Programs Review

12-Dec'2025

AIRLINQ

DU- UAE

Highlights
- ❖ User Manual and external API document shared with DU
- ❖ Updated Infra Design shared with customer
- ❖ HLD submitted to DU for review

Next Steps
- ❖ HLD submitted to DU for review on 31-Oct.
- ❖ **Provisioning of Infra at DU datacentre DU infra for OpenShift to be ready by** – 15-Dec'25
- ❖ Migration discussion started (demo of current platform ongoing)

Major Risk
- ❖ Billing Milestone at risk due to Test bed priority by DU-Business to discuss with DU to realign billing
- ❖ ETA shared by Engg for User stories completion will delay the billing milestone
- ❖ CIAM Integration is challenging due to heavy customization requirements, we are pushing back to DU team

Task	Status	Target Date
Kick Off	Closed	25-Aug-2025
Cloud Readiness	In Progress	~~03-Oct-2025~~ 15-Jan-26
Design Closure	In Progress	~~16-Sep-2025~~ 31-Oct-2025
Base Release Deployment	Yet to start	15-Jan-2026
Integration	Yet to Start	31-Jan-2026
DU Customization	Yet to start	31-Jan-2026
UAT	Yet to Start	23-Feb-26

Support Required:
- ❖ Expertise on Open Shift based deployment
- ❖ ETA from engg on User story development

User Stories – DU

S No	Integration/Use case	category	Design status	Jira Id	Release ETA
1	Containerised Release	Product	Closed	https://airlinq-global.atlassian.net/browse/MFR-3, MFR-58	**10-Dec**
2	Customer onboarding	Product	Closed	https://airlinq-global.atlassian.net/browse/MOB-18246	13-Feb
3	AD/LDAP	Custom	**Open**	https://airlinq-global.atlassian.net/browse/MFR-102	23-Mar
4	SIM replication - Order mgmt.	Product	Closed	https://airlinq-global.atlassian.net/browse/MOB-18804	23-Mar
5	SIM Provisioning & LifeCycle management	custom	Closed	https://airlinq-global.atlassian.net/browse/MFR-72	23-Mar
6	Dunning	Product	Closed	https://airlinq-global.atlassian.net/browse/MOB-18828	27-Apr
7	CDR Specs	Product	Closed	https://airlinq-global.atlassian.net/browse/MOB-18807	30-Mar
8	RA	custom	Open	NA (same as Batelco)	
9	DU Branding	custom	Open	https://airlinq-global.atlassian.net/browse/MFR-60	27-Apr
10	SIMs movement between EC/BU	Product	Open	Descoped to Drop-2	
11	eCall profile management	Custom	Close		30-Mar
12	LBS	Custom	Closed	DU scope for Drop-2 Out Of Box to be delivered in Drop-1, MFR-8	27-Apr
13	voice offline CDRs	Custom	Closed	https://airlinq-global.atlassian.net/browse/MFR-121	30-Mar
14	Online Data Monitoring for Roaming usage	Custom	Open	Descoped to Drop-2	

Billing Milestones

Milestone	Amount	Expected Date (Finance)	Current Expected Date	Risks
PAC 1 (Phase 1 features without migration)	$1,80,000	Mar-26	May-26	1. Delay in Design Closure 2. Delay in Integration Customization 3. Change in Infra Planning
Migration	$90,000	Mar-26	Aug-26	
Acceptance of PAC 2 (Acceptance of PAC 2 features in test bed)	$90,000			
PAC 2	$1,80,000			
PAC 2 + 12 weeks	$60,000			

Etisalat - UAE

	Current Status
	Amber

Highlights:
- ❖ Etisalat shared sample Data from Jasper
- ❖ BRD for Drop-2 closed
- ❖ Migration Strategy Document submitted

Next Steps
- ❖ <mark>SDD Design Closure (e& Stakeholders on leave</mark>) – ETA ~~24 Oct'25~~, 10 Dec'25
- ❖ Mapping of Jasper Data – ~~20 Nov'25~~, 15-Dec-2025
- ❖ S5P1 upgrade, deployment completed in Pre Prod Sanity under way Prod Upgrade :- ETA ~~15 Nov~~, 15 Dec'25

Major Risk
- ❖ A lot of issues observed during upgrade on Pre Prod, support required for stable base release for Prod
- ❖ Migration Data shared by E& not complete, E& raised request with internal team to correct the data
- ❖ New Use cases being added by Etisalat in SDD (this will impact the timelines)

Task	Status	Target Date
Design Closure (Drop-2)	In Progress	10-Dec-2025
Drop -2 Customization	Yet to start	31-Jan-2026 (Tentative)
S5P1 Upgrade	In Progress	~~30-Oct-2025~~ 15-Dec-2025
Migration Design	Closed	~~7-Oct-2025~~ 30-Oct-2025
Migration Data	In Progress	~~20-Oct-2025~~ 3-Dec-2025
Ready for Dry Run	Yet to start	31-Dec-2025
First Batch Migration	Yet to start	21-Jan-2026

Support Required:
- ❖ Enable Migration team to map data from raw format to CMP format

