.

5.1 Screen view



5.2 Effort (under) estimation

New	11914						
Reused	0	0	0				
Modified	0						

Software Scale Drivers

Precedentedness	Very Low	Architecture / Risk Resolution	Very High	Process Maturity	High
Development Flexibility	Low	Team Cohesion	Very High		

Software Cost Drivers

Product		Personnel		Platform	
Required Software Reliability	Low	Analyst Capability	High	Time Constraint	High
Data Base Size	Nominal	Programmer Capability	High	Storage Constraint	Nominal
Product Complexity	Nominal	Personnel Continuity	Very High	Platform Volatility	Low
Developed for Reusability	Nominal	Application Experience	Very Low	**Project**	
Documentation Match to Lifecycle Needs	Nominal	Platform Experience	Nominal	Use of Software Tools	High
		Language and Toolset Experience	Very Low	Multisite Development	Very High
				Required Development Schedule	High

Maintenance Off

Software Labor Rates

Cost per Person-Month (Dollars) 3000

Calculate

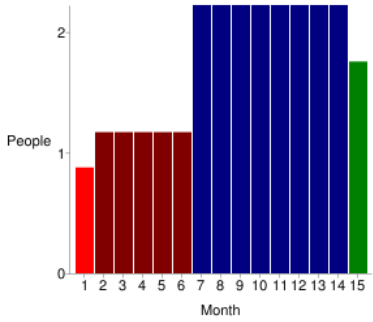
Results

Software Development (Elaboration and Construction)

Effort = 25.3 Person-months
Schedule = 13.9 Months
Cost = $76007

Total Equivalent Size = 11914 SLOC

Staffing Profile



Acquisition Phase Distribution

Phase	Effort (Person-months)	Schedule (Months)	Average Staff	Cost (Dollars)
Inception	1.5	1.7	0.9	$4560
Elaboration	6.1	5.2	1.2	$18242
Construction	19.3	8.7	2.2	$57766
Transition	3.0	1.7	1.8	$9121

Software Effort Distribution for RUP/MBASE (Person-Months)

Phase/Activity	Inception	Elaboration	Construction	Transition
Management	0.2	0.7	1.9	0.4
Environment/CM	0.2	0.5	1.0	0.2
Requirements	0.6	1.1	1.5	0.1
Design	0.3	2.2	3.1	0.1
Implementation	0.1	0.8	6.5	0.6
Assessment	0.1	0.6	4.6	0.7
Deployment	0.0	0.2	0.6	0.9

5.3 Effort (over) estimation

New 19684

Reused 0 0 0

Modified 0

Software Scale Drivers

Precedentedness	Very Low	Architecture / Risk Resolution	Very High	Process Maturity	High
Development Flexibility	Low	Team Cohesion	Very High		

Software Cost Drivers

Product		Personnel		Platform	
Required Software Reliability	Low	Analyst Capability	High	Time Constraint	High
Data Base Size	Nominal	Programmer Capability	High	Storage Constraint	Nominal
Product Complexity	Nominal	Personnel Continuity	Very High	Platform Volatility	Low
Developed for Reusability	Nominal	Application Experience	Very Low	**Project**	
Documentation Match to Lifecycle Needs	Nominal	Platform Experience	Nominal	Use of Software Tools	High
		Language and Toolset Experience	Very Low	Multisite Development	Very High
				Required Development Schedule	High

Maintenance Off

Software Labor Rates

Cost per Person-Month (Dollars) 3000

Calculate

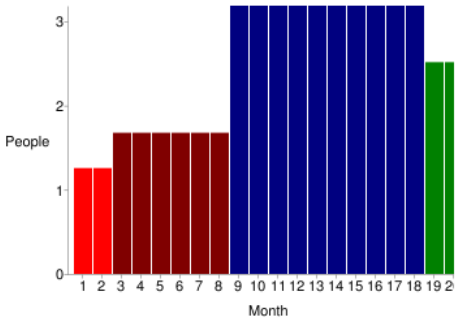
Results

Software Development (Elaboration and Construction)

Effort = 43.3 Person-months
Schedule = 16.5 Months
Cost = $129991

Total Equivalent Size = 19684 SLOC

Staffing Profile



Acquisition Phase Distribution

Phase	Effort (Person-months)	Schedule (Months)	Average Staff	Cost (Dollars)
Inception	2.6	2.1	1.3	$7800
Elaboration	10.4	6.2	1.7	$31198
Construction	32.9	10.3	3.2	$98794
Transition	5.2	2.1	2.5	$15599

