# FIT3158 Note - W4 Scheduling problem

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#### An Employee Scheduling Problem: Air-Express

An express shipping company – guarantees o/night delivery

Day of Week	Workers Needed	Shift	Days Off	Wage
Sunday	18	1	Sun & Mon	\$680
Monday	27	2	Mon & Tue	\$705
Tuesday	22	3	Tue & Wed	\$705
Wednesday	26	4	Wed & Thr	\$705
Thursday	25	5	Thr & Fri	\$705
Friday	21	6	Fri & Sat	\$680
Saturday	19	7	Sat & Sun	\$655

- Various hubs across the country shipments go to hubs, then on to their destination
- Manager of Baltimore hub is concerned about labour costs and wants to investigate the most effective way of scheduling of workers
- Hub open 7 days per week
- # packages varies from 1 day to the next
- An estimate of the number of workers needed on each day of the week has been calculated using historical data

#### Step 1: Defining the Decision Variables

 $X_1$  = the number of workers assigned to shift 1

 $X_2$  = the number of workers assigned to shift 2

 $X_3$  = the number of workers assigned to shift 3

 $X_4$  = the number of workers assigned to shift 4

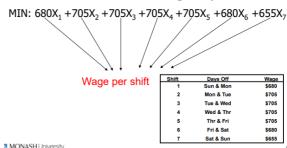
 $X_5$  = the number of workers assigned to shift 5

 $X_6$  = the number of workers assigned to shift 6

 $X_7$  = the number of workers assigned to shift 7

## **Step 2:Defining the Objective Function**

Minimize the total wage expense.



### Step 3: Defining the Constraints

### **Step 4: Implementing the Model**

Workers required each day

$$\begin{array}{l} 0X_1 + 1X_2 + 1X_3 + 1X_4 + 1X_5 + 1X_6 + 0X_7 >= 18 \; Sunday \\ 0X_1 + 0X_2 + 1X_3 + 1X_4 + 1X_5 + 1X_6 + 1X_7 >= 27 \; \} \; Monday \\ 1X_1 + 0X_2 + 0X_3 + 1X_4 + 1X_5 + 1X_6 + 1X_7 >= 22 \; \} \; Tuesday \\ 1X_1 + 1X_2 + 0X_3 + 0X_4 + 1X_5 + 1X_6 + 1X_7 >= 26 \; \} \; Wednesday \\ 1X_1 + 1X_2 + 1X_3 + 0X_4 + 0X_5 + 1X_6 + 1X_7 >= 25 \; \} \; Thursday \\ 1X_1 + 1X_2 + 1X_3 + 1X_4 + 0X_5 + 0X_6 + 1X_7 >= 21 \; \} \; Friday \\ 1X_1 + 1X_2 + 1X_3 + 1X_4 + 1X_5 + 0X_6 + 0X_7 >= 19 \; \} \; Saturday \end{array}$$

Non-negativity & integrality conditions

 $X_i \ge 0$  and integer for all i

#### Implementing the Model

See file Lecture 4.xlsm (AirExpress)

