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If paying by check, make check payable to Good To Go!

DO NOT SEND CASH

Contact Us:

Online: MyGoodToGo.com Phone: 1-866-936-8246

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Customer ID: 11093642

Document #: 77662044

Total Due: \$181.10

Due Date: 09/19/2023

Amount Enclosed:

Good To Go! P.O. Box 34562

Seattle, WA 98124-1562

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## Notice: Good To Go! call center hours temporarily reduced

Due to the national labor shortage, the *Good To Go!* call center will operate reduced hours from 7 a.m. to 5:30 p.m. Monday through Saturday until further notice. Due to limited staff available to answer phones and online inquiries, customers should expect significant delays when calling customer service or contacting us online.

## We may be able to help you lower this bill

To save money on this bill, go to MyGoodtoGo.com and in the 'Pay, dispute or lower toll bill' section enter your statement number and license plate information. Click "GO" and follow the steps on the next page to lower this bill by opening a *Good To Go!* account.

The benefits of having a Good To Go! account:

- Save \$1.75 or more every time you use a toll road
- Always pay the lowest toll rate
- Works to pay tolls on every toll road in Washington

You may also qualify for a one-time waiver of all unpaid late fees and penalties if you pay all of the original tolls at the time of the request. To request penalty forgiveness and see if you qualify, please call *Good To Go!* customer service.

## **To Dispute Charges**

The easiest way to dispute a toll charge, fee, or civil penalty is to go to www.MyGoodToGo.com.

- The registered owner of a vehicle is responsible for tolls even if someone else was driving.
- Visit the How to dispute page on MyGoodToGo.com for a list of acceptable reasons for disputing a toll bill.