# Leveraging Data Preparation and Cleaning When Analyzing Hospital Readmissions

Jason Willis

College of Information Technology, Western Governors University

Dr. Emelda Ntinglet

June 24, 2021

#### **Table of Contents For Each Rubric**

A: Question or Decision	3
B: Required Variables	4
C1: Plan to Find Anomalies	7
C2: Justification of Approach	7
C3: Justification of Tools	7
C4: Provide the Code	8
D1: Cleaning Findings	11
D2: Justification of Mitigation Methods	13
D3: Summary of Outcomes	15
D4: Mitigation Code	16
D5: Clean Data	16
D6: Limitations	16
D7: Impact of the Limitations	17
E1: Principal Components	12
E2: Criteria Used	14
E3: Benefits	15
<u>F: Video</u>	17
G: Sources for Third-Party Code	17
H: Sources	18

#### **Hospital Readmission Problem**

30-day hospital readmissions have some level of preventability, with estimates ranging between 15 – 45%, Jacqueline Pugh (*Evidence-Based Processes to Prevent Readmissions: More is Better, a Ten-Site Observational Study* | *BMC Health Services Research*, 2021). Care transmission processes reduce readmissions in clinical trials. Which combination of techniques provides the lowest readmissions for patients with certain patient risk factors?

Within the dataset I have prepared, there could be a potential variable of interest that may correlate positively and/or negatively with patient readmission outcomes. For instance, I'll be cleaning data describing a patients' level of complication risk. Additionally, I've also noticed the initial number of days a patient stayed in the hospital during the initial visit. Could these data fields intrinsically provide insight; are their synergistic combinations that may correlate to increased complications?

#### **Research Question**

Can patient complication risk levels help predict the potential for patient readmission? Could the length of stay provide any reduction of patient readmission within these marked risk levels?

#### **Data Cleaning Plan**

My first approach was to manually explore the raw medical data in its original commaseparated value (CSV) format. Within this view, I noticed series naming conventions seemed inconsistent, as some had special characters, some used Pascal Case, and others used underscores between words. Field variables were rewritten to improve consistency; updated to a hybrid of Pascal Case and Python snake\_case format. Each first letter was capitalized, and spaces between words are represented with an underscore.

# **Required Variables**

I created a data dictionary from the raw medical data to help describe the data, their types, null count, and additional comments. Below is a table describing some of the data:

Table 1 - Data Dictionary for medical\_raw\_data.csv

	Information	Non- Null Count	Data Type	Type of Data	Example	Comments
Unnamed: 0		10000	int64	Discrete	1	Redundant, CaseOrder also counts; delete
CaseOrder	er A placeholder variable to preserve the original order of the raw data file		int64	Discrete	1	Inconsistent var name
Customer_id	Unique Patient ID	10000	object	Categorical	C412403	
Interaction	Unique IDs related to patient transactions, procedures, and	10000	object	Categorical	8cd49b13- f45a-4b47- a2bd- 173ffa932c2 f	
UID	admissions	10000	object	Categorical	3a83ddb66e 2ae73798bdf 1d705dc093 2	
City	Patient's city of residence as listed on the billing statement	10000	object	Categorical	Eva	
State	Patient's state of residence as listed on the billing statement	10000	object	Categorical	AL	
County	Patient's county of residence as listed on the billing statement	10000	object	Categorical	Morgan	
Zip	Patient's zip of residence as listed on the billing statement	10000	int64	Categorical	35621	
Lat	GPS coordinates of patient	10000	float64	Continuous	34.3496	
Lng	residence as listed on the billing statement	10000	float64	Continuous	-86.72508	
Population	Pop within a mile radius of patient, based on census data	10000	int64	Discrete	2951	
Area	Area type (rural, urban, suburban), based on unofficial census data	10000	object	Categorical	Suburban	
Timezone	Time zone of patient residence based on patient's sign-up information	10000	object	Categorical	America/Chi cago	
Job	Job of the patient (or primary insurance holder) as reported in the admissions information	10000	object	Categorical	Psychologist , sport and exercise	
Children	Number of children in the patient's household as reported in the admissions information	7412	float64	Discrete	1	Missing Data. Note: Only objects & floats can have nulls in pandas.
Age	Age of the patient as reported in admissions information	7586	float64	Discrete	53	Missing Data. Note: Only objects & floats can have nulls in pandas.

