

<RSA> Sigurnost informacijskih sistema </RSA>

<AES> predavanja </AES>

<CISSP> Ljudski faktor</CISSP>



Summary

- Psihologija
- Phishing

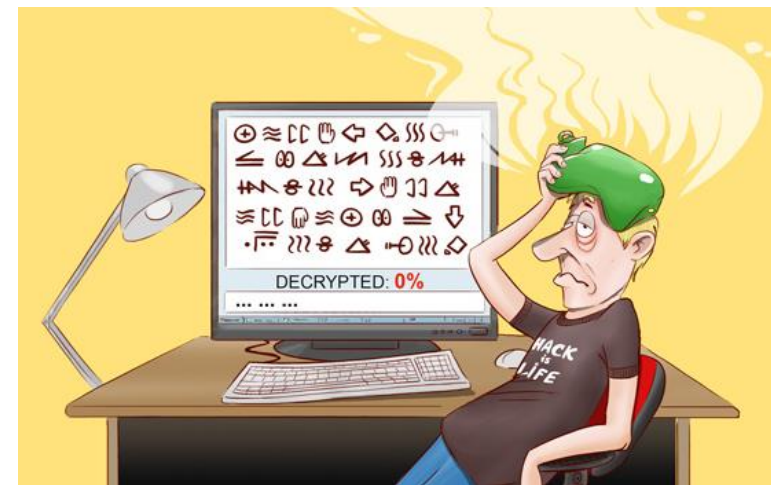


Lekcija 1. Psihologija

- Why Johnny Can't Encrypt ?
- Socijalni inženjering

Why Johnny Can't Encrypt ?

- Why Johnny Can't Encrypt' –
 - studija korištenja PGP programa – više od 90% korisnika nije shvatilo princip u 90 minuta
- Private / public, encryption / signing keys, –
 - ljudi se „gube“ sa terminima, objavljuju privatne ključeve, brišu ih i time gube pristup podacima...
- Sigurnost je teška –
 - korisnici nemaju motiva, slabo znanje o opasnostima ...
- Sve što može biti default..
 - neka bude
- Faktori koji ulijevaju lažni osjećaj sigurnosti ...



Socijalni inženjering

- Identificiranje mete
- Uvjerljiva i sigurna priča
 - „Koji je Vaš PIN kako bi mogli ponošiti Vašu karticu?“
- Jako mnogo zanimljivih primjera
 - Kevin Mitnick 'Art of Deception'
- Glavni problemi:
 - Lakovjernost
 - Strah od nepoznatog
 - Strah od sramoćenja



Lekcija 2. Phishing

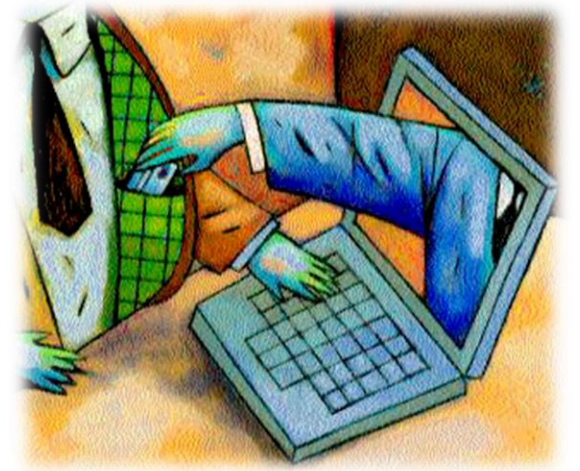
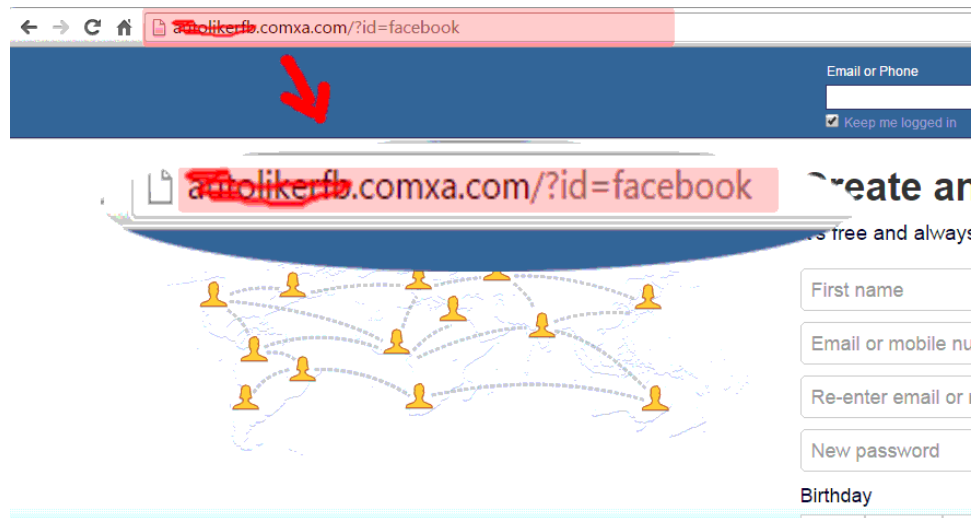
- Phishing
- Tipovi phishing stranica
- Šabloni prevare
- Primjeri

