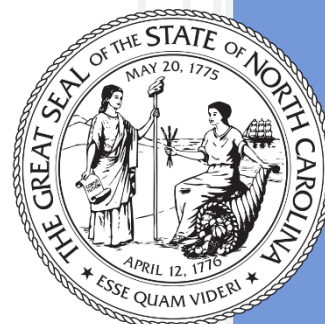


COMMUNITY RESOURCE ASSISTANCE GUIDE

Cleveland County, NC

North Carolina Division of Workforce Solutions



9/26/2017

COMMUNITY RESOURCE ASSISTANCE GUIDE

Cleveland County, NC

Childcare/Youth Services

Agency Name: Child Care Connections
Address: 327 South Market St, Shelby, NC 28150
Phone: 704-487-7397
Website: www.ccchildcareconnections.org
Service(s) Offered: Provides referrals for child care and educational training for child care providers.

Agency Name: Boys and Girls Club of Cleveland County
Address: 412 West Sumter St, Shelby, NC 28150
Phone: 704-471-2582
Website: www.bgcclevelandcounty.org
Service(s) Offered: Provides recreational, educational, and cultural programs in after-school setting.

Clothing

Agency Name: Salvation Army
Address: 305 N Lafayette St, Shelby, NC 28150
Phone: 704-482-0375
Website: www.salvationarmycarolinas.org/shelby
Service(s) Offered: Provides emergency assistance by providing food, clothing, shelter, utilities, and assistance with purchasing medications.

Agency Name: Goodwill Shelby
Address: 445 Earl Rd, Shelby, NC 28150
Phone: 704-484-8553
Website: goodwillsp.org/shop/retail-stores/shelby/
Service(s) Offered: Clothing sold at reduced or bargain prices.

Education/Training

Agency Name: Cleveland Community College
Address: 137 South Post Rd, Shelby, NC 28150
Phone: 704-669-6000
Website: clevelandcc.edu
Service(s) Offered: Adult High School Diploma, GED, Associate Degree Programs, Certificate Programs, College Transfer Classes.

Agency Name: Gardner-Webb University
Address: 110 S Main St, Boiling Springs, NC 28017
Phone: 704-406-4000
Website: www.gardner-webb.edu
Service(s) Offered: Four-year private university offers various undergraduate degrees in various areas of study and graduate degrees in nursing, education, business, religion.

Agency Name: Cleveland Vocational Industries
Address: 650 N Post Rd, Shelby, NC 28150
Phone: 704-471-0606
Website: www.cvii.org
Service(s) Offered: Works cooperatively with other Cleveland County organizations to provide training and employment opportunities for adults with disabilities or barriers to employment.

Employment

Agency Name: Cleveland County NC Works Career Center
Address: 404 East Marion St, Shelby, NC 28150
Phone: 704-480-5414
Website: www.ncworks.gov
Service(s) Offered: Job Placement, Labor Market Information, Veterans Services, Job Seeking Skills, Referrals to Training, Resume Preparation, Assistance with UI Claims.

Financial

Agency Name: Cleveland County Community Development Corp
Address: 823 West Warren St, Shelby, NC 28150
Phone: 704-480-7701
Website: www.clevelandcountycdc.org
Service(s) Offered: An affordable housing subdivision developed to allow those in the very low to moderate income range to become homeowners. Provides pre- and post-homeownership counseling and support, indoor and outdoor maintenance information, lawn care seminars, and other incentives for responsible home ownership. Also offers budget and credit counseling. Operates the North Carolina Foreclosure Prevention Program.

Agency Name: Small Business Center
Address: 137 South Post Rd, Shelby, NC 28150 (On CCC campus)
Phone: 704-669-4146
Website: cleveland.edu/index.php?page=small_business_center

Service(s) Offered: The Small Business Center at CCC provides workshops, seminars, counseling, information, and referral services for small business owners and operators and for individuals interested in starting small businesses in Cleveland County.

Food

Agency Name: Cleveland County Department of Social Service
Address: 130 South Post Rd, Shelby, NC 28150
Phone: 704-487-0661
Website: www.clevelandcounty.com/ccdss/
Service(s) Offered: AFDC (Aid for Families w/Dependent Children), Medicaid Program, SNAP (Supplemental Nutrition Assistance Program), Commodity and Food Distribution, Work First Program.

