COMMUNITY RESOURCE ASSISTANCE GUIDE

Randolph County, NC

North Carolina Division of Workforce Solutions



COMMUNITY RESOURCE ASSISTANCE GUIDE

Randolph County, NC

Childcare/Youth Services

Agency Name: Randolph County Partnership for Children-Child

Care Services

Address: 349 Sunset Avenue, Asheboro, NC 27203

Phone: 336-629-2128

Contact: Cindy Shoe or Wendy Tellez (Bilingual)

Website: www.randolphkids.org

Service(s) Offered: Assistance in finding child care or pre-k programs,

bilingual

Agency Name:Regional Consolidated Services Head StartAddress:221 S. Fayetteville Street, Asheboro, NC 27204

Phone: 336-672-5570

Contact: Maria Recendez or Heather Brune-Brewer

Website: www.headstart.regionalcs.org

Service(s) Offered: Child Development

Agency Name: Randolph County Department of Social Services

Address: 1512 N. Fayetteville Street, Asheboro, NC 27203

Address: 402 Balfour Drive, Archdale, NC 27263

 Phone:
 336-683-8000 (Asheboro)

 Phone:
 336-318-6404 (Archdale)

 Website:
 www.co.randolph.nc.us/dss

Email: DSSDirector@RandolphCountyNC.gov

Service(s) Offered: Daycare assistance, resources and material in Spanish

Clothing

Agency Name: Community Outreach of Archdale-Trinity (COAT)

Address: 10607 N. Main Street, Archdale, NC 27263

Phone: 336-431-3663 Contact: Monday-Friday

9:00am-2:00pm - Open

9:00am-11:00am - Assistance Available

Email: coatcommunity@northstate.net

Service(s) Offered: Provides clothing

Agency Name: Goodwill Industries

Address: 1064 E. Dixie Drive, Asheboro, NC 27203

Phone: 336-629-5955 – Store

336-610-0400 – Resource Center

Website: www.triadgoodwill.org
Service(s) Offered: Low priced clothes

January 16, 2018 2 0

Agency Name: Liberty Bargain Shop

Address: 329-B W. Bowman Avenue, Liberty, NC 27298

Phone: 336-622-0031

Contact: Wednesday-Saturday

10:00am-5:00pm - Wednesday-Friday

10:00am-2:00pm - Saturday

Service(s) Offered: Provide emergency assistance, food pantry, and second-

hand store

Agency Name: Randleman Community Service

Address: 150 S. Main Street, Randleman, NC 27317

Phone: 336-495-1067

Contact: Tuesday-Friday – 8:30am-1:30pm

Service(s) Offered: Provides clothing

Agency Name: Salvation Army Thrift Store

Address: 472 E. Dixie Drive, Asheboro, NC 27203

Phone: 336-328-0891 Contact: Patrice Parnele

Website: www.Salvationarmyusa.org

Service(s) Offered: Clothing Vouchers available – before 2:00pm M-F

Agency Name: The Red Door Resale

Address: 129 Sunset Avenue, Asheboro, NC 27203

Phone: 336-626-4159

Website: www.randolphfcc.org

Service(s) Offered: Women's clothing at low cost

Education/Training

Agency Name: Randolph Community College

Address: 629 Industrial Park Avenue, Asheboro, NC 27205

(Asheboro campus)

110 Park Drive, Archdale, NC 27263

(Archdale campus)

100 Hillary Street, Randleman, NC 27317

(Randleman campus)

Phone: 336-633-0200 – Asheboro Campus

336-328-1750 – Archdale Campus 336-328-1759 – Randleman Campus

Website: www.randolph.edu

Service(s) Offered: Diploma and associate degree programs, continuing

education classes, personal enrichment classes, online classes, basic skills classes, developmental services,

early college high school

Agency Name: Goodwill Industries

Address: 1064 E. Dixie Drive, Asheboro, NC 27203

Phone: 336-610-0400 – Resource Center

336-629-5955 - Store

Website: www.triadgoodwill.org

Service(s) Offered: Computer classes, GED classes, Workshops

Agency Name: Richmond Community Support Services (WIOA)

Address: 600 S. Fayetteville Street, Asheboro, NC 27203

 Phone:
 336-625-5128

 Website:
 www.rccsc393.org

Service(s) Offered: Education, on-the-job trainings, and work experiences

for dislocated and adult workers. Program may assist

with tuition, fees, books and supplies.

