

AWS Well-Architected Tool soaring - AWS Well-Architected Framework Report

AWS Account ID: 659855141795

AWS Well-Architected Tool Report

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Workload properties

Workload name

soaring

ARN

arn:aws:wellarchitected:apsoutheast-2:659855141795:workload/85493bde68766e76235be0dc487fb930

Description

Soaring is a SOAR solution

Review owner

soaring

Industry type

Industry

Environment

Production

AWS Regions

Asia Pacific (Sydney)

Non-AWS regions

Account IDs

Architectural design

Lens overview

Questions answered

52/52

Version

AWS Well-Architected Framework, 2nd Jul 2020

Pillar	Questions answered	
Operational Excellence	11/11	
Security	10/10	
Reliability	13/13	
Performance Efficiency	8/8	
Cost Optimization	10/10	

Lens notes

Improvement plan

Improvement item summary

High risk: 27 Medium risk: 7

Pillar	High risk	Medium risk
Security	3	3
Reliability	9	0
Operational Excellence	5	2
Performance Efficiency	2	1
Cost Optimization	8	1

High risk

Security

- SEC 1. How do you securely operate your workload?
- SEC 2. How do you manage identities for people and machines?
- SEC 9. How do you protect your data in transit?

Reliability

- REL 9. How do you back up data?
- REL 6. How do you monitor workload resources?
- REL 12. How do you test reliability?
- REL 8. How do you implement change?
- REL 10. How do you use fault isolation to protect your workload?
- REL 11. How do you design your workload to withstand component failures?
- REL 13. How do you plan for disaster recovery (DR)?
- REL 5.How do you design interactions in a distributed system to mitigate or withstand failures?
- REL 4. How do you design interactions in a distributed system to prevent failures?

Operational Excellence

- OPS 1.How do you determine what your priorities are?
- OPS 8. How do you understand the health of your workload?
- OPS 9. How do you understand the health of your operations?
- OPS 10. How do you manage workload and operations events?
- OPS 11. How do you evolve operations?

Performance Efficiency

- PERF 1. How do you select the best performing architecture?
- PERF 2. How do you select your compute solution?

Cost Optimization

- COST 1. How do you implement cloud financial management?
- COST 2. How do you govern usage?
- COST 3. How do you monitor usage and cost?
- COST 6. How do you meet cost targets when you select resource type, size and number?
- COST 7. How do you use pricing models to reduce cost?
- COST 9. How do you manage demand, and supply resources?
- COST 8. How do you plan for data transfer charges?
- COST 4. How do you decommission resources?

Medium risk

Security

- SEC 3. How do you manage permissions for people and machines?
- SEC 7. How do you classify your data?
- SEC 8. How do you protect your data at rest?

Reliability

No improvements identified

Operational Excellence

- OPS 5. How do you reduce defects, ease remediation, and improve flow into production?
- OPS 6. How do you mitigate deployment risks?

Performance Efficiency

• PERF 6. How do you evolve your workload to take advantage of new releases?

Cost Optimization

• COST 5. How do you evaluate cost when you select services?

Lens details

Operational Excellence

Questions answered

11/11

Question status

8 High risk: 5

⚠ Medium risk: 2

○ Not Applicable: 4

Unanswered: 0

Pillar notes

1. How do you determine what your priorities are?

High risk

Selected choice(s)

- Evaluate external customer needs
- Evaluate internal customer needs
- Evaluate threat landscape
- Evaluate tradeoffs
- Manage benefits and risks

Not selected choice(s)

- Evaluate governance requirements
- Evaluate compliance requirements
- None of these

Notes

- Evaluate governance requirements
- Evaluate compliance requirements

- 2. How do you structure your organization to support your business outcomes?
 - Not Applicable

Selected choice(s)

Not selected choice(s)

- Resources have identified owners
- Processes and procedures have identified owners
- Operations activities have identified owners responsible for their performance
- Team members know what they are responsible for
- Mechanisms exist to identify responsibility and ownership
- Mechanisms exist to request additions, changes, and exceptions
- Responsibilities between teams are predefined or negotiated
- None of these

