# 大數據分析方法
# Introduction of Big Data Analytics

曾意儒 助理教授

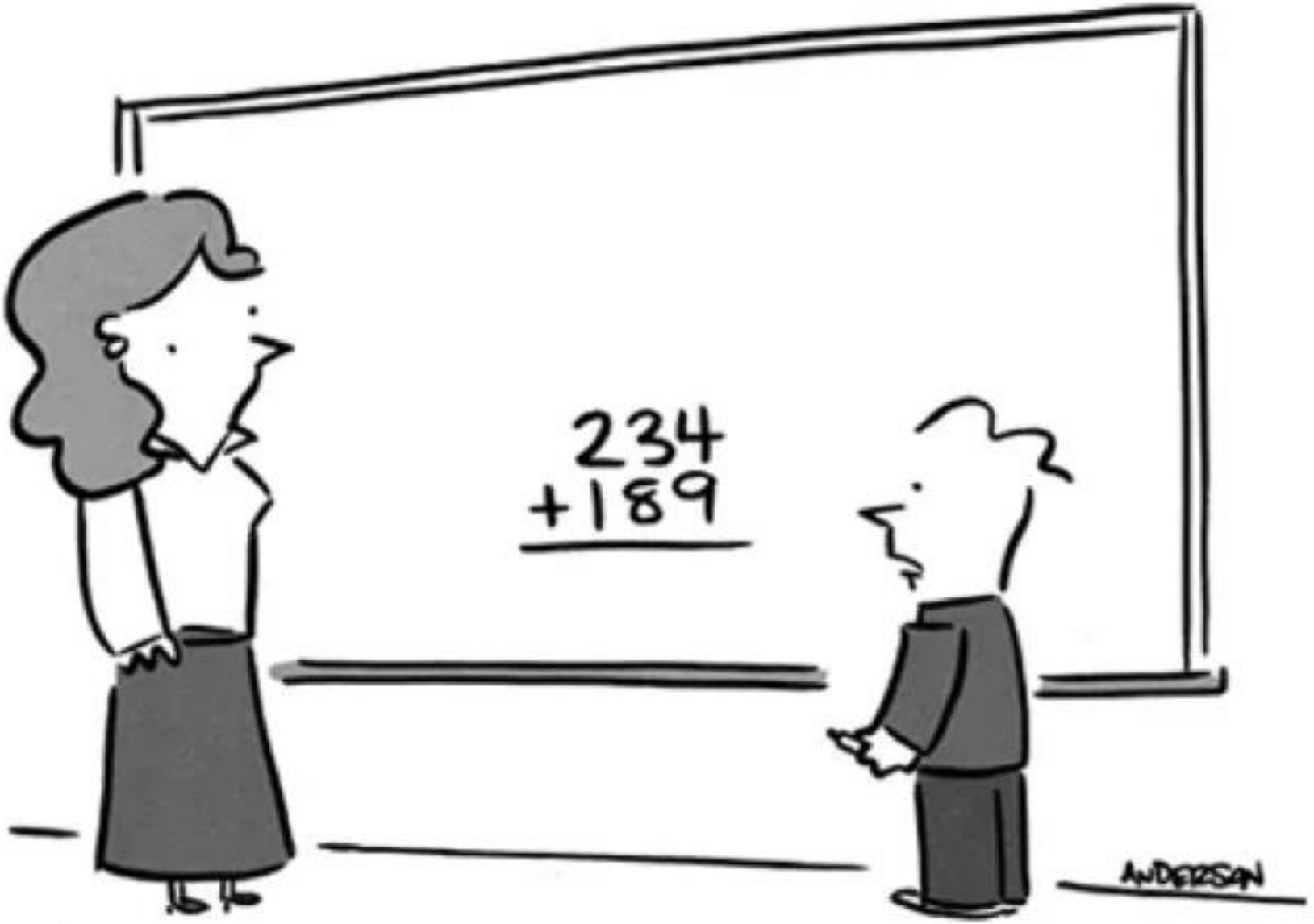
長庚大學 資訊管理學系


"After careful consideration of all 437 charts, graphs, and metrics, I've decided to throw up my hands, hit the liquor store, and get snockered. Who's with me?!"

# Outlines

- What is Big Data?
- What is Big Data Analytics?
- Why We Need Big Data Analytics?
- What is Data Science?

# What is Big Data?




"Does this count as big data?"

# The FOUR V's of Big Data

From traffic patterns and music downloads to web history and medical records, data is recorded, stored, and analyzed to enable the technology and services that the world relies on every day. But what exactly is big data, and how can these massive amounts of data be used?

As a leader in the sector, IBM data scientists break big data into four dimensions: **Volume, Velocity, Variety and Veracity**

Depending on the industry and organization, big data encompasses information from multiple internal and external sources such as transactions, social media, enterprise content, sensors and mobile devices. Companies can leverage data to adapt their products and services to better meet customer needs, optimize operations and infrastructure, and find new sources of revenue.

By 2015
**4.4 MILLION IT JOBS**
will be created globally to support big data, with 1.9 million in the United States

## Volume
SCALE OF DATA

**40 ZETTABYTES**
[ 43 TRILLION GIGABYTES ]
of data will be created by 2020, an increase of 300 times from 2005


It's estimated that
**2.5 QUINTILLION BYTES**
[ 2.3 TRILLION GIGABYTES ]
of data are created each day

**6 BILLION PEOPLE**
have cell phones

WORLD POPULATION: 7 BILLION

Most companies in the U.S. have at least
**100 TERABYTES**
[ 100,000 GIGABYTES ]
of data stored

## Variety
DIFFERENT FORMS OF DATA

As of 2011, the global size of data in healthcare was estimated to be
**150 EXABYTES**
[ 161 BILLION GIGABYTES ]

**30 BILLION PIECES OF CONTENT**
are shared on Facebook every month

By 2014, it's anticipated there will be
**420 MILLION WEARABLE, WIRELESS HEALTH MONITORS**

**4 BILLION+ HOURS OF VIDEO**
are watched on YouTube each month

**400 MILLION TWEETS**
are sent per day by about 200 million monthly active users

## Velocity
ANALYSIS OF STREAMING DATA

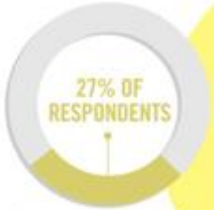
The New York Stock Exchange captures
**1 TB OF TRADE INFORMATION**
during each trading session

Modern cars have close to
**100 SENSORS**
that monitor items such as fuel level and tire pressure

By 2016, it is projected there will be
**18.9 BILLION NETWORK CONNECTIONS**
– almost 2.5 connections per person on earth

## Veracity
UNCERTAINTY OF DATA

**1 IN 3 BUSINESS LEADERS**
don't trust the information they use to make decisions

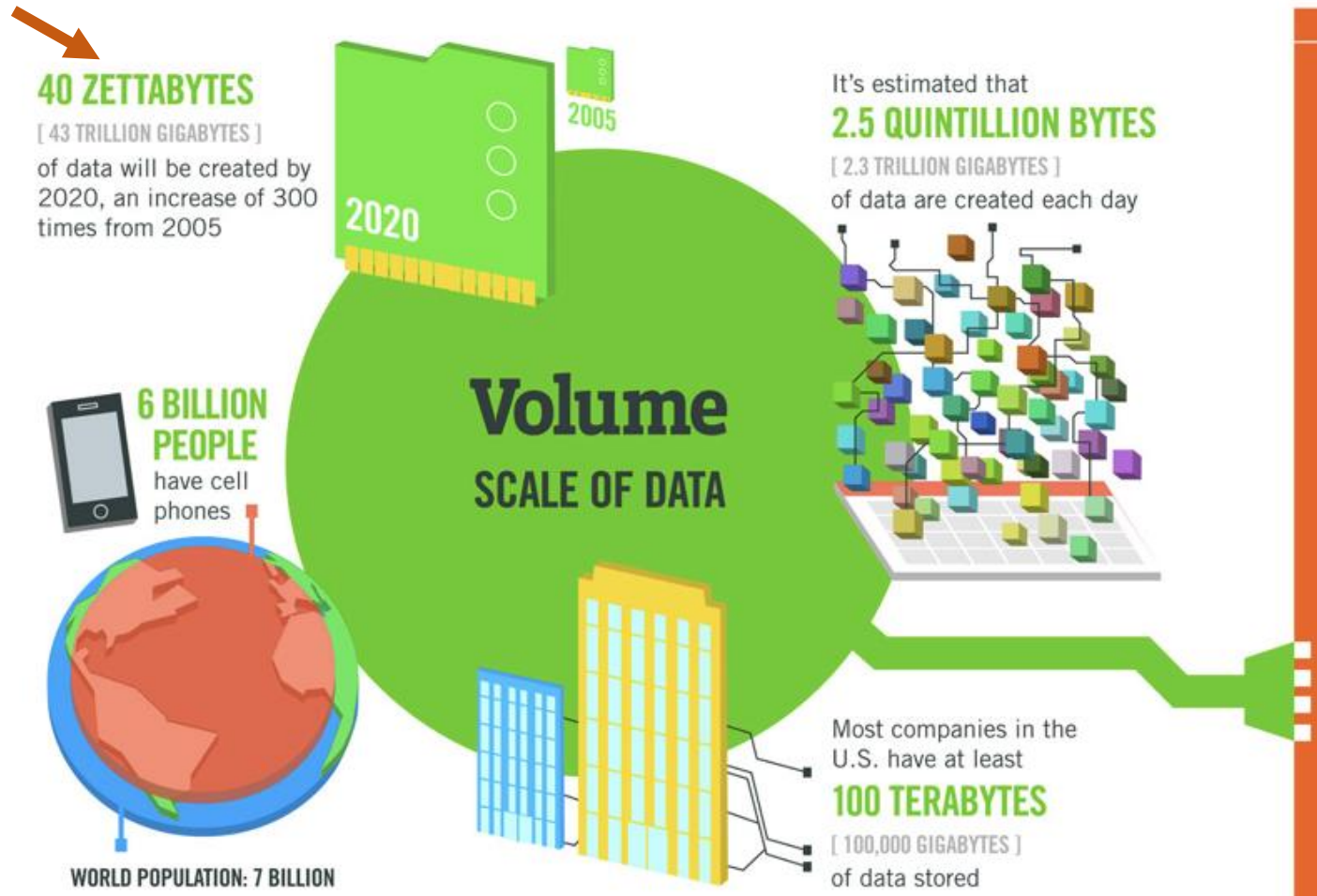



in one survey were unsure of how much of their data was inaccurate

Poor data quality costs the US economy around
**$3.1 TRILLION A YEAR**

Sources: McKinsey Global Institute, Twitter, Cisco, Gartner, EMC, SAS, IBM, MEPTEC, QAS