Employment

Agency Name: NCWorks Career Center – Randolph

Address: 600 S. Fayetteville Street, Asheboro, NC 27203

Phone: 336-625-5128 Website: www.ncworks.gov

Service(s) Offered: Professional staff to assist with job search,

unemployment insurance, re-employment services and specifically veterans, older workers, former offenders. Workforce Innovation and Opportunity Act programs available for Adults, Dislocated Workers and Youth. Career Resource Center with computer access for job search, online application completion, resume

preparations, skill assessments, telephone and fax service, labor market information. WorkKeys testing

available.

Agency Name: Goodwill Industries

Address: 1064 E. Dixie Drive, Asheboro, NC 27203

Phone: 336-610-0400 – Resource Center

336-629-5955 - Store

Website: www.triadgoodwill.org

Service(s) Offered: Jobs on the Outside (JOTO for former offenders, resume

assistance, interest inventories, fax, copier, printer services, workshops for interviewing skills, resume

writing.

Agency Name: Vocational Rehabilitation

Address: 958 S. Park Street, Asheboro, NC 27203

 Phone:
 336-629-1040

 Website:
 www.ncdhhs.gov

Service(s) Offered: Work adjustment, supported employment; educational

training services; job development rehabilitation

engineering; vocational assessments.

Financial

Agency Name: Consumer Credit Counseling of the Greater

Greensboro area

Address: 513-C White Oak Street, Asheboro, NC 27203

Contact: Thursday and Friday

Phone: 336-373-8882

Service(s) Offered: Professional financial advice, credit counseling, housing

and mortgage education, free workshops on housing,

money management and debt consolidation.

Food

Agency Name: Christians United Outreach Center (CUOC)
Address: 930 S. Fayetteville Street, Asheboro, NC 27203

Contact: Thursday and Friday

Phone: 336-625-1500 Contact: Monday-Thursday

10:00am-3:00pm - Monday-Wednesday

10:00am-6:00pm - Thursday

Website: <u>www.CUOC.org</u>

Service(s) Offered: Food pantry, medical care, assistance with rent, utilities

and housing.

Agency Name: Community Outreach of Archdale-Trinity (COAT)

Address: 10607 N. Main Street, Archdale, NC 27263

Phone: 336-431-3663 Contact: Monday-Friday

9:00am-2:00pm - Open

9:00am-11:00am - Assistance Available

Email: coatcommunity@northstate.net

Service(s) Offered: Food Pantry

Agency Name: Liberty Association of Churches

Address: 125 S. Greensboro Street, Liberty, NC 27298

Phone: 336-622-8312 Contact: Walk-Ins Welcome

Monday-2:00pm-5:00pm Thursday-2:00pm-5:00pm

Service(s) Offered: Food pantry, Food Lion vouchers

Agency Name: Ministerial Association (Ramseur residents only)

Address: 731 Liberty Street, Ramseur, NC 27316

Phone: 336-824-8776

Contact: Call for Appointment

Email: ramseurministerialassociation@gmail.com

Service(s) Offered: Provides food

Agency Name: Our Daily Bread Soup Kitchen of Asheboro Address: 831 E. Pritchard Street, Asheboro, NC 27203

Phone: 336-626-2563

January 16, 2018 5 •

Contact: Walk-Ins Welcome

Monday-Friday 11:30am-12:30pm

Service(s) Offered: Our Daily Bread exists to provide nutritious meals to

needy families and individuals with a wholesome and peaceful environment where community is represented

by those served and those who serve them.

Agency Name: Ramseur Food Pantry (Ramseur residents only)

Address: 724 Liberty Street, Ramseur, NC 27316

Phone: 336-824-8045

Contact: Call for Appointment-Proof of residence is required.

