# COMMUNITY RESOURCE ASSISTANCE GUIDE

Graham County, NC

North Carolina Division of Workforce Solutions



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#### Childcare

Agency Name: Four Square Head Start

Address: 141 Moose Branch Road, Robbinsville, NC 28771

**Phone:** 828-479-8919

Website: foursq@frontier.com

**Service(s) Offered:** Pre-school program for 3-5 year olds (based on income)

Agency Name: Southwestern Child Development Commission 142 E. Sylva Shopping Center, Sylva, NC 28779

**Phone:** 828-586-5561 or 1-800-662-4158

**Service(s) Offered:** Self-pay day care. For subsidized daycare, contact

Graham County DSS. Contact for a list of centers that

provide child care.

Agency Name: Graham County Department of Social Services

Address: 196 Knight Street, Robbinsville, NC 28771

**Phone:** 828-479-7911

**Service(s) Offered:** Provides child care assistance, protective services

# Clothing

Agency Name: Hope for Families Thrift Store

Address: 756 Sweetwater Road, Robbinsville, NC 28771

**Phone:** 828-479-4450

**Service(s) Offered:** A variety of gently used clothing and other merchandise

Agency Name: Church Mouse

Address: 150 North Main Street, Robbinsville, NC 28771

**Phone:** 828-479-3038

**Service(s) Offered:** A variety of gently used clothing and other merchandise

#### **Education/Training**

Agency Name: NCWorks Career Center-Tri County

Address: 800 West US Highway 64, Murphy, NC 28906

Phone: 828-837-7407

Website: http://www.ncworks.gov

Service(s) Offered: Career and Employment Counseling, Employment and

training for Adults, Dislocated Workers as well as youth, Job Seeking Skills workshops; resume assistance, Veterans assistance. Free internet access to search for

and apply for job opportunities.

Agency Name: Industrial Opportunities, Inc.

Address: 2586 Business 19, Andrews, NC 28901

Phone: 828-321-4754

Website: <u>www.industrialopportunities.com</u>

**Service(s) Offered:** Training and work opportunities for adults with

disabilities.

Agency Name: NC Division of Vocational Rehabilitation

Address: 2586 Business 19, Andrews, NC 28901

**Phone:** 828-837-6218

**Service(s) Offered:** Provides physical and mental restorative services,

training, guidance and counseling, evaluation, job

placement and supportive services.

Agency Name: Tri-County Community College Graham Campus

Address: 145 Moose Branch Road, Robbinsville, NC 28771

Phone: 828-479-9256

Website: www.tricountycc.edu

**Service(s) Offered:** Various degree programs, career counseling,

assessment, educational/skills training, GED classes, Job Seeking Skills workshops and resume preparation.

# **Financial**

Agency Name: Graham County Department of Social Services

Address: 196 Knight Street

Robbinsville, NC 28771

Phone: 828-479-7911

Service(s) Offered: Food & Nutrition Services (FNS), Healthcare (NC

Health Choice for Children & Medicaid), Temporary

assistance for Needy Families (TANF), Energy Assistance, Day Care Assistance, Child Support

Enforcement.

Agency Name: Graham County Senior Center

Address: 185 West Fort Hill Rd., Robbinsville, NC 28771

**Phone:** (828)479-7640

Website: http://www.grahamcounty.org

Service(s) Offered: The Graham County Senior Center offers a wide variety of

services to the senior citizens of Graham County who are 60 years of age or older or the spouse of someone who is 60 years old or older. Priority is given to those meeting or exceeding the

poverty level.

For the homebound seniors we offer Meals on Wheels. This program is designed to provide a hot nutritious meal to those

who cannot prepare a meal for themselves.

Agency Name: North Carolina Housing Finance Agency

**Phone:** 1-888-623-8631

Website: <a href="https://www.NCForeclosurePrevention.gov">www.NCForeclosurePrevention.gov</a>

**Service(s) Offered:** Mortgage payment program for unemployed workers.

Provides assistance with making mortgage payments for

those that qualify for the program.

Agency Name: ONTrack Financial Education and Counseling

Address: 50 S. French Broad Ave. Suite 227

Asheville, NC 28801

**Phone:** 1-800-737-5485 or 828-255-5166

Website: www.ontrackwnc.org

**Service(s) Offered:** Foreclosure prevention counseling, assistance with

mortgage payments for those that qualify.

