Jashele Tillman

Front End Web Developer

Projects

2019-05

Digital Resume

- Built a fully responsive online digital resume from scratch using LESS.js and HTML5.
- Demonstrated proficiency of crafting a design that functions beautifully on multiple devices using media queries.
- **View Project:** www.jasheletillman.me/resume

2019-04

Product Webpage

- Created a sample company's product user interface.
- **View Project:** jasheletillman.me/

2019-04

Services Webpage

- Built an attractive services user interface by implementing the proper use of the flexbox module.
- **View Project:** jasheletillman.me/

Experience

2018-10 - 2019-03

Customer Support Associate

MINDBODY, Inc.

- Delivered SaaS technical support for 30+ customers per day via phone and email.
- Collaborated with product knowledge experts and software developers in order to innovate solutions to complex issues and submitted feature change requests per customer feedback to improve the software.
- Utilized opportunities to demonstrate knowledge of HTML by helping customers resolve functionality problems with their websites resulting in lower callback rates & better customer experience.

2017-07 - 2018-01

Technical Support Representative

Conduent

- Processed 25+ inbound calls per day servicing Apple customer's mobile devices, iPads and iPods.
- Created a workflow that optimized performance which enabled being able to quickly reach the best resolution resulting in lower handle time and the ability to assist more customers.

2015-02 - 2017-02

Photographer

Nationwide Studios

- Traveled to local pre-schools providing professional portraits for 20-100 students per session.
- Utilized time management to complete each session at the time specified by the school.
- Demonstrated patience with each student in order to ensure quality portraits which resulted in school's wanting to re-book with the company.

Education

2019-04 - 2020-04

Lambda School

- Full Stack Web Development - Online Training

2011-08 - 2013-12

Hinds Community College

- A.S. Computer Programming Technology - 3.3 GPA

Summary

A Front End Web Developer who specializes in developing clean, modern user & mobile friendly responsive websites. Proficient in building websites from the ground up using HTML5 and CSS3. Adept in optimizing project deployment speed by incorporating best practices.

Personal Info

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LinkedIn
https://linkedin.com/in/jashelet/

Portfolio
http://jasheletillman.me/

GitHub
https://github.com/jasheloper

Technical Skills

HTML5

CSS3

User Interface Design

LESS.js

GitHub

Visual Studio Code

Adobe Photoshop

Soft Skills

Self-Motivated

Detail Oriented

Collaboration

Critical Thinking