	Information	Non- Null Count	Data Type	Type of Data	Example	Comments
Education	Highest earned degree of patient as reported in admissions information	10000	object	Categorical	Some College, Less than 1 Year	
Employment	Employment status of patient as reported in admissions information	10000	object	Categorical	Full Time	
Income	Annual income of the patient (or primary insurance holder) as reported at time of admission	7536	float6 4	Continuous	86575.93	Missing Data.
Marital	Marital status of the patient (or primary insurance holder) as reported on admission information	10000	object	Categorical	Divorced	
Gender	Customer self-identification as male, female, or nonbinary	10000	object	Categorical	Male	
ReAdmis	Whether the patient was readmitted within a month of release or not (yes, no)	10000	object	Categorical	No	Central to this study; <i>Note:</i> Only objects & floats can have nulls in pandas.
VitD_levels	The patient's vitamin D levels as measured in ng/mL	10000	float6 4	Continuous	17.80233049	
Doc_visits	Number of times the primary physician visited the patient during the initial hospitalization	10000	int64	Discrete	6	
Full_meals_ea ten	Number of full meals the patient ate while hospitalized (partial meals count as 0, and some patients had more than three meals in a day if requested)	10000	int64	Discrete	0	
VitD_supp	The number of times that vitamin D supplements were administered to the patient	10000	int64	Discrete	0	
Soft_drink	Whether the patient habitually drinks three or more sodas in a day (yes, no)	7533	object	Categorical	NA	Missing values.
Initial_admin	The means by which the patient was admitted into the hospital initially (emergency admission, elective admission, observation)	10000	object	Categorical	Emergency Admission	
HighBlood	Whether the patient has high blood pressure (yes, no)	10000	object	Categorical	Yes	Inconsistent var name Note: Only objects & floats can have nulls in pandas.
Stroke	Whether the patient has had a stroke (yes, no)	10000	object	Categorical	No	Note: Only objects & floats can have nulls in pandas.
Complication_ risk	Level of complication risk for the patient as assessed by primary patient assessment (high, med, low)	10000	object	Categorical	Medium	Data should help provide insight for my research question

	Information	Non- Null	Data Type	Type of Data	Example	Comments
		Count				
Overweight	Whether the patient is considered overweight based on age, gender, and height (yes, no)	9018	object	Categorical	0	Missing Values. Note: Only objects & floats can have nulls in pandas.
Arthritis	Whether the patient has arthritis (yes, no)	10000	object	Categorical	Yes	Note: Only objects & floats can have nulls in pandas.
Diabetes	Whether the patient has diabetes (yes, no)	10000	object	Categorical	Yes	Note: Only objects & floats can have nulls in pandas.
Hyperlipidemi a	Whether the patient has hyperlipidemia (yes, no)	10000	object	Categorical	No	Note: Only objects & floats can have nulls in pandas.
BackPain	Whether the patient has chronic back pain (yes, no)	10000	object	Categorical	Yes	Inconsistent var name.  Note: Only objects & floats can have nulls in pandas.
Anxiety	Whether the patient has an anxiety disorder (yes, no)	9016	object	Categorical	1	Missing Values, Note: Only objects & floats can have nulls in pandas.
Allergic_ rhinitis	Whether the patient has allergic rhinitis (yes, no)	10000	object	Categorical	Yes	Note: Only objects & floats can have nulls in pandas.
Reflux_ esophagitis	Whether the patient has reflux esophagitis (yes, no)	10000	object	Categorical	No	Note: Only objects & floats can have nulls in pandas.
Asthma	Whether the patient has asthma (yes, no)	10000	object	Discrete	Yes	Note: Only objects & floats can have nulls in pandas.
Services	Primary service the patient received while hospitalized (blood work, intravenous, CT scan, MRI)	10000	object	Categorical	Blood Work	
Initial_days	The number of days the patient stayed in the hospital during the initial visit	8944	float6 4	Continuous	10.58576971	Missing Values. Data should help provide insight for my research question
TotalCharge	The amount charged to the patient daily. This value reflects an average per patient based on the total charge divided by the number of days hospitalized. This amount reflects the typical charges billed to patients, not including specialized treatments.	10000	float6 4	Continuous	3191.048774	Inconsistent var name
Additional_ charges	The average amount charged to the patient for miscellaneous procedures, treatments, medicines, anesthesiology, etc.	10000	float6 4	Continuous	17939.40342	
Items Below:	The following				survey response important, 8 = 1	es; the importance of various
Item1	Timely admission	10000	int64	Discrete	3	cust Important)
Item2	Timely treatment	10000	int64	Discrete	3	
Item3	Timely visits	10000	int64	Discrete	2	
Item4	Reliability	10000	int64	Discrete	2	
Item5	Options	10000	int64	Discrete	4	
Item6	Hours of Treatment	10000	int64	Discrete	3	
Item7 Item8	Courteous staff  Evidence of active listening	10000	int64 int64	Discrete Discrete	3	
пешо	Evidence of active listening from Dr	10000	111104	Discrete	4	

