



# Jaryd Knight

jarydknightdev@gmail.com | Toronto, ON

LinkedIn: [linkedin.com/in/jaryd-k](https://www.linkedin.com/in/jaryd-k) | Github: <https://github.com/jarydknight> | Portfolio: <https://www.jarydknightdev.com>

## Technical Skills

**LANGUAGES:** Javascript, HTML, CSS, SQL, Python

**TECHNOLOGIES:** MERN Stack (MongoDB, Express, React, NodeJs), Heroku, NextJS, Bootstrap, Tailwind CSS, NoSQL, JSON Web Token, Amazon S3

## Experience

**STAND UNITED CANADA, SOFTWARE DEVELOPER, TORONTO** **JAN 2024 - PRESENT**

- Developing front end website using NextJS and Tailwind CSS for Stand United Canada, a Canadian non-profit organization that aims to provide safe environments for youth
- Using agile methodologies to shorten development time; focus on mobile first development and search engine optimization to increase site visits

**ONTARIO PUBLIC SERVICE, SR. REGIONAL SYSTEMS OFFICER (RSO), BRAMPTON** **JUL 2021 - PRESENT**

- Lead team of 6 to provide technical support for all public facing courthouse operations; reduce courtroom down time by maintaining operation capacity at 95%+
- Ticket resolution time reduced by 30% in the region; service level agreement breaches reduced by 40%
- Automated inefficient tasks (report generation, file reconciliation ,file deletion, data collection) with Python; reduced the time to complete the tasks by ~98%; saved the Ministry thousands of hours of overtime pay
- Lead team to create an internal site for RSOs; Reduced training time of new RSOs by 50% in the region

**ONTARIO PUBLIC SERVICE, RECORDING MANAGEMENT COORDINATOR, TORONTO** **JUL 2017 - JUL 2021**

- Processed 300+ transcript orders and reconciled 500+ court recordings weekly; Streamlined division of tasks to improve efficiency; 100% success rate delivering orders to stakeholders within service agreements
- Handled highly sensitive data in accordance with Ministry standards to prevent data leaks that would have catastrophic consequences

## Projects

**TICKET WEB APP | [HTTPS://GITHUB.COM/JARYDKNIGHT/TICKET-WEB-APP](https://github.com/jarydknight/ticket-web-app)**

- A back end web application for an admin user to create a ticket bucket, manage the bucket permissions, and handle tickets; regular users join the bucket and submit tickets; project built with the MERN stack

**TRAVEL BLOG | [HTTPS://GITHUB.COM/JARYDKNIGHT/TRAVEL-BLOG](https://github.com/jarydknight/travel-blog)**

- A full stack web application; users to complete CRUD operations on database to create and display blog posts; project built using the MERN stack and AWS S3 buckets for image storage

**WEATHER DASHBOARD | [HTTPS://GITHUB.COM/JARYDKNIGHT/WEATHER-DASHBOARD](https://github.com/jarydknight/weather-dashboard)**

- A front end web application to make API calls to a 3rd party API to retrieve weather information for a location that the user searches for; project built using HTML, CSS, Javascript, jQuery, and Bootstrap

**E-COMMERCE API | [HTTPS://GITHUB.COM/JARYDKNIGHT/E-COMMERCE](https://github.com/jarydknight/e-commerce)**

- A back end application that allows users to complete CRUD operations on a e-commerce database. Project built with Node.js, Express, MySQL2, Sequelize ORM

## Education

University of Toronto, Toronto, Ontario – Full Stack Developer Bootcamp Certificate **Apr 2022 - Oct 2022**

- 95% final grade

University of Toronto - St. George, Toronto, Ontario – Bachelor of Kinesiology **Sept 2013 - Jun 2017**