User Stories - Etisalat

S No.	Integration/Use case	Category	Design Status	Jira ID	Release ETA
1	SIM Inventory Automation	Customization	Open	https://airlinq-global.atlassian.net/browse/MOB-17691	
2	eSIM	Customization	Closed	https://airlinq-global.atlassian.net/browse/MOB-17693	
3	eCall/NG-eCall Support	Product	Open	https://airlinq-global.atlassian.net/browse/MOB-17694	
4	Rule Engine - Trigger Creation at Opco Level	Product	Closed	https://airlinq-global.atlassian.net/browse/MOB-17705	
5	Delivery Enhancement	Customization	Open	https://airlinq-global.atlassian.net/browse/MOB-17706	
6	Invoice Enhancement	Customization	Closed	https://airlinq-global.atlassian.net/browse/MOB-17707	
7	Discount Enhanacement	Customization	Closed	https://airlinq-global.atlassian.net/browse/MOB-17708	
8	Ro Interface Support for VoLTe Calls	Product	Closed	https://airlinq-global.atlassian.net/browse/MOB-17709	
9	MCC - SIM Ordering Enhancement	Customization	Open	https://airlinq-global.atlassian.net/browse/MOB-18896	
10	API to Fetch the customer details and Order details	Product	Open	https://airlinq-global.atlassian.net/browse/MOB-19072	
11	TDRA Report	Product	Closed	https://airlinq-global.atlassian.net/browse/MOB-19073	

Batelco - Bahrain

Current Status
Amber

Highlights
- ❖ Vanilla Deployment Demo completed successfully
- ❖ Draft LLD submitted to Batelco for review
- ❖ Ansible release for Batelco FM available

Next Steps
- ❖ Closure of LLD with Batelco ETA (review call set up for next week) – ~~20-Nov'25~~, 10-Dec-25
- ❖ FM Deployment for Batelco – 15-Dec'25
- ❖ Network Modules upgrade :- 10-Dec`25

Major Risk
- ❖ Delay in Customization completion puts Billing Milestone at Risk
- ❖ Availability of Deployment team for Batelco, as team is pulled to high priority projects
- ❖ Support for E2E multi tenancy

Support Required:
- ❖ Alignment between Product and Engg team on user story development

Task	Status	Target Date
Kick Off	Closed	25-Aug-2025
HLD Sign Off	Closed	17-July-2025
Vanila Deployment	Closed	18-July-2025
LLD readiness	In Progress	~~24-Oct-2025~~ 15-Dec-2025
Prod Cloud Readiness	In Progress	15-Jan-2026
Pre Prod Integration and customization	In Progress	~~15-Jan-2026~~ 27-Apr-2026
UAT	Yet to start	7-May-2026
Prod Readiness, RFS	Yet to Start	04-Oct-2026

User Stories - Batelco

Integration/Use Case	Category	Design Status	Jira id	ETA
Master inventory management	Product	Closed	https://airlinq-global.atlassian.net/browse/MFR-115	13-Feb
SIM upload file format	Custom	Closed	https://airlinq-global.atlassian.net/browse/MFR-115	13-Feb
Resource allocation	Product	Closed	https://airlinq-global.atlassian.net/browse/MFR-112	13-Feb
Order Management enhancement	Product & custom	Closed	https://airlinq-global.atlassian.net/browse/MFR-112	13-Feb
Order Management integration	Custom	Closed	https://airlinq-global.atlassian.net/browse/MFR-112	13-Feb
Customer onboarding	Product	Closed	https://airlinq-global.atlassian.net/browse/MOB-18246 (US created by Dishank)	13-Feb
Sim Provisioning	Custom	Open	https://airlinq-global.atlassian.net/browse/MFR-111	13-Feb
Billing format	No action required	Closed	NA	
Credit control	Product	Open	https://airlinq-global.atlassian.net/browse/MFR-118	30-Mar
Dunning	Product	Closed	https://airlinq-global.atlassian.net/browse/MFR-110 (US created for by...	
RA dump	Product	Closed	https://airlinq-global.atlassian.net/browse/MFR-116	27-Apr
SSO (SAML)	No action required	Open	NA	
CDR Specs	No action required	Closed	NA	
Multi-tenancy support for notifications	Product	Open	TBD	

Etisalat – WiFi (Subscription Manager)

	Current Status
	Green

Highlights:
- ❖ Infra design submitted
- ❖ BRD received from Etisalat
- ❖ Security Compliance provided to Etisalat

Next Steps
- ❖ Project plan to be updated to cater delay in providing infra and API
- ❖ Updated Design Document (with API design) to be shared with Etisalat – 10-Dec'25
- ❖ ETA to be shared for API customization to Etisalat

Major Risk
- ❖ Availability of team to deploy vanila version once the hardware is available

Support Required:
- ❖ Provide ETA to Etisalat for Customization complete

Task	Status	Target Date
Design Closure	Closed	~~17-Oct-2025~~ 30-Oct-2025
Cloud Readiness	In Progress	~~24-Oct-2025~~ 30-Nov-2025
Development Complete	Yet to start	~~22-Dec-2025~~ TBD
Testing complete	Yet to Start	12-Feb-2026
Production Deployment	Yet to start	09-Mar-2026
Go-Live	Yet to start	26-Mar-2026

Current Release