

Award-winning web designer with over ten years of experience, specializing in user experience and interface design. Adept at transforming complex business needs into innovative, engaging, and well-designed digital experiences.

## Experience

### Web Design Manager / JLL

Sept '12 – Present

- Increased the number of acquired leads on us.jll.com by 52% through the integration of lead generation forms, reducing clicks to the CTA by 50% and reducing form submission friction.
- Led the creative direction of a site that allows clients to view real-time data for thousands of office buildings in the U.S. & Canada. The site saved the company over \$250,000 in printing costs yearly.
- Optimized the development process by creating reusable components, processes, and tools that are leveraged into over 20 ongoing projects.
- Improve campaign performance by researching site metrics with Project Managers and internal stakeholders.

### Graphic Designer / FC Lighting & SSL

July '09 – Sept '12

- Increased product and brand awareness by over 45% by designing and executing a monthly email campaign.
- Completely updated and redesigned the user experience for FC Lighting and SSL's product portfolio sites.
- Utilized Google Analytics to define and monitor successful product pages.
- Collaborated with a team of engineers and sales managers to design and produce two 300+ page product catalog(s) yearly.
- Improved the ordering process by creating interactive submittal forms, increasing efficiency by 50%.
- Established a consistent brand identity for both companies through the creation of style guides.

## Education

Bachelor of Science

Photo-Illustration

**Kent State University**

*Minor: Web Design & Programming*

Aug '02 – May '08

## Awards

**Digital Skyline**

Da Vinci Award

Cost Savings / 2015

## Skills

**Design:** Wireframes & mockups with Sketch/Illustrator • Style guides • UI graphics

**Prototyping:** Rapid prototyping with Marvel • Interactive demos with HTML/CSS/JS • Front-end Frameworks (AngularJS, Foundation, Bootstrap)

**Research:** Google Analytics • A/B testing