Agency Name: Church of Christ
Address: 845 West Warren St, Shelby, NC 28150
Phone: 704-482-8521
Website: www.shelbyncchurchofchrist.org/
Service(s) Offered: Operates a food pantry – food commodities distributed to individuals in need at no charge.

Agency Name: Shelby Presbyterian Church
Address: 225 East Graham St, Shelby, NC 28150
Phone: 704-487-8503
Website: www.shelbypres.org
Service(s) Offered: Operates a Soup Kitchen. Provides free meals to individuals in need on Monday's and Thursday's 11:00am – 12:30pm.

Agency Name: Episcopal Church of the Redeemer
Address: 502 West Sumter St, NC 28150
Phone: 704-487-5404
Website: <http://redeemershelby.com/>
Service(s) Offered: On Wednesday's 11:30am-12:30pm, serves a hot lunch to individuals in need. Also on Wednesday's 5:00pm-6:00pm, operates a food pantry where food items are distributed.

Home Health

Agency Name: Healthy at Home
Address: 105 T R Harris Dr, Shelby, NC 28150
Phone: 704-487-5225
Website: www.carolinashealthcare.org/

Service(s) Offered: Home-based health care including skilled nursing care, physical therapy, and occupational therapy. Respiratory medical equipment coordination, infusion and specialty pharmacy delivery, sleep medicine equipment delivery.

Agency Name: **Care Solutions**
Address: 208 East Grover St, Shelby, NC 28150
Phone: 980-487-4777
Website: [website](#)
Service(s) Offered: Information on and referral to health care services and care advisory meetings with a case manager. Private care management for individuals providing care for or seeking care for older and disabled adults.

Legal Aid

Agency Name: **Legal Aid of North Carolina**
Address: 1508 South York Rd, Gastonia, NC 28052
Phone: 704-865-2357
Website: www.legalaidnc.org
Service(s) Offered: Provides free legal services in civil matters to low income individuals in order to ensure equal access to justice and to remove legal barriers to economic opportunity.

Local/County Government

Agency Name: **Cleveland County Government**
Address: 311 East Marion St, Shelby, NC 28150
Phone: 704-484-4900
Website: www.clevelandcounty.com
Service(s) Offered: Local government, business expansion/relocation, safety and emergency services, property related information, health and well-being, environmental services, permits, licenses, and inspections.

Agency Name: **City of Shelby**
Address: 300 S Washington St, Shelby, NC 28150
Phone: 704-484-6866
Website: www.cityofshelby.com
Service(s) Offered: Provides municipal services, assistance, and information to residents of Shelby and Cleveland County and visitors to the area.

Medical Care

Agency Name: **Cleveland County Health Department**
Address: 200 South Post Rd, Shelby, NC 28152
Phone: 980-484-5100
Website: <http://clevelandcounty.com/cchd/>
Service(s) Offered: Family planning, Dental Clinic, Nutrition Services, Maternity Clinic, Child Health Services, Health Education Services, Landfill Program, Animal Control Program, General Clinic, Pharmacy Services, Medical Testing, STD Clinic, HIV and Aids Case Management.

Agency Name: **Cleveland Regional Medical Center**
Address: 201 East Grover St, Shelby, NC 28150
Phone: 980-487-3000
Website: www.carolinashealthcare.org
Service(s) Offered: Fully accredited 241 bed acute care hospital serving greater Cleveland County, NC and the surrounding area. Level III Trauma Center offering advanced emergency care.

Mental Health

Agency Name: **Mental Health Association of Cleveland County**
Address: 201 West Marion St, Ste 306, Shelby, NC 28150
Phone: 704-481-8637
Website: www.mhasouthmountains.org/
Service(s) Offered: Provides mental health education to general public, support and information to persons affected by mental illnesses, financial assistance for treatment, and advocacy for services for the mentally ill.

Agency Name: **Ollie Harris Behavioral Health Center**
Address: 200-2 South Post Rd, Shelby, NC 28152
Phone: 704-600-6900
Website: <https://ollieharriscenter.org>
Service(s) Offered: The Ollie Harris Center, a collaboration between Monarch, Phoenix Counseling Center, Support Incorporated, and Alexander Youth Network, provides mental health and substance abuse services Mon-Fri 8:00am-5:00pm. No appointment necessary.

