

## Acceptance Testing

### UAT Execution & Report Submission

Date	10 February 2025
Team ID	LTVIP2026TMIDS65594
Project Name	Educational Organization Using ServiceNow
Maximum Marks	--

#### 1. Purpose of Document

The purpose of this document is to explain the test coverage and open issues of the **Educational Organization Using ServiceNow** project during the User Acceptance Testing (UAT) phase. It ensures the system meets user requirements such as student management, course enrollment, attendance tracking, and report generation before final deployment.

#### 2. Defect Analysis

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
By Design	2	1	0	1	4
Duplicate	0	1	1	0	2
External	0	1	0	0	1
Fixed	5	4	3	2	14
Not Reproduced	0	0	1	0	1
Skipped	0	0	0	1	1
Won't Fix	0	1	0	0	1
<b>Totals</b>	<b>7</b>	<b>8</b>	<b>5</b>	<b>4</b>	<b>24</b>

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
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By Design 10 4 2 3 20

Duplicate 1 0 3 0 4

External 2 3 0 1 6

Fixed 11 2 4 20 37

Not Reproduced 0 0 1 0 1

Skipped 0 0 1 1 2

Won't Fix 0 5 2 1 8

Totals 24 14 13 26 77

### 3. Test Case Analysis

Section	Total	Cases	Not Tested	Fail	Pass
User Login Module	10	0	0	0	10
Student Management	15	0	1	1	14
Course Enrollment	8	0	0	0	8
Attendance Tracking	7	0	0	0	7
Report Generation	6	0	1	1	5
Security Validation	4	0	0	0	4
<b>Total</b>	<b>50</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>48</b>

This report shows the number of test cases that have passed, failed, and untested

Section Total Cases Not Tested Fail Pass

Print Engine 7 0 0 7

Client Application 51 0 0 51

Security 2 0 0 2

Outsource Shipping 3 0 0 3

Exception Reporting

9

0

0

9

Final Report Output

4

0

0

4

## Version Control

2

0

0

2