

# Jared Serino

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## Experience

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### **DocuWare**

Feb 2024- Current

*Software Support Specialist*

*Beacon, NY*

- Collaborate with DocuWare partners, customers, and other departments to build relationships and resolve support requests.
- Improve and troubleshoot software by locating, reproducing, and reporting bugs to relevant teams and departments.
- Leverage CRM software to document support cases and proposed solutions.
- Utilizing MySQL and MSSQL to analyze RDBMS.

### **Snow Buddies**

Jul 2023 - Current

*Front End Developer - Mobile Development - Freelance*

*Vail, CO*

- Collaborating with UX designer to translate Figma wireframes into interactive features and components using TypeScript, React Native, and React Native Paper.
- Implementing Redux for state management ensuring seamless data flow and consistent user experience.
- Working on an agile team to complete user stories and participate in issue tracking and resolution via GitHub.

### **RAS Safety Consultants Inc.**

Oct 2023

*Web Developer - Freelance*

*Poughkeepsie, NY*

- Designed and developed a custom logo using Figma to meet client specifications.
- Created a responsive single-page website with JavaScript, HTML, TailwindCSS.
- Managed hosting on Hostinger, including domain migration and continuous support.
- Implemented proper SEO practices to enhance websites visibility, accessibility, and search rankings.

## Projects

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### **Portfolio** - React, HTML, Bootstrap

- Personal portfolio illustrating my skills and projects. Links to all live projects and GitHub repos available within.

### **Solar Study** - React, Redux, Express, MongoDB, CSS Modules

- Study workplace application aimed at enhancing productivity, featuring work timers, integrated YouTube for music, and an efficient task management system.
- Employed React and Vite for building responsive and interactive user interfaces. Designed UI components with TailwindCSS.
- Created a backend server with express to handle API requests and provide communication between the frontend and database.
- Utilized MongoDB and Mongoose to design efficient database schema user profiles.

## Education

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### **DeVry University**

Jan 2019 - Dec 2021

*Bachelor of Science in Computer Information Systems / Software Engineering - GPA 3.82*

*New York, NY*

Coursework: Data Structures and Algorithms, Object Oriented Design, Statistics, Web Development, Mobile Development, Database Management Systems, Networks, Operating Systems

## Technical Skills

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**Languages:** Python, JavaScript, TypeScript, HTML/CSS, SQL

**Technologies:** React, React Native, Redux, MongoDB, MySQL, MSSQL, Oracle, TailwindCSS

**Tools:** Figma, Git, Visual Studio Code, GPT, Postman, VMware