



+61 412 659 697
jasdavey@gmail.com

31 Station Street,
Mullumbimby, 2482

REF:

HEAD OF AI ENGINEERING | PUBLIC
SECTOR ORGANISATION

Hiring Manager
[Hays | Technology]

Dear Hiring Manager,

I am writing to express my strong interest in the Head of AI Engineering role with your public-sector organisation. With 13+ years leading enterprise-wide Change and AI-enabled transformation programs across Fortune 500 companies, government agencies, and regulated financial institutions, I bring the strategic leadership, hands-on technical capability, and governance expertise required to responsibly operationalise AI at scale.

My experience leading technology transformation initiatives has consistently delivered measurable business impact:

- **\$270M+ cost reduction** through digital transformation at British Telecommunications, establishing enterprise-wide Service Design Centres of Excellence
- **20% operational efficiency gains** at ANZ Bank through Business Services Unit redesign and process optimization
- **10x development acceleration** pioneering AI-enabled rapid prototyping methodologies compressing 3-month development cycles into 3-week sprints

At Westpac Banking Corporation, I established the **Next Best Action Program framework** working directly with Data & Growth teams on AI-driven customer intelligence systems. This experience provided me practical understanding of model deployment, data pipeline architecture, and production ML workflows in highly regulated environments.

As Head of Design at Greenstone Financial Services, I founded and led the AI+UX Innovation Practice, establishing:

- Platform-agnostic AI governance frameworks balancing innovation velocity with security, privacy-by-design, and regulatory compliance
- TypeScript development standards with AWS deployment configurations for production-ready AI-powered applications
- Rapid prototyping pipelines integrating generative AI tools (ChatGPT, Claude, v0.dev) with enterprise technology stacks
- Workshop-driven engineering practices translating complex business requirements into functional prototypes through collaborative cross-functional sessions

My approach combines strategic design & architecture practices with hands-on execution. I've designed data integration patterns, authored deployment configurations, and diagnosed production issues across cloud-native and legacy-constrained environments.

Throughout my career I've successfully navigated complex stakeholder landscapes and governance requirements:

- TOGAF v9.1 Certified with demonstrated ability to align AI/ML initiatives with enterprise architecture standards
- Department of Defence Baseline Security Clearance (2024) with experience managing privacy-by-design and compliance considerations
- C-suite advisory experience converting technical trade-offs into concise guidance for senior stakeholders across banking, telecommunications, and government sectors
- Cross-functional leadership partnering with product owners, compliance teams, ICT groups, and business units to ensure responsible, usable AI solutions

At British Telecommunications, I led a 10-member team through complex governance checkpoints, progressing initiatives from prototype to production while meeting security, lifecycle, and regulatory requirements in a highly legacy-constrained environment.

I've consistently elevated engineering capability across organisations:

- Design Thinking curriculum development integrating AI-powered ideation and prototyping tools for technology teams
- Lunch & Learn series improving AI literacy across Growth, Marketing, and Technology teams
- Mentorship and coaching programs for cross-functional teams adopting new methodologies
- "Art of the Possible" workshop series demonstrating AI capabilities to executive leadership and driving organizational adoption

My background in organisational learning design (recognized with Diamond Winner, LearnX Awards (Best Blended Model & Talent Development)), positions me to institutionalise via coaching & training DevOps/MLOps practices, automated testing, and operational monitoring across engineering teams.

This position represents the ideal convergence of my technical AI engineering experience, strategic transformation leadership, and commitment to responsible AI deployment in mission-critical contexts. I'm particularly drawn to:

- Meaningful impact: Designing ethical, operational AI solutions that produce measurable benefits for public-sector users
- Technical leadership: Shaping architectural patterns that enable secure, repeatable AI rollouts across complex environments
- Capability building: Mentoring engineers and embedding modern engineering practices that institutionalize responsible AI
- Governance excellence: Operating under strict privacy obligations and regulatory frameworks that protect citizen interests

I bring pragmatic experience delivering results within resource-limited environments while maintaining uncompromising standards for security, privacy, and regulatory compliance.

My track record demonstrates the ability to phase delivery into high-value increments that mitigate risk while unlocking longer-term change.

I would welcome the opportunity to discuss how my experience leading AI-enabled transformation programs, establishing governance frameworks, and building engineering capability can contribute to your organisation's responsible AI adoption journey.

Thank you for considering my application. I look forward to speaking with you soon.

Warm regards,
Jason Davey

A handwritten signature in black ink, appearing to read 'JD', with a long, sweeping horizontal line extending to the right.