Email: ramseurfoodpantry@gmail.com

Service(s) Offered: Provides food

Agency Name: Randleman Community Service

Address: 150 S. Main Street, Randleman, NC 27317

Phone: 336-495-1067

Contact: Tuesday-Friday – 8:30am-1:30pm

Service(s) Offered: Provides food

Agency Name: Randolph County Department of Social Services

Address: 1512 N. Fayetteville Street, Asheboro, NC 27203

Address: 402 Balfour Drive, Archdale, NC 27263

 Phone:
 336-683-8000 (Asheboro)

 Phone:
 336-318-6404 (Archdale)

 Website:
 www.co.randolph.nc.us/dss

Email: <u>DSSDirector@RandolphCountyNC.gov</u>
Service(s) Offered: Food & Nutrition (food stamp) program.

Agency Name: Randolph County Public Health Department 2222-B S. Favetteville Street, Asheboro, NC 27203

Phone: 336-318-6200

Website: www.co.randolph.nc.us

Service(s) Offered: WIC (Women Infant Children) Nutrition for low-income

pregnant, postpartum and breastfeeding women, infants

and children until the age of five

Home Health

Agency Name: Community Health Services of Randolph Hospital

Address: 364 White Oak Street, Asheboro, NC 27203

Randolph Hospital

Contact: Kim Burroughs

Phone: 336-633-7721 or 336-629-8896

Website: www.randolphhospital.org/svc_community_home
Service(s) Offered: In-home healthcare, physical therapy, speech and

occupational therapy

Legal Aid

Agency Name: Better Business Bureau of Central NC

Address: 3608 W. Friendly Avenue, Greensboro, NC 27410

Phone: 336-852-4240

Email: info@greensboro.bbb.org
Website: www.bbb.org/greensboro

Service(s) Offered: List of business or charity and information about it,

finding BBB accredited business, filing complaints,

reports, consumer protection and education.

Agency Name: Central Carolina Legal Services

Address: 122 N. Elm Street (PO Box 3467) Greensboro, NC 27402

Phone: 336-272-0148

Contact: Janet McAuley Blue

Service(s) Offered: Free legal assistance in civil matters to low income

individuals. Clients must meet an income requirement before services will be rendered. Areas of service include domestic violence, consumer assistance programs, wills, elder law, and tenant/landlord issues. Assistance in other areas may be provided. Litigation and service area

are limited.

Agency Name: NC Attorney General's Office

Address: 114 W. Edenton Street, Raleigh, NC 27603

Phone: 919-716-6400

Email: www.ncdoj.com & www.ncleg.net

Website: www.ncdoj.gov

Service(s) Offered: Links to government-related issues, NC programs and

laws, complaints, legal issues, and rights, consumer protection, identity theft, no call registry, citizen's

rights, etc.

Local/County Government

Agency Name: City of Asheboro

Address: 146 N. Church Street, Asheboro, NC 27203

Phone: 336-626-1201

Website: www.ci.asheboro.nc.us

Service(s) Offered: Cultural and recreational services, inspections, public

safety, and public works

Agency Name: City of Randleman

Address: 101 Hillary Street, Randleman, NC 27317

Phone: 336-495-7500

Website: www.randleman.org

Service(s) Offered: Fire and police departments, public library, parks and

recreation, planning and zoning, public works,

sanitation and water treatment.

Agency Name: Randolph County Government

Address: 725 McDowell Road, Asheboro, NC 27205

Phone: 336-318-6300

Website: $\underline{www.co.randolph.nc.us}$ & $\underline{www.randolphcountync.gov}$

Service(s) Offered: Inspections, child support, elections, tax collections,

emergency services, planning and zoning, public health, library, public works, sheriff's office, register of deeds,

soil and water, Veterans services.

Agency Name: Town of Liberty

Address: 239 S. Fayetteville Street, Liberty, NC 27298

Phone: 336-622-4276

Email: townofliberty@rtelco.net
Website: www.liberty-nc.com

Service(s) Offered: Fire department, library, parks and recreation, police

department, public works, senior center library

Agency Name: Town of Ramseur

Address: 724 Liberty Street, Ramseur, NC 27316

Phone: 336-824-8530

Website: www.thetownoframseur@triad.rr.com

Service(s) Offered: Fire and police departments, public works, water

department, planning and zoning, library, emergency

services.

