

# JASON CHAN

## SOFTWARE ENGINEER

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Personal Site

### PROFILE

Full stack Software Engineer with experience in tailoring solutions using Node.js, React, and native Object Oriented Programming languages. Able to address diverse business challenges and translate requirements into technical specifications. Skilled at implementing customised solution into existing system. I'm eager to tackle greater-scale projects to further develop my expertise and provide positive impact to the team.



### WORK EXPERIENCE

#### Software Engineer

Nov 2022 - Present

Yoox Net-A-Porter Group, London

- Reworked customised reservation system and promotion code functionality to provide more flexible service for high-spending customers
- Introduced performance monitoring metrics into casework, tracked reply template usage and case closing efficiency
- Managed user inquiries, bug analysis, and knowledge documentation
- Conducted testing and application of release updates

#### Frontend Developer Intern

Nov 2021 - Apr 2022

Blokkbot, London

- Maintained and updated company's React-Next-Typescript homepage interface in collaboration with the web designer
- Pair-programmed a new user dashboard to display live crypto market data, trading bot performance, and customer portfolio
- Contributed to the migration of user management services by conducting a proof-of-concept report analyzing JWT, Auth0 and AWS Cognito

#### District Councillor

Jan 2020 - May 2021

Eastern District Council, Hong Kong

- Founded the pandemic support program and facilitated cross-government collaboration, overseeing task force expenses for fair budget use
- Engaged community stakeholders through themed activities like as cyclist gatherings and school drama for elderly home, enhancing neighborhood relations and gathering direct feedback
- Provided counsel on public facilities improvement projects including the revitalization of the youth center, sport ground, and roads

### EXPERTISE

TypeScript, React, Next, Node.js

Python, Flask, Django

MySQL, MongoDB, Docker, Git

Salesforce administration,  
Apex, Lightning

### EDUCATION

#### Technical Trainee

La Fosse Academy, London

Jun 2022 - Nov 2022

- Intensive full-stack software engineering training in JavaScript and Python, with a main focus on React and Flask
- Acquired in-depth knowledge on databases, cyber security, testing, and system architecture
- Built 4 team projects following agile methodology and accelerated development lifecycle

#### Bachelor in Social Science (Sociology)

Chinese University of Hong Kong

Sep 2015 - May 2019