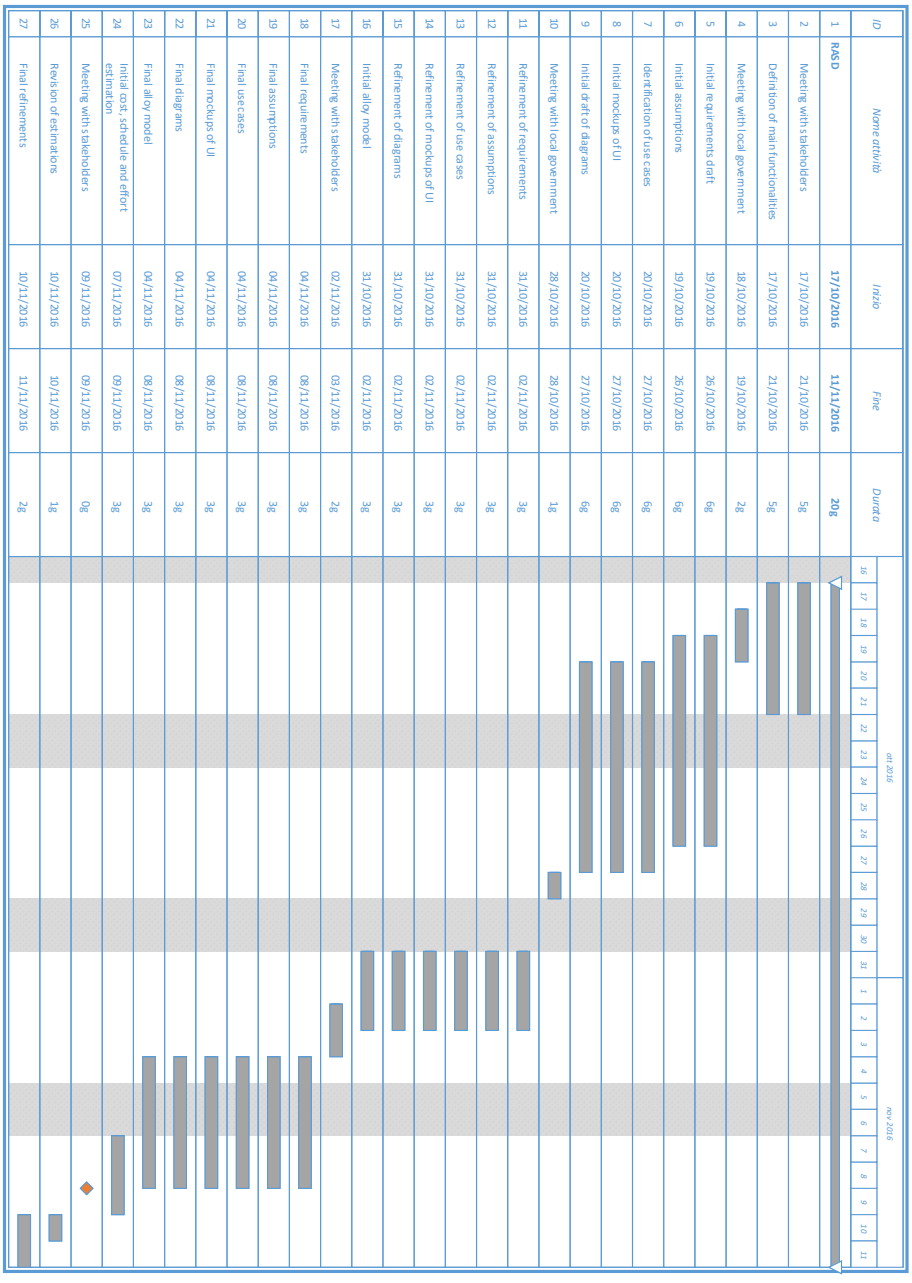
Software Effort Distribution for RUP/MBASE (Person-Months)

Phase/Activity	Inception	Elaboration	Construction	Transition
Management	0.4	1.2	3.3	0.7
Environment/CM	0.3	0.8	1.6	0.3
Requirements	1.0	1.9	2.6	0.2
Design	0.5	3.7	5.3	0.2
Implementation	0.2	1.4	11.2	1.0
Assessment	0.2	1.0	7.9	1.2
Deployment	0.1	0.3	1.0	1.6

