FIT3048 2022 Acceptance Testing - Information V1

This deliverable is ultimately for your clients to accept what you deliver and you should write it accordingly. Initially your mentors will use it to look at your developed iteration. The content of this report should match what you promised your clients in their iteration presentation. If it doesn't, you will have to have a very good reason and your mentors will question it.

Acceptance testing is something that will be carried out on your client's ISP, i.e. where their system will run, however you may use this form with your client to use for the Monash production server.

Aims

The learning outcomes addressed by this deliverable are:
- explain how IT applications are developed, including all aspects of the development process;
- explain the roles and responsibilities of clients, system users, management and developers in a development project;
- apply, in a practical setting, aspects of the theoretical work covered in their course;
- work with clients or client representatives, communicating effectively with them to meet their requirements;
- operate effectively as a member of a development team;

The project aims of this deliverable are to:
- Ensure that the system which has been developed meets the needs of the client.

The educational aims of this deliverable are to:
- summarise and succinctly describe the multiple user stories/features that have been implemented in your system to date;
- Understand how organisation in a document can help your readers
- thoroughly test your system, identify any bugs, usability issues, spelling or grammatical mistakes, and fix them before showing to a prospective client;
- be able to collect and action feedback provided by stakeholders external to your team;

Submission

- One team member must submit the acceptance testing document in PDF format via Moodle.
- You must negotiate any extensions formally with your campus unit leader via the in semester special consideration process:
  https://www.monash.edu/exams/changes/special-consideration.
- Late submission without approval will be subject to a 10% deduction per day (including weekend) of the mark received for the assignment.

Stakeholders: Your mentors, your client, your team

Description

This deliverable brings all of your functions together at **a business process level,** across all iterations so far developed at a high level user story/functional level, in order for your client . to check that your system does in fact meet their business needs and is usable and useful to them. (Each iteration adding to the previous one)

These should be **nicely organised in a format** (remember high level business process level, which allows your client. to go through the process of using your entire system so far and verifying it fulfils their business needs.

The process should not just be listed in chronological order, as they were developed, rather think carefully about the journey your client is going on when they are completing the acceptance test. Consider the user journey by each persona.
The sequence may be by different users (admin, visitors, members etc), or may be written as a story of how your client will manage their business processes, such, a client entering a new customer and may begin with what the client would do first, and then second etc.

There will be **no acceptance criteria** on this document. You want the client to accept the process as one that works to their needs, not to criteria that you have explained and expect..

It should also include a paragraph of context about what the purpose of the document is, providing context as to why the client is being asked to complete this testing at this point in the project.

Although you created one in 3047 and were given examples, you are expected to use your judgement and research the most appropriate format for your report taking into account your client and their system. Consider adding a diagram if you believe it will help your client. The sample last semester includes a functional decomp. diagram, but you may decide on a user story mapping diagram , or a user journey map. Remember, the words used are in client terms in their business. The words user story/epic should not be used,

You must not be present while they are testing. This is so that you can empathise and understand why and how your users interact with your website in ways that you didn't anticipate, and how you could better improve it in the future, through their feedback.

Assessment criteria

This is graded as an essential piece of each iteration.