**Jashele Tillman**

**Software Engineer**

Phoenix, AZ

[linkedin.com/in/jashelet](https://www.linkedin.com/in/jashelet/) | [jashele.dev](https://jashele.dev/) | [jftjashele@gmail.com](mailto:jftjashele@gmail.com)

Motivated Software Engineer who brings a creative and solution driven mindset to every team and project. Passionate about writing clean code that is DRY and reusable. Designs interfaces for accessibility & user-friendliness. Approaches all new projects with the priorities being simplicity and functionality.

**Technical Skills**

* HTML5/CSS3 including Preprocessing
* React.js including State Management (React Hooks and Redux)
* JavaScript ES6
* Node.js
* Express.js
* SQL
* Git

**Web Development Projects**

**Restaurant Passport API with Authentication**: **Back-End Project** | [View Deployed API](https://restaurant-passport-5.herokuapp.com/api/restaurants)

* Delivered a RESTful Web-based API using Node, Express, and SQL that allows users to register, login, and perform CRUD operations.
* Implemented JSON Web Token authentication for security and added restricted middleware to prevent access to unauthorized endpoints.
* Built automated unit tests using jest.
* Created documentation on GitHub with instructions for developers – [view](https://github.com/Build-Week-Restaurant-Passport-5/backend).

**Portfolio Website**: **Front-End Project** | [View Deployed Site](https://jashele.dev/)

* Built, coded, and designed a fully responsive portfolio website using React.js to display recent work, projects, and updates in web development.
* Implemented LESS preprocessing for styling.

**Recipe Generator**: **Front-End Project** | [View Deployed Site](https://what-should-i-eat.netlify.com/)

* Built, designed, and coded a front-end React app that generates a different recipe on button click.
* Implemented Redux for state management.
* Used Axios to GET data from 3rd party API endpoints.

**Education**

**Certification in Full Stack Web Development**

**Lambda School – Online**

2019 – Present

**Associate in Computer Programming Technology**

**Hinds Community College**

2013, Cum Laude

**Recent Work Experience**

**Team Lead (Internship)**

Lambda School – Remote/Contract

November 2019 to Present

* Leading a team of 7 Software Engineering students providing support as they navigate a fast-paced curriculum and execute projects which emulate a real work environment using the agile methodology.
* Deliver one-on-one feedback, code review/debugging, offer insight into fixes, and host daily standup meetings to facilitate sharing of ideas, work progress, and guidance.
* Serve as Project Lead for build weeks helping students to understand their role in the project, set up tools for organizing the project, and host daily standups to discuss the team's work progress.

**Software Support Specialist**

MINDBODY, Inc. – Scottsdale, AZ

October 2018 – March 2019

* Delivered software support for health & wellness software (desktop and mobile) where daily tasks would include troubleshooting customer’s website functionality issues such as with HTML/CSS and online scheduling widgets.
* Contributed to making the product better by collaborating with engineers on feature addition/change requests by documenting and submitting detailed customer feedback.
* Recognized for leading customers toward better business practices and going above and beyond in problem solving to find solutions for customers.

**Customer Support Representative**

Conduent – Remote/Contract

2017 – 2018

* Worked under a contract servicing Apple customer’s mobile & desktop devices.
* Implemented a workflow which included recognizing trends during high call volume & defining a line of questioning based on each problem which optimized performance resulting in resolving more cases per hour and lowering the call queue.
* Created internal blog posts documenting call trends on issues with new products & fixes that were working; shared them with colleagues for team collaboration and escalated findings to the engineering team for future bug fixes and software updates.