

SUNNY CHEN

Atlanta, GA • 678-469-4797 • sun5732@gmail.com • U.S. Citizen

PROFESSIONAL EXPERIENCE

OMP Inc.

Marietta, GA

Technical Implementation Consultant

FEB 2020 – SEP 2021

- Implemented advanced supply chain planning software modules for customers in industries ranging from medical devices to flooring. Analyzed the customer's environment, designed and presented solutions, configured and installed the software.
- Led demonstration and training sessions of the configured software for customers.
- Specialized in Demand Planning and Forecasting suite of applications. Assisted with training and documentation team in Demand Planning implementation and configuration.
- Demonstrated and trained newly onboarded colleagues in Demand Planning suite, wrote technical documentation for future reference, both internally and externally.
- Provided use support for current and future OMP software solutions, analyzed potential problems and provided solutions; interacted with experts on OMP teams to determine root cause of issues and implement solutions.

Porsche Cars North America

Atlanta, GA

Quality Analyst

JAN 2018 - MAY 2019

- Interacted with field technicians in the market; identified and monitored issues found in repair cases in the North American market.
- Analyzed data such as cost per unit, units affected, and total market production; presented reports to Porsche AG in Germany to discuss potential solutions to current and potential issues.
- Performed case studies by tearing down individual vehicles to test specific parts, determine the root cause, and find solutions to each issue.

FedEx Freight

Smyrna, GA

Strategic Planning Internship

MAY 2019 - AUG 2019

- Led project on optimizing truck routes and pickup and delivery times to maximize potential pickups and deliveries for regional drivers.
- Monitored dock activity around the clock and explored methods to improve performance by adjusting dock layout and worker shift times.

EDUCATION

GEORGIA INSTITUTE OF TECHNOLOGY

Atlanta, GA

B.S. Industrial and Systems Engineering, with Honors

Fall 2019

- Treasurer of Georgia Tech Wreck Racing; led peers in construction of budget race cars for annual competition; managed budget for team and competition car.

SKILLS AND CERTIFICATIONS

Certifications: APICS Certified Supply Chain Professional (2021)

Software: OMP, Minitab, Adobe CC Suite (Photoshop, After Effects, Premiere Pro), M365 (Excel, Word, Powerpoint)

Programming: Python, SQL, R, Java, C, HTML/XML/CSS, OMP OPAL

Languages: Mandarin Chinese (Fluent), Cantonese Chinese (Fluent), Spanish (Conversational), French (Elementary)

AUXILIARY EXPERIENCE

High Performance Driver's Education — Staff, Instructor (2017-Present)

- Driving instructor for various HPDE organizations. Able to work and think clearly in a high-pressure environment while driving on a racetrack or instructing a student. Demonstrates and teaches high performance driving techniques. Clearly explains specific goals to students and trains safe driving behaviors.