IBM




# The FOUR of Big Data

From traffic patterns and music d
history and medical records, d
stored, and analyzed to enable
and services that the world reli
But what exactly is big data, an
massive amounts of data be use

As a leader in the sector, IBM
break big data into four dime
**Velocity, Variety and Veracity**

Depending on the industry and
data encompasses information
internal and external sources such
social media, enterprise conte
mobile devices. Companies can
adapt their products and service

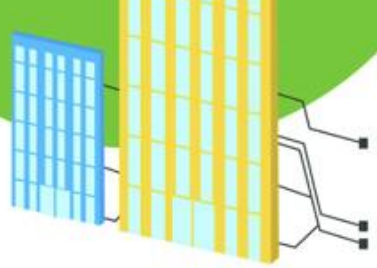
## Multiples of bytes

V • T • E

| | Decimal | | | Binary | | | | |
|---|---|---|---|---|---|---|---|---|
| | Value | Metric | | Value | IEC | | JEDEC | |
| $10^{3}$ | 1000 | kB | kilobyte | 1024 | KiB | kibibyte | KB | kilobyte |
| $10^{6}$ | $1000^{2}$ | MB | megabyte | $1024^{2}$ | MiB | mebibyte | MB | megabyte |
| $10^{9}$ | $1000^{3}$ | GB | gigabyte | $1024^{3}$ | GiB | gibibyte | GB | gigabyte |
| $10^{12}$ | $1000^{4}$ | TB | terabyte | $1024^{4}$ | TiB | tebibyte | | – |
| $10^{15}$ | $1000^{5}$ | PB | petabyte | $1024^{5}$ | PiB | pebibyte | | – |
| $10^{18}$ | $1000^{6}$ | EB | exabyte | $1024^{6}$ | EiB | exbibyte | | – |
| $10^{21}$ | $1000^{7}$ | ZB | **zettabyte** | $1024^{7}$ | ZiB | zebibyte | | – |
| $10^{24}$ | $1000^{8}$ | YB | yottabyte | $1024^{8}$ | YiB | yobibyte | | – |

Orders of magnitude of data

WORLD POPULATION: 7 BILLION



Most companies in the U.S. have at least

**100 TERABYTES**

[ 100,000 GIGABYTES ]

of data stored

From traffic patterns and mus
history and medical record
stored, and analyzed to en
and services that the world
But what exactly is big data
massive amounts of data be

As a leader in the sector,
break big data into four d
**Velocity, Variety and Veracity**

Depending on the industry a
data encompasses informa
internal and external sources
social media, enterprise co
mobile devices. Companies
adapt their products and ser
customer needs, optimiz
infrastructure, and find new

The New York Stock Exchange captures

**1 TB OF TRADE INFORMATION**

during each trading session

Modern cars have close to

**100 SENSORS**

that monitor items such as fuel level and tire pressure

# Velocity

## ANALYSIS OF STREAMING DATA

By 2016, it is projected there will be

**18.9 BILLION NETWORK CONNECTIONS**

– almost 2.5 connections per person on earth

By 2015

**4.4 MILLION IT JOBS**

will be created globally to s
with 1.9 million in the Unit

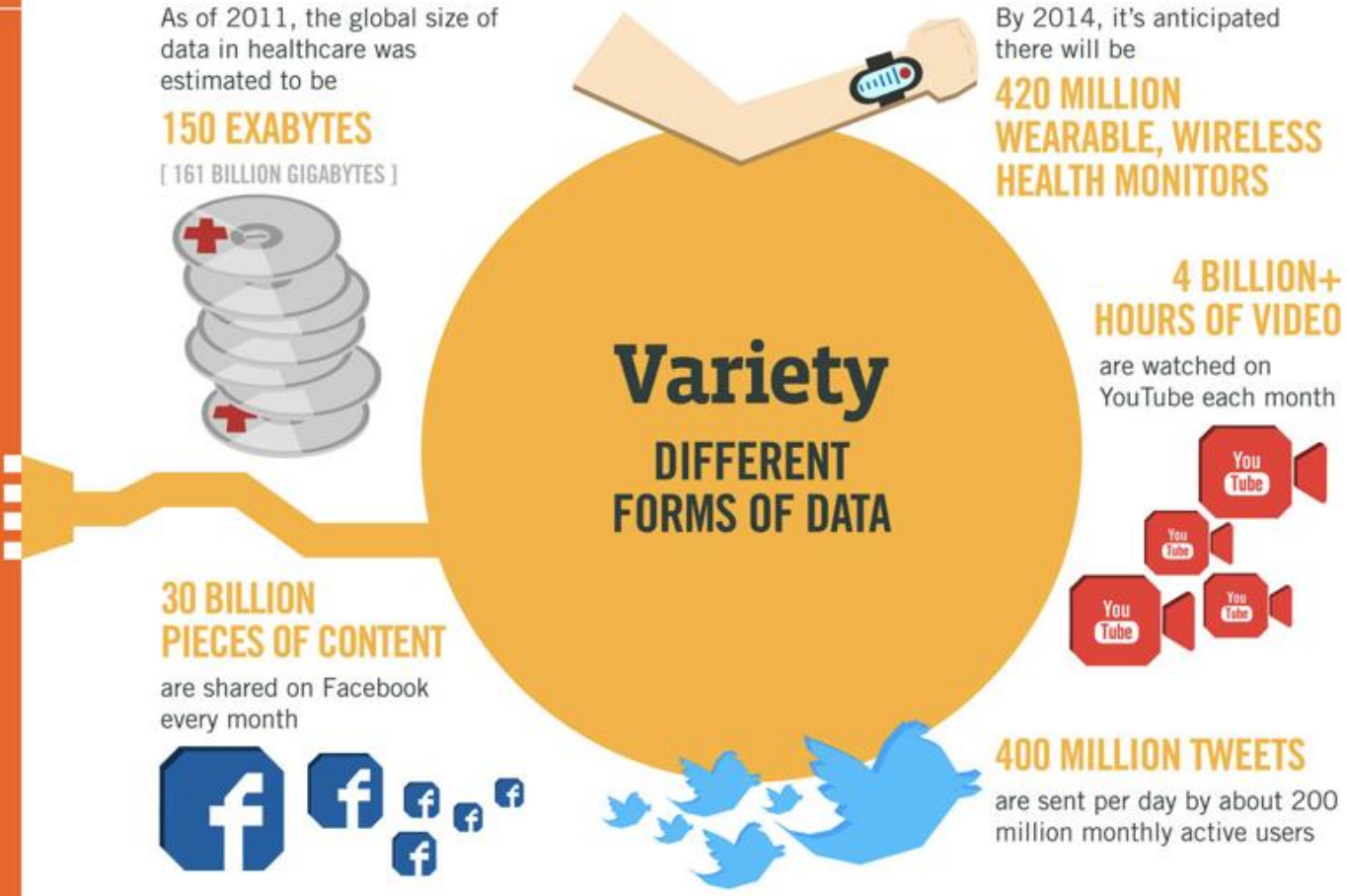
**Sources:** McKinsey Global Institute, Twitter, Cisco, Gartner, EMC, SAS, IBM, MEPTEC, QAS

# UR V's
# ig
# a

and music downloads to web
records, data is recorded,
d to enable the technology
e world relies on every day.
ig data, and how can these
data be used?

sector, IBM data scientists
four dimensions: **Volume,**
**Veracity**

dustry and organization, big
information from multiple
sources such as transactions,




d analyzed to enable the technology
es that the world relies on every day.
xactly is big data, and how can these
nounts of data be used?

r in the sector, IBM data scientists
data into four dimensions: **Volume,**
**riety and Veracity**

on the industry and organization, big
mpasses information from multiple
d external sources such as transactions,
ia, enterprise content, sensors and
ices. Companies can leverage data to
products and services to better meet
needs, optimize operations and
re, and find new sources of revenue.

## LION IT JOBS

ated globally to support big data,
illion in the United States

are shared on Facebook every month

## 400 MILLION TWEETS

are sent per day by about 200 million monthly active users

## 1 IN 3 BUSINESS LEADERS

don't trust the information they use to make decisions

## 27% OF RESPONDENTS

in one survey were unsure of how much of their data was inaccurate

# Veracity

## UNCERTAINTY OF DATA

Poor data quality costs the US economy around

## $3.1 TRILLION A YEAR

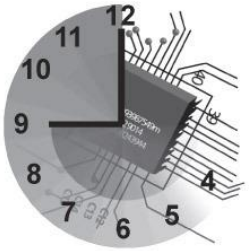
IBM

# Why Big Data is Popular Now

1. Technological progress
2. Development of infrastructure
3. Accessibility of data

# Technological Progress in Big Data

- Computing power
- Price drop of the hardware
- Appearance of cloud storage and reduction of prices for storage devices



# Microprocessor Clock Speed

*Logarithmic Plot*

$10^{11}$
$10^{10}$
$10^{9}$
$10^{8}$
$10^{7}$
$10^{6}$
(Hz)

