Woocommerce Blocker - Prevent fake orders and Blacklist fraud customers

This is the help documentation for the Blocker plugin for the WooCommerce. Before installing and using the plugin, we recommend going through this manual.

If you've tried this manual and it hasn't solved your issue, please feel free to contact us at wordpress@multidots.in

When you get in touch with us let us know the **means you've attempted** to solve the problem. Thanks!

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Introduction

This plugin can be used to refuse orders from specific users, based on customize blacklisting criteria. You could specify a list of Email Addresses, IP address, State, Zip-code and Domain names, that will be blacklisted. When a user will try to place an order or register using one of the blacklisted email, domain name, IP ect.. the checkout or account will be interrupted and the user will be notified of the reason why the operation was blocked.

Additionally, an admin can get the detail report of genuine block user "who try to buy products more than one time" and contact them to resolve issue.

Requirements

- WordPress 3.8+
- WooCommerce 2.3+
- jQuery (comes with WordPress 3.8+)
- jQueryUI (comes with WordPress 3.8+) Latest browser, like Firefox or Chrome.

Downloading & Installation

Upload via WordPress Admin Panel

1. Log into WordPress and Plugins page
2. Select the .zip file you downloaded and click Install
3. Enter your FTP information if required and install the plugin
4. Activate the plugin

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Upload via FTP

1. Unzip the .zip file you downloaded.
2. Upload the “WooCommerce Blacklist Users” plugin folder to your WP-content/plugins directory.
3. Navigate to your Admin Panel: Plugins.
4. Under “WooCommerce Blacklist Users”, click Activate.

Installing Woocommerce Blocker plugin

1. INSTALLATION

Install WordPress http://codex.wordpress.org/Installing_WordPress

Upload via FTP:

Unzip the zip archive you have downloaded on your computer. Upload the folder to your server via FTP to the plugins directory on your WordPress installation (**wp-content > plugins**).

Upload via WordPress Admin

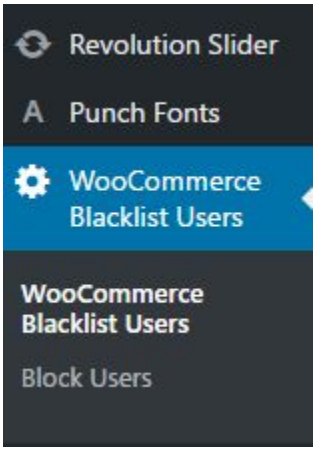
Go to your WordPress admin panel, and then to the Plugins voice. Click on "Add New" and then upload the zip file of the plugin with the "Upload Plugin" button you can find in the top of the screen.

This plugin works only if WooCommerce is installed and active.

2. ACTIVATION

Once you have uploaded the plugin, activate your plugin in **Plugins > Installed plugins**.

After installing and activating the plugin.