Notes

Improvement plan

3. How does your organizational culture support your business outcomes?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Executive Sponsorship
- Team members are empowered to take action when outcomes are at risk
- Escalation is encouraged
- Communications are timely, clear, and actionable
- Experimentation is encouraged
- Team members are enabled and encouraged to maintain and grow their skill sets
- Resource teams appropriately
- Diverse opinions are encouraged and sought within and across teams
- None of these

Notes

Improvement plan

- 4. How do you design your workload so that you can understand its state?
 - Not Applicable

Selected choice(s)

Not selected choice(s)

- Implement application telemetry
- Implement and configure workload telemetry
- Implement user activity telemetry
- Implement dependency telemetry
- Implement transaction traceability
- None of these

Notes

Improvement plan

5. How do you reduce defects, ease remediation, and improve flow into production?

♠ Medium risk

Selected choice(s)

- Use version control
- Test and validate changes
- Use build and deployment management systems
- Implement practices to improve code quality
- Make frequent, small, reversible changes

Not selected choice(s)

- Use configuration management systems
- Perform patch management
- Share design standards
- Use multiple environments
- Fully automate integration and deployment
- None of these

Notes

Using cdk to build and deploy.

Using peer programming to improve code quality.

- Use configuration management systems
- Perform patch management
- Share design standards
- Use multiple environments
- Fully automate integration and deployment

6. How do you mitigate deployment risks?

▲ Medium risk

Selected choice(s)

- Plan for unsuccessful changes
- Test and validate changes
- Deploy frequent, small, reversible changes

Not selected choice(s)

- Use deployment management systems
- Test using limited deployments
- Deploy using parallel environments
- Fully automate integration and deployment
- Automate testing and rollback
- None of these

Notes

Using different branches on github and each team member reviews the merge request.

- Use deployment management systems
- Test using limited deployments
- Deploy using parallel environments
- Fully automate integration and deployment
- Automate testing and rollback

7. How do you know that you are ready to support a workload?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Ensure personnel capability
- Ensure consistent review of operational readiness
- Use runbooks to perform procedures
- Use playbooks to investigate issues
- Make informed decisions to deploy systems and changes
- None of these

Notes

Improvement plan

8. How do you understand the health of your workload?

High risk

Selected choice(s)

- Identify key performance indicators
- Learn expected patterns of activity for workload

Not selected choice(s)

- Define workload metrics
- Collect and analyze workload metrics
- Establish workload metrics baselines
- Alert when workload outcomes are at risk
- Alert when workload anomalies are detected

Validate the achievement of outcomes and the effectiveness of KPIs and metrics

None of these

Notes

AWS provides health checks via cloud formations. Stack ready + rollback.

- Define workload metrics
- Collect and analyze workload metrics
- Establish workload metrics baselines
- Alert when workload outcomes are at risk
- Alert when workload anomalies are detected

8. How do you understand the health of your workload?

• Validate the achievement of outcomes and the effectiveness of KPIs and metrics

9. How do you understand the health of your operations?

High risk

Selected choice(s)

None of these

Not selected choice(s)

- Identify key performance indicators
- Define operations metrics
- Collect and analyze operations metrics
- Establish operations metrics baselines
- Learn the expected patterns of activity for operations
- Alert when operations outcomes are at risk
- Alert when operations anomalies are detected

Validate the achievement of outcomes and the effectiveness of KPIs and metrics

Notes

- Identify key performance indicators
- Define operations metrics
- Collect and analyze operations metrics
- Establish operations metrics baselines
- Learn the expected patterns of activity for operations
- Alert when operations outcomes are at risk

9. How do you understand the health of your operations?

- Alert when operations anomalies are detected
- Validate the achievement of outcomes and the effectiveness of KPIs and metrics

10. How do you manage workload and operations events?

High risk

Selected choice(s)

- Enable push notifications
- Automate responses to events

Not selected choice(s)

- Use processes for event, incident, and problem management
- Have a process per alert
- Prioritize operational events based on business impact
- Define escalation paths
- Communicate status through dashboards
- None of these

Notes

- Use processes for event, incident, and problem management
- Have a process per alert
- Prioritize operational events based on business impact
- Define escalation paths
- Communicate status through dashboards

11. How do you evolve operations?

High risk

Selected choice(s)

