

SUNNY CHEN

Atlanta, GA • 678-469-4797 • sun5732@gmail.com • U.S. Citizen

PROFESSIONAL EXPERIENCE

OMP Inc.

Marietta, GA

Technical Implementation Consultant

FEB 2020 – Current

- Implements advanced supply chain planning software modules for customers in industries ranging from medical devices to flooring. Analyzes the customer's environment, designs and presents a solution, configures and installs the software.
- Leads demonstration and training sessions of the configured software for customers.
- Specializes in Demand Planning and Forecasting suite of applications. Assists with training and documentation team in Demand Planning implementation and configuration.
- Demonstrates and trains newly onboarded colleagues in Demand Planning suite, writes technical documentation for future reference, both internally and externally.
- Provides user support for current and future OMP software solutions for customers, analyzes potential problems and provides solutions; interacts with experts on OMP teams to determine root cause of issues and implement solutions.

Porsche Cars North America

Atlanta, GA

Quality Analyst

JAN 2018 - MAY 2019

- Interacted with field technicians in the market; identified and monitored issues found in repair cases in the North American market.
- Analyzed data such as cost per unit, units affected, and total market production; presented reports to Porsche AG in Germany to discuss potential solutions to current and potential issues.
- Performed case studies by tearing down individual vehicles to test specific parts, determine the root cause, and find solutions to each issue.

FedEx Freight

Smyrna, GA

Strategic Planning Internship

MAY 2019 - AUG 2019

- Led project on optimizing truck routes and pickup and delivery times to maximize potential pickups and deliveries for regional drivers.
- Monitored dock activity around the clock and explored methods to improve performance by adjusting dock layout and worker shift times.

EDUCATION

GEORGIA INSTITUTE OF TECHNOLOGY

Atlanta, GA

B.S. Industrial and Systems Engineering, with Honors

Fall 2019

SKILLS AND CERTIFICATIONS

Certifications: APICS Certified Supply Chain Professional (2021)

Software: OMP, Minitab, Adobe CC Suite (Photoshop, After Effects, Premiere Pro), M365 (Excel, Word, Powerpoint)

Programming: Python, SQL, R, Java, C, HTML/XML/CSS, OMP OPAL

Languages: Mandarin Chinese (Fluent), Cantonese Chinese (Fluent), Spanish (Conversational), French (Elementary)

AUXILIARY EXPERIENCE

High Performance Driver's Education — Staff, Instructor (2017-Present)

- Driving instructor for various HPDE organizations. Able to work and think clearly in a high-pressure environment while driving on a racetrack or instructing a student. Demonstrates and teaches high performance driving techniques. Clearly explains specific goals to students and trains safe driving behaviors.
- Instructed for DriveStrong Teen Driving School. Staff for Jzilla Track Days; assists in organizing HPDE events at various racetracks in the SouthEast.