Medical Care

Agency Name: Christian United Outreach Center (CUOC)

Address: 135 Sunset Avenue, Asheboro, NC 27203

Phone: 336-625-1500 Contact: Debbie Cole

Monday-Wednesday 10:00am-3:00pm

Thursday 12:00pm-6:00pm

Closed on Friday

Website: www.cuoc.org

Service(s) Offered: Emergency medications and medical equipment

Agency Name: Merce Family Health Care

Address: 1831 N. Fayetteville Street, Asheboro, NC 27203

308 Brewer Street, Asheboro, NC 27203 (DENTAL)

Phone: 336-672-1300 – Medical Services

336-610-7000 – Dental Services

336-672-3044 - FAX

Website: www.mercefamilyhealthcare.com

Service(s) Offered: Medical and dental services, help to those without

insurance, service individuals with Medicare, Medicaid.

Health Choice, other insurance plans.

Agency Name: Randolph County Health Department

Address: 2222-B S. Fayetteville Street, Asheboro, NC 27205

Phone: 336-618-6171 – WIC

336-318-6200 – All other services

Website: www.randolphcountync.gov

Service(s) Offered: Pregnancy care management, care coordination for at-

risk children, birth to 5 years. Case management, Communicable disease screening and immunizations, dental health for qualifying school-aged children and families, mammograms, pap smears, family planning, maternity clinics, Woman Infant Children (WIC)

nutrition for qualifying women.

Agency Name: Randolph County Department of Social Services

Address: 1512 N. Fayetteville Street, Asheboro, NC 27203

Address: 402 Balfour Drive, Archdale, NC 27263

 Phone:
 336-683-8000 (Asheboro)

 Phone:
 336-318-6404 (Archdale)

 Website:
 www.co.randolph.nc.us/dss

Email: <u>DSSDirector@RandolphCountyNC.gov</u>

Service(s) Offered: Medicaid; aid to the blind.

Agency Name: Randolph Health

Address: 364 White Oak Street, Asheboro, NC 27203

Phone: 336-625-5151

Website: www.randolphhealth.org

Email: april.thornton@randolphhealth.org

Service(s) Offered: Provides quality healthcare and fosters health and

wellness in our communities. Back and Neck Care; Injections, Surgical Treatment; Hospital Stay, Breast

Center, Mammograms; Cancer Center; Cancer

Rehabilitation, Cancer Treatments, Cancer Surgery, Chemotherapy, Imaging, Nutrition Services, Radiation

Therapy, Research and Clinical Trials; Financial

Counseling, Patient and Family Resources; Relaxation Opportunities; Lung Cancer Screening; Maternity

Services, Pulmonary Services; Bronchoscopy, Pulmonary

Function Testing, Pulmonary Rehabilitation,

Respiratory Therapy, Rehabilitation; Aquatic Therapy, Balance Rehabilitation, Bioness, Hand and Upper Extremities, Orthopedic Rehabilitation, Osteoporosis,

Pediatric Therapy, Speech Therapy; Cardiac Services, Cardiac Rehabilitation, Cardiac Testing, Colonoscopy Services, Community Alternatives Program, Diabetes Center, Emergency Services, HIV Community Care, Home Health Services, Imaging Services, MRI Center, Joint Care, Shoulder Replacement; Sports Medicine, Concussion Management, StayWell Senior Care; Stroke

Care; Surgical Services; Vascular Services, Peripheral

Vascular Lab, Varicose Veins and Venous Insufficiency; Wound Care & Hyperbaric Center. Several classes, lectures and workshops for the public are offered on a regular basis.

Agency Name: White Oak Urgent Care

Address: 197 NC-42, Asheboro, NC 27203

Address: 608 W. Academy Street, Randleman, NC 27317

 Phone:
 336-625-2560 (Asheboro)

 Phone:
 336-495-1001 (Randleman)

 Contact:
 Monday-Friday – 8:00am-8:00pm

Saturday – 9:00am-6:00pm Sunday – 10:00am-6:00pm

Website: www.whiteoak-urgentcare.com

Email: DSSDirector@RandolphCountyNC.gov

Service(s) Offered: Urgent illness, minor injuries, occupational medicine,

laceration repair, drug/alcohol screening, employment

physicals, school and sports exams, workers

compensation injuries, lab/X-ray/EKG capabilities and

pediatric care.