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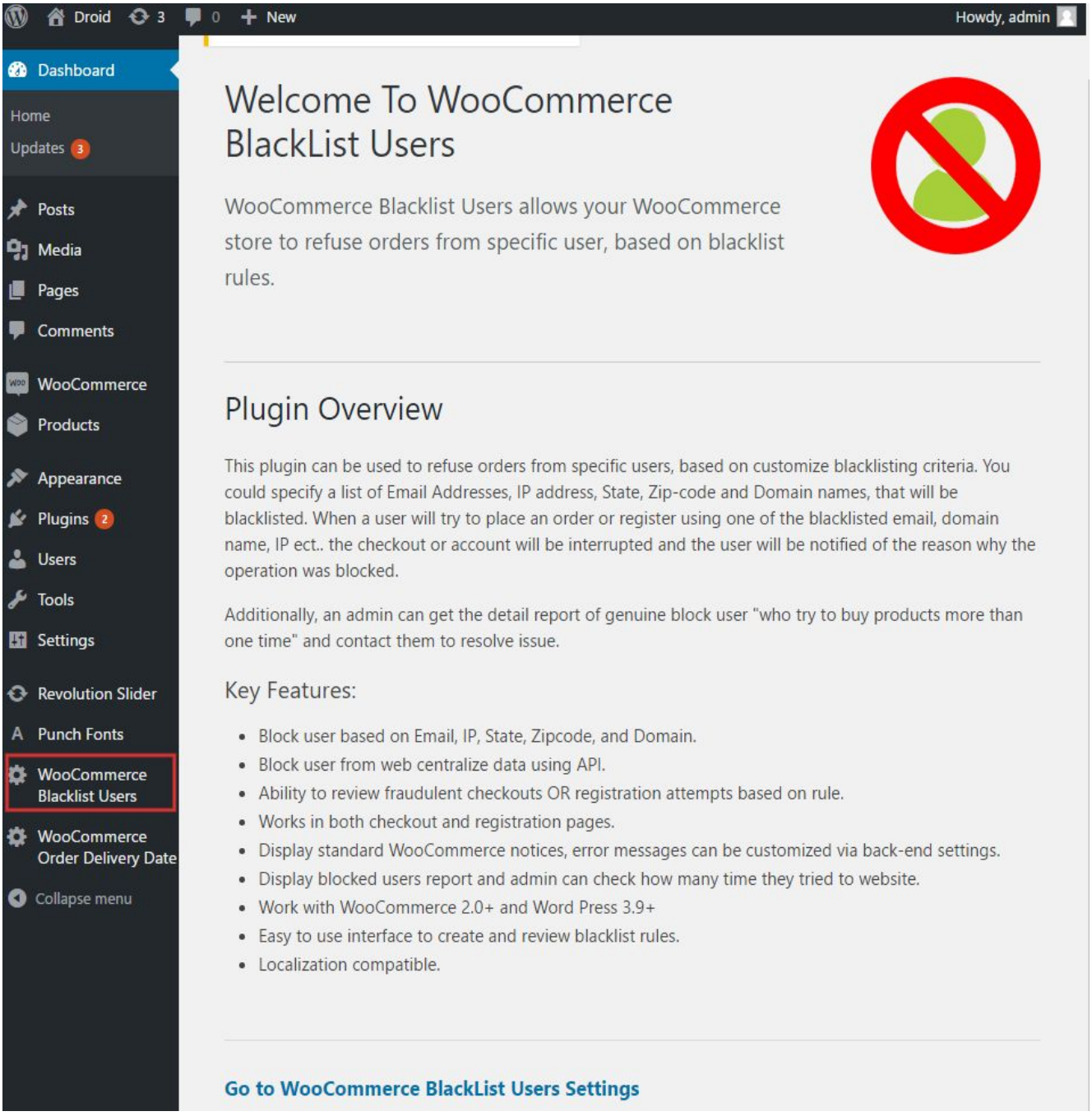
Welcome screen for Blacklist users plugin.