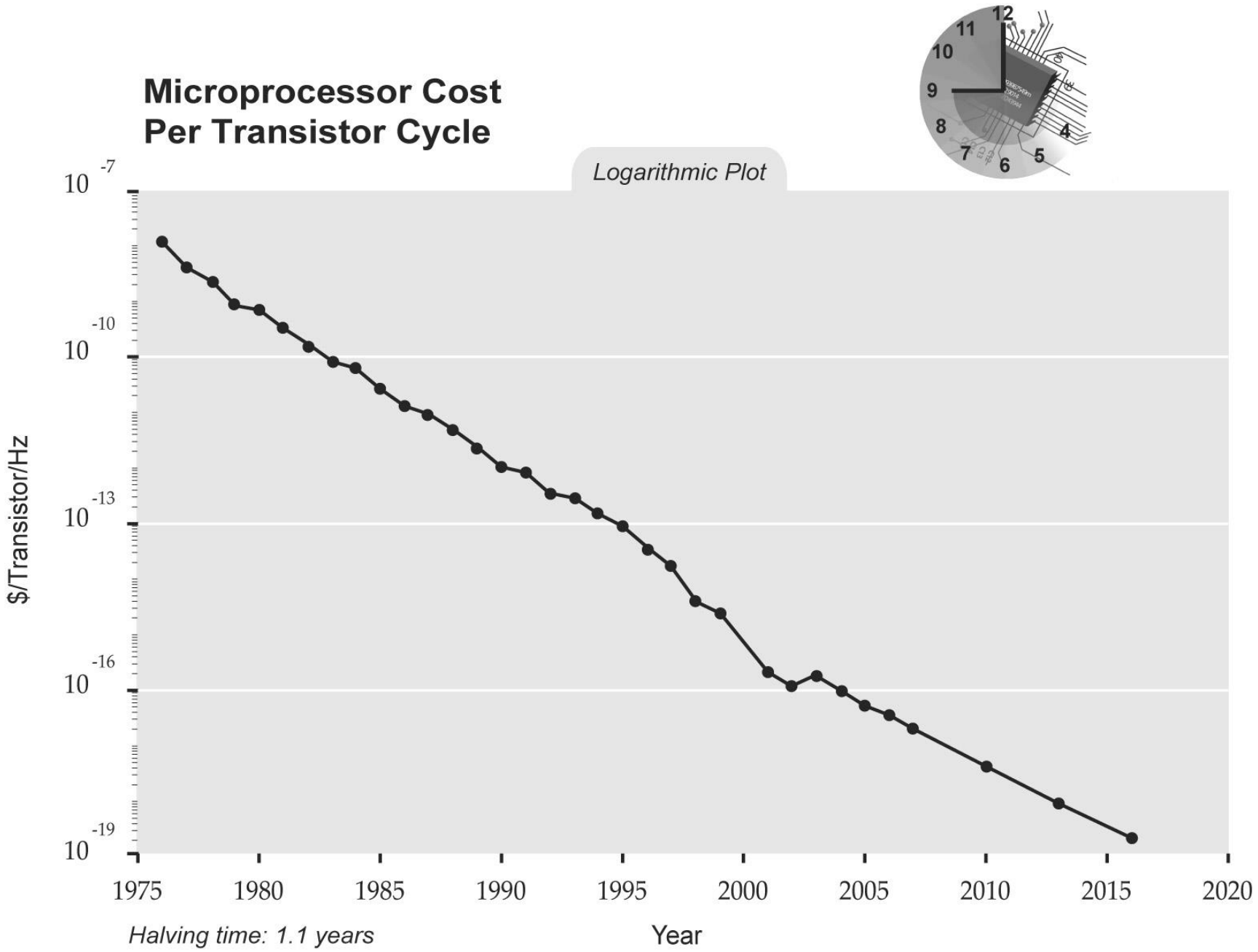
$r^2 = 0.9699$

1975 1980 1985 1990 1995 2000 2005 2010 2015 2020

*Doubling time: 3 years*

Year

http://tvtropes.org/pmwiki/pmwiki.php/UsefulNotes/ClockSpeed




http://www.singularity.com/charts/page62.html

https://onedrive.live.com/about/zh-tw/plans/

5 GB free
50 GB NT$60/m
1 TB NT$2190/y
(+Office 365)

https://www.dropbox.com/pro/buy

2 GB free
1 TB ~NT$330/m

https://www.google.com/intl/zh-tw/drive/pricing/

15 GB free
100 GB NT$65/m
1 TB NT$330/m

https://www.box.com/pricing/individual

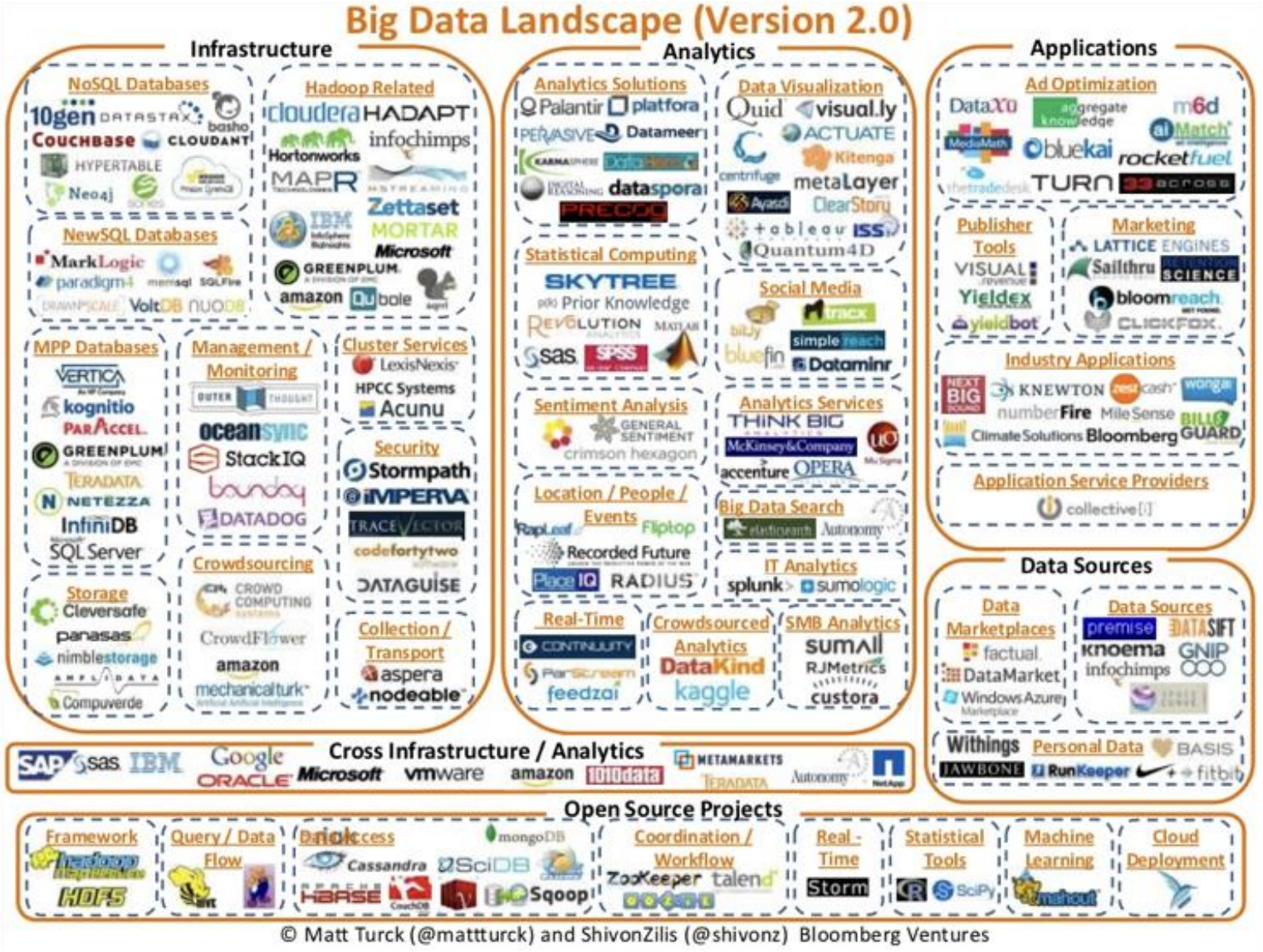
10 GB free
100 GB ~NT$35/m
1 TB NT$330/m


2017/02/11

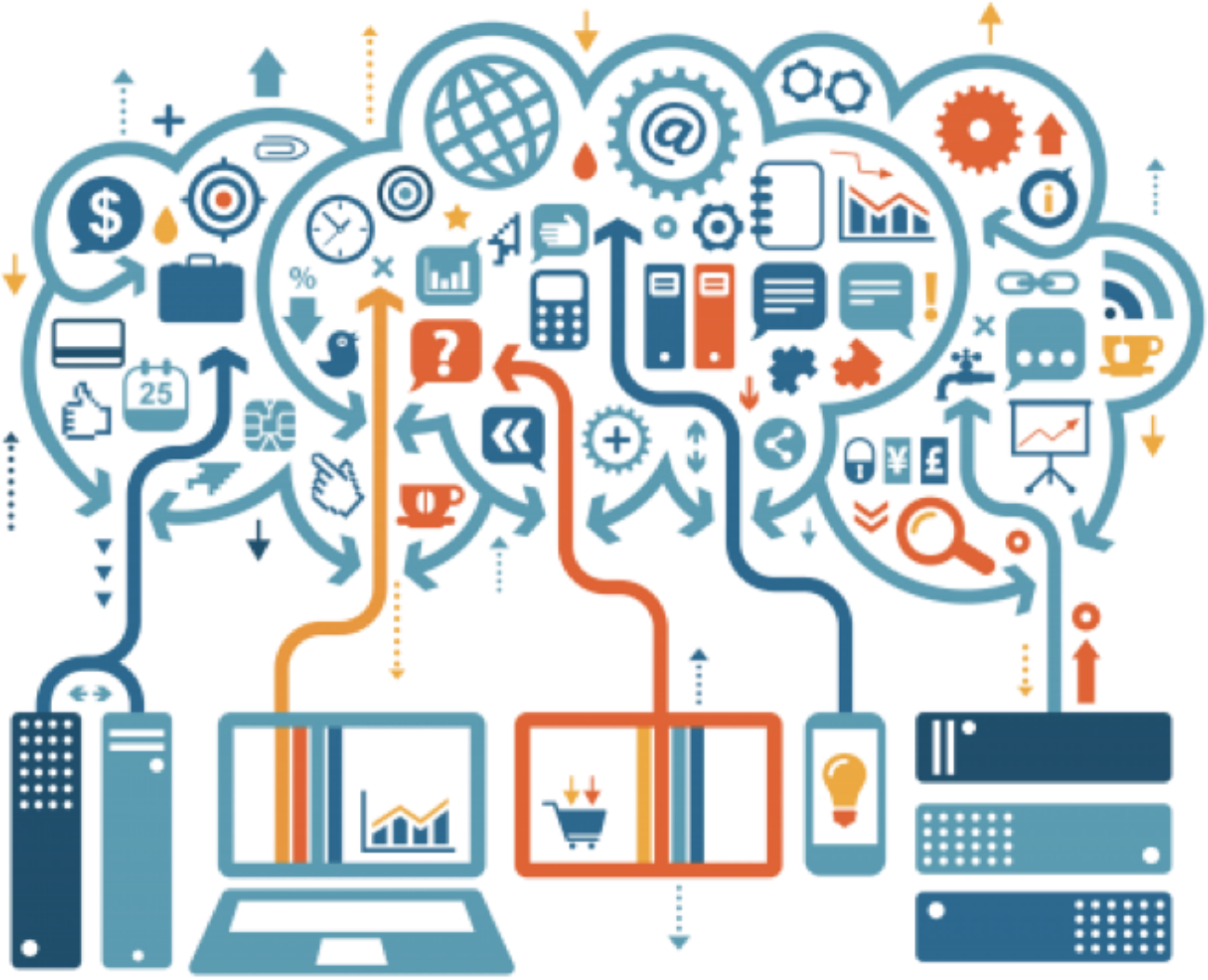
# Cloud Storage

- AWS (Amazon Web Services) - Simple Storage Service (S3)
- Microsoft Azure - Blob Storage
- Google Cloud Platform - Cloud Storage
- ....