Agency Name: **Phoenix Counseling Center**
Address: 609 N Washington St, Shelby, NC 28150
Phone: 704-751-3693
Website: www.phoenixcc.us

Service(s) Offered: 501-C-3 non-profit agency committed to providing easy access to a comprehensive range of behavioral health services for children, adolescents, and adults. Provides a continuum of care that includes screening, evaluation, crisis stabilization, and treatment for patients with mental illness, dual diagnosis, and/or addictions.

Miscellaneous (Other Services)

Agency Name: Life Enrichment Center of Cleveland County
Address: 110 Life Enrichment Blvd, Shelby, NC 28150
Phone: 704-484-0405
Website: www.lifeenrichmentcenter.org
Service(s) Offered: Adult day care services for elderly and disabled persons.

Agency Name: Cleveland County Rescue Mission
Address: Men's Shelter - 1100 Buffalo St, Shelby, NC 28150
Phone: 704-481-1889
Address: Women's/Children's Shelter – 301 N Washington St, Shelby, NC
Website: <http://myccrm.org>
Service(s) Offered: Cleveland County Rescue Mission offers programs to help residents build self-confidence, further their education, gain employment, and transition to more stable or permanent housing.

Agency Name: Cleveland County Abuse Prevention Council
Address: 407 West Warren St, Shelby, NC 28150
Phone: 704-487-9325
Website: <https://apcouncil.wordpress.com/>
Service(s) Offered: Assists victims of domestic violence, sexual assault, and homeless displacement through the provision of safe shelter, advocacy, support services, and preventive education.

Agency Name: American Red Cross
Address: 1333 Fallston Rd, Shelby, NC 28150
Phone: 704-487-8594
Website: www.redcross.org
Service(s) Offered: Provides food, shelter, household assistance, and medical assistance to victims of floods, fires, tornadoes, and other natural or other disasters. Helps prepare the population for emergencies by teaching disaster preparedness classes.

Rent/Utility/Housing

Agency Name: Greater Cleveland County Baptist Association
Address: 175 Wyke Rd, Shelby, NC 28150
Phone: 704-482-2475
Website: <http://gccba.org>
Service(s) Offered: Provides emergency assistance for food, clothing, shelter, utilities, and medical needs. Also provides spiritual counseling.

Agency Name: Kings Mountain Crisis Ministry
Address: 208 N Cleveland Ave, Kings Mountain, NC 28086
Phone: 704-739-7256
Website: www.kmcrisisministry.org
Service(s) Offered: Provides temporary assistance to individuals and families in crisis situations. Facilitates the distribution of food and clothing. Provides financial assistance for rent, utilities, medicine, fuel, and gasoline.

Agency Name: U-CAN (Upper Cleveland Area Needs)
Address: 230 Main St, Lawndale, NC 28090
Phone: 704-538-8417
Website: N/A
Service(s) Offered: Hours: Monday thru Friday 9 a.m. until 12 noon
Agency Assists with clothing, food, utilities, household goods for residents of upper Cleveland County.

Agency Name: City of Shelby Department of Housing
Address: 801 Logan St, Shelby, NC 28150
Phone: 704-484-6830
Website: www.cityofshelby.com
Service(s) Offered: Provides assistance to individuals in need of housing by making available apartments where rent is based on income level.

Support Groups

Agency Name: Alconon (Alcoholics Anonymous)
Address: 109 Bethlehem Rd, Kings Mountain, NC 28086
Phone: 704-739-1180
Website: [website](#)
Service(s) Offered: Provides support and counseling for individuals dealing with alcoholism.

Transportation

Agency Name: Transportation Authority of Cleveland County (TACC)

Address: 952 Airport Rd, Shelby, NC 28150
Phone: *phone*
Website: www.tacc.cc
Service(s) Offered: Operates a van route in Shelby to provide transportation for general public to locations within the city limits. Also provides transportation for elderly and disabled clients to medical and other appointments.

Veterans

Agency Name: **Cleveland County Veterans Services Office**
Address: 311 East Marion St, Shelby, NC 28150
Phone: 704-484-4803
Website: www.clevelandcounty.com
Service(s) Offered: Assists military veterans with obtaining VA Healthcare, housing, education, employment, and other benefits. Refers veterans to community service providers.