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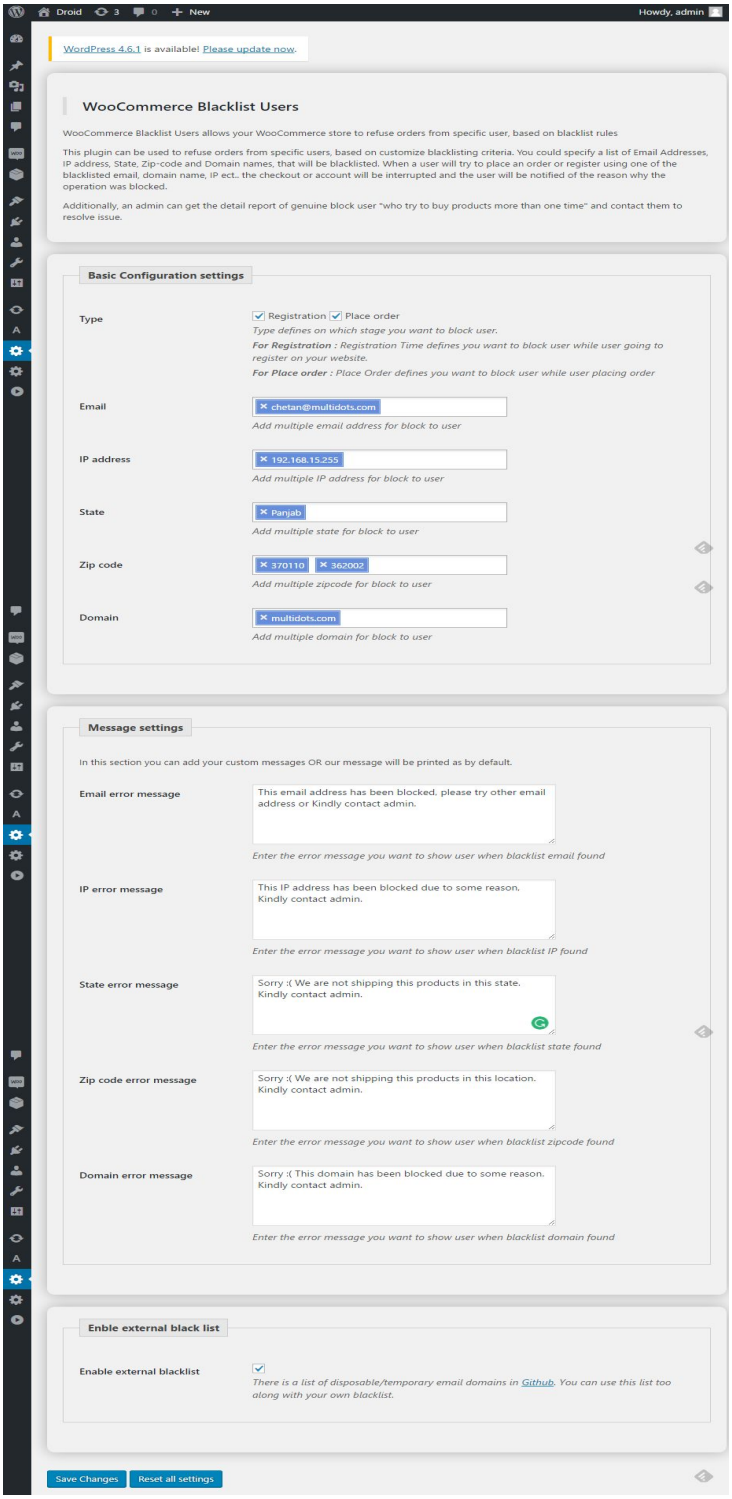
Getting Started

Once you have installed the plugin, you have to visit **WooCommerce Blacklist Users** to use it. You will get this interface below information.