Food

Agency Name: Graham County Department of Social Services

Address: 196 Knight Street, Robbinsville, NC 28771

**Phone:** 828-479-7911

**Service(s) Offered:** Food and Nutrition Services

Agency Name: Graham County Health Department

Address: 191 P & J Road, Robbinsville, NC 28771

**Phone:** 828-479-7900

Service(s) Offered: Supplemental food program for Women, Infants, and

Children (WIC)

Agency Name: Manna Food Bank
Address: Western North Carolina

**Phone:** 1-800-820-1109

Website: <a href="https://www.mannafoodbank.org">www.mannafoodbank.org</a>

Service(s) Offered: Serves residents of Western North Carolina in filling

out Food Assistance Applications and Re-Certifications.

Referrals given for emergency food pantries.

#### Home Health

Agency Name: Good Shepherd Home Health and Hospice

Address: 125 Medical Park Lane, Suite H, Murphy, NC 28906 and

**Phone:** 828.837.1197

828.837.4672 After Hours call line

Website: www.erlanger.org/erlanger-murphy-medical-

center/locations/good-shepherd-home-health-and-hospice

Service(s) Offered: Good Shepherd Home Health & Hospice delivers

personalized in-home treatment to promote healing and

foster independence for those striving to manage

disability and disease outside of a facility.

Agency Name: Murphy Rehabilitation & Nursing

Address: 3992 East US Hwy 64 Alt., Murphy, NC 28906

**Phone:** 828.835.7580

Website: <a href="http://www.murphyrehabandnursing.com/">http://www.murphyrehabandnursing.com/</a>

Service(s) Offered: Provides long-term residential nursing care, short

and long-term residential rehabilitation services. We also offer respite care for those who normally live at

home; this gives caregivers a period of rest.

Agency Name: Golden Years of Murphy

Address: 97 Tennessee St., Murphy, NC 28906

Phone: 828-837-6769

Service(s) Offered: In home care, private duty nursing and CAP

program through Medicaid.

#### Legal Aid

Agency Name: Legal Aid of Western North Carolina, Inc.

**Phone:** 1-800-458-6817 or 828-586-8931

**Service(s) Offered:** Free legal assistance to low-income people who cannot

afford a private attorney, in matters such as: Domestic Violence and Other Family matters, Consumer Issues, including foreclosures, Education, Housing problems, Evictions, Harassment by bill collectors, Unemployment Claims, Public Benefits, SSI, In-person assistance for Affordable Care Act (ACA) including" Health Insurance Marketplace, Special Enrollment Periods, Exemptions, appeals and other issues with health care services.

### **Local/County Government**

Agency Name: Town of Robbinsville

Address: 4 Court Street, Robbinsville, NC 28771

**Phone:** 828-479-3250

Website: www.visitrobbinsville@gmail.com

Agency Name: Graham County

Address: 12 North Main Street, Robbinsville, NC 28771

**Phone:** 828-479-7961

Website: www.grahamcounty.org

# Medical Care

Agency Name: Graham County Health Department

Address: 191 P & J Road, Robbinsville, NC 28771

**Phone:** 828-479-7900

**Service(s) Offered:** Family planning, health education, maternity care

coordination, nurse screening, medication management, breast/cervical cancer screening, immunizations, WIC food program, laboratory services, communicable disease case management and drug therapy.

Agency Name: Erlanger Murphy Medical Center

Address: 3900 East, US Hwy 64, Murphy, NC 28906

**Phone:** 828.837.8161

Website: <a href="www.erlanger.org/erlanger-murphy-medical-">www.erlanger.org/erlanger-murphy-medical-</a>

center/murphy-medical-center

Service(s) Offered: Facilities include 25-bed critical access hospital as well

as wound care, urgent care and athletic/rehabilitation

centers.

