

Nielsen **Norman** Group

a world leader in UX design and research, awards this

Master Certificate in User Experience

with Specialty recognition in **Interaction Design, UX Management, and UX Research**

to

Jason James

on 31 October 2024 in recognition of completing **90 hours** or more of rigorous user experience training, including 30 hours or more in each Specialty, and passing the related exams. This status demonstrates an extremely high level of dedication to UX education, and a strong commitment to the field of UX. The depth of content and breadth of topics studied provide a solid foundation that rounds out personal, practical experience.

COURSES PASSED:

Visual Design Fundamentals
Emerging Patterns in Interface Design
Service Blueprinting
Discovery: Building the Right Thing
UX Deliverables
User Interviews
Information Architecture
Omnichannel Journeys and Customer Experience
Usability Testing
Measuring UX and ROI
Analytics and User Experience
Design Tradeoffs and UX Decision-Making

UX Leader: Essential Skills for Any UX Practitioner
Product and UX: Building Partnerships for Better Outcomes
Mastering Influence


Kara Pernice
CEO & President

UxC# 1082409