# Development of Infrastructure in Big Data



# Accessibility of Data




EVERY MINUTE of the DAY
THE MOBILE WEB RECEIVES 217 NEW USERS.
YOUTUBE USERS UPLOAD 48 HOURS OF NEW VIDEO.
EMAIL USERS SEND 204,166,667 MESSAGES.
GOOGLE RECEIVES OVER 2,000,000 SEARCH QUERIES.
FACEBOOK USERS SHARE 684,478 PIECES OF CONTENT.
WORDPRESS USERS PUBLISH 347 NEW BLOG POSTS.
571 NEW WEBSITES ARE CREATED.
CONSUMERS SPEND $272,070 ON WEB SHOPPING.
FOURSQUARE USERS PERFORM 2,083 CHECK-INS.
TWITTER USERS SEND OVER 100,000 TWEETS.
FLICKR USERS ADD 3,125 NEW PHOTOS.
INSTAGRAM USERS SHARE 3,600 NEW PHOTOS.
TUMBLR BLOG OWNERS PUBLISH 27,778 NEW POSTS.
BRANDS & ORGANIZATIONS ON FACEBOOK RECEIVE 34,722 "LIKES."
APPLE RECEIVES ABOUT 47,000 APP DOWNLOADS.

The Power of Healthcare Data

# The Body as a Source of Big Data

Today data storage is essential for healthcare providers to see a patient's complete story of care, make the most informed decisions and enhance treatment and outcomes.

Access to electronic patient data beyond the desktop

3D MRI 150MB

X-RAY 30MB

MAMMOGRAMS 120MB

3D CT SCAN 1GB

0.5MB is generated

It is estimated that by 2015, the average hospital will generate

**665TB** of data [1]

There are currently 425K telehealth providers in the U.S.[2]

PACS (picture archiving and communication systems) applications were cited as the number-one reason for healthcare data growth, at 63 percent, followed by files held in the electronic health record (54 percent) and scanned documents such as proof of insurance (51 percent) [3]

The Medicare and Medicaid Electronic Health Record Incentive Program now includes a measure for recording imaging results via certified EHR technology. [4]

Common uses of health care analytics: More accurate diagnoses, streamlining the cost of care, revenue reimbursement, outcomes and business analysis to manage populations [4]

**36.6M**

Total admissions in U.S. registered hospitals, according to the American Hospital Association [4]

Medical image archives are increasing by

**20-40%** annually [5]

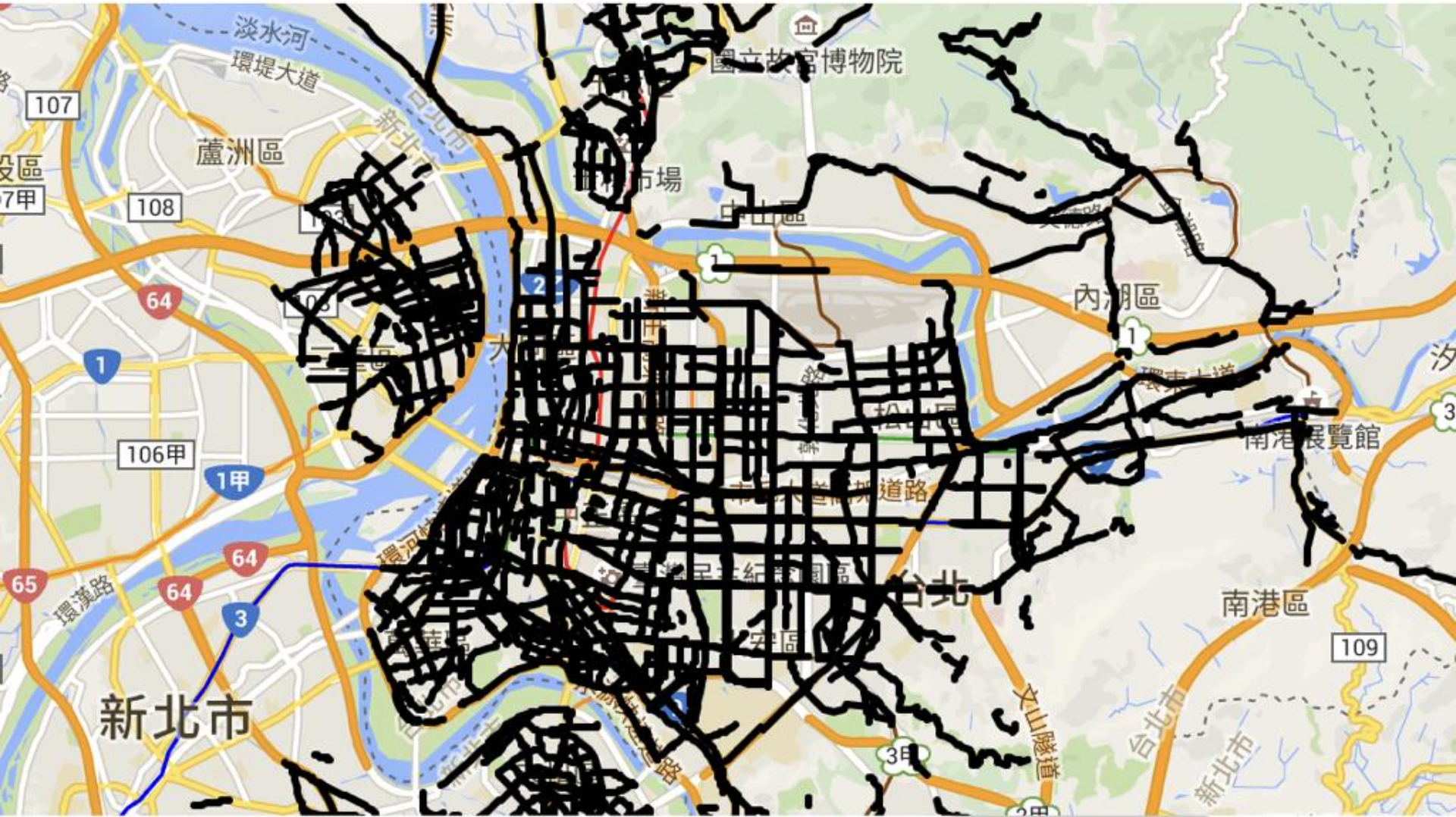
Today,

**80%** of data is unstructured, such as images, video and email.[6]

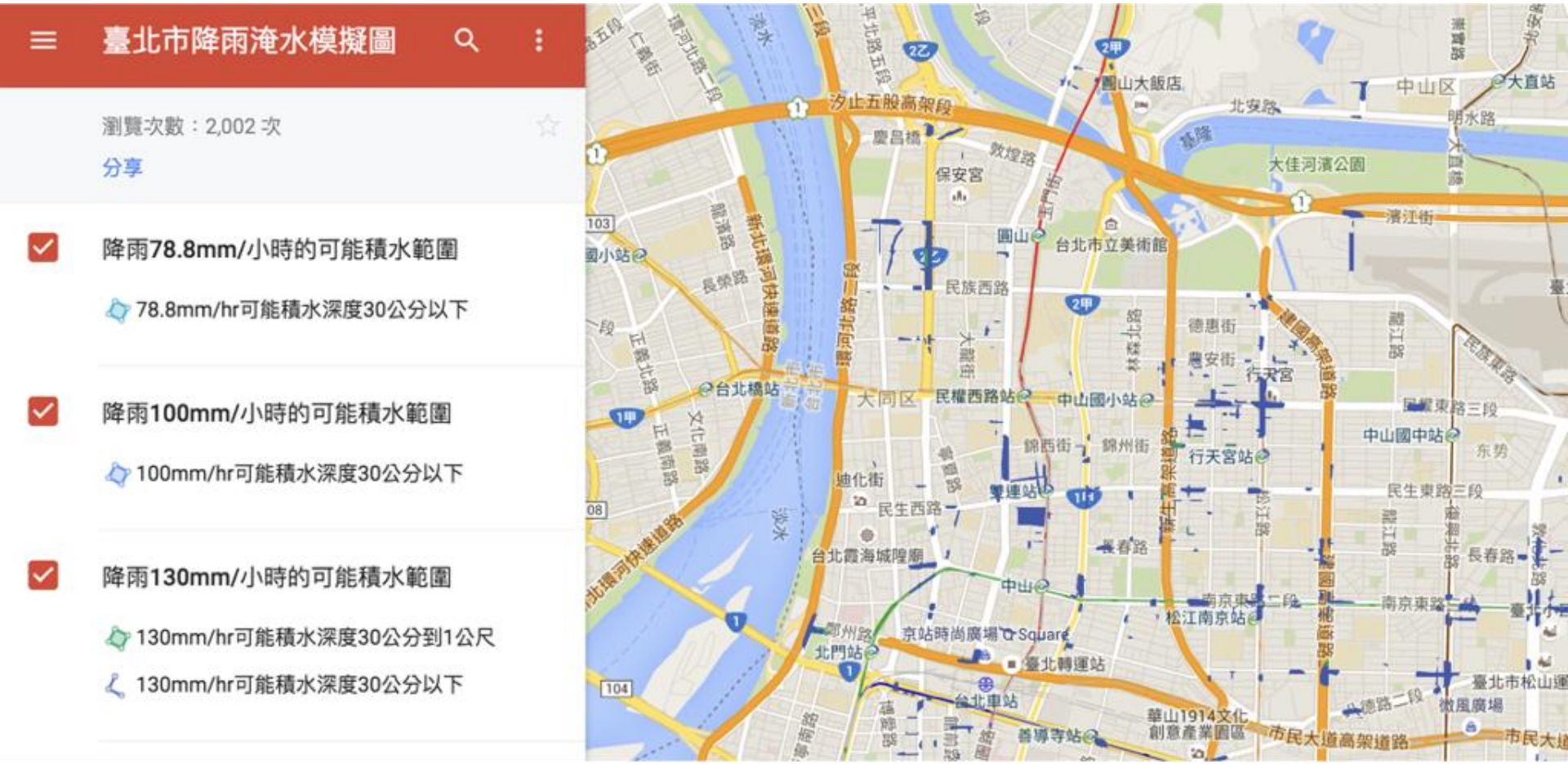
NetApp

# 台北市鉛管地圖

http://kiang.github.io/lead_pipes/



# 台北市淹水地圖




https://www.google.com/maps/d/viewer?mid=zCRWCdi-t4dk.kwfkt9RpU_8o

# Questions?

# What is Big Data Analytics?

# Let's Start From 'Small' Data Analytics....

- What is data analytics?
- Data analytics (DA) is the process of **examining data sets** in order to **draw conclusions about the information** they contain, increasingly with the aid of specialized systems and software.