- Document and share lessons learned
- Allocate time to make improvements

Not selected choice(s)

- Have a process for continuous improvement
- Perform post-incident analysis
- Implement feedback loops
- Perform Knowledge Management
- Define drivers for improvement
- Validate insights
- Perform operations metrics reviews
- None of these

Notes

- Have a process for continuous improvement
- Perform post-incident analysis
- Implement feedback loops
- Perform Knowledge Management
- Define drivers for improvement
- Validate insights
- Perform operations metrics reviews

Security

Questions answered

10/10

Question status

⊗ High risk: 3

⚠ Medium risk: 3

❷ No improvements identified: 1

○ Not Applicable: 3

Unanswered: 0

Pillar notes

1. How do you securely operate your workload?

High risk

Selected choice(s)

- Secure AWS account
- Identify and validate control objectives
- Keep up to date with security threats
- Keep up to date with security recommendations
- Identify and prioritize risks using a threat model

Not selected choice(s)

- Separate workloads using accounts
- Automate testing and validation of security controls in pipelines
- Evaluate and implement new security services and features regularly
- None of these

Notes

- Separate workloads using accounts
- Automate testing and validation of security controls in pipelines
- Evaluate and implement new security services and features regularly

2. How do you manage identities for people and machines?

High risk

Selected choice(s)

- Use strong sign-in mechanisms
- Use temporary credentials
- Store and use secrets securely
- Leverage user groups and attributes

Not selected choice(s)

- Rely on a centralized identity provider
- Audit and rotate credentials periodically
- None of these

Notes

- Rely on a centralized identity provider
- Audit and rotate credentials periodically

3. How do you manage permissions for people and machines?

Selected choice(s)

- Define access requirements
- Grant least privilege access
- Define permission guardrails for your organization
- Manage access based on life cycle
- Share resources securely

Not selected choice(s)

- Establish emergency access process
- Reduce permissions continuously
- Analyze public and cross account access
- None of these

Notes

Started with lowest level access; specific team members received more permissions only if necessary to complete the required project.

- Establish emergency access process
- Reduce permissions continuously
- Analyze public and cross account access

4. How do you detect and investigate security events?

Selected choice(s)

- Configure service and application logging
- Analyze logs, findings, and metrics centrally
- Automate response to events
- Implement actionable security events

Not selected choice(s)

• None of these

Notes

Improvement plan

No risk detected for this question. No action needed.

5. How do you protect your network resources?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Create network layers
- Control traffic at all layers
- Automate network protection
- Implement inspection and protection
- None of these

Notes

Improvement plan

6. How do you protect your compute resources?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Perform vulnerability management
- Reduce attack surface
- Implement managed services
- Automate compute protection
- Enable people to perform actions at a distance
- Validate software integrity
- None of these

Notes

Improvement plan

7. How do you classify your data?

♠ Medium risk

Selected choice(s)

- Identify the data within your workload
- Define data protection controls
- Automate identification and classification

Not selected choice(s)

- Define data lifecycle management
- None of these

Notes

Improvement plan

• Define data lifecycle management

8. How do you protect your data at rest?

↑ Medium risk

Selected choice(s)

- Implement secure key management
- Enforce encryption at rest
- Enforce access control

Not selected choice(s)

- Automate data at rest protection
- Use mechanisms to keep people away from data
- None of these

Notes

- Automate data at rest protection
- Use mechanisms to keep people away from data

9. How do you protect your data in transit?

High risk

Selected choice(s)

• Authenticate network communications

Not selected choice(s)

- Implement secure key and certificate management
- Enforce encryption in transit
- Automate detection of unintended data access
- None of these

Notes

- Implement secure key and certificate management
- Enforce encryption in transit
- Automate detection of unintended data access

10. How do you anticipate, respond to, and recover from incidents?

○ Not Applicable

Selected choice(s)

• Identify key personnel and external resources

Not selected choice(s)

- Develop incident management plans
- Prepare forensic capabilities
- Automate containment capability
- Pre-provision access
- Pre-deploy tools
- Run game days
- None of these

