# Adam R. Jarvis

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#### **Education**

### UNIVERSITY OF CINCINNATI

### **College of Engineering and Applied Science**

Cincinnati, OH

Bachelor's Degree in Computer Science (5-year Program). GPA: 3.4

**August 2018 ~ Spring 2023** 

Activities: ACM@UC, Theta Chi Fraternity, and Student Government Awarded Cincinnatus Scholarship and Dean's List

ELDER HIGH SCHOOL

Cincinnati, OH

Member of Yearbook club, INTERalliance, and Ping-Pong club

Co-Founder of Engineering and Cryptocurrency clubs

2014 - 2018

### **Experience**

### UNIVERSITY OF CINCINNATI CARL H. LINDNER COLLEGE OF BUSINESS

Cincinnati, OH

Information Technology Help Desk Technician

January 2022 - Present

- Provided technical support using ServiceNow for professors, faculty, and students.
- Assisted with software installation, network troubleshooting, lab/classroom maintenance, and virus removal.
- Coordinated with other technicians to repair computer hardware and AV equipment in a timely manner.

#### LONDON COMPUTER SYSTEMS

Mason, OH

Software Developer (Co-op)

May 2022 - August 2022

- Actively developed Net Dial Tone (NDT), a VoIP telephone solution using Asterisk and OpenSIPS.
- Maintained customer/admin portals and web APIs using ASP.NET and Angular.
- Achieved RentManager Certification within 90 days.

### **MARTIN & ASSOCIATES**

Cincinnati, OH

Junior Software Developer (Co-op)

August 2019 - December 2021

- Developed and maintained integration services between ERP and CRM software using C#.NET and Web APIs.
- Communicated with clients to implement requested product features to maximize compatibility.
- Responsible for assisting clients with technical support using BeyondTrust/Bomgar.
- Achieved Acumatica ERP Certification within 90 days.

### **Activities & Volunteering**

#### THETA CHI FRATERNITY

Cincinnati, OH

Active Member

Spring 2021 – Present

Engaged in weekly chapter meetings, philanthropy events, networking opportunities, and other annual events.

### MISSION ADDICTION FAMILY SERVICE

Dayton, OH

Campus Ambassador

January 2022 – May 2022

- Assisted in volunteer marketing work to raise awareness of our agency on UC and other college campuses.
- Participated in weekly meetings to help support those recovering from addiction.

### SOPHIE'S ANGEL RUN

Race Day Volunteer

Bridgetown, OH

September 2014 – September 2019

## • Assisted with race set-up and preparations each year before COVID pandemic.

#### **Skills & Interests**

Languages: C#.NET, Angular (TypeScript), JavaScript, SQL, Python, Java, HTML/CSS, MATLAB

Software: Microsoft Office, Active Directory, & IIS; PowerShell, Bash, ServiceNow, CRMs, ERPs, Docker, Git

Skills: Full Stack Web & API Development, IT Support, Agile Workflow, Communication, Accounting/Finance Basics

Seeking a software engineer position utilizing my skills in web and API development to create innovative solutions.