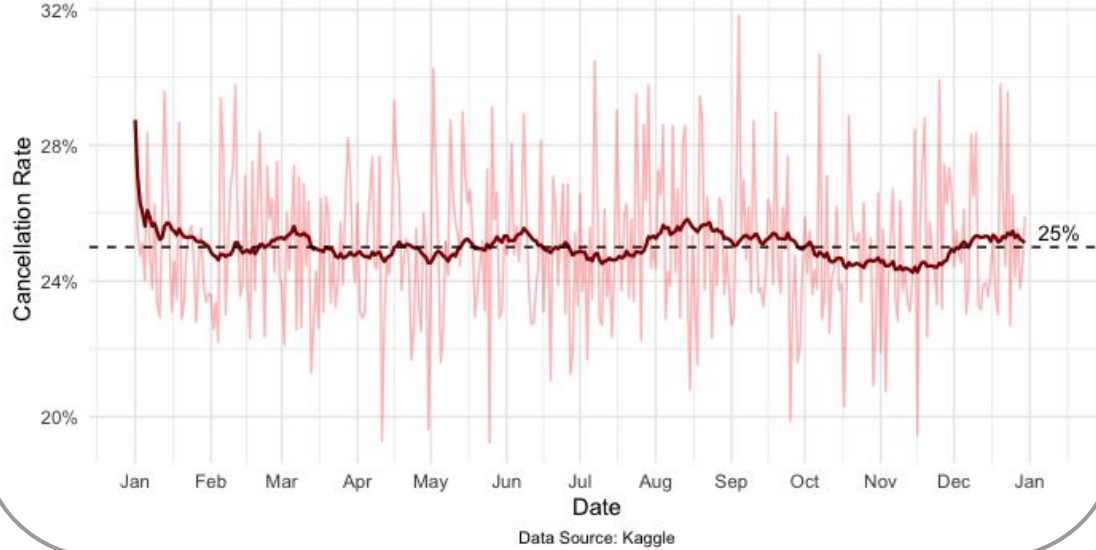


2024 Uber Ride Cancellations in India : A Breakdown of Where, When, and How

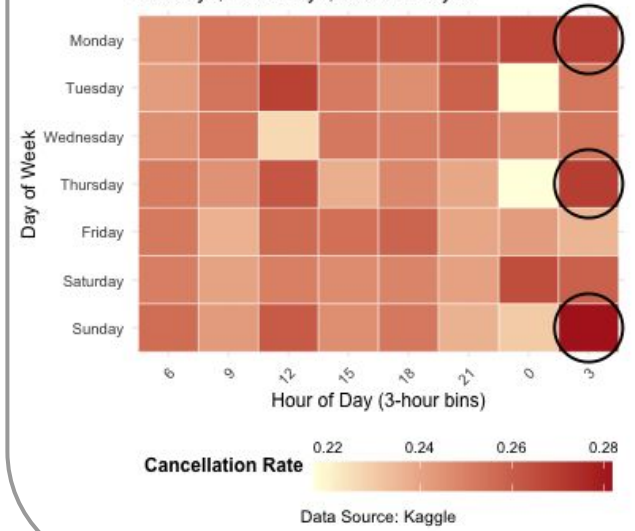
How Often Are Uber Rides Canceled in India?

Based on a 31-day moving average, Uber cancellations remained steady throughout 2024 at an alarming rate of around 25% — roughly one in every four rides in India.



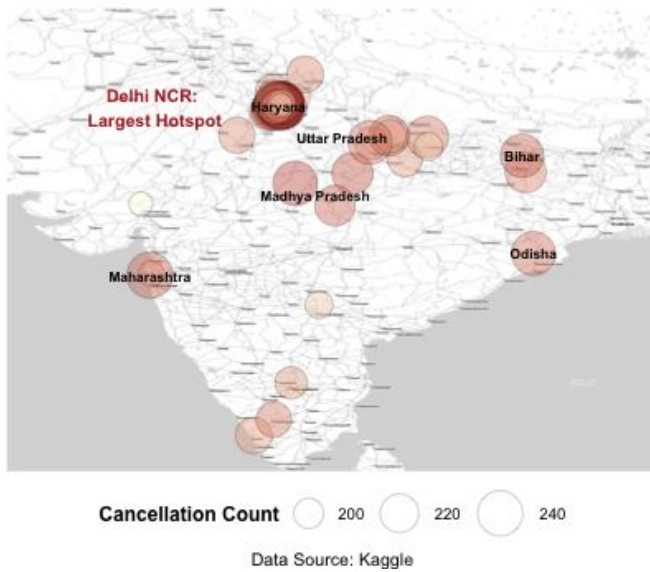
When Are Uber Rides Most Likely to Be Canceled?

Cancellation rates peak between 3 AM and 6 AM, especially on Mondays, Thursdays, and Sundays.



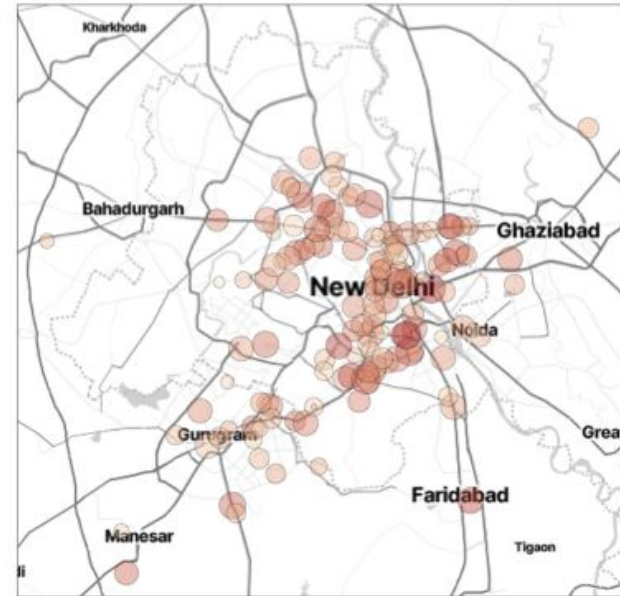
Where Do Ubers Cancel Most in India?

Uber cancellations are most concentrated in Delhi-NCR, reflecting heavy demand and congestion. Across different states and cities, cancellation rates remain broadly similar with no major regional spikes.



Delhi NCR (Zoomed In)

While Central New Delhi forms the dense core of cancellations, the issue extends to other major hubs, with significant and distinct clusters in both Gurugram and Noida.



Who is Canceling Their Rides?

Most Uber trips happen in budget and economy rides — and these same low-cost tiers also face the highest cancellations, driven largely by drivers opting out before pickup.