#### **Plan to Find Anomalies**

In addition to manually exploring the data, I plan to leverage Python with various libraries to detect and inspect the data. I'll be looking for missing data, reviewing for possible removal, interpolation, or to leave in its original format. Next, I'll be scouring the data set for unwanted data, e.g., outliers and duplicate values, with some boxplots and python methods. Finally, I'll look at the data types to see if any field needs to be converted to a more appropriate format and setting the dataset index.

#### **Justification of Approach**

I felt the workflow to use Python (to include Pandas, NumPy, Matplotlib, and SciPy libraries) inside JupyterLab was more intuitive than my experience with R in the course. Most likely, this is most likely due to my preference of comfort when choosing code over what felt like a very statistical syntax in R. Additionally, when following the instruction of Michele Vallisneri (*Python Statistics Essential Training: Data Cleaning | LinkedIn Learning*, 2018), Reindert-Jan Ekker (*Pandas Playbook: Manipulating Data, Pluralsight*, 2021), and Larose et al. (*Data Science using Python and R*, 2020), I found that combining their research and cleaning approaches seemed to feel more natural to me.

#### **Justification of Tools**

While I want to learn both Python and R, I chose Python for this assessment. As a general-purpose programming language, Python's should be syntactically similar to other languages I've programmed in and overall is more popular than R, which should help when I'm searching for solutions. According to Reindert-Jan Ekker (*Pandas Playbook: Manipulating Data Pluralsight*, 2021), Python, and especially the Pandas library, is "the most popular Python framework for doing data science and analysis...you simply cannot go without Pandas anymore".

#### **Provide the Code**

Saved within the provided folder is my 'JWillis\_D206DataCleaning.ipynb' file, demonstrating the steps taken to clean the medical\_raw\_data.csv file. Once you have either Jupyter Notebook or JupyterLab running, open JWillis\_D206DataCleaning.ipynb. The first step is to import libraries and read the raw data from the CSV. Once the libraries are imported, it's time to read the data. Ensure to either save the medical\_raw\_data.csv file in the same folder (shown below in Figure 2) or provide the correct path when reading in the data.

```
Import Libraries

[22]: import numpy as np
import pandas as pd
from pandas import DataFrame
import scipy.stats as stats

Read Data Set from CSV

[23]: med_df = pd.read_csv('medical_raw_data.csv')
```

Figure 1 Import libraries and read in raw medical data.

Once the data is read into JunyperLab, I started to explore within the data to understand the shape (10,000 rows and 53 columns) and information, i.e., data type per column, nulls, the type of index, and memory usage to keep the data in RAM. To do this, I used the shape property and .info() method, seen in Figure 3.