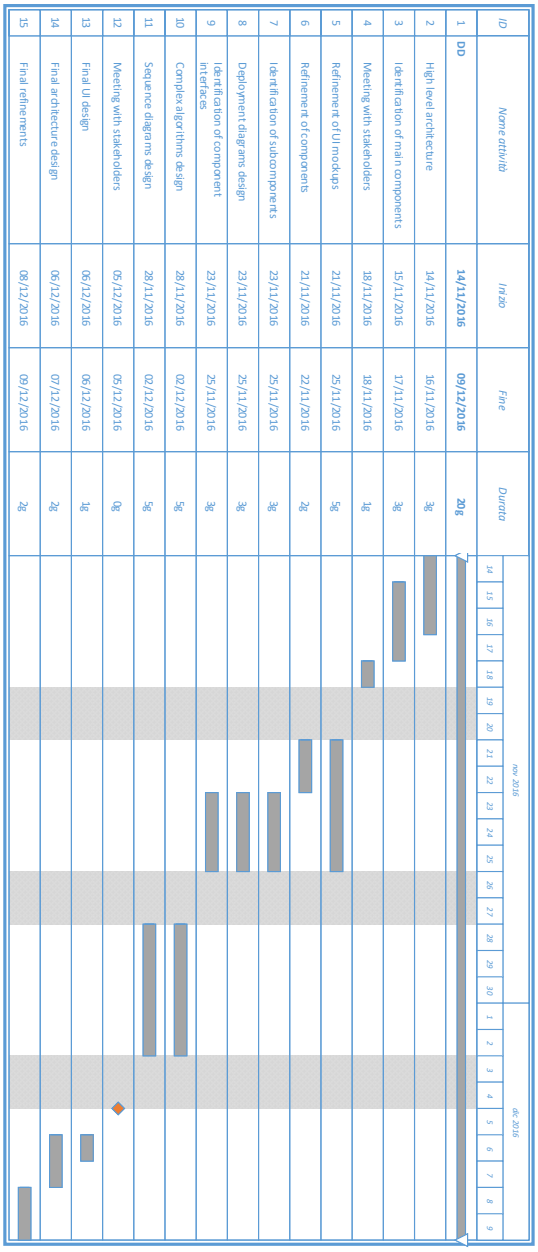
6 Scheduling

In this chapter provide a general, high-level project schedule. More accurate schedules will be defined during the project development to manage the internal organization of the single development phases. It is important to notice that, while this project is made for didactic purposes and no implementation, testing, deployment and start-up will be performed, we have nevertheless considered these steps as part of our schedule. This was made to try to take into account what could be the full development of this project, should it be entirely completed.
As COCOMO II modeling pointed out that for our project the lower bound work effort's prevision is worth 25.3 person-months. Since we are a three people group, we would need 25.3 / 3 = 8.43 months for developing our project entirely. We assumed to start our project (as it really happened) on October 17th and predicted to complete it within July 7th.
We used Gantt diagrams to highlight tasks duration, useful to schedule, coordinate and track each task providing a clear illustration of project's progress. In order to maintain readability, we have split the schedule in four main parts, each related to its main milestones. The first covers a time period which goes from October 17th to November 11th and concerns the RASD as actually happened. The second time period goes from November 13th to December 9th and concerns the DD as actually happened. The third is about the development phase and it is extended in a time period which goes from December 12th to June 2nd. The last is composed of two phases: deployment (June 5th – June 23rd) and start-up (June 26th – July 7th).

