

SUNNY CHEN

Durham, NC • 678-469-4797 • sun5732@gmail.com • U.S. Citizen

PROFESSIONAL EXPERIENCE

Johnson & Johnson

Belgium, EMEA (Remote)

OMP Technical Consultant & SME

JAN 2022 - MAY 2023

- Interfaces with business leaders, the OMP development team, and JnJ OMP Planners to identify and implement required changes in OMP Software used at JnJ.
- Integrated industry standard software development practices alongside current business practices in order to streamline the rollout of new OMP features internally, developing customer pak files.
- Leads a team of OMP Key Users to configure and publish improvements in the OMP dashboards, pivots, tables, etc. Works closely with version control, configuration files, and pak files.
- Assists with technical acceptance testing (TAT) of ongoing OMP implementations for multiple teams.

OMP Inc.

Marietta, GA

Technical Implementation Consultant

FEB 2020 – SEP 2021

- Implemented advanced supply chain planning software modules for customers in industries ranging from medical devices to flooring. Analyzed the customer's environment, designed and presented solutions, configured and installed the software.
- Led demonstration and training sessions of the configured software for customers.
- Specialized in Demand Planning and Forecasting suite of applications. Assisted with the training and documentation team in Demand Planning implementation and configuration.
- Demonstrated and trained newly onboarded colleagues in Demand Planning suite, wrote technical documentation for future reference, both internally and externally.
- Provided user support for current and future OMP software solutions, analyzed potential problems and provided solutions; interacted with experts on OMP teams to determine root cause of issues and implement solutions.

Porsche Cars North America

Atlanta, GA

Quality Analyst

JAN 2018 - MAY 2019

- Interacted with field technicians in the market; identified and monitored issues found in repair cases in the North American market.
- Analyzed data such as cost per unit, units affected, and total market production; presented reports to Porsche AG in Germany to discuss potential solutions to current and potential issues.
- Performed case studies by tearing down individual vehicles to test specific parts, determine the root cause, and find solutions to each issue.

FedEx Freight

Smyrna, GA

Strategic Planning Internship

MAY 2019 - AUG 2019

- Led project on optimizing truck routes and pickup and delivery times to maximize potential pickups and deliveries for regional drivers.
- Monitored dock activity around the clock and explored methods to improve performance by adjusting dock layout and worker shift times.

EDUCATION

Georgia Institute of Technology

Atlanta, GA

B.S. Industrial and Systems Engineering, with Honors

Fall 2019

- Treasurer of Georgia Tech Wreck Racing; led peers in construction of budget race cars for annual competition; managed budget for team and competition car.

SKILLS AND CERTIFICATIONS

Certifications: APICS Certified Supply Chain Professional (2021), OMP OPAL Programming Language Certification (2022), OMP Training Certifications across multiple modules (FCT,OPR,SOP)

Software: OMP (Multiple certifications), Minitab, Adobe CC Suite (Photoshop, After Effects, Premiere Pro), M365 (Excel, Word, Powerpoint)

Programming: SQL (MySQL and Oracle), Python, R, Java, C, HTML/XML/CSS, OMP OPAL