	Ехр	loration								
[24]:	med_	med_df.shape								
[24]:	(100	00, 53)								
[25]:	med_	df.info()								
	Rang	<pre><class 'pandas.core.frame.dataframe'=""> RangeIndex: 10000 entries, 0 to 9999 Data columns (total 53 columns): # Column Non-Null Count</class></pre>								
	0	Unnamed: 0	10000 non-null	 int64						
	1	CaseOrder	10000 non-null	int64						
	2	Customer id	10000 non-null	object						
	3	Interaction	10000 non-null							
	4	UID	10000 non-null	object						
	5	City	10000 non-null	object						
	6	State	10000 non-null	object						
	7	County	10000 non-null	object						
	8	Zip	10000 non-null	int64						
	9	Lat	10000 non-null	float64						
	10	Lng	10000 non-null	float64						
	11	Population	10000 non-null	int64						
	12		10000 non-null	,						
	13		10000 non-null	,						
	14		10000 non-null	,						
	15		7412 non-null	float64						
	16	3	7586 non-null	float64						
	17		10000 non-null	,						
	18		10000 non-null							
	19	Income	7536 non-null	float64						
	20	Marital	10000 non-null	object						

Figure 2 - Initial data exploration using the shape property and info() method.

As seen in Figure 3, some "Non-Null" columns contain incomplete series, which are also listed in the data dictionary for convenient reference. Digging into nulls further, I confirmed the following series: Children, Age, Income, Soft\_drink, Overweight, Anxiety, and Initial\_days all have at least one null value. By running the .isnull().any() method on the data frame, a value of "True" was given on any column containing a null value.

med_df.loc[:, med_df. <mark>isnull()</mark> .any()]										
	Children	Age	Income	Soft_drink	Overweight	Anxiety	Initial_days			
0	1.0	53.0	86575.93	NaN	0.0	1.0	10.585770			
1	3.0	51.0	46805.99	No	1.0	NaN	15.129562			
2	3.0	53.0	14370.14	No	1.0	NaN	4.772177			
3	0.0	78.0	39741.49	No	0.0	NaN	1.714879			
4	NaN	22.0	1209.56	Yes	0.0	0.0	1.254807			
					***					
9995	NaN	25.0	45967.61	No	NaN	1.0	51.561217			
9996	4.0	87.0	14983.02	No	1.0	0.0	68.668237			
9997	3.0	NaN	65917.81	Yes	1.0	1.0	NaN			
9998	3.0	43.0	29702.32	No	1.0	0.0	63.356903			
9999	8.0	NaN	62682.63	No	1.0	0.0	70.850592			

Figure 3 - Listing Columns Containing At Least One Null Value

Additionally, to figure out if any row has all nulls (which would be a good candidate to delete) med\_df.isnull().all(axis=1).any() was run, where "axis=1' is used to denote the x-axis or rows.

Next, using the .head() and .tail() methods (Figure 4), I'm able to peek into the data and briefly verify the first and last few tuples within the data set.

Figure 4 - Using the head() and tail() methods to inspect the data's start and end.

The .describe() method also provided an overview of descriptive statistics per data field, e.g., count, min and max, mean, standard deviation of observations, data types and percentiles 25% 50% and 75%.

	Insp	ect Colum	n Data				
[27]:	med_d	f.describe()	)				
[27]:		Unnamed: 0	CaseOrder	Zip	Lat	Lng	Populatio
	count	10000.00000	10000.00000	10000.000000	10000.000000	10000.000000	10000.00000
	mean	5000.50000	5000.50000	50159.323900	38.751099	-91.243080	9965.25380
	std	2886.89568	2886.89568	27469.588208	5.403085	15.205998	14824.75861
	min	1.00000	1.00000	610.000000	17.967190	-174.209690	0.00000
	25%	2500.75000	2500.75000	27592.000000	35.255120	-97.352982	694.75000
	50%	5000.50000	5000.50000	50207.000000	39.419355	-88.397230	2769.00000
	75%	7500.25000	7500.25000	72411.750000	42.044175	-80.438050	13945.00000
	max	10000.00000	10000.00000	99929.000000	70.560990	-65.290170	122814.00000

Figure 5 - Using the describe() method to provide basic statistics for each column.

#### **Cleaning Findings**

Through this exploration, the shape of the data was better understood, e.g., 10,000 rows by 53 columns. After running the .info() method, series with nulls were noted in addition to certain data types, which didn't seem to be the best fit. The Overweight and Anxiety columns were both float64; yet, contained categorical data. Both series were marked for conversion to an object data type. No rows containing only nulls were detected. The first two columns provided the case order data; column' Unnammed: 0' was marked for deletion.