6.1 RASD

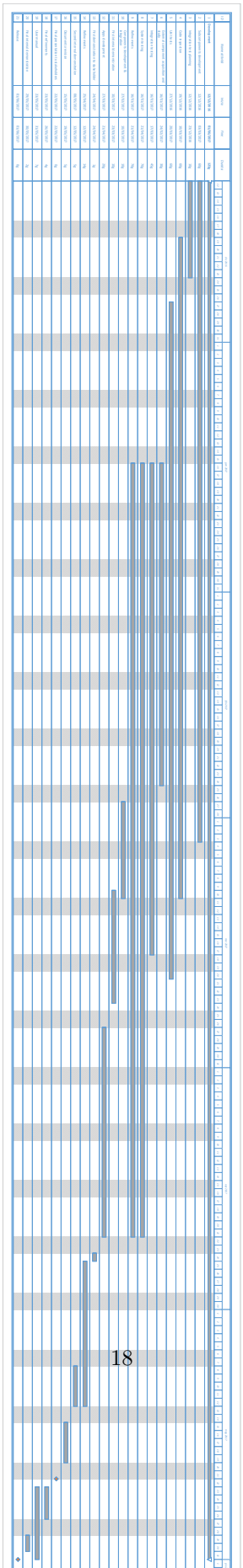

ID
Name attività
Inizio
Fine
Durata
ott 2016
nov 2016
1 RASD 17/10/2016 11/11/2016 20g
2 Meeting with takeholders 17/10/2016 21/10/2016 5g
3 Definition of main functionalities 17/10/2016 21/10/2016 5g
4 Meeting with local government 18/10/2016 19/10/2016 2g
5 Initial requirements draft 19/10/2016 26/10/2016 6g
6 Initial assumptions 19/10/2016 26/10/2016 6g
7 Identification of use cases 20/10/2016 27/10/2016 6g
8 Initial mockups of UI 20/10/2016 27/10/2016 6g
9 Initial draft of diagrams 20/10/2016 27/10/2016 6g
10 Meeting with local government 28/10/2016 28/10/2016 1g
11 Refinement of requirements 31/10/2016 02/11/2016 3g
12 Refinement of assumptions 31/10/2016 02/11/2016 3g
13 Refinement of use cases 31/10/2016 02/11/2016 3g
14 Refinement of mockups of UI 31/10/2016 02/11/2016 3g
15 Refinement of diagrams 31/10/2016 02/11/2016 3g
16 Initial alloy model 31/10/2016 02/11/2016 3g
17 Meeting with takeholders 02/11/2016 03/11/2016 2g
18 Final requirements 04/11/2016 08/11/2016 3g
19 Final assumptions 04/11/2016 08/11/2016 3g
20 Final use cases 04/11/2016 08/11/2016 3g
21 Final mockups of UI 04/11/2016 08/11/2016 3g
22 Final diagrams 04/11/2016 08/11/2016 3g
23 Final alloy model 04/11/2016 08/11/2016 3g
24 Initial cost, schedule and effort estimation 07/11/2016 09/11/2016 3g
25 Meeting with takeholders 09/11/2016 09/11/2016 0g
26 Revision of estimations 10/11/2016 10/11/2016 1g
27 Final refinements 10/11/2016 11/11/2016 2g