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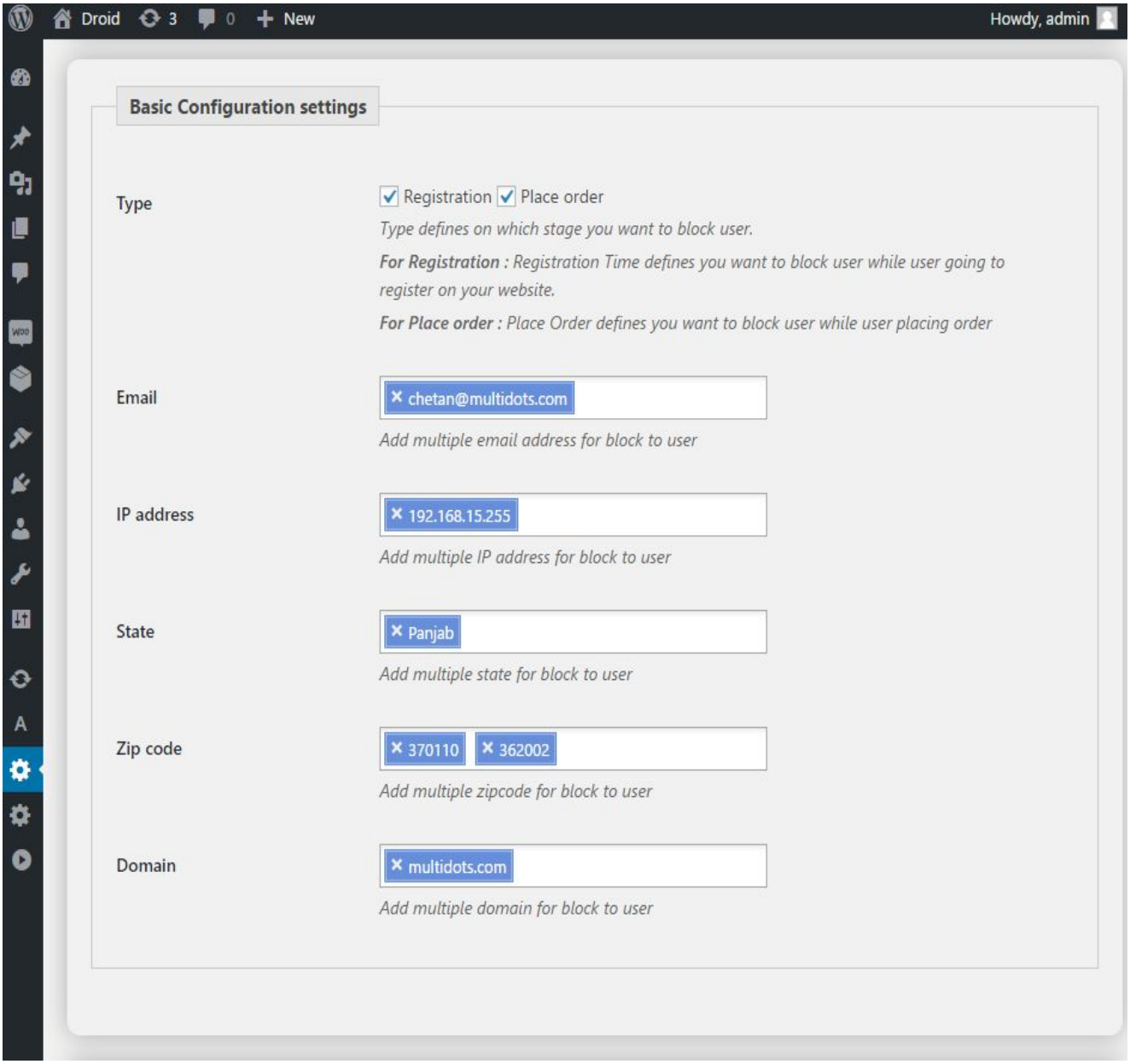
Basic Configuration settings

With this plugin, You can be used to refuse orders from specific users, based on customize blacklisting criteria. You could specify a list of Email Addresses, IP address, State, Zip-code and Domain names, that will be blacklisted. When a user will try to place an order or register using one of the blacklisted email, domain name, IP etc.. the checkout or account will be interrupted and the user will be notified of the reason why the operation was blocked.

Additionally, an admin can get the detail report of genuine block user "who try to buy products more than one time" and contact them to resolve issue.



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Type: Type define on which stage you want to block user.

- **Registration:** Registration Time defines you want to block user while user going to register on your website.
- **Place Order:** Place Order defines you want to block user while user placing order

Email : Using this setting you can add multiple email address for list of block to user for your shop.

IP Address : Using this setting you can add multiple IP address for list of block to user for your shop.

State : Using this setting you can add multiple state for list of block to user for your shop.

Zip code : Using this setting you can add multiple zip code for list of block to user for your shop.

Domain : Using this setting you can add multiple domain for list of block to user for your shop.

Message Setting

Using this setting you can add you custom message for user or Default message will be display to user.

Email Error Message : With this setting you can add custom error message which you want show to user when blacklist email found.

IP Error Message : With this setting you can add custom IP error message which you want show to user when blacklist IP address found.

State Errors Message : With this setting you can add custom state error message which you want show to user when blacklist state found.

Zip code Error Message : With this setting you can add custom zip code error message which you want show to user when blacklist zip code found.

Domain Error Message : With this setting you can add domain error message which you want show to user when blacklist domain found.

