# Jasmijn Remmers

Last updated: April 2024

# Google Experience

#### Mar '22 - Now <u>Business Analyst, Vertical Analytics, YouTube Trust & Safety</u>

- Utilising data and analytical techniques to reduce abuse on YouTube in the following ways:
  - o Investigating abuse rates and effectiveness of automated and manual review methods and systems.
  - Collaborating with multiple stakeholders (Operations, Engineering, Legal, Product Management) to craft solutions to escalations and emerging threats based on a methodical and data-driven approach.
  - Developing well-crafted narratives for documentation and presentation to YouTube leadership.
- Example projects:
  - Efficiency analysis of operations in a specific policy vertical: one-year independent research project to assess how the same safety performance could be achieved with less resources. Rewarded with a promotion, multiple bonuses, and an "Act as One Team" award.
  - Assessment of policy impact on users: generating pre- and post-launch insights of new policies.
  - Analysis of hate speech and antisemitism prevalence on YouTube during the Israel-Hamas escalation. Identified policy and prioritisation issues that were then resolved by policy and Eng teams.

#### Mar '21 - Mar '22 Engineering Analyst, Ad Traffic Quality, AdSpam 3P, Google Trust & Safety

- Preventing abuse on Google's third party ad platforms by means of:
  - o **Forensic investigations**: analysed data to detect, measure and enforce filtration of invalid (non-human) traffic. Triaged alerts and built scalable solutions to prevent escalations in the future. Issued and reviewed filters and escalations with a direct monetary impact of millions of dollars.
  - Cross-functional collaboration: provided strategic recommendations to Product Engineering,
    Engineering and PM teams to improve the defences of Google's ads ecosystem.
- Main projects:
  - Lead the migration of our team's primary analytical tool to new infrastructure. This year-long, ongoing project involved:
    - Navigating high levels of complexity across multiple data sources and logs, various Google platforms, and hundreds of signals. Integrating all of the above into a single, easy-to-use tool
    - Collaborating with stakeholders (own team, other T&S teams, Engineering) to centralise our efforts and increase our efficiency. Streamlining our templates and data points
    - Providing training and writing documentation and tutorials for team members, other teams and key stakeholders. I was the main point of contact for all questions about the tool
  - Assessment of the impact of Russia's invasion of Ukraine on botnet traffic and Google's defences.

#### Nov '18 - Mar '21 Account Strategist, Google Shopping Solutions (GSS) & Google Customer Solutions (GCS)

- Analysing market data and trends to provide strategic advice and insights to major Dutch retail clients.
- Created **SQL-powered tools** to create impact at scale for various teams (Sales, Finance, Legal, etc), including an automated portfolio manager and a seasonality tool to understand clients' peak seasons. Rewarded with a promotion, multiple bonuses, and an award nomination.

## Previous experience

Mar '17 - Jul '18 <u>Lead Analyst at the Geneva Centre for Security Policy (Swiss diplomatic academy), Geneva</u>

- Joined as a Young Leader in Foreign and Security Policy, focused on political violence (see 'Research').
- Co-founded a data analysis group focused on security policy, terrorism research and law enforcement.
- Provided executive education to varied audiences, including diplomats, policy makers, and industry.

#### Jan '15 - Apr '15 Fellow in the European Parliament (Pat Cox Fellowship), Brussels

• Worked with policymakers and practitioners in the European Parliament, combined with a professional training program focused on policy making, governance, and contemporary politics in Europe.

#### Research

- Remmers, J.M. "Temporal Dynamics in Covert Networks: A Case Study of the Structure behind the Paris and Brussels Attacks." Terrorism and Political Violence (2019): 1–24 (link)
  - Temporal analysis of the network behind Islamic State's attacks in Paris and Brussels in 2015 and 2016, respectively. Assessment of its structure and development, based on data from intelligence agencies.
- Bellingcat open source investigation into a chemical weapon attack on civilians in Syria after the regime had presumably given up those weapons (2017, <a href="link">link</a>)

#### Education

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M.Sc. Software Engineering (part-time)

Classes: Deep Neural Networks, Computer Vision, Classical Machine Learning, Knowledge Graphs, Algorithmics, Software Engineering Mathematics, Object Oriented Programming, Security Principles, Cyber Threat Intelligence, Malware.

2015 - 2017 <u>Graduate Institute of International and Development Studies, Geneva, Switzerland</u>

M.A. Int'l Relations/Political Science, minor in Data Science & Statistics, 5.5/6.0

2011 - 2014 <u>University College Maastricht, Maastricht, Netherlands</u>

B.A. Liberal Arts and Sciences, Social Sciences, Cum Laude

### Tools and packages

# Languages

- SQL, Plx, Colab, Python, TypeScript, R, Stata
- Packages: Scikit-Learn, PyTorch, pandas, matplotlib, Neo4J, and other data science tools.

Dutch (native), English (C2, fluent), French (B2), German (B2), Spanish (A2)