

JASIM AZIZI

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EDUCATION

THE UNIVERSITY OF TEXAS AT AUSTIN GPA: 3.3 // June 2023 **AUSTIN COMMUNITY COLLEGE** // December 2017

Bachelor of Science and Arts in Mathematics

Certificates/Minors

- 1) Computer Science (Gates-Dell)
- 2) Scientific Computation and Data Sciences
- 3) Business Foundations (McCombs, minor)

Phi Sigma Pi National Honor Fraternity member ΦΣΠ

Fluent: English, Dari/Farsi, Urdu *Intermediate:* Pashto, Arabic, Hindi

AA Degrees

- 1) Computer Programming
- 2) Arabic

Certificates

- 1) Database Administration

RELEVANT WORK HISTORY

AUSTIN COMMUNITY COLLEGE, Highland Campus — Austin TX

Team Lead and Supporting Specialist // June 2022 – Present

- Monitor and manage the Learning Lab. Assign students to tutors and faculty via Upswing.IO. Mentor and tutor students in STEM and Business fields
- Utilize Python, Google Colab Notebook, spreadsheets like Google Sheets and MS Excel to perform analysis on incoming student and faculty data. Create graphs and charts for the leadership and management team

AMAZON / AWS — Hybrid, Dallas TX

Associate Solutions Architect Internship // June 2021 — August 2021

- Obtained *AWS Cloud Practitioner certificate* (Validation Number: CJPKEB1LGBVQ10GG, July 2024)
- *ChatBot AI Project*: Used services like AWS EC2 and AWS Lambda to build a chatbot using via Amazon Lex. Took advantage of AWS Lambda for automating dialogues between the customer and the code; and used AWS IAM (Identity and Access Management) was used for securely administering the data
- *AWSome Builder Lite Project*: Developed an architectural diagram, a PR/FAQ, and a working prototype of a proof of concept for a hypothetical company called Nautilus. I moved their data from on-premises basis to AWS Cloud and used services from AWS Management Console including AWS Simple Storage Services, Billing Services, Identity and Access Management, Pricing Calculator, etc. I then optimized Nautilus's cost for approximately 500GB/customer in 5 years and forecasted customer growth for cost reduction. This includes costs for S3 IA, S3 Glacier, data transfer, cross-region replication cost, and S3 Glacier. Focused on reliable and secure data transfer to AWS S3 object storage
- Our team of three ranked third out of 68 teams from across the world during and AWS Intern Jam event

APOGEE Inc. — Hybrid, Austin TX

IT Specialist (Seasonal) // July 2019 — September 2020

- Reviewed diagnostics and assessed the functionality and efficiency of systems of networks while utilizing ServiceNow for records of clients which consist of universities and properties around the United States and Canada
- Using CISCO AnyConnect SM Client and MS Teams, I communicated with Apogee's technical support leads remotely
- Verbally talked and/or online via Five9, and chatted with clients online in real-time to troubleshoot their devices

WP ENGINE — Austin TX

Business Intelligence Developer // Mar 2017 — May 2019

- Assisted our team with maintenance of a business intelligence tool and developed roadmaps for products to the leadership team. The tool allowed managers to pull reports on customers, finances, sales, and support to improve the overall functionality of the business. I attended Agile ceremonies, sprint planning, weekly stand-ups
- Helped build applications using Atom and Sequel Pro as editors and Python, JavaScript, PHP, HTML/CSS, and SQL as languages for third party tools like Zendesk to improve clients' ability to serve their customers
- Analyzed the inflow of the data by creating tables, charts, and bar graphs for better improvement of the team

VOLUNTEER EXPERIENCE

DEPARTMENT OF STATE — Washington D.C.

Presidential Award — Alabama, Tennessee, Washington D.C.

- Volunteered 100+ hours in YMCA, Habitat For Humanity, etc., during high school student exchange year through *Youth Exchange and Study Program* which was coordinated by American Councils for International Education