Agency Name: Erlanger Murphy Medical Urgent Care
Address: 183 Ledford Street, Murphy, NC 28906

**Phone:** 828.837.4712

Website: www.erlanger.org/erlanger-murphy-medical-

center/locations/murphy-urgent-care

Service(s) Offered: The Urgent Care Center at Erlanger Murphy Medical

Center is the place for life's non-emergency medical

needs that require timely same-day medical

intervention Mon-Sat: 8AM-7PM, Sun:10AM-6PM Closed for Easter, Thanksgiving, Christmas Eve,

Christmas Day and New Year's Day Closing at 3 pm on

New Year's Eve.

Agency Name: Swain County Hospital A Duke LifePoint Hospital

Address: 45 Plateau St., Bryson City, NC 28713

**Phone:** 828-488-2155

Website: www.myswaincommunity.com

Service(s) Offered: Swain Community Hospital is a 48-bed, fully-accredited

critical access hospital located in Bryson City, NC.

Agency Name: East Carolina University School of Dental Medicine

Address: 228 Bonnie Lane, Sylva, NC 28779

**Phone:** 828-586-1200

Website: www.ecu.edu/cs-dhs/dental/pc-sylva.cfm

Service(s) Offered: Comprehensive General Dentistry. Children's

Dentistry. Oral Surgery. Extractions, Root Canals, Sealants and Tooth Colored Fillings. Crowns and Bridges. Dentures and Partial Dentures. Implant Services. Periodontal Services and Cleanings. Cosmetic Tooth Whitening. Digital Radiography. 3-D/Cone Beam

Imaging.

#### Mental Health

Agency Name: Appalachian Community Services

**Address:** 750 US-64, Murphy, NC 28906

**Phone:** 828-837-0071

Website: <a href="http://www.acswnc.com/">http://www.acswnc.com/</a>

Service(s) Offered: Appalachian Community Services provides Mental

Health, Substance Abuse, and Developmental Disability

services to individuals, families, and communities within the seven western counties of North Carolina.

Agency Name: Access to Services

**Phone:** 1-800-849-6127

Service(s) Offered: Will be asked a series of questions and then referred to

a local private provider.

#### Miscellaneous (Other Services)

Agency Name: Hope for Families

Address: 3217 Sweetwater Road, Robbinsville, NC 28771

Phone: 828-479-4332

Service(s) Offered: Hope for Families Graham Domestic Violence and

Sexual Assault Center, Inc. is a domestic violence

service near Robbinsville, NC.

# Rent/Utility/Housing

Agency Name: Hulbert Johnson Friendship House, Inc

Address: PO Box 42, Murphy, NC 28906

Phone: 828-837-2654

Service(s) Offered: Client services to homeless families and individuals in

Cherokee, Clay, and Graham and in other surrounding

counties.

Agency Name: Four Square Community Action

Address: 61 Milton Mashburn Dr., Andrews, NC 28901

Phone: 828-321-4475

Service(s) Offered: Housing assistance

#### **Transportation**

Agency Name: Graham County Transit

Address: 201 West Fort Hill, Robbinsville, NC 28771

**Phone:** 828-479-4129

Service(s) Offered: Affordable regional transportation to the residents of

Graham County; cost of trip is based on originating

location and final destination.

Agency Name: NC Driver's License Office

Address: 1440 Main Street, Andrews, NC 28901

**Phone:** 828-321-1442

#### **Senior Services**

Agency Name: Graham County Senior Center

Address: 185 West Fort Hill Rd., Robbinsville, NC 28771

**Phone:** (828)479-7640

Website: <a href="http://www.grahamcounty.org">http://www.grahamcounty.org</a>

Service(s) Offered: The Graham County Senior Center offers a wide variety

of services to the senior citizens of Graham County who are 60 years of age or older or the spouse of someone who is 60 years old or older. Priority is given to those

meeting or exceeding the poverty level.

For the homebound seniors we offer Meals on Wheels. This program is designed to provide a hot nutritious

meal to those who cannot prepare a meal for

themselves.

# **Veterans Services**

Agency Name: Graham County Veteran's Services
Address: 12 North Main St., Robbinsville, NC 28771

**Phone:** (828) 479-7966

Website: http://www.grahamcounty.org

Service(s) Offered: Disability Compensation, Pension, Death Benefits,

Education, Vocational Rehabilitation, Medical/Dental Care. Loan Guaranty, Survivor Benefits, Life Insurance,

Refill Prescriptions, Headstones and Markers,

Cemetery.