

JAYAKUMAR SAHU

Salesforce Developer

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PROFESSIONAL SUMMARY

- Salesforce Developer proficient in designing, developing, testing, documenting, and deploying business solutions on the Salesforce platform.
- Apex Development, Expertise in writing clean, efficient Apex classes, triggers, and batch jobs to automate business logic and backend processing—ensuring compliance with governor limits and platform best practices.
- Advanced UI Development with LWC: Skilled in crafting dynamic, responsive, and scalable Lightning Web Components, leveraging JavaScript, HTML, and CSS to enhance user experience on the Salesforce platform.
- Strong knowledge of Salesforce Object Query Language (SOQL) and Salesforce Object Search Language (SOSL).
- Hands-on experience in integrating Salesforce with external systems using REST APIs and web services.
- Administration & Declarative Solutions: Experienced in user setups, custom objects, workflow rules, validation rules, and complex data transformations.
- Flow Automation: Proficient in designing and implementing Salesforce Flows to automate complex business processes, reduce manual tasks, and enhance system efficiency without custom code.
- Data Migration & Deployment: Skilled in data migration using Apex Data Loader and deploying solutions following Salesforce best practices.
- Solid Understanding of Salesforce Security Model: In-depth knowledge of securing data using Profiles, Permission Sets, Role Hierarchy, Sharing Settings, and Org-Wide Defaults to enforce data confidentiality and access control.
- Strong analytical skills in Salesforce reporting, dashboards, and reporting snapshots.
- Skilled in Sales Cloud Implementation & Customization.
- Proven ability to leverage Salesforce CRM to streamline processes, enhance customer relationships, and drive organizational growth.
- Strong mentoring and leadership skills to support team development and effective knowledge sharing.

SKILLS

- **Technical Skills:** Apex (Triggers, Batch, Schedulers), LWC, SOQL, SOSL, Flows, Test Classes, Security Model, Reports & Dashboards, Sales Cloud, Java, HTML, CSS, JavaScript.
- **Integrations:** API Integrations (REST, JSON, XML, OAuth).
- **Deployment & Tools:** Visual Studio Code (VS Code).

WORK EXPERIENCE

Premium Learnings Ltd., Pune, India

03/2025 – 09/2025

Salesforce Developer Intern

- Developed Apex classes, Triggers, Lightning Web Components (LWC), and SOQL/SOSL queries to build Multiple real time end to end projects.
- Automated workflows using Flows, Process Builder, and validation rules, reducing manual effort and improving process accuracy
- Applied Salesforce Security Model (profiles, roles, permission sets, sharing rules) to ensure secure and compliant data access.
- Integrated Salesforce with external systems using REST APIs, enabling seamless data exchange and real-time process automation.

- Contributed to multiple end-to-end Salesforce implementations, gaining hands-on experience in development, testing, and deployment.

Tata Consultancy Services, Nagpur, India

08/2020 – 08/2024

Process Mentor

- Served as Process Mentor for 4 years, onboarding and training 50+ new joiners, resulting in a 30% reduction in ramp-up time and smoother role transitions.
- Provided actionable feedback to team members, leading to a 15% improvement in performance metrics and boosting overall team efficiency.
- Conducted 20+ training sessions on tools, processes, and best practices, enhancing skill development and improving role readiness for 50+ team members.
- Optimized dashboard publishing via email, cutting manual effort by 20% and ensuring 100% on-time updates for management and stakeholders.

EDUCATION

Nagpur University

Wardha, India

Master of Computer Applications (MCA)

2021 – 2023

Bajaj College of Science

Wardha, India

Bachelor of Science (Computer Science)

2017 – 2020

PROJECTS

Portfolio Builder

- The Portfolio Builder is a web application on Salesforce using Lightning Web Components (LWC) to showcase developer information, skills, experience, and projects in a professional format. The solution functioned as an online resume, enabling potential employers and clients to explore projects, skills, and achievements through an interactive and responsive interface.
- Key Contributions:**
 - Created custom objects, fields, and related lists for storing developer profile, skills, education, and projects.
 - Built reusable Lightning Web Components with tabs, accordions, and related lists for portfolio navigation.
 - Used wire adapters to fetch and render related records (Education, Experience, Skills) dynamically.
 - Applied SLDS and custom CSS for responsive, user-friendly UI/UX.
 - Configured profiles, sharing rules, and security settings for controlled access.
 - Implemented LWC component communication between parent and child components.
 - Established a WhatsApp integration feature to enable direct communication with users.
- Project Link :** <https://pls3-dev-ed.develop.my.site.com/JayakumarSahu/portfolio-builder>

Hotel Reservation Management Application

- Deployed a Hotel Reservation Management Application on Salesforce to streamline hotel booking, guest management, and reservation tracking. The project involved building a custom data model, automating business processes with Flows, and developing advanced functionalities using Apex (asynchronous), Triggers, and Lightning Web Components (LWC).
- Key Contributions:**
 - Worked on custom data model with objects, fields, and relationships to manage hotel reservations.
 - Constructed admin dashboard for customer details and reservation details.
 - Added a filter function for effective hotel searches.
 - Automation process using Flows for approvals, notifications, and reservation updates.
 - Built interactive Lightning Web Components with conditional rendering, forms, tables, and progress indicators.
 - Integrated imperative Apex calls in LWC with reactive data handling using @wire and @track.

- Crafted a Lightning App in App Builder, embedding LWC components for seamless user interaction.
 - **Project link :** https://pls3-dev-ed.develop.lightning.force.com/lightning/n/Hotel_Reservation_Application
- Recipe Finder**
- Executed a Recipe Search application on the Salesforce platform using Lightning Web Components (LWC) to provide an interactive and user-friendly interface for exploring and managing recipes. The project integrated Salesforce with external APIs to fetch real-time recipe data, enabling users to search, filter, and view detailed culinary information within Salesforce.
 - **Key Contributions:**
 - Built Recipe Finder UI using Lightning Web Components (LWC) with responsive design.
 - Applied Apex classes to handle server-side logic and ensure optimized data retrieval.
 - Integrated Salesforce with external recipe APIs to fetch and display real-time recipe information.
 - Configured secure and efficient API response parsing with error handling to enhance reliability.
 - Made ingredient-based search and a random recipe generator for enhanced user experience.
 - **Project link :** <https://pls3-dev-ed.develop.my.site.com/searchrecipesP3>

Body Fat Calculator

- Developed a Body Fat Calculator as a responsive Lightning Web Component (LWC) application within Salesforce. The application enables users to calculate body fat percentage based on input parameters such as gender, age, weight, height, and body measurements. The solution was integrated with Salesforce data storage, scheduled email notifications, and exposed on an Experience Cloud site for guest users.
- **Key Contributions:**
 - Designed custom objects, fields, and page layouts to capture and store user inputs and calculation results.
 - Customized Lightning Web Components (LWC) using JavaScript, HTML, and CSS to perform body fat calculations and dynamically display results.
 - Utilized Lightning Data Service (LDS) and record-edit form for seamless data handling and record persistence.
 - Built flows and process automation to send real-time email notifications on user demand.
- **Project link :** <https://premiumlearningpvtltd6-dev-ed.develop.my.site.com/bodyfatpercentagecalculator>

AWARDS

- On-the-Spot - Recognized for outstanding contribution in training team.
- Feedback Enabler - Honoured for consistently providing constructive feedback to colleagues.
- Appreciation Certificate - Awarded for exceptional performance and contribution during the quarterly review period.