After exploring the data and making some notes, I focused on researching null values. First, by listing only columns containing at least one NaN, med\_df.loc[:, med\_df.isnull().any()] was used. All columns but one were subsequently filled with the columns' mean value. The Soft\_drink column has categorical data and to fill this, med\_df[['Soft\_drink']] = med\_df[['Soft\_drink']].fillna(method='bfill') was used.

Next, I focused on outliers. I created a list of non-categorical columns to generate boxplots and basic statistics for Children, Age, Income, and Initial Days. For each series, a comparison was created to view changes between original values and the interpolation

replacement choices of mean, mode, or NaN. Additionally, changes were noted on the boxplot diagram comparison, as seen in Figure 6 below.

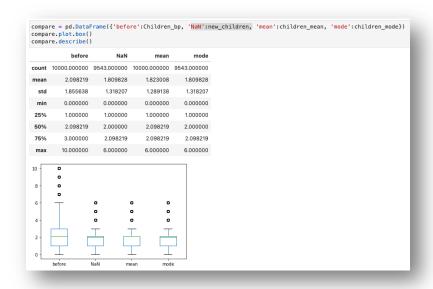


Figure 6 - Comparison of Children Variable Original Data with Interpolated Versions of the Series Using NaN, Mean, and Mode.

Once the missing data were filled in, the changes were committed and verified. Next, the data types of the Overweight and Anxiety columns were converted from float64 to objects. The UID column provides unique values, which were then set to an index. Some column header nomenclature was noted to be consistent earlier in data exploration, so these column names were reworded to adhere to the original style.

#### **Principal Components**

Principle Component Analysis (PCA) – First, the data frame was reduced to contain int and float data types. The dataset was verified to include only columns containing numbers while all NaNs were removed. The data subset was normalized, and a new PCA data set of components was created to fit. A scree plot of eigenvalues was displayed using this data. To help establish the optimal number of components for our analysis, two lines were designed to

identify where the number of components crossed the horizontal dashed red line representing an eigenvalue value.

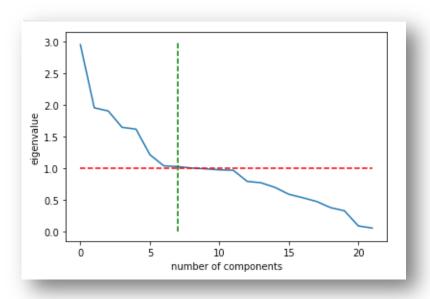


Figure 7 - Scree Plot of Eigenvalues

#### **Justification of Mitigation Methods**

The shape of the data helped conceptualize the data frame. Data types for two-column headers were changed to fit better with the categorical data contained. The first column was redundant since it was a duplicate of the second column; therefore, it was deleted. I followed Reindert-Jan Ekker's approach (*Pandas Playbook: Manipulating Data* | *Pluralsight*, 2021) in building boxplots with whiskers and descriptive statistics like the count, mean, standard deviation, min, max, and quartiles. Within the "box" or interquartile range (IQR), the median is displayed. From two lines of code, boxplots and descriptive statistics provide a lot of information within a graph and table. I preferred visual confirmation and its intuitiveness. After comparing each series' original data to various interpolation methods, I noticed in both the boxplot and using the .describe() method the data seemed tighter when using the mean. For instance, see in Figure 8 below that you can compare left-to-right different statistical values

based on which data point was used to fill any outliers. Also, notice using the mean keeps the count to a full 10,000 while staying relatively unchanged.

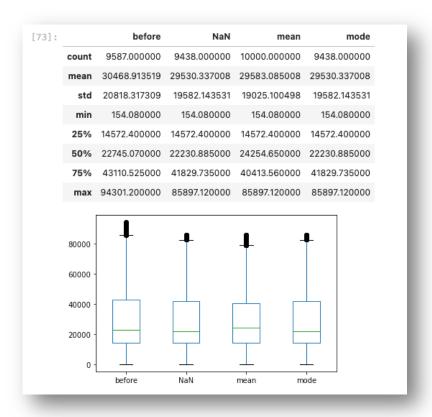


Figure 8 - Comparing Imputation Approaches for the Income Series

I did note a method for dropping rows that don't meet a predefined threshold: df.dropna(thresh=someNumber). At this point in the cleaning process, guessing at a threshold felt arbitrary, so I decided to keep all rows.