6.2 DD

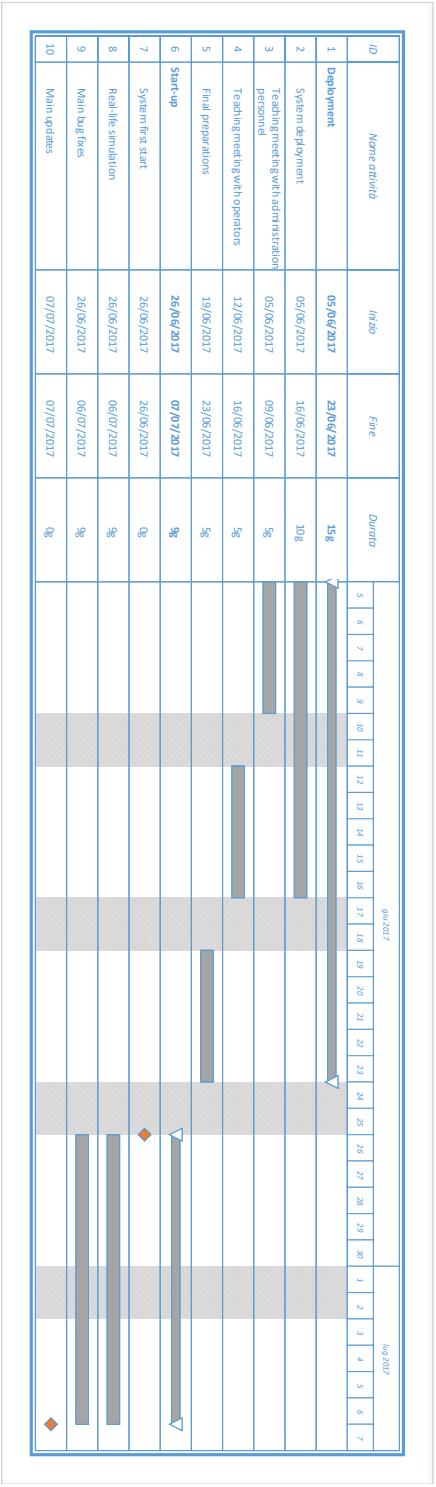


ID	Nome attività	Inizio	Fine	Durata
1	**DD**	**14/11/2016**	**09/12/2016**	**20g**
2	High level architecture	14/11/2016	16/11/2016	3g
3	Identification of main components	15/11/2016	17/11/2016	3g
4	Meeting with stakeholders	18/11/2016	18/11/2016	1g
5	Refinement of UI mockups	21/11/2016	25/11/2016	5g
6	Refinement of components	21/11/2016	22/11/2016	2g
7	Identification of subcomponents	23/11/2016	25/11/2016	3g
8	Deployment diagrams design	23/11/2016	25/11/2016	3g
9	Identification of component interfaces	23/11/2016	25/11/2016	3g
10	Complex algorithms design	28/11/2016	02/12/2016	5g
11	Sequence diagrams design	28/11/2016	02/12/2016	5g
12	Meeting with stakeholders	05/12/2016	05/12/2016	0g
13	Final UI design	06/12/2016	06/12/2016	1g
14	Final architecture design	06/12/2016	07/12/2016	2g
15	Final refinements	08/12/2016	09/12/2016	2g