# What is Big Data Analytics? From IBM

- Big data analytics is the use of **advanced analytic techniques** against (*very large, diverse data sets that include different types such as structured/unstructured and streaming/batch, and different sizes from terabytes to zettabytes*).

- Big data analytics is the use of **advanced analytic techniques** against ***big data***.

http://www-01.ibm.com/software/data/infosphere/hadoop/what-is-big-data-analytics.html

# Advanced Analytic Techniques?

- Text analytics
- Machine learning
- Predictive analytics
- Data mining
- Statistics
- Natural language processing
- …etc

- To analyze such a large volume of data, big data analytics is typically performed using **specialized software tools and applications**

http://www-01.ibm.com/software/data/infosphere/hadoop/what-is-big-data-analytics.html

# Before Applying Advanced Analytic Techniques

- Big data analytics is the process of **collecting**, **organizing** and **analyzing** large sets of data to **discover patterns and other useful information.**
  - Vangie Beal

- Before **analyzing** large sets:
  - Collect the data
  - Organize the data

# Pipelines for Data Analysis

1. Asking a Question
2. Data Collection
3. Data Import
4. Data Pre-processing (cleaning)
5. Exploratory Data Analysis
6. Data Visualization
7. Data Modeling
8. Data Communication (Report)

Repeat n times

# Pipelines for Data Analysis in R (& Hadoop)

1. ~~Asking a Question~~
2. ~~Data Collection~~
3. Data Import
4. Data Pre-processing (cleaning)
5. Exploratory Data Analysis
6. Data Visualization
7. Data Modeling
8. Data Communication (Report)

Repeat n times

# Questions?

# Why We Need Big Data Analytics?

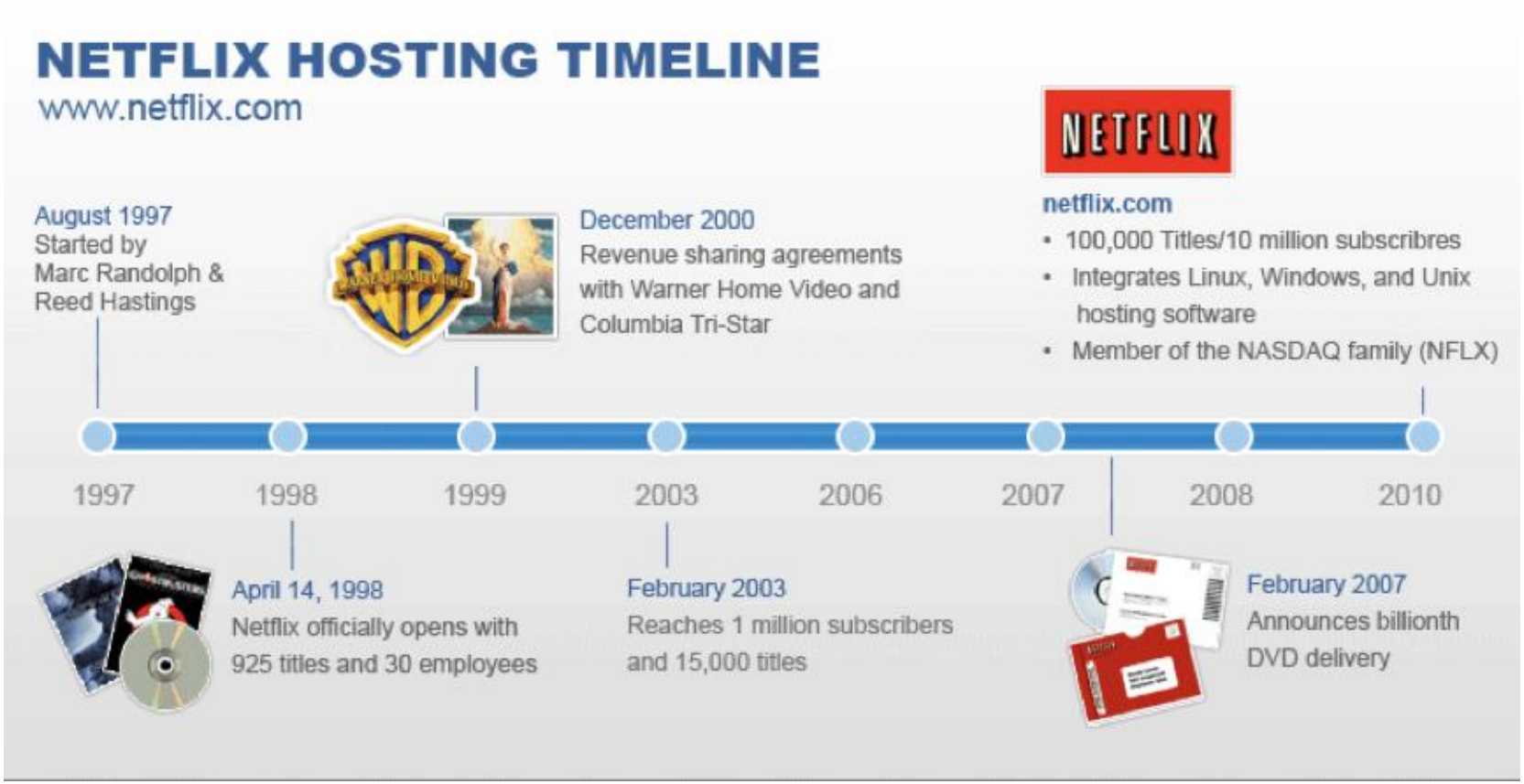
# Why We Need Big Data Analytics? From IBM

- Analyzing big data allows analysts, researchers, and business users to **make better and faster decisions** using **data that was previously inaccessible or unusable.**

http://www-01.ibm.com/software/data/infosphere/hadoop/what-is-big-data-analytics.html