#### Criteria Used

PCA only works with numerical data types; therefore, the data must be reduced to only contain these types. Following lesson 6, the data needs to be normalized. Viewing the graph (Figure 7), especially with the help of the horizontal and vertical dashed lines, helped clearly understand how many components have an eigenvalue of at least 1. The benefit of using more than seven components quickly diminishes. Adding additional gradient styling to the PCA

data frame helped illuminate which columns had an absolute effect on the first seven components.

#### **Benefits**

When comparing Figure 9 and Figure 10, the first apparent benefit is a reduction of data needed to process and analyze. Figure 10 provides this reduction from 22 to 7 main groups, e.g., the most important variable components to consider. By working with a subset of data, any computation performance time such as algorithms and future analysis, should also be improved.



Figure 9 - All 22 Components Prior to Data Reduction

	PC1	PC2	PC3	PC4	PC5	PC6	PC7
Zip	-0.009220	0.086415	0.696788	-0.020785	0.024914	0.055879	0.011222
Lat	0.008949	-0.015942	0.059819	0.008167	-0.002423	-0.699525	-0.147828
Lng	0.004892	-0.087040	-0.701368	0.017832	-0.020695	0.033847	0.000661
Population	0.009054	0.028365	0.033655	0.023258	-0.023086	0.695203	0.046835
Children	0.011699	0.009144	-0.007962	-0.021162	-0.016478	0.011324	-0.268949
Age	0.000460	0.079220	-0.038110	-0.014520	0.700614	0.013692	-0.018574
Income	-0.009637	0.001958	0.005729	-0.009971	-0.006473	0.027374	-0.195025
VitD_levels	-0.009554	0.532142	-0.073930	0.053862	-0.051989	-0.073058	0.358183
Doc_visits	0.007119	-0.004061	0.001425	-0.007543	0.012617	0.016427	-0.068931
Full_meals_eaten	-0.000684	-0.008819	0.020079	0.018351	0.038836	-0.104581	0.602233
VitD_supp	-0.005263	0.033575	0.004083	0.009554	0.011807	0.039879	-0.446301
Initial_days	-0.020542	0.440559	-0.036434	0.067581	-0.070751	0.046828	-0.409395
Total_charge	-0.018610	0.692031	-0.081584	0.084245	-0.075868	-0.027398	0.015516
Additional_charges	0.003971	0.082014	-0.027649	-0.023851	0.700010	0.007778	-0.026513
Timely_admission	0.454727	-0.023448	0.011966	0.295120	0.009645	0.001267	0.005930
Timely_treatment	0.428465	-0.023204	0.016324	0.290567	0.011877	0.014695	-0.010981
Timely_visits	0.395271	-0.023405	0.011834	0.294785	0.009739	-0.016829	-0.006814
Reliability	0.151977	0.061525	-0.019436	-0.553627	-0.025240	0.017282	0.003543
Options	-0.189825	-0.069114	0.021740	0.579305	0.022511	0.009045	-0.007822
Hours_of_treatment	0.410069	0.032148	0.005925	-0.160525	-0.015016	-0.001707	0.013700
Courteous_staff	0.356446	0.037349	-0.004080	-0.170150	0.000454	-0.001062	0.010063
Active_listening_evidence_from_dr	0.312419	0.028041	-0.014931	-0.164392	-0.015980	0.000429	-0.032941

Figure 10 - Heat Map of the Seven Principal Components

#### **Summary of Outcomes**

There were about six phases to cleaning this data, depending on how they could be broken up:

- Detection and Inspection: exploring the data, noting discrepancies in column null counts, naming conventions, and data types. Look for rows or columns that may contain only NaNs and any missing data; consider how you might fill these.
- Handling Missing Data: During this assessment, I decided to NaNs with either the
  column's mean value (numerical) or backfill (categorical). I did not find rows or columns
  with only null values and didn't use a threshold. I did drop the first column since it was
  redundant.