Mental Health

Agency Name: Children's Developmental Services Agency

(CDSA)

Address: 122 N. Elm Street, Suite 400, Greensboro, NC 27401

Phone: 336-334-5601 Contact: Debbie Kennerson

Service(s) Offered: Children with special needs. Family guidance and

counseling, follow up and evaluations, speech, language,

occupational and physical therapies, materials in

Spanish

Agency Name: Daymark Recovery Services Inc.

Address: 110 W. Walker Avenue, Asheboro, NC 27203 Address: 205 Balfour Drive, Archdale, NC 27263

Phone:336-633-7000 – AsheboroPhone:336-431-0700 – ArchdaleWebsite:www.daymarkrecovery.org

Service(s) Offered: Mental health and substance abuse services. Substance

abuse outpatient treatment, mental health outpatient treatment, psychiatric services, medical services, emergency services, intensive in-home services,

DWI/DWLR services.

Miscellaneous (Other Services)

Agency Name: Family Services of the Piedmont

Address: 315 E. Washington Street, Greensboro, NC 27401

Phone: 336-387-6161

Contact: 24/7 Crisis Line for Domestic Abuse:

336-273-7273-Greensboro 336-889-7273-High Point

Website: www.familyservice-piedmont.org

Service(s) Offered: Providing accessible, affordable, high quality counseling

to families and individuals who are experiencing problems including but not limited to mental health, child abuse, domestic violence, financial health and

substance abuse.

Agency Name: NC Family Health Resources Line

Phone: 1-800-For Baby

Service(s) Offered: Provides information over the phone about Medicaid for

children, child development, preconception, pregnancy, breastfeeding, and substance abuse help for pregnant women and basic care of infants and children. Services

also available in Spanish.

Agency Name: Central Piedmont Community Action-Randolph

Address: 703 Farr Street, Asheboro NC 27203

Phone: 336-636-5179
Contact: Laurie Welch
Website: www.cpcanc.org

Service(s) Offered: Provides assistance and services to low-income families

and individuals, make a vital difference in the lives of economically disadvantaged people needing jobs.

nutrition, and housing comfort

Agency Name: Central Piedmont Community Action-Randolph

Address: 703 Farr Street, Asheboro NC 27203

Phone: 336-636-5179
Contact: Laurie Welch
Website: www.cpcanc.org

Service(s) Offered: Provides assistance and services to low-income families

and individuals, make a vital difference in the lives of economically disadvantaged people needing jobs,

nutrition, and housing comfort

Rent/Utility/Housing

Agency Name: Christian United Outreach Center (CUOC)

Address: 135 Sunset Avenue, Asheboro, NC 27203

Phone: 336-625-1500
Contact: Walk-Ins Welcome
Website: www.CUOC.org

Service(s) Offered: Financial assistance (rent, utilities, basic car repairs,

etc), transitional housing program for homeless

individuals.

Agency Name: Asheboro Housing Authority

Address: 338 Wainman Avenue, Asheboro, NC 27203

Phone: 336-629-4146

Contact: Monday-Friday 8:00am-5:00pm

Closed on Wednesdays

Website: www.affordablehousingonline.com

Service(s) Offered: Subsidized rent, Section 8 and public housing, Fair

Housing administration, and FHA Administration.

Agency Name: Habitat for Humanity of Randolph County

Address: 3060 S. Fayetteville Street, Asheboro, NC 27205

Phone: 336-625-1429

Website: www.habitatrc.org

Service(s) Offered: Build houses for families in need of decent housing.

Each adult in the family must invest a specified amount of hours of labor on someone else's house, work with volunteers to build their own house, attend classes on budgeting, home maintenance, yard care, and attend

homeowner association meetings.

Agency Name: Randleman Housing Authority

Address: 606 S. Main Street, Randleman, NC 27317

Phone: 336-498-7686

Contact: Monday-Friday 8:00am-5:00pm
Website: www.affordablehousingonline.com

Service(s) Offered: Subsidized rent, Section 8 and public housing, Fair

Housing administration, and FHA Administration.