6.3 Development



6.4 Deployment and Start Up

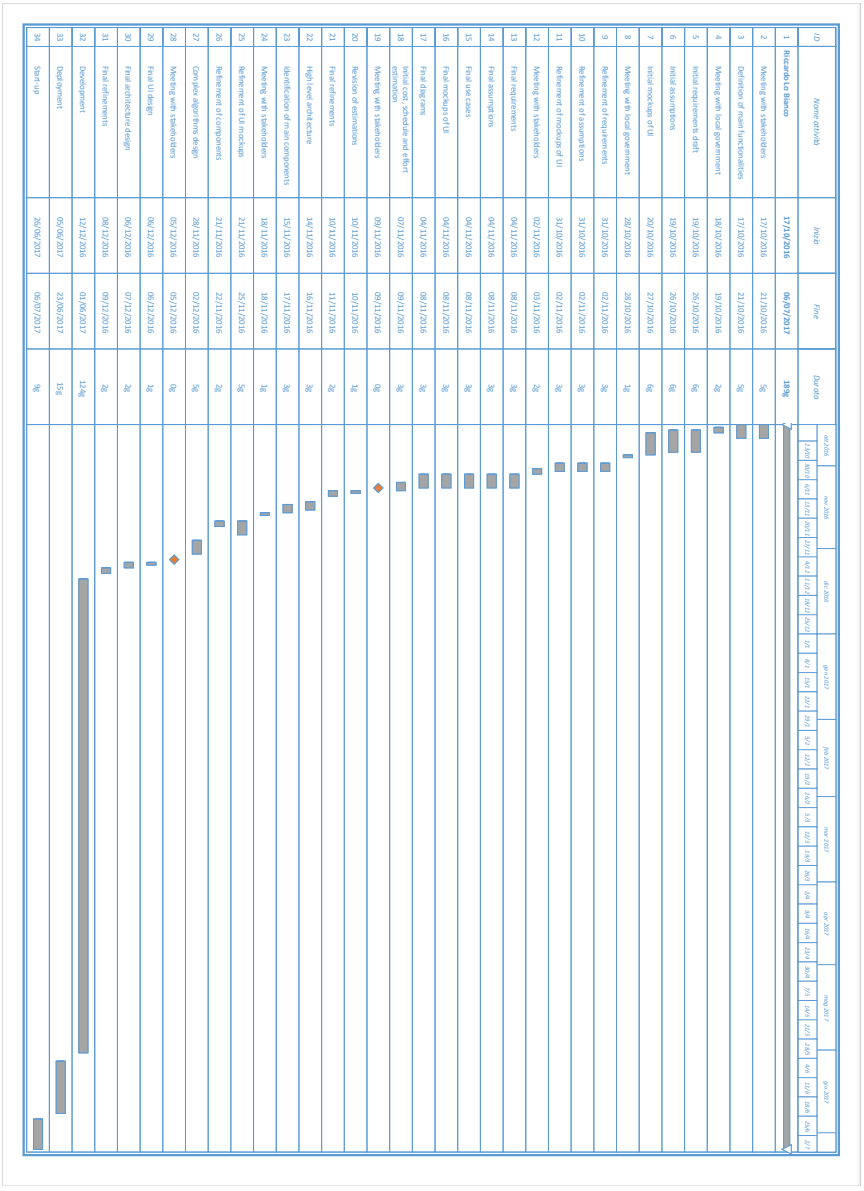


ID	Name attività	Inizio	Fine	Durata
1	**Deployment**	**05/06/2017**	**23/06/2017**	**15g**
2	System deployment	05/06/2017	16/06/2017	10g
3	Teaching meeting with administration personnel	05/06/2017	09/06/2017	5g
4	Teaching meeting with operators	12/06/2017	16/06/2017	5g
5	Final preparations	19/06/2017	23/06/2017	5g
6	**Start-up**	**26/06/2017**	**07/07/2017**	**9g**
7	System first start	26/06/2017	26/06/2017	0g
8	Real-life simulation	26/06/2017	06/07/2017	9g
9	Main bug fixes	26/06/2017	06/07/2017	9g
10	Main updates	07/07/2017	07/07/2017	0g

7 Resource allocation

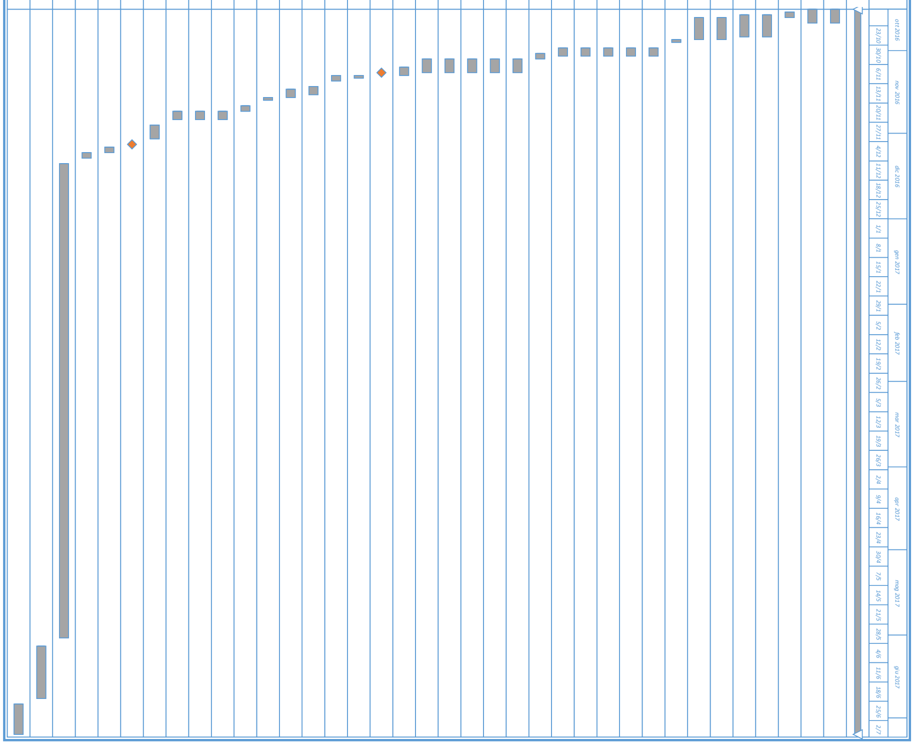
In this chapter we're going to provide a general overview of how the tasks defined in the schedule in the previous section will be divided among the three members of the development team. More accurate schedules will be defined during the project development itself to manage the internal organization of each development phase.
As we already mentioned in the previous section, we have also included activities in the requirement analysis and design phases that won't actually take place, like the stakeholder's meetings, as well as the implementation, the deployment and the start-up phases. This has been purposefully done to have a more realistic depiction of how the development process should actually be brought on.
In order to maintain a good level of readability, we have split the document in three parts, one for each team member.

