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BARRISTER-AT-LAW IN ENGLAND & WALES

101 FEDERAL STREET SUITE # 1900 BOSTON, MA 02110 January 21, 2024

# VIA ELECTRONIC MAIL / WHATSAPP MESSAGE

Jasmeer Abdulvahid 3403 Pinotin Ct, San Jose, CA 95148 (408) 203-8075 jassuka@hotmail.com

# ENGAGEMENT LETTER

Dear Mr. Abdulvahid:

It was a pleasure to speak with you over the phone just now.

I want to thank you for asking the Law Offices of M. Eice Muhammad (the "Firm") to represent you for your claims related to the Residential Alarm System Services Failures against XFINITY Home ("Xfinity") (the "Claims").

This letter will confirm our arrangement for services provided concerning such Claims. As discussed, our initial scope will be to issue a demand letter to Xfinity, assist / advise you with the response received, and negotiate settlement, if any. In the event that the resolution of these issues necessitates further services (including litigation), a new engagement letter with revised terms will be required.

# Fees, Expenses, And Disbursements:

For the current scope of legal work, the Firm will charge a contingency fee of 40% on the settlement amount received.

#### Document Retention:

During the course of the engagement, the Firm shall maintain a file on your behalf that will include both documents and electronically stored information ("the File"). The File may consist of transcripts, exhibits, reports, banking statements, tax information, contracts, wills,

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certificates, and other documents determined to be reasonably necessary to the representation. The File shall be and remain your property. The Firm may also include in the File its work product, mental impressions, and notes (collectively "work product"). The work product shall be and remain the Firm's property.

At the termination of the engagement or upon sending you its final statement, whichever occurs earlier, the Firm will return to you all original documents you provided. In addition, the Firm will make you a copy of all other parts of the file as you want, subject to payment of the costs of copying. If you do not request possession of the File within 90 days from the date of termination or the date of its statement, the Firm will have no further responsibility for the retention and maintenance of the File and may at its own will dispose of all or parts of the File without further notice to you.

### No Guarantee Of Results:

The Firm has made no promise or guarantee as to the successful outcome of this matter as the final result of your Claims is contingent upon, *inter alia*, the submission of valid, true, and accurate Claims' information and documents, and Xfinity's reservations, objections, and defenses against your Claims. Therefore, this agreement is not based upon any such promises or anticipated results.

Please sign, date, and return a copy via PDF if you agree to the terms of this engagement letter.

We appreciate your confidence in retaining the Firm as your legal service vendor, and we look forward to working with you in the disposition of the matter for which we have been employed.

Very truly yours,

/s/ Malik Eice Muhammad, Esq.

[SIGNATURE ON NEXT PAGE]

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Accepted and agreed to this 23 rd day of January, 2024

Jasmeer Abdulvahid 3403 Pinotin Ct, San Jose, CA 95148 (408) 203-8075

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By:

Date: 01/23/208