

ZAG Becomes ShoreTel Certified Champion Partner

Convergence is here...

San Jose, CA – January 19, 2009 – ZAG Technical Services, Inc. (ZAG) has announced that it has joined ShoreTel as a Certified Champion Partner. ShoreTel, Inc. (NASDAQ: SHOR) is a leading provider of Pure IP Unified Communications (UC) solutions. Founded in 1996, ShoreTel is a leading provider of VoIP systems that are unmatched in reliability and scalability. ShoreTel consistently is awarded best in end user customer satisfaction.

ShoreTel 's Unified Communications integrate rich communication media and presence in business processes to streamline collaboration and improve efficiencies. The integration with Microsoft Exchange 2007 makes ShoreTel an even greater value.

As ZAG Senior Account Executive David Bristow states, "The integration with ShoreTel and Microsoft makes this product perfect for our customer base. ZAG's rich history with Microsoft Unified Communications and Office Communications Server make us an ideal match for integrating ShoreTel into customer's environments. Convergence in today's world continues to expand. Microsoft and ShoreTel are an excellent example of that."

About ZAG Technical Services, Inc.

ZAG Technical Services, Inc. (ZAG) is an award winning IT consulting firm specializing in network infrastructure, security, communications, disaster recovery and remote access. As a Microsoft Gold Certified Partner, a Citrix Silver Solution Advisor ZAG and a ShoreTel Certified Champion Partner, ZAG provides Enterprise class business solutions that help companies reduce IT costs, increase productivity and ensure security.

Located in San Jose and Salinas, California; ZAG serves businesses throughout Northern California. For more information about ZAG, please visit the company website at <http://www.zagtech.com>. ZAG can also be reached at +1.408.383.2000, +1.831.422.3100 or via email at info@zagtech.com