Notes

Improvement plan

Reliability

Questions answered

13/13

Question status

⊗ High risk: 9

⚠ Medium risk: 0

❷ No improvements identified: 1

○ Not Applicable: 3

Unanswered: 0

Pillar notes

1. How do you manage service quotas and constraints?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Aware of service quotas and constraints
- Manage service quotas across accounts and regions
- Accommodate fixed service quotas and constraints through architecture
- Monitor and manage quotas
- Automate quota management
- Ensure that a sufficient gap exists between the current quotas and the maximum usage to accommodate failover
- None of these

Notes

Improvement plan

2. How do you plan your network topology?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Use highly available network connectivity for your workload public endpoints
- Provision redundant connectivity between private networks in the cloud and on-premises environments
- Ensure IP subnet allocation accounts for expansion and availability
- Prefer hub-and-spoke topologies over many-to-many mesh
- Enforce non-overlapping private IP address ranges in all private address spaces where they are connected
- None of these

Notes

Improvement plan

3. How do you design your workload service architecture?

No improvements identified

Selected choice(s)

- Choose how to segment your workload
- Build services focused on specific business domains and functionality

Not selected choice(s)

- Provide service contracts per API
- None of these

Notes

Improvement plan

No risk detected for this question. No action needed.

- 4. How do you design interactions in a distributed system to prevent failures?
 - High risk

Selected choice(s)

• Implement loosely coupled dependencies

Not selected choice(s)

- · Identify which kind of distributed system is required
- Make all responses idempotent
- Do constant work
- None of these

Notes

- Identify which kind of distributed system is required
- Make all responses idempotent
- Do constant work

5. How do you design interactions in a distributed system to mitigate or withstand failures?

High risk

Selected choice(s)

- Implement graceful degradation to transform applicable hard dependencies into soft dependencies
- Throttle requests
- Control and limit retry calls
- Set client timeouts
- Make services stateless where possible

Not selected choice(s)

- Fail fast and limit queues
- Implement emergency levers
- None of these

Notes

- Fail fast and limit queues
- Implement emergency levers

6. How do you monitor workload resources?

High risk

Selected choice(s)

• Send notifications (Real-time processing and alarming)

Not selected choice(s)

- Monitor all components for the workload (Generation)
- Define and calculate metrics (Aggregation)
- Automate responses (Real-time processing and alarming)
- Storage and Analytics
- Conduct reviews regularly
- Monitor end-to-end tracing of requests through your system
- None of these

Notes

- Monitor all components for the workload (Generation)
- Define and calculate metrics (Aggregation)
- Automate responses (Real-time processing and alarming)
- Storage and Analytics
- Conduct reviews regularly
- Monitor end-to-end tracing of requests through your system

7. How do you design your workload to adapt to changes in demand?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Use automation when obtaining or scaling resources
- Obtain resources upon detection of impairment to a workload
- Obtain resources upon detection that more resources are needed for a workload
- Load test your workload
- None of these

Notes

Improvement plan

8. How do you implement change?

High risk

Selected choice(s)

- Integrate functional testing as part of your deployment
- Integrate resiliency testing as part of your deployment

Not selected choice(s)

- Use runbooks for standard activities such as deployment
- Deploy using immutable infrastructure
- Deploy changes with automation
- None of these

Notes

- Use runbooks for standard activities such as deployment
- Deploy using immutable infrastructure
- Deploy changes with automation

9. How do you back up data?

High risk

Selected choice(s)

None of these

Not selected choice(s)

- Identify and back up all data that needs to be backed up, or reproduce the data from sources
- Secure and encrypt backups
- Perform data backup automatically
- Perform periodic recovery of the data to verify backup integrity and processes

Notes

- Identify and back up all data that needs to be backed up, or reproduce the data from sources
- Secure and encrypt backups
- Perform data backup automatically
- Perform periodic recovery of the data to verify backup integrity and processes

10. How do you use fault isolation to protect your workload?

High risk

Selected choice(s)

• None of these

Not selected choice(s)

- Deploy the workload to multiple locations
- Automate recovery for components constrained to a single location
- Use bulkhead architectures

Notes

- Deploy the workload to multiple locations
- Automate recovery for components constrained to a single location
- Use bulkhead architectures

11. How do you design your workload to withstand component failures?

High risk

Selected choice(s)