Phishing

- Počeci sežu u 2003
 - (napadi na AOL korisnike i njihove lozinke)
- Do 2006, UK banke su izgubile £35m
 - (£33m u samo jednoj banci) i US banke blizu \$200m
- Motivi su uglavnom bili pohlepa za novcem
- Danas je tu cijeli novi spektar phishing aktivnosti
 - npr. Hvala Vam što ste dodali novu email adresu u PayPal nalog, kliknite ovdje da provjerite unesene podatke.

Šabloni prevare

- Prevaranti rade sve što rade i normalne stranice i web okruženja
- Prvo klikni pa onda razmišljaj
- Korištenje socijalnih mreža
- Klik na sliku, URL je sakriven
 - Iako se parsira i sakriva originalnu destinaciju
- Ciljano na srednju IT populaciju



Phishing website lifetimes (hours)	# sites (8 weeks)	Mean lifetime	Median lifetime
Non-rock	1695	62	20
Rock-phish domains	421	95	55
Fast-flux rock-phish domains	57	196	111
Rock-phish IP addresses	125	172	26
Fast-flux rock-phish IP addresses	4287	139	18

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1. Regional Sales Manager

Status: Part-time

Job description:

- Work as a member of a group, helping to enlarge a base of customers in countries all over the world and liaise with head office on a daily basis;
- Deliver high standards of customer service ensuring high delivery speed and quality of orders;
- Manage a part of a sales cycle – ensure fast remittance of payments through your bank account and then - through world wide Western Union system and calculate fees at each step;
- Create and maintain positive relationships with existing clients that result in new customers, lead to and maximise opportunities for expansions and renewals to enhance revenue stream.

Employees should be able to perform:

- Excellent spoken English & communication skills (oral and written).
- Professional approach on the phone conversations
- PC literate: Microsoft Outlook and Word as a minimum
- Proven ability to communicate effectively at all levels in a relaxed confident manner.
- Extroverted and outgoing, with a positive outlook.
- Significant attention to detail.
- Excellent organisational skills.
- Customer focused.
- Focused on own personal goals, integrating the achievement of company objectives.
- Ability to work unsupervised No previous sale or accounting experience is necessary, though it will be valued.

Your Personal situation must allow you to travel around your place 1-2 hours a day on company assignments(that would be particularly trips to the bank and Western Union branches)

Apply for this Position

WE OFFER:

- A base salary with generous commissions (10% out of each payment you've dealt with) and expenses .
- Flexible timetable – allows you to choose the most suitable time to deal with company assignments
- Benefits, including Contributory Pension, Life Assurance, Private Medical Insurance, Birthday holiday Day and Childcare vouchers

2. Warehouse supervisor

Status: full-time

Job description:

- Provide health and safety of all staff and visitors to the warehouse and goods in area;
- Make accounting for quality and storing of incoming goods;
- Make stock records of all stock in warehouse;
- Correct assembly of orders against shipping documents;
- Supervise cleanliness of the warehouse and production area;
- Monitor loading of vehicles to meet shipping dates;
- Inspect maintenance of all mechanical handling equipment within the Company.
- Supervise and manage all staff reporting to you.

Employees should be able to perform:

- 1 Knowledge of Warehouse Operations
- 2 Stock Control skills
- 3 Knowledge Warehouse IT Systems
- 4 Supervision of Staff
- 5 Professional approach on the phone and in face-to-face meetings.
- 6 PC literate: Microsoft Excel, Outlook & Word as a minimum
- 7 Proven ability to communicate effectively at all levels in a relaxed confident manner.

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Pitanja

