

JASH GUDHKA

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SUMMARY

A computer science professional with experience in a diverse range of technologies, including web development and object-oriented programming. Skilled in developing, testing, and deploying software applications, with a proven ability to deliver successful projects. Proficient in web development technologies such as HTML5, CSS3, JavaScript, and currently learning frameworks like REACT. Strong problem-solving, analytical, and communication skills.

EDUCATION

S.K. Somaiya Degree College.
Bachelor of Science Computer Science

Mumbai, India.
2017 – 2021

PROFESSIONAL EXPERIENCE

OnePointOne Solutions – Customer Care
Executive

Mumbai, India | 2021-2021

- Assisted customers with setting up and activating their accounts, and implemented new sales strategies resulting in a 40% increase in customer engagement and a 25% increase in sales
- Created and executed improved outbound calling processes resulting in a more than 30% increase in sales
- Assessed customer needs and promptly addressed concerns, resulting in a satisfaction rate of over 95%. Delivered fast, friendly and knowledgeable service, resulting in a reduction of customer complaints by 20%

PROJECT EXPERIENCE

Job-Portal

S.K. Somaiya Degree College | 2020 – 2021

- Developed a web platform for job seekers and employers to communicate and address unemployment problems
- Built the website using technologies such as PHP, MySQL, HTML5, CSS, and JavaScript
- Implemented Agile SDLC(Software Development Life Cycle) methodology, CRUD (Create, Read, Update, and Delete) operations, and secure login authentication feature

2-D Platformer Game

S.K. Somaiya Degree College | 2020-2020

- Created a 2-D platformer game using C# and Unity game engine
- Designed game mechanics, controls, player character animations, collision detection, and level design
- Utilized C# programming language and Unity's editor to develop the game

TECHNICAL SKILLS

Programming Languages: C#, .Net, Python, C/C++, Java, and Javascript.

Web Development Technologies: HTML, CSS, Node.JS, and React.JS

Database: SQL, PL/SQL, and RDBMS.

Other skills: Object-Oriented Programming, DSA, Web Development.

ACHIEVEMENTS

AWS Certified:

Getting started with .Net on AWS

2022

Python 101 for data science:

Finished a course on cognitiveclass.ai, powered by IBM Developer Skills Network

2021