• Monitor all components of the workload to detect failures

Not selected choice(s)

- Fail over to healthy resources
- Automate healing on all layers
- Use static stability to prevent bimodal behavior
- Send notifications when events impact availability
- None of these

Notes

- Fail over to healthy resources
- Automate healing on all layers
- Use static stability to prevent bimodal behavior
- Send notifications when events impact availability

12. How do you test reliability?

High risk

Selected choice(s)

None of these

Not selected choice(s)

- Use playbooks to investigate failures
- Perform post-incident analysis
- Test functional requirements
- Test scaling and performance requirements
- Test resiliency using chaos engineering
- Conduct game days regularly

Notes

- Use playbooks to investigate failures
- Perform post-incident analysis
- Test functional requirements
- Test scaling and performance requirements
- Test resiliency using chaos engineering
- Conduct game days regularly

13. How do you plan for disaster recovery (DR)?

High risk

Selected choice(s)

None of these

Not selected choice(s)

- Define recovery objectives for downtime and data loss
- Use defined recovery strategies to meet the recovery objectives
- Test disaster recovery implementation to validate the implementation
- Manage configuration drift at the DR site or region
- Automate recovery

Notes

- Define recovery objectives for downtime and data loss
- Use defined recovery strategies to meet the recovery objectives
- Test disaster recovery implementation to validate the implementation
- Manage configuration drift at the DR site or region
- Automate recovery

Performance Efficiency

Questions answered

8/8

Question status

₩ High risk: 2

⚠ Medium risk: 1

❷ No improvements identified: 1

○ Not Applicable: 4

Unanswered: 0

Pillar notes

1. How do you select the best performing architecture?

High risk

Selected choice(s)

- Understand the available services and resources
- Factor cost requirements into decisions
- Use policies or reference architectures
- Use guidance from your cloud provider or an appropriate partner

Not selected choice(s)

- Define a process for architectural choices
- Benchmark existing workloads
- Load test your workload
- None of these

Notes

- Define a process for architectural choices
- Benchmark existing workloads
- Load test your workload

2. How do you select your compute solution?

High risk

Selected choice(s)

Evaluate the available compute options

Not selected choice(s)

- Understand the available compute configuration options
- Collect compute-related metrics
- Determine the required configuration by right-sizing
- Use the available elasticity of resources
- Re-evaluate compute needs based on metrics
- None of these

Notes

- Understand the available compute configuration options
- Collect compute-related metrics
- Determine the required configuration by right-sizing
- Use the available elasticity of resources
- Re-evaluate compute needs based on metrics

3. How do you select your storage solution?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Understand storage characteristics and requirements
- Evaluate available configuration options
- Make decisions based on access patterns and metrics
- None of these

Notes

Improvement plan

4. How do you select your database solution?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Understand data characteristics
- Evaluate the available options
- Collect and record database performance metrics
- Choose data storage based on access patterns
- Optimize data storage based on access patterns and metrics
- None of these

Notes

Improvement plan

5. How do you configure your networking solution?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Understand how networking impacts performance
- Evaluate available networking features
- Choose appropriately sized dedicated connectivity or VPN for hybrid workloads
- Leverage load-balancing and encryption offloading
- Choose network protocols to improve performance
- Choose your workload's location based on network requirements
- Optimize network configuration based on metrics
- None of these

Notes

Improvement plan

6. How do you evolve your workload to take advantage of new releases?



▲ Medium risk

Selected choice(s)

• Stay up-to-date on new resources and services

Not selected choice(s)

- Define a process to improve workload performance
- Evolve workload performance over time
- None of these

Notes

- Define a process to improve workload performance
- Evolve workload performance over time

7. How do you monitor your resources to ensure they are performing?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Record performance-related metrics
- Analyze metrics when events or incidents occur
- Establish Key Performance Indicators (KPIs) to measure workload performance
- Use monitoring to generate alarm-based notifications
- Review metrics at regular intervals
- Monitor and alarm proactively
- None of these

Notes

Improvement plan

8. How do you use tradeoffs to improve performance?

Selected choice(s)

- Understand the areas where performance is most critical
- Learn about design patterns and services
- Identify how tradeoffs impact customers and efficiency
- Measure the impact of performance improvements
- Use various performance-related strategies

Not selected choice(s)

None of these

Notes

Improvement plan

No risk detected for this question. No action needed.