7.1 Resource allocation - 1

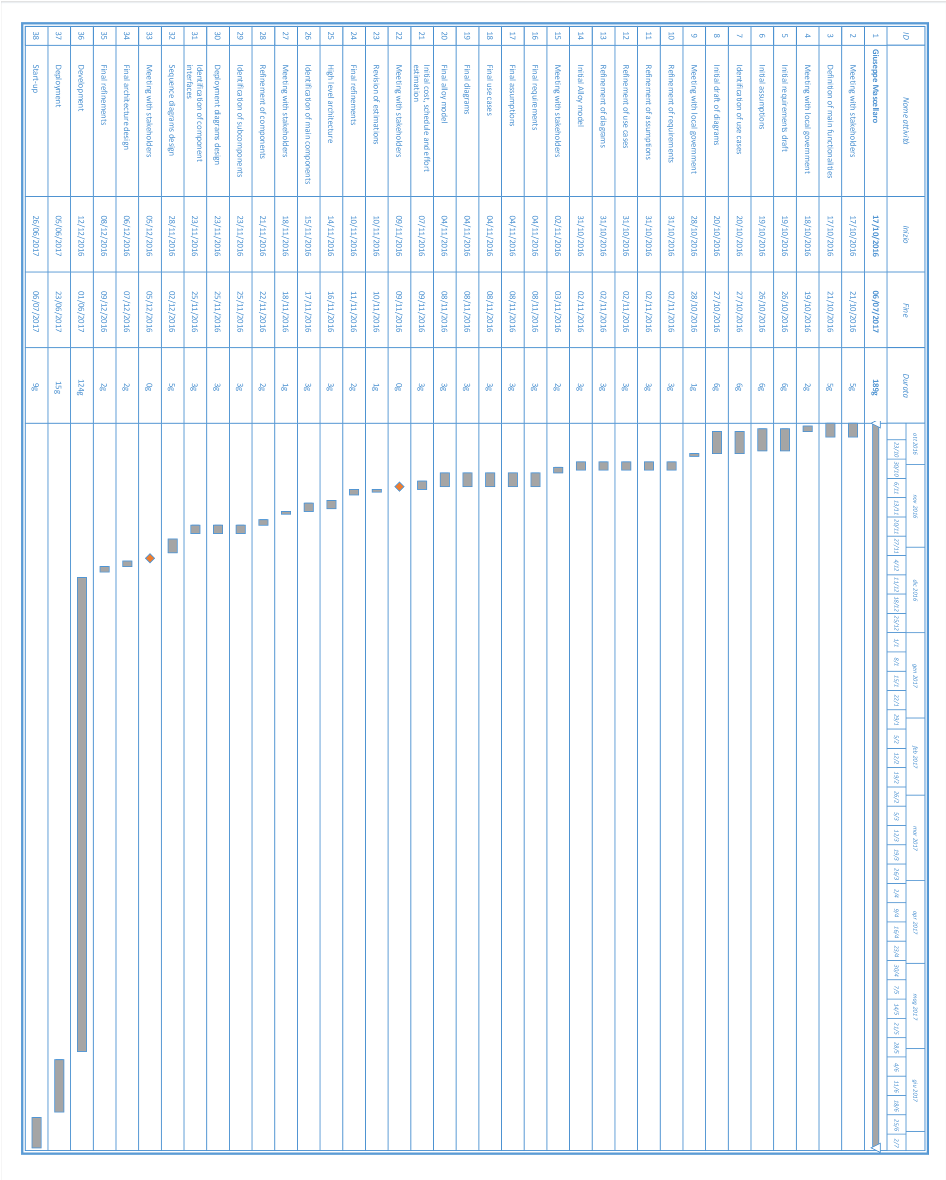


7.2 Resource allocation - 2

ID	Nome attività	Inizio	Fine	Durata
1	**Mirco Manzoni**	**17/10/2016**	**06/07/2017**	**189g**
2	Meeting with stakeholders	17/10/2016	21/10/2016	5g
3	Definition of main functionalities	17/10/2016	21/10/2016	5g
4	Meeting with local government	18/10/2016	19/10/2016	2g
5	Initial requirements draft	19/10/2016	26/10/2016	6g
6	Initial assumptions	19/10/2016	26/10/2016	6g
7	Identification of use cases	20/10/2016	27/10/2016	6g
8	Initial draft of diagrams	20/10/2016	27/10/2016	6g
9	Meeting with local government	28/10/2016	28/10/2016	1g
10	Refinement of requirements	31/10/2016	02/11/2016	3g
11	Refinement of assumptions	31/10/2016	02/11/2016	3g
12	Refinement of use cases	31/10/2016	02/11/2016	3g
13	Refinement of diagrams	31/10/2016	02/11/2016	3g
14	Initial Alloy model	31/10/2016	02/11/2016	3g
15	Meeting with stakeholders	02/11/2016	03/11/2016	2g
16	Final requirements	04/11/2016	08/11/2016	3g
17	Final assumptions	04/11/2016	08/11/2016	3g
18	Final use cases	04/11/2016	08/11/2016	3g
19	Final diagrams	04/11/2016	08/11/2016	3g
20	Final alloy model	04/11/2016	08/11/2016	3g
21	Initial cost, schedule and effort estimation	07/11/2016	09/11/2016	3g
22	Meeting with stakeholders	09/11/2016	09/11/2016	0g
23	Revision of estimations	10/11/2016	10/11/2016	1g
24	Final refinements	10/11/2016	11/11/2016	2g
25	High level architecture	14/11/2016	16/11/2016	3g
26	Identification of main components	15/11/2016	17/11/2016	3g
27	Meeting with stakeholders	18/11/2016	18/11/2016	1g
28	Refinement of components	21/11/2016	22/11/2016	2g
29	Identification of subcomponents	23/11/2016	25/11/2016	3g
30	Deployment diagrams design	23/11/2016	25/11/2016	3g
31	Identification of component interfaces	23/11/2016	25/11/2016	3g
32	Sequence diagrams design	28/11/2016	02/12/2016	5g
33	Meeting with stakeholders	05/12/2016	05/12/2016	0g
34	Final architecture design	06/12/2016	07/12/2016	2g
35	Final refinements	08/12/2016	09/12/2016	2g
36	Development	12/12/2016	01/06/2017	124g
37	Deployment	05/06/2017	23/06/2017	15g
38	Start-up	26/06/2017	06/07/2017	9g



7.3 Resource allocation - 3



8 Risk analysis

Through this chapter we take into account the risks the team may face through the development of the project. These risks may come from different sources, such as political and economical factors and environmental needs, but also related to the possible technical issues that may happen.
One possible risk that must be taken into account is the adversion of pre-existing companies that are directly or indirectly in competition with the services offered by PowerEnJoy, such as the "classical" car sharing services and the taxi drivers association. Of course these categories will try to prevent PowerEnJoy from entering the market by pushing on legal factors.
