

Adam R. Jarvis

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Education

UNIVERSITY OF CINCINNATI

College of Engineering and Applied Science

Bachelor's Degree in Computer Science (5-year Program). GPA: 3.36

Activities: ACM@UC, Theta Chi Fraternity, and Student Government

Awarded Cincinnatus Scholarship and Dean's List

Cincinnati, OH

August 2018 ~ Spring 2023

ELDER HIGH SCHOOL

Member of Yearbook club, INTERalliance, and Ping-Pong club

Co-Founder of Engineering and Cryptocurrency clubs

Cincinnati, OH

2014 – 2018

Experience

UNIVERSITY OF CINCINNATI CARL H. LINDNER COLLEGE OF BUSINESS

Information Technology Help Desk Technician

Cincinnati, OH

January 2022 – Present

- Assisted professors, faculty, and students with technical support using ServiceNow.
- Solved hardware and A/V related issues within classrooms to ensure an active learning environment.
- Coordinated with other technicians to repair computer hardware in a timely manner.

LONDON COMPUTER SYSTEMS

Software Developer (Co-op)

Mason, OH

May 2022 – August 2022

- Actively developed Net Dial Tone (NDT), a VoIP telephone solution using Asterisk and OpenSIPS.
- Maintained customer and admin portals' frontend and backend using ASP.NET, C#, and Angular.
- Achieved RentManager Certification within 90 days.

MARTIN & ASSOCIATES

Junior Software Developer (Co-op)

Cincinnati, OH

August 2019 – December 2021

- Developed and maintained integration services between ERP and CRM software using C#.NET and Web APIs.
- Communicated with clients to implement requested product features to maximize compatibility.
- Responsible for assisting clients with technical support using BeyondTrust/Bomgar.
- Achieved Acumatica ERP Certification within 90 days.

Activities & Volunteering

THETA CHI FRATERNITY

Active Member

Cincinnati, OH

Spring 2021 – Present

- Engaged in weekly chapter meetings, philanthropy events, networking opportunities, and other annual events.

MISSION ADDICTION FAMILY SERVICE

Campus Ambassador

Dayton, OH

January 2022 – May 2022

- Assisted in volunteer marketing work to raise awareness of our agency on UC and other college campuses.
- Participated in weekly meetings to help support those recovering from addiction.

SOPHIE'S ANGEL RUN

Race Day Volunteer

Bridgetown, OH

September 2014 – September 2019

- Assisted with race set-up and preparations each year before COVID pandemic.

Skills & Interests

Languages: C/C++/C#, .NET, TypeScript (Angular), Python, PostgreSQL & MySQL, HTML/CSS

Operating Systems: Windows 7/8/10/11/Server, macOS, Linux (Ubuntu & Debian), Android Studio, iOS Xcode

Software: Microsoft Office, Active Directory, & IIS; PowerShell, Bash, ServiceNow, CRMs, ERPs, Docker, Git & GitLab

Skills: Full Stack Web Development, IT Support, Agile Workflow, Communication, Accounting/Finance Basics