Cost Optimization

Questions answered

10/10

Question status

⊗ High risk: 8

⚠ Medium risk: 1

❷ No improvements identified: 0

○ Not Applicable: 1

Unanswered: 0

Pillar notes

1. How do you implement cloud financial management?

High risk

Selected choice(s)

- Monitor cost proactively
- Keep up to date with new service releases

Not selected choice(s)

- Establish a cost optimization function
- Establish a partnership between finance and technology
- Establish cloud budgets and forecasts
- Implement cost awareness in your organizational processes
- Report and notify on cost optimization
- None of these

Notes

- Establish a cost optimization function
- Establish a partnership between finance and technology
- Establish cloud budgets and forecasts
- Implement cost awareness in your organizational processes
- Report and notify on cost optimization

2. How do you govern usage?

High risk

Selected choice(s)

- Implement goals and targets
- Implement an account structure
- Implement groups and roles
- Implement cost controls
- Track project lifecycle

Not selected choice(s)

- Develop policies based on your organization requirements
- None of these

Notes

Improvement plan

• Develop policies based on your organization requirements

3. How do you monitor usage and cost?

High risk

Selected choice(s)

Configure billing and cost management tools

Not selected choice(s)

- Configure detailed information sources
- Identify cost attribution categories
- Establish organization metrics
- Add organization information to cost and usage
- Allocate costs based on workload metrics
- None of these

Notes

Cost notification system Whole team aware of spending destroy the stack to save money (system not constantly running)

- Configure detailed information sources
- Identify cost attribution categories
- Establish organization metrics
- Add organization information to cost and usage
- Allocate costs based on workload metrics

4. How do you decommission resources?

High risk

Selected choice(s)

- Track resources over their life time
- Decommission resources automatically

Not selected choice(s)

- Implement a decommissioning process
- Decommission resources
- None of these

Notes

- Implement a decommissioning process
- Decommission resources

5. How do you evaluate cost when you select services?

♠ Medium risk

Selected choice(s)

- Identify organization requirements for cost
- Analyze all components of this workload

Not selected choice(s)

- Perform a thorough analysis of each component
- Select software with cost effective licensing
- Select components of this workload to optimize cost in line with organization priorities
- Perform cost analysis for different usage over time
- None of these

Notes

- Perform a thorough analysis of each component
- Select software with cost effective licensing
- Select components of this workload to optimize cost in line with organization priorities
- Perform cost analysis for different usage over time

- 6. How do you meet cost targets when you select resource type, size and number?
 - High risk

Selected choice(s)

- Select resource type and size based on data
- Select resource type and size automatically based on metrics

Not selected choice(s)

- Perform cost modeling
- None of these

Notes

Improvement plan

• Perform cost modeling

7. How do you use pricing models to reduce cost?

High risk

Selected choice(s)

None of these

Not selected choice(s)

- Perform pricing model analysis
- Implement regions based on cost
- Select third party agreements with cost efficient terms
- Implement pricing models for all components of this workload
- Perform pricing model analysis at the master account level

Notes

- Perform pricing model analysis
- Implement regions based on cost
- Select third party agreements with cost efficient terms
- Implement pricing models for all components of this workload
- Perform pricing model analysis at the master account level

8. How do you plan for data transfer charges?

High risk

Selected choice(s)

• Implement services to reduce data transfer costs

Not selected choice(s)

- Perform data transfer modeling
- Select components to optimize data transfer cost
- None of these

Notes

- Perform data transfer modeling
- Select components to optimize data transfer cost

9. How do you manage demand, and supply resources?

High risk

Selected choice(s)

None of these

Not selected choice(s)

- Perform an analysis on the workload demand
- Implement a buffer or throttle to manage demand
- Supply resources dynamically

Notes

- Perform an analysis on the workload demand
- Implement a buffer or throttle to manage demand
- Supply resources dynamically

10. How do you evaluate new services?

○ Not Applicable

Selected choice(s)

Not selected choice(s)

- Develop a workload review process
- Review and analyze this workload regularly
- None of these

Notes

Improvement plan