Another issue concerning this field is the fact that the city administration is one of the main stakeholders in a project like PowerEnJoy but, being a public entity, it must undergo strict dictates from the high level public authority.
These problems brings up the necessity of a phase of accurate research in the field of law as a starting point for the entire project, as well as the integration of the stakeholders as active elements in the management of the project along all its steps. In particular the times of the project plan must be modeled in order to take into account the need of several revisions with the stakeholders themselves. The process of legal revision of the project must be iterative and it should take place at least once every six months, plus every time a big change in national laws takes place (of course, in advance with the approval of the changes).
The environmental issues can concern the dismission of exhaust batteries and broken pieces, which requires a special contract for the dismission in stocks. Consulting an expert in this field is fundamental in the first phase of the project, and all the operators must undergo a special training provided by the company in order to be well aware of their role and tasks.
For what concerns the risks that may arise in the development phase, we must consider that the evaluation regardind the ability of our programmers with the language and the tools used may not match the previsions and lead to delay in the date of the deployment. Too face this eventuality, the deadlines we planned are highly flexible and incremental, so that eventual issues can be faced with recurrent analysis of the code and with minor changes to the planning. It must be noticed that, regardless of the isssues we may encounter during the coding phase, no other programmers will be hired. This is a common behaviour when developing huge projects, since the time necessary to introduce new team members in the environment most of times leads to additional delays.
Possible problems regarding the loss of parts of code due to issues in communication are handled by defining a strict schedule of backups, that the programmers must follow no matter what.
Problems can also arise during the design of the interactions with the external elements, such as APIs. This problem can be partially overcome trying to develop a code as portable as possible, so that eventual changes in the contracts with the partners can be handled in a not disruptive way, just by modifying a few lines of code, thus exploiting the information hiding principle to the fullest.

9 References

- **RASD** (RASD.pdf)

- **DD** (DD.pdf)
- **CSSE** (www.csse.usd.edu)
- **Wikipedia** (www.wikipedia.org)

10 Hours of work

The team divided the work into equivalent parts, even when modeling different parts of the document. In the following table we present a resume of the work division.

Lo Bianco Riccardo	h
Manzoni Mirco	h
Mascellaro Giuseppe	h