Agency Name: Randolph County Department of Social Services

Address: 1512 N. Fayetteville Street, Asheboro, NC 27205

Address: 402 Balfour Drive, Archdale, NC 27263

 Phone:
 336-683-8000 (Asheboro)

 Phone:
 336-318-6404 (Archdale)

 Website:
 www.co.randolph.nc.us/dss

Email: DSSDirector@RandolphCountyNC.gov

Service(s) Offered: Help with heating and cooling issues, low income

emergency assistance program, lifeline and link up for

discounted telephone service.

Agency Name: Shelter of Hope

Address: 133 W. Wainman Avenue, Asheboro, NC 27203

Phone: 336-318-0012 Contact: Jeff Looney

Email: pastorlooney@yahoo.com

Service(s) Offered: To provide safe shelter, food, support services and an

avenue to self-sufficiency for homeless men. We believe that all people deserve the basic necessities of life and the community in which we live is called to serve this purpose.

Agency Name: NC Foreclosure Prevention Fund

Phone: 1-888-990-6521

Contact: Monday-Friday – 9:00am-5:00pm

Email: questions@nchfa.com

Website: www.ncforeclosureprevention.gov

Service(s) Offered: Zero-interest, deferred loans to homeowners struggling

to pay their mortgage. Call for more information and to

see if you qualify.

Support Groups

Agency Name: NETworX for Hope Randolph

Address: 300 S. Main Street, Asheboro, NC 27203

Phone: 336-302-4093 Contact: Peter Brisley

Email: pbrisley@networxforhope.com
Website: www.networxforhope.com

Service(s) Offered: We aim to provide education and safe relationships

which will empower those who are experiencing poverty to transform their lives and our community. Our vision is Randolph County free from poverty in all its forms.

Agency Name: Family Crisis Center

Address: 624-A S. Fayetteville Street, Asheboro, NC 27203

Address: 3201 Archdale Road, Archdale, NC 27263

 Phone:
 336-626-5040 – Asheboro

 Crisis Line:
 336-629-5149 – Asheboro

 Phone:
 336-431-0072 – Archdale

 Crisis Line:
 336-434-5579 – Archdale

 Website:
 www.randolphfcc.org

Service(s) Offered: Children's group, shelter for women and children, group

counseling, anger management, sexual assault and parenting classes, court advocacy, assistance with restraining orders, referrals to agencies, food pantry to those involved in their programs. Spanish resources and

staff.

Agency Name: Hospice of Randolph County

Address: 416 Vision Drive, Asheboro, NC 27203

Phone: 336-672-9300

Email:info@hospiceofrandolph.orgWebsite:www.hospiceofrandolph.org

Service(s) Offered: Offers a variety of support groups to include, Kids Path

program, grief education, grief share support group,

bereavement follow-up, focus groups: loss of spouse/significant other, child loss, parent loss, suicide/traumatic loss, holiday support, and other focus groups offered as needed. Call for more information.

Transportation

Agency Name: Piedmont Authority for Regional Transportation

PART

Address: 602 S. Regional Road, Greensboro, NC 27409

Phone: 336-883-7278 or 336-662-0002

Contact: Customer Service
Email: contactus@partnc.org
Website: www.Partnc.org

Service(s) Offered: Regional transportation over an established route at low

cost. Full fare (one-way) \$3.00 or \$90.00 for 31 day pass. Seniors (60+), disabled, students (one-way) \$1.50 or

\$45.00 for 31 day pass.

Agency Name: Regional Coordinated Area Transportation

System (RCATS)

Address: 347-B W. Salisbury Street, Asheboro, NC 27203

Phone: 336-629-7433 or 1-866-580-8726

Contact/Email: Glenda Vasquez at <u>rcatsdispatch@senioradults.org</u>

Contact/Email: Angela Viera at reservations@senioradults.org

Website: <u>www.senioradults.org</u>

Service(s) Offered: Provides non-emergency, public transportation service

to all Randolph and Montgomery County residents on

an advance reservation basis. Curb-to-Curb

transportation services for older adults, persons with disabilities, human service agencies, and the general public are provided on a county-wide basis. Resource

materials offered in Spanish.