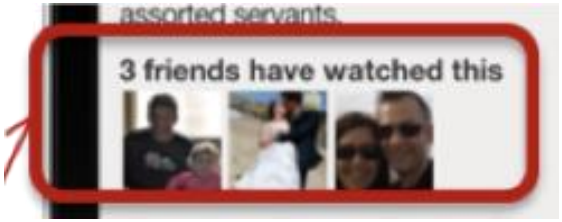
# Netflix

Netflix is said to account for one third of peak-time internet traffic in the US



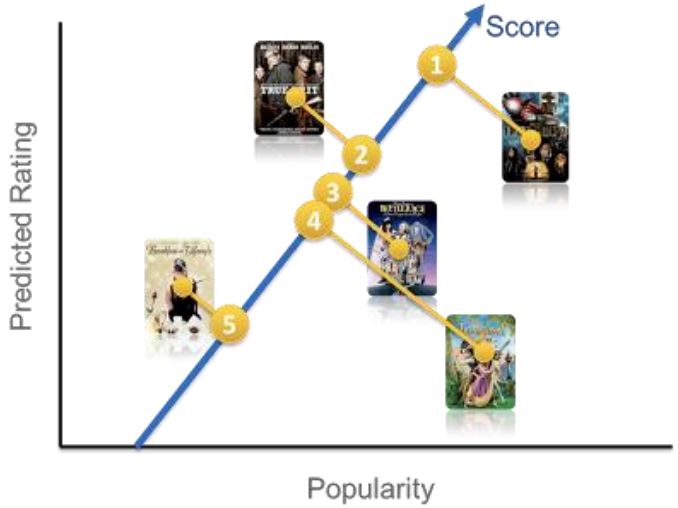
# Netflix Recommendations

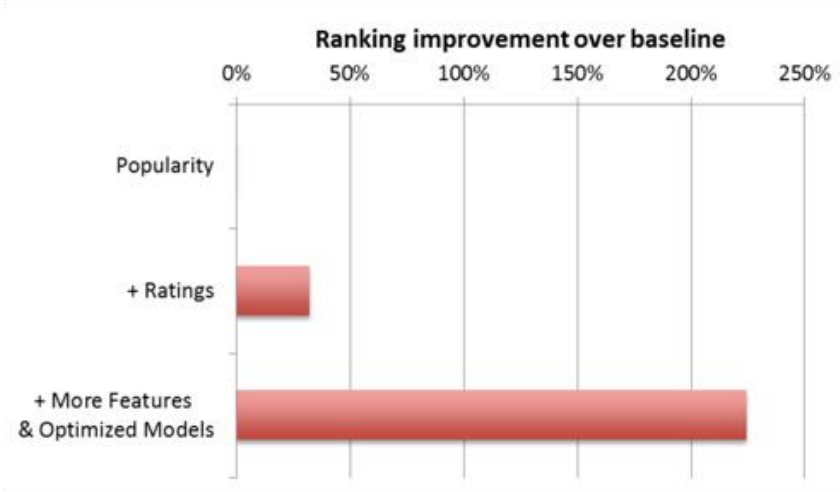


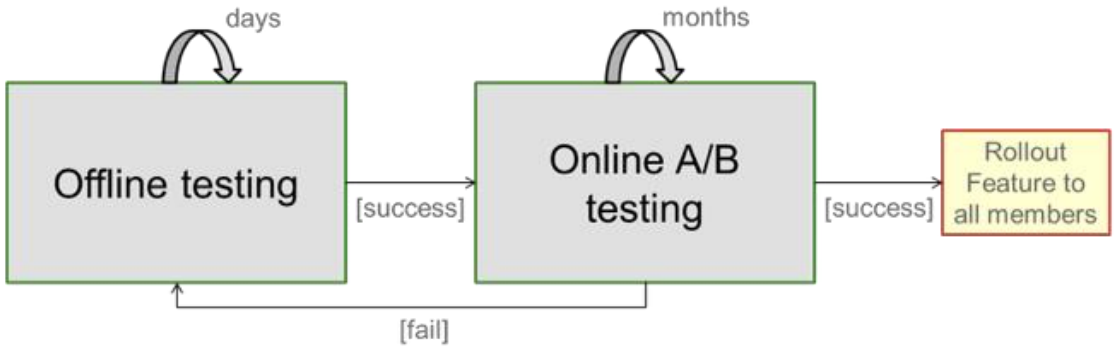



http://techblog.netflix.com/2012/04/netflix-recommendations-beyond-5-stars.html

# Netflix Recommendations

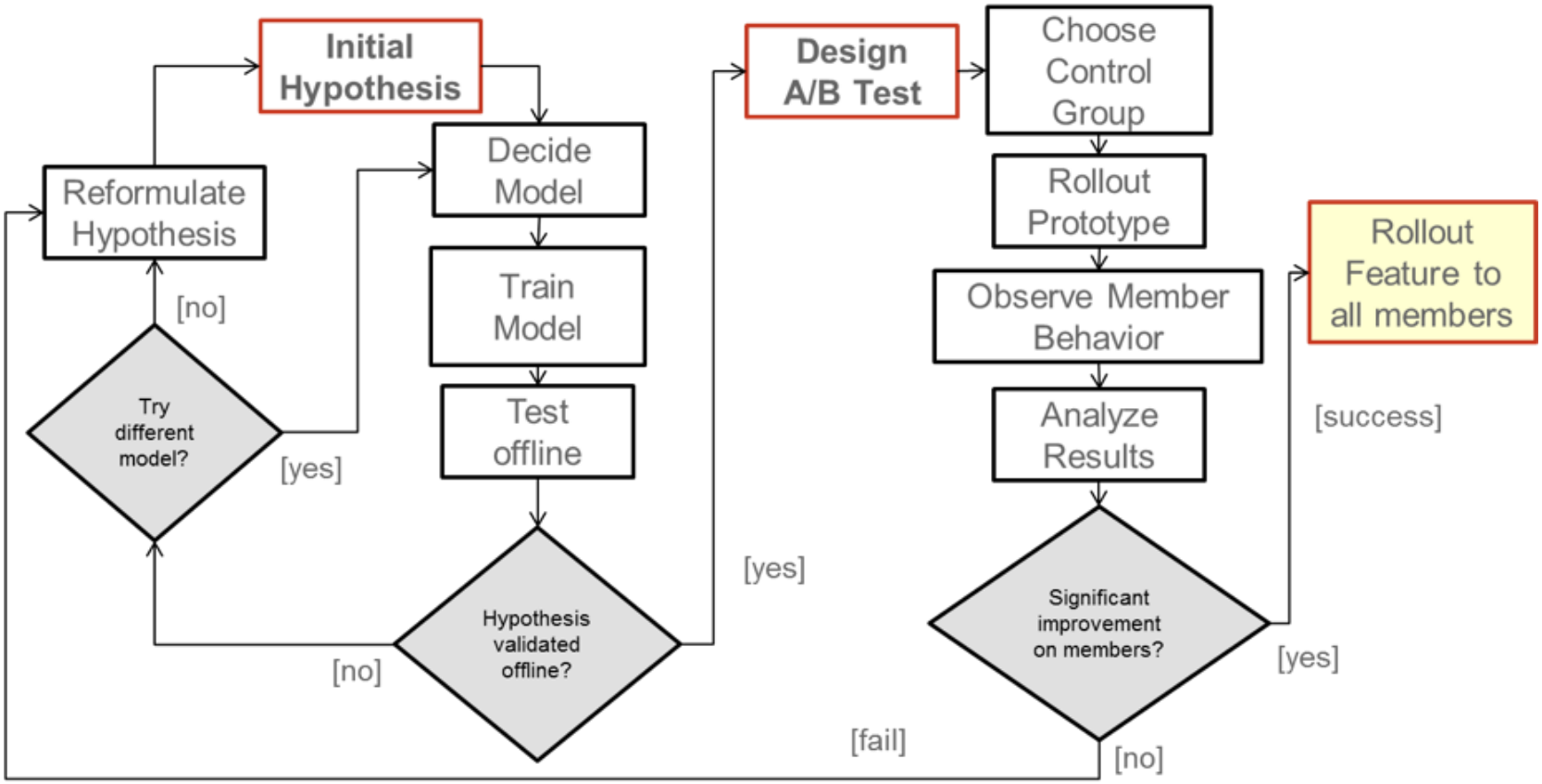



http://techblog.netflix.com/2012/06/netflix-recommendations-beyond-5-stars.html

# Netflix Recommendations




http://techblog.netflix.com/2012/06/netflix-recommendations-beyond-5-stars.html

# Data used in Netflix Recommendations

- When you pause, rewind, or fast forward
- What day you watch content (Netflix has found people watch **TV shows during the weekday** and **movies during the weekend**.)
- The date you watch
- What time you watch content
- Where you watch (zip code)
- What device you use to watch (Do you like to use your tablet for TV shows and your Roku for movies? Do people access the Just for Kids feature more on their iPads, etc.?)
- When you pause and leave content (and if you ever come back)
- The ratings given (about 4 million per day)
- Searches (about 3 million per day)
- Browsing and scrolling behavior
- Netflix also looks at data within movies.

# https://jobs.netflix.com/jobs

## Data Engineering & Analytics

Analytics & Visualization Engineer, Marketing
Los Gatos, California

Custom Data Visualization Engineer, Marketing
Los Gatos, California

Data Engineering & Analytics Manager - Product
Los Gatos, California

Manager - Streaming Client Analytics
Los Gatos, California

Senior Analytics Engineer - Content Delivery Analytics
Los Gatos, California

Senior Analytics Engineer, Device Security
Los Gatos, California

Senior Analytics Engineer, Partner Devices
Los Gatos, California

Senior Business Intelligence Engineer, Digital Supply Chain
Beverly Hills, California

Senior Data Analyst - Content Delivery Analytics
Los Gatos, California

Senior Data Analyst, Finance Analytics
Los Gatos, California

Senior Data Engineer - Digital Supply Chain Analytics
Beverly Hills, California

Senior Data Engineer - Discovery Analytics
Los Gatos, California

Senior Data Engineer, Customer Service Analytics
Los Gatos, California

Senior Data Engineer, Personalization Analytics
Los Gatos, California

Senior Data Visualization Engineer, Content Analytics
Beverly Hills, California

# https://jobs.netflix.com/jobs

Science and Algorithms

Senior Data Scientist - Acquisition and Messaging
Los Gatos, California

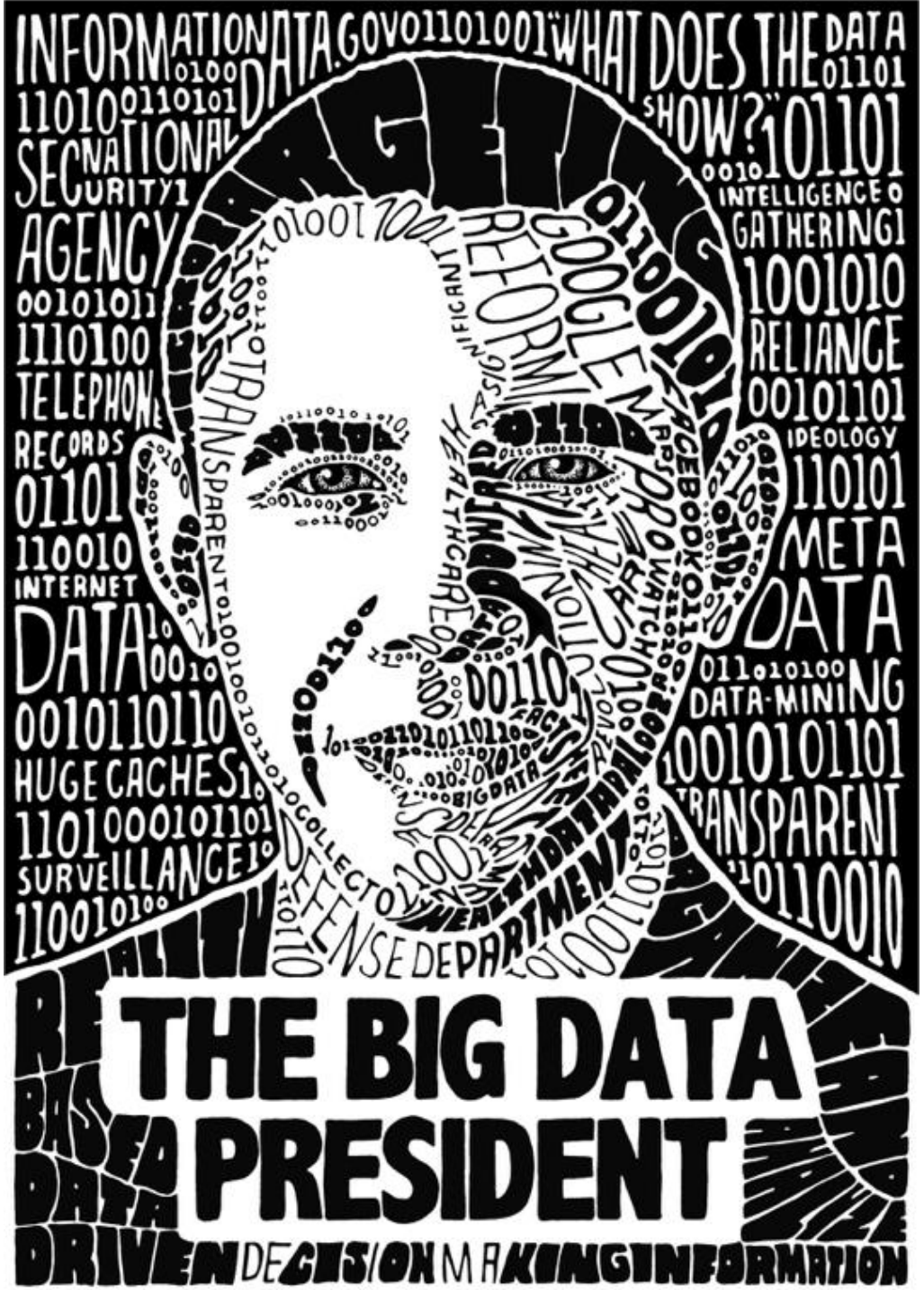
Senior Data Scientist - Algorithm Experimentation
Los Gatos, California

Senior Data Scientist - Machine Learning Research
Los Gatos, California

Senior Data Scientist - Streaming Experimentation and Modeling
Los Gatos, California