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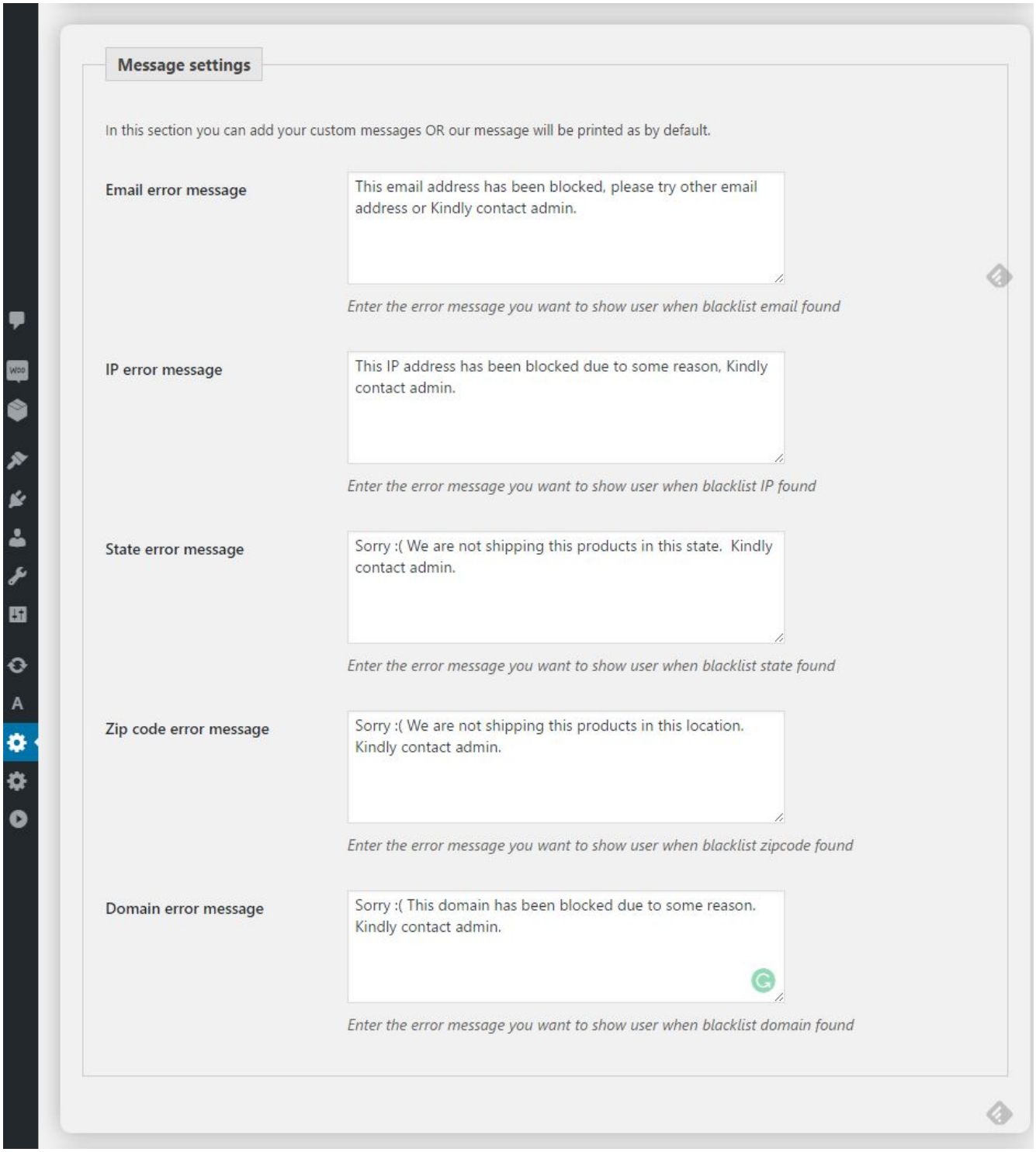

