



# Brumley South, Inc.

Part #PM/Cal

Index #14



## Tencor Surfscan PM and Calibration REMOTE Support

### Requirements for Virtual PM/Calibration Support

1. Cell Phone or Laptop with Internet connection for Video/Audio .
2. Tech familiar with Tencor Surfscan model you have.
3. Must be English speaking
4. New Customer Payment: Credit Card. Established Customer needs: Credit Card or PO.

### SERVICES INCLUDE:

1. Preventative Maintenance Guidance.
2. PSL Standard Calibration Guidance.
3. Tech Support Block not to exceed 4 hours.
4. Video, Phone, Email, Text support.
5. Research.
6. Documentation we recommend.
7. Dedicated Sr. Level Tencor Engineer.
8. Priority Level Support.
9. 20% Discount on Parts- This Support Block Only

### THE DETAILS:

1. PM/Cal Support Block per Tool.
2. Tech support is PM/Cal/Troubleshooting.
3. Non-refundable once Support Starts.
4. Virtual PM/Cal Support Self Cancels in 30 days.
5. Guarantees/Warranty - None.
6. **You need PSL Calibration Standards to Start.**

### Cost:

**\$2,500 for One Support Block Package**  
**Additional time is \$250.00/hour**

**M-F, 9am-5pm (Eastern Standard Time)**  
**Weekend and after hours—Please Inquire**

PM and Calibration have you  
Frustrated?  
**WE CAN HELP!**

### We can also supply:

1. NIST PSL Standards
2. Quick Check PSL Standards
3. Computer SBC Upgrade.
4. Lead Screw Nut Upgrade Kit
5. Optical Alignment Setup Kit
6. Surfscan parts and boards

**Request Details and Quote  
on anything you may need!**



### Contact Information

Brumley South, Inc  
Cheryl Gregory  
422 N. Broad Street  
Mooresville, NC 28115  
**Ph (704) 664-9251 Ext. 204**  
Email: [orders@brumleysouth.com](mailto:orders@brumleysouth.com)  
[www.brumleysouth.com](http://www.brumleysouth.com)