Senior Data Scientist - Streaming Science & Algorithms
Los Gatos, California

Senior Data Scientist, Content Science & Algorithms
Beverly Hills, California




Sarah A. King for The Washington Post

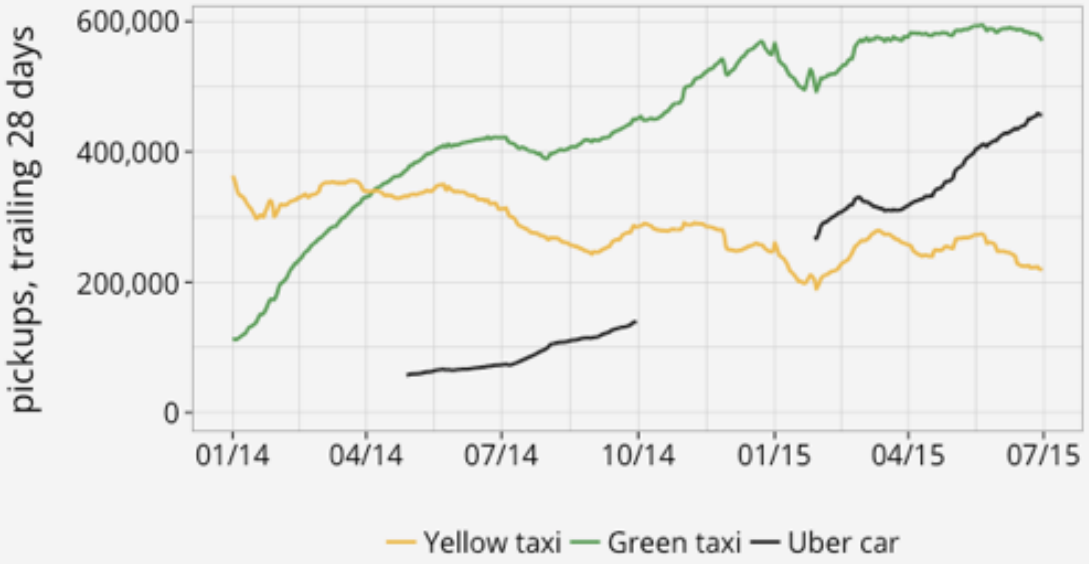

MG149, Keywords, Young people...etc.


New York City Taxi Pickups
2009–2015
toddwschneider.com


New York City Taxi Drop Offs
2009–2015
toddwschneider.com

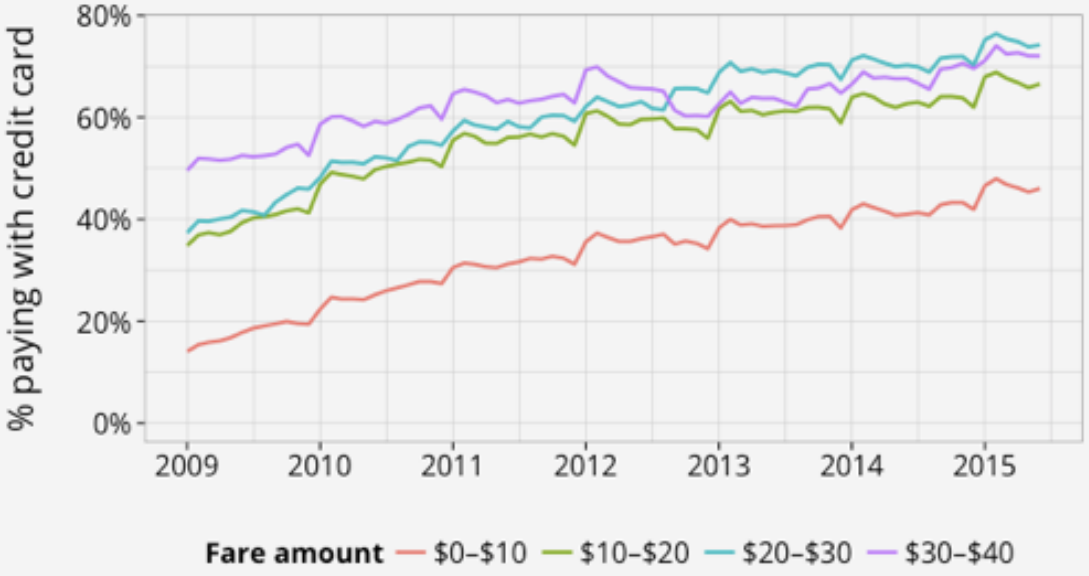
## Uber vs. Taxi Pickups in Brooklyn

Based on NYC TLC and Uber trip data




## Cash vs. Credit by Total Fare Amount

Based on NYC TLC data




toddwschneider.com

## 1st Half 2011

Taxi pickups in Northside Williamsburg


toddwschneider.com

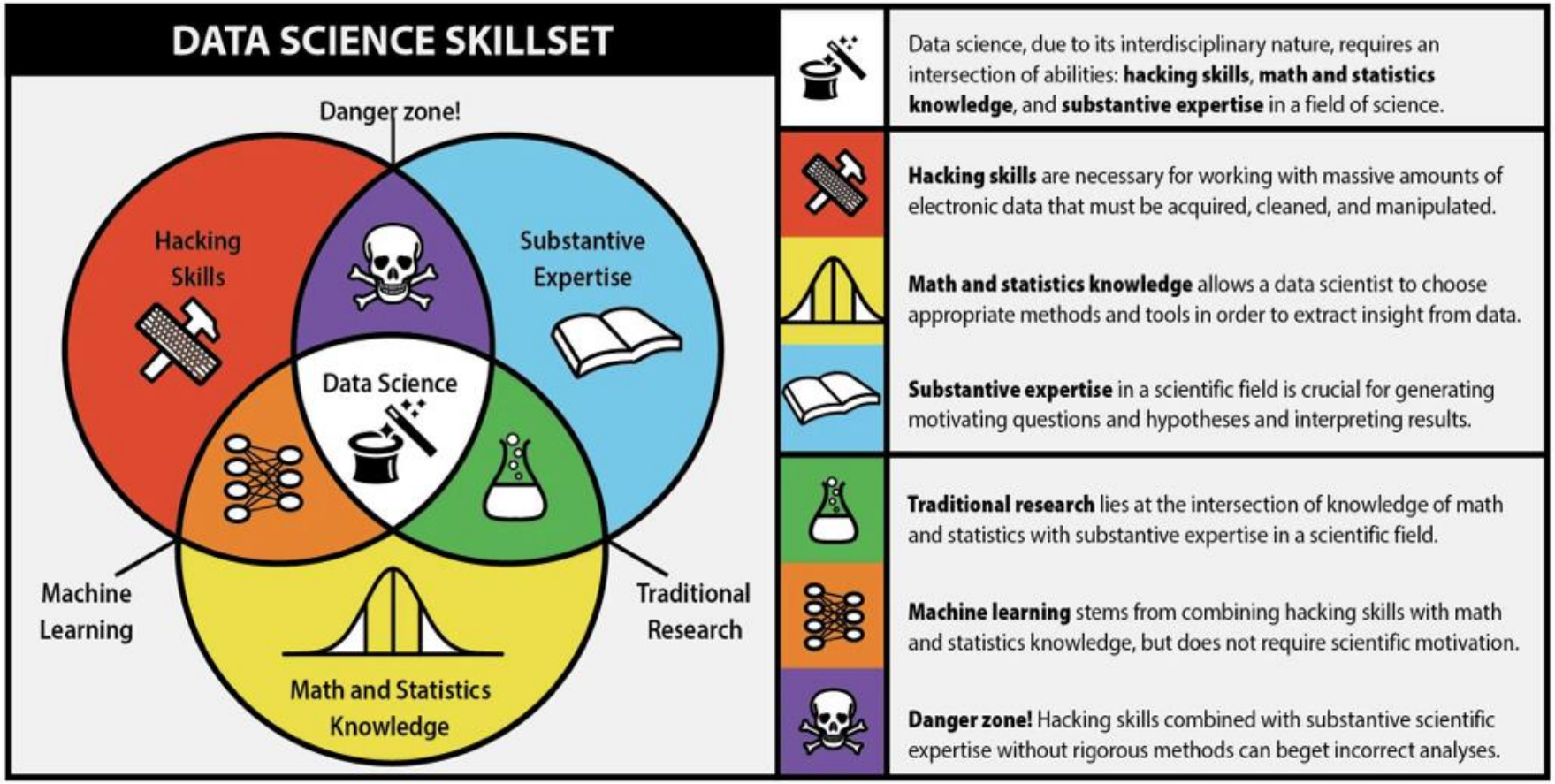
## The Boston Celtics are seeking a Basketball Analytics Database Programmer

- This full time position will report to the CTO and the Assistant General Manager / Team Counsel.
- This position will work with the information technology group and basketball operations in the development of basketball analytics infrastructure and applications.

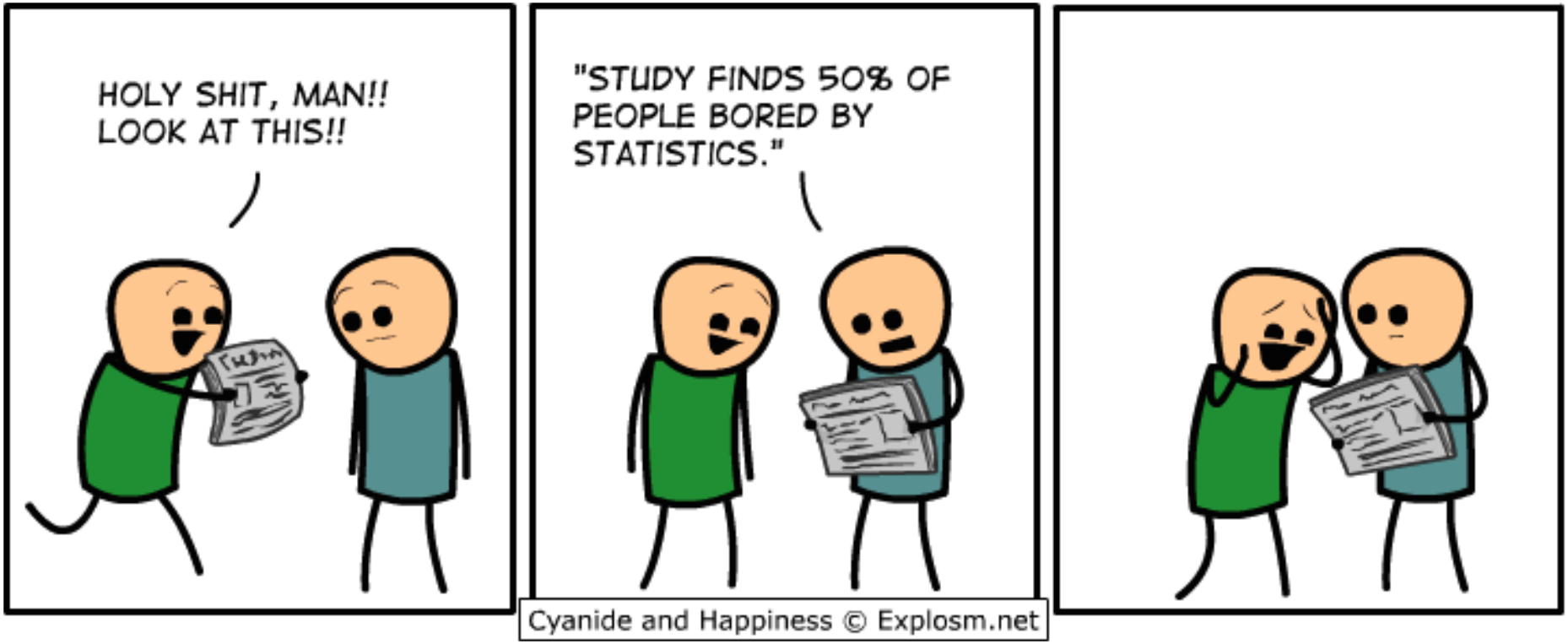
# Questions?

