

Nashville, TN 615-838-5484 www.jaserader.com jaserader@icloud.com

### **EDUCATION:**

University of Tennessee, Knoxville

B.S. in Business Administration

December 2011

Major: Logistics Collateral: International Business

The Iron Yard

Front End Engineering Course

October 2015 - January 2016

SKILLS: HTML, CSS, JavaScript, jQuery, SASS, React, Backbone.js, Underscore.js, Bourbon/Neat, Git, GitHub, Command Terminal, Bower, NPM, Gulp, Adobe Illustrator, Adobe Capture

#### **EXPERIENCE:**

Branstetter, Stranch and Jennings, PLLC

Nashville, TN

August 2013- October 2015

- Provided attorneys and staff with hardware and software technical support
- Assisted office manager with billing and operational duties

# 21st Mortgage Corporation

Knoxville, TN

May 2012- July 2013

- Managed delinquent accounts and provided financial services for a diverse customer base
- Analyzed accounts to allocate financial solutions for customers

## **Professional Roofers Inc.**

Franklin, TN

May - August 2011, January - May 2012

- Acquired sales techniques to develop a customer base for a small business
- Built and maintained customer relationships for the company

### **UT Business School Dean's Office**

Knoxville, TN

August 2010 - December 2011

- Managed computer usage and provided technical support
- Provided students with technical guidance regarding software and hardware issues

Apple Inc.

Knoxville, TN

January - August 2010

- Focused on sales and providing customer satisfaction
- Developed extensive knowledge of all products and services

#### OTHER:

Study Abroad - Freiburg, Germany

May - June 2010

- Completed two international business economics courses in Germany sponsored through the University of Tennessee
- Visited the World Trade Organization, European Union, and European Parliament