# JASHANDEEP SINGH

40 Treasure Drive, Brampton, ON L7A 3L1
Cell: 437-258-0899 | jsin1761@my.centennialcollege.ca | LinkedIn

## **HIGHLIGHTS OF QUALIFICATIONS**

- 2+ years of professional work experience as a Software Developer and Tester; Student of software
  engineering, specializing in Health Informatics Technology and holds a Bachelor of Computer Science
  degree
- Skilled in designing user friendly software, including knowledge of both frontend and backend development
- Experience in creating software applications and database from concept to design to testing
- Extensive knowledge of user-oriented interface development, including responsive and accessible design
- Familiar with structure of information systems, data security and privacy
- A collaborative and analytical Developer, with excellent problem solving and troubleshooting skills

#### **TECHNICAL SKILLS**

**Programming:** Java, C#, SQL, .NET, JavaScript, HTML, CSS

**Tools:** GitHub, Trello, Visio, Visual Studio Code, MS Office

**Testing Tools:** Kamino, Nautilus, Trulio, Quip **Operating Systems:** Windows, Oracle, Linux, Unix

#### RELEVANT EXPERIENCE

**UAT Compliance Tester** | Amazon Services, Bangalore, India

Jan 2023 - June 2023

- Perform user compliance testing, methodologies, tools, and best practices for Amazon Services
- Tested new database software programs using pre-established procedures and documented findings
- Create test plans, defining test scenarios, and designing test cases; Performed UAT KYC testing
- Demonstrate proficiency in testing tools such as Kamino, Nautilus, Trulio, Quip
- Developed and maintained interactive and intuitive dashboards and reports in Microsoft Excel

**Software Developer** | I Tech Computers, Chandigarh, India

Sept 2021 - Dec 2022

- Programmed, tested and documented new health database using SQL.
- Assisted team on implementing new software successfully
- Developed and maintained web applications using HTML and CSS
- Conducted code reviews and implemented quality control procedures to ensure error-free code
- Successfully developed and administered Customer Administration System; system included several
  applications that implement CRM/ERP customer administration functionality: customer data, billing
  information administration, finance analysis and reporting, data export

### **SELECT PROJECTS**

### Amazon Payment Product's KYC UAT (EU)

- Performed UAT Compliance-KYC testing for 8 EU marketplaces
- Conducted in-depth sessions for reviewing test plan and phases of testing with Stakeholders, Tech team
- Successfully tested payment products using multi tender ways on Amazon's eCommerce website and mobile applications (Android and iOS)

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- Executed UATs on one or more critical programs/tasks for payment products
- Performed different types of testing such as Unit testing, Regression testing, Usability testing, among others

### **EU Weekly Operation Report**

- Regular monitoring of SLA metrics and monitoring Key Performance Indicators (KPIs) such as response time, resolution time, uptime, availability, and other relevant metrics
- Generating SLA reports on a periodic basis using MS Excel and presenting reports in various formats, such as tables, charts, graphs, and dashboards, to provide clear and concise information
- Worked in teams to modify the dashboards to reflect the latest trends data

### **EDUCATION**

## Health Informatics Technology (Co-op) Advanced Diploma

Sept. 2023 – Present

Centennial College, Toronto, ON

Courses: Java Programming | Data Warehousing and Data Mining |

Structures of HCIS | Web App Development |

Computer Techniques in Medical Imaging | Testing & QA |

Software Systems Design

## **Bachelor of Computer Science - Information Technology**

July 2018 - 2021

DAV College, Kanpur, India

 Received Canadian equivalency to Bachelor of Computer Science by World Education Services (Toronto, ON)