**Data Preparation and Cleaning for Hospital Readmissions Analysis** 

17

Handling Outliers: Boxplots and descriptive statistics were used to compare interpolation

methods when replacing outliers with the mean, mode, or NaNs. After viewing the

comparisons, I chose to replace outliers with the column mean.

Handling Duplicates: I looked but did not find duplicates.

Adding an Index, Data Type Conversions, and Column Header Cleanup: Researched the

UID for duplicates; since it was truly unique, I set it as index. The Overweight and

Anxiety column data types were converted from float64 to objects. Twelve column

headers were renamed to conform to the nomenclature.

PCA: reduced dataset to only contain numbers, verified all NaNs are removed. Next, the

data is normalized, and components were extracted to view a Scree plot of eigenvalues. I

placed both a horizontal and vertical dashed line to help increase the accuracy of

selecting only seven components from the total 22. To help with my understanding, I

created another view with the PCAs reduced to 7 and styled it as a heatmap.

**Mitigation Code** 

Provided: JWillis D206DataCleaning.ipynb

**Clean Data** 

Provided: medical raw cleaned.csv

**Limitations and Impact of the Limitations** 

Outside of my limited knowledge and experience, the approach felt logical most of the

time. For me, it's tough to make decisions that feel blurred. For instance, I went back and forth

comparing outliers to choose an interpolation approach. I wasn't sure if I should try to convert

categorical data into numerical, which would allow it to be analyzed. Occasionally, JupyterLab

was a bit clunky and didn't perform as expected. It's hard to deeply understand PCA and how it

works behind the code at this point since we will learn about it deeper in future courses.

## Video

Panopto video uploaded.

## **Sources for Third-Party Code**

- Help using Markdown: <a href="https://www.markdownguide.org/basic-syntax/">https://www.markdownguide.org/basic-syntax/</a>
- Help with Indexing: <a href="https://pandas.pydata.org/pandas-docs/stable/user-guide/indexing.html#">https://pandas.pydata.org/pandas-docs/stable/user-guide/indexing.html#</a>
- Help to create dashed line style on scree plot:
   https://matplotlib.org/2.1.2/api/ as gen/matplotlib.pyplot.plot.html
- Leveraging pandas.DataFrame.fillna:
   <a href="https://pandas.pydata.org/docs/reference/api/pandas.DataFrame.fillna.html">https://pandas.pydata.org/docs/reference/api/pandas.DataFrame.fillna.html</a>
- Building the heat map: <a href="https://pandas.pydata.org/docs/user\_guide/style.html">https://pandas.pydata.org/docs/user\_guide/style.html</a>

#### References

Ekker, Reindert-Jan. Pandas Playbook: Manipulating Data, Pluralsight. (2021). Pluralsight.com. <a href="https://app.pluralsight.com/library/courses/pandas-playbook-manipulating-data/">https://app.pluralsight.com/library/courses/pandas-playbook-manipulating-data/</a>

Larose, C. D., Larose D. T. (2020). Data Science using Python and R - Chapter 3: DATA PREPARATION. O'Reilly Media.

https://learning.oreilly.com/library/view/Data+Science+Using+Python+and+R/978111952 6810/c03.xhtml

Hunter, J., Dale, D., et al. — Matplotlib 2.1.2 documentation for Styling Output. (2012).

Matplotlib.org. <a href="https://matplotlib.org/2.1.2/api/\_as\_gen/matplotlib.pyplot.plot.html">https://matplotlib.org/2.1.2/api/\_as\_gen/matplotlib.pyplot.plot.html</a>

Pugh, J., Penney, L. S., Noël, P. H., Neller, S., Mader, M., Finley, E. P., Lanham, H. J., & Leykum, L. (2021). Evidence-based processes to prevent readmissions: more is better, a ten-site observational study. *BMC Health Services Research*, *21*(1), 189. https://doi.org/10.1186/s12913-021-06193-x

Vallisneri, M. (2018). Python Statistics Essential Training: Data Cleaning. LinkedIn Learning