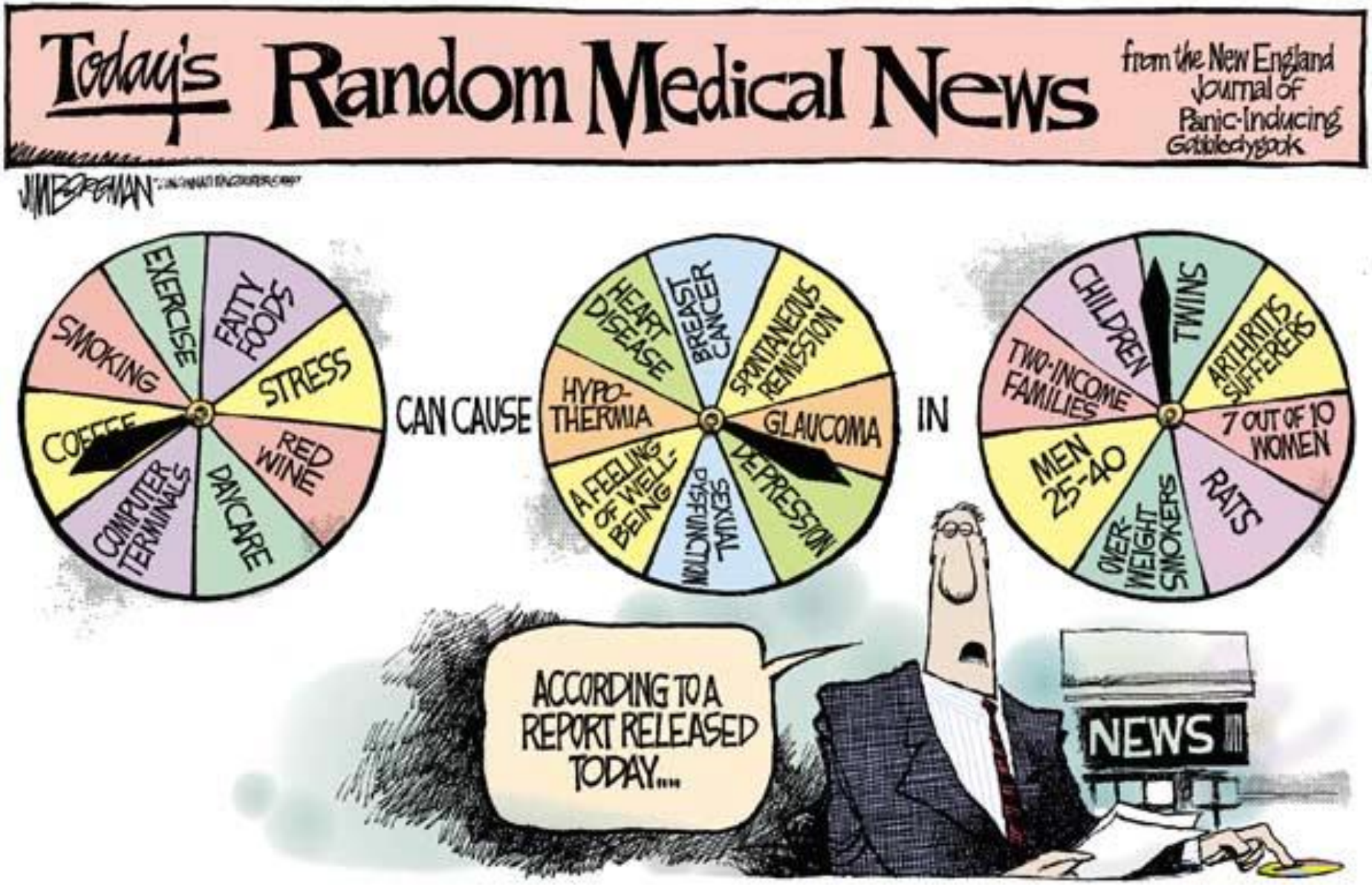
# What is Data Science?

# 資料科學 **Data Science**




Drew Conway's Data Science Venn Diagram


HOLY SHIT, MAN!! LOOK AT THIS!!
"STUDY FINDS 50% OF PEOPLE BORED BY STATISTICS."
Cyanide and Happiness © Explosm.net


Today's Random Medical News
from the New England Journal of Panic-Inducing Gobbledygook
JIM BORGMAN
SMOKING
EXERCISE
FATTY FOODS
STRESS
COFFEE
RED WINE
COMPUTER TERMINALS
DAYCARE
CAN CAUSE
HEART DISEASE
BREAST CANCER
SPONTANEOUS REMISSION
HYPO-THERMIA
GLAUCOMA
A FEELING OF WELL-BEING
SEXUAL DYSFUNCTION
DEPRESSION
IN
CHILDREN
TWINS
ARTHRITIS SUFFERERS
TWO-INCOME FAMILIES
7 OUT OF 10 WOMEN
MEN 25-40
OVER-WEIGHT SMOKERS
RATS
ACCORDING TO A REPORT RELEASED TODAY....
NEWS

**Big Data Borat**
@BigDataBorat

關注

Data Science is statistics on a Mac.

查看翻譯

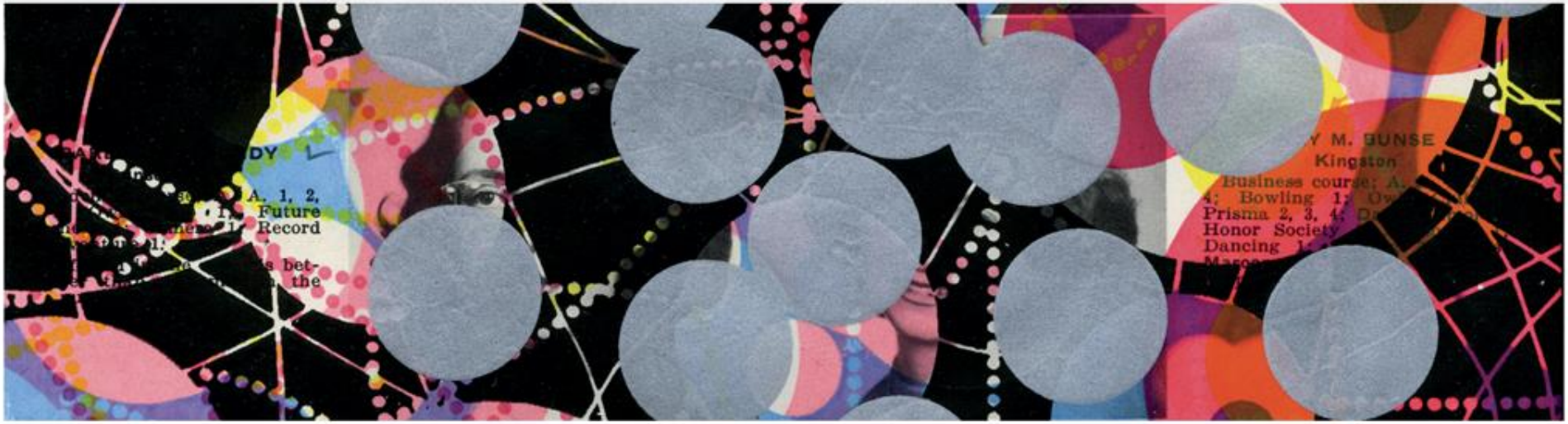
| 轉推 | 喜歡 |
| --- | --- |
| 612 | 273 |

下午9:32 - 2013年8月27日

# 資料科學家 **Data Scientists**

- The ability to take data- to be able to **understand** it, to **process** it, to **extract value** from it, to **visualize** it, to **communicate** it
  — that's going to be a hugely important skill, NYT


http://www.indeed.com/publicanalytics/jobtrends?q=%22Data+Scientist%22&l=



ARTWORK: TAMAR COHEN, ANDREW J BUBOLTZ, 2011, SILK SCREEN ON A PAGE FROM A HIGH SCHOOL YEARBOOK, 8.5" X 12"

DATA

# Data Scientist: The Sexiest Job of the 21st Century

by Thomas H. Davenport and D.J. Patil

FROM THE OCTOBER 2012 ISSUE

WHAT TO READ NEXT

Big Data: The Management Revolution

5 Essential Principles for Understanding Analytics

Data Scientists Don't Scale

# Data Scientist

Data Science allows front offices to better predict what and when consumers are likely to buy. The ability to write algorithms that find relationships in datasets is usable to provide actionable insight.

HELPING YOU REACH
VELOCITY

## The Challenge

-Data Mining
-Analysis
-Communication

## Industry Niche Titles

- Financial Institutions/ Decision Scienist
- Retailers/Omni Channel Expert
- Marketing Agencies/Consumer Behaviour Analyst
- Ecommerce/Analytics Expert

## Urgent Need

Data Scienticts - those with the technical savvy and analytical chops to derive meaning from all the information- are in high demand

## Skills by the Numbers

The skills and talents that make a fantastic Data Scientist

| | |
|---|---|
| Complex Formulas | 40% |
| Consumer Psychology | 25% |
| Business Acumen | 25% |
| Programming Languages | 10% |

## Did you Know?

Google's Eric Schmidt claims that every two days now we create as much information as we did from the dawn of civilization up until 2003

# What Do Data Scientists Do?

- Define the question
- Define the ideal data set
- Determine what data you can access

- Obtain the data
- Clean the data
- Exploratory data analysis
- Statistical prediction/modeling

- Interpret results
- Challenge results
- Synthesize/write up results
- Create reproducible code
- Distribute results to other people

# Become A Data Scientist

- DBA: deal with unstructured data
- Statistician: data that does not fit in memory
- Software engineer: learn statistical modeling + communicate results
- Business analyst: learn algorithm + trade of scale

# Questions?