Adam R. Jarvis

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Education

UNIVERSITY OF CINCINNATI
College of Engineering and Applied Science   **Cincinnati, OH**
Bachelor's Degree in Computer Science (5-year Program). GPA: 3.36   **August 2018 ~ Spring 2023**
Activities: ACM@UC, Theta Chi Fraternity, and Student Government
Awarded Cincinnatus Scholarship and Dean's List

ELDER HIGH SCHOOL   **Cincinnati, OH**
Member of Yearbook club, INTERalliance, and Ping-Pong club   **2014 – 2018**
Co-Founder of Engineering and Cryptocurrency clubs

Experience

UNIVERSITY OF CINCINNATI CARL H. LINDNER COLLEGE OF BUSINESS   **Cincinnati, OH**
Information Technology Help Desk Technician   **January 2022 – Present**
- Provided technical support using ServiceNow for professors, faculty, and students.
- Assisted with software installation, network troubleshooting, lab/classroom maintenance, and virus removal.
- Coordinated with other technicians to repair computer hardware and AV equipment in a timely manner.

LONDON COMPUTER SYSTEMS   **Mason, OH**
Software Developer (Co-op)   **May 2022 – August 2022**
- Actively developed Net Dial Tone (NDT), a VoIP telephone solution using Asterisk and OpenSIPS.
- Maintained customer/admin portals and web APIs using ASP.NET and Angular.
- Achieved RentManager Certification within 90 days.

MARTIN & ASSOCIATES   **Cincinnati, OH**
Junior Software Developer (Co-op)   **August 2019 – December 2021**
- Developed and maintained integration services between ERP and CRM software using C#.NET and Web APIs.
- Communicated with clients to implement requested product features to maximize compatibility.
- Responsible for assisting clients with technical support using BeyondTrust/Bomgar.
- Achieved Acumatica ERP Certification within 90 days.

Activities & Volunteering

THETA CHI FRATERNITY   **Cincinnati, OH**
Active Member   **Spring 2021 – Present**
- Engaged in weekly chapter meetings, philanthropy events, networking opportunities, and other annual events.

MISSION ADDICTION FAMILY SERVICE   **Dayton, OH**
Campus Ambassador   **January 2022 – May 2022**
- Assisted in volunteer marketing work to raise awareness of our agency on UC and other college campuses.
- Participated in weekly meetings to help support those recovering from addiction.

SOPHIE'S ANGEL RUN   **Bridgetown, OH**
Race Day Volunteer   **September 2014 – September 2019**
- Assisted with race set-up and preparations each year before COVID pandemic.

Skills & Interests

Languages: C#.NET, Angular (TypeScript), JavaScript, SQL, Python, Java, HTML/CSS, MATLAB
Software: Microsoft Office, Active Directory, & IIS; PowerShell, Bash, ServiceNow, CRMs, ERPs, Docker, Git
Skills: Full Stack Web & API Development, IT Support, Agile Workflow, Communication, Accounting/Finance Basics

Seeking a software engineer position utilizing my skills in web and API development to create innovative solutions.