







## Skills

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### Strong Experience

-  MS Excel
-  MS SQL Server
-  Visual Basic
-  Tableau

### Intermediate

-  Python
-  MS SSIS & SSRS
-  HTML/CSS
-  JavaScript/jQuery

## Work Experience

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### Independent Contractor - Business Intelligence Analyst

May 2017 – Present

- Familiar with SQL, Python, Visual Basic, HTML/CSS, and some JavaScript
- Developed KPIs and business metrics as well as ad hoc analyses combining data from various sources (SQL, web scrapping, static files, Excel, etc.)
- Experienced in creating dashboards and interactive data visualizations with Tableau Desktop as well as using Tableau Server for basic site administration, user and dashboard monitoring.
- Accustomed to working between end user and application development teams, taking lead in change management
- Creator of streamlined workflows and targeted analytics that aid in informed decision making and business monitoring
- I'm always trying to reduce chaos and limit the noise by finding consistent and logical solutions!

### Business Analyst- Operations and Supply Chain Management

Curvature LLC, March 2014 to April 2017

- Collaborated with multiple stakeholders to gather system requirements for complex enhancements to various processes and tools
- Monitored application development to ensure quality and on-time deliverables
- Created design specifications, developed test plans and training documents
- Performed ad hoc reporting and analysis - using Oracle, Microsoft Excel, SQL, Tableau, and SSRS
- Created ETL process using MS SQL Server SSIS and Python
- Member of go-live team for company acquisition integration. Was part of onsite team sent to ensure a smooth integration by assisting in training, system fixes, process analysis, and solutions planning

### Wave Planning and Order Management Lead

Curvature LLC, September 2011 to March 2014

- Redeveloped operations order management process and internal warehouse logistics
- Worked with various stakeholders to create and implement new policies and standard operating procedures
- Performed root cause analysis as issues came up, implemented process improvements as needed
- Coordinated with multiple departments to ensure accurate and timely order fulfillment
- Created custom reports and tools, developed metrics and goals for support staff
- Created detailed training manuals and oversaw training of new order processing staff
- Acted as project lead in the EMEA Operations redevelopment

### Sales Administrator

Curvature LLC, July 2010 to September 2011

- Entered sales and purchases for wholesale division
- Aided with inventory management by compiling reports and implementing control policies
- Coordinated with accounting and operations to ensure proper receipt, payment, collection, and shipment of items
- Handled customer feedback and return procedures

## Education

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### **University of California, Santa Barbara**

Bachelor of Arts, 2005

Environmental Studies



### **Additional Courses**

My interest in technology coupled with evolving responsibilities at work has led me to continually seek out new skills and knowledge. I've taken dozens of online classes around programming and analytics through Udacity, Udemy, CodeAcademy, EdEx, and others.