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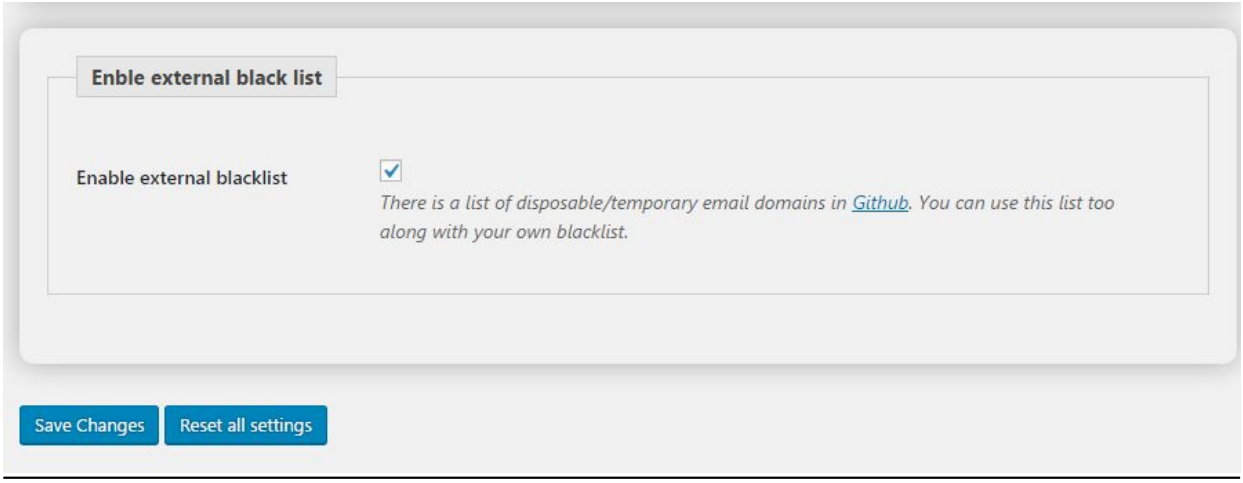
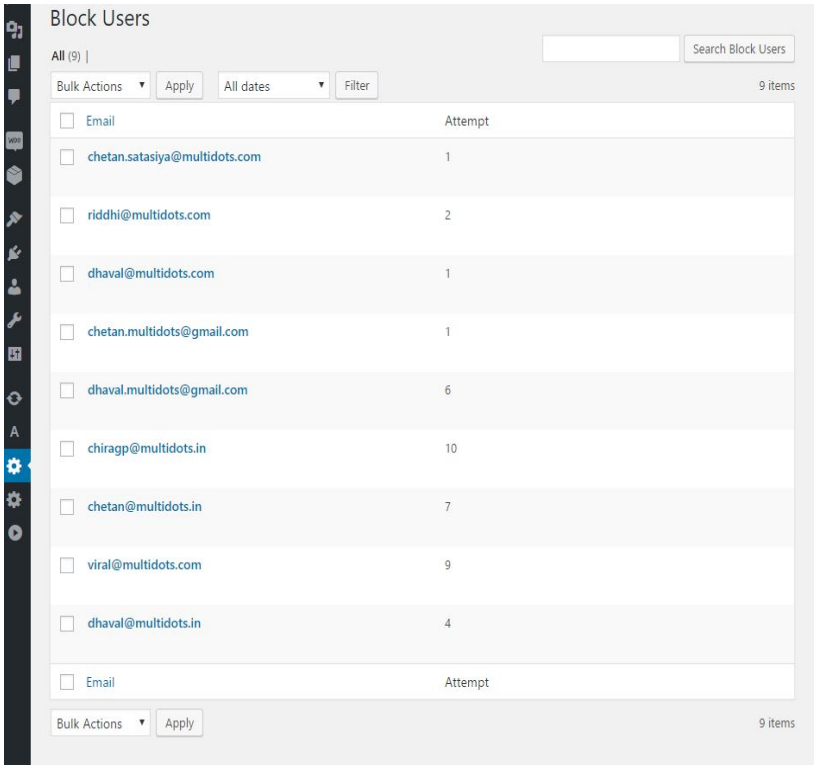
Enable External Black list

Using this setting you can add list of disposable/temporary email domains in Github. You can use this list too along with your own blacklist.



Block User

Using this feature you can enable see list block user. Also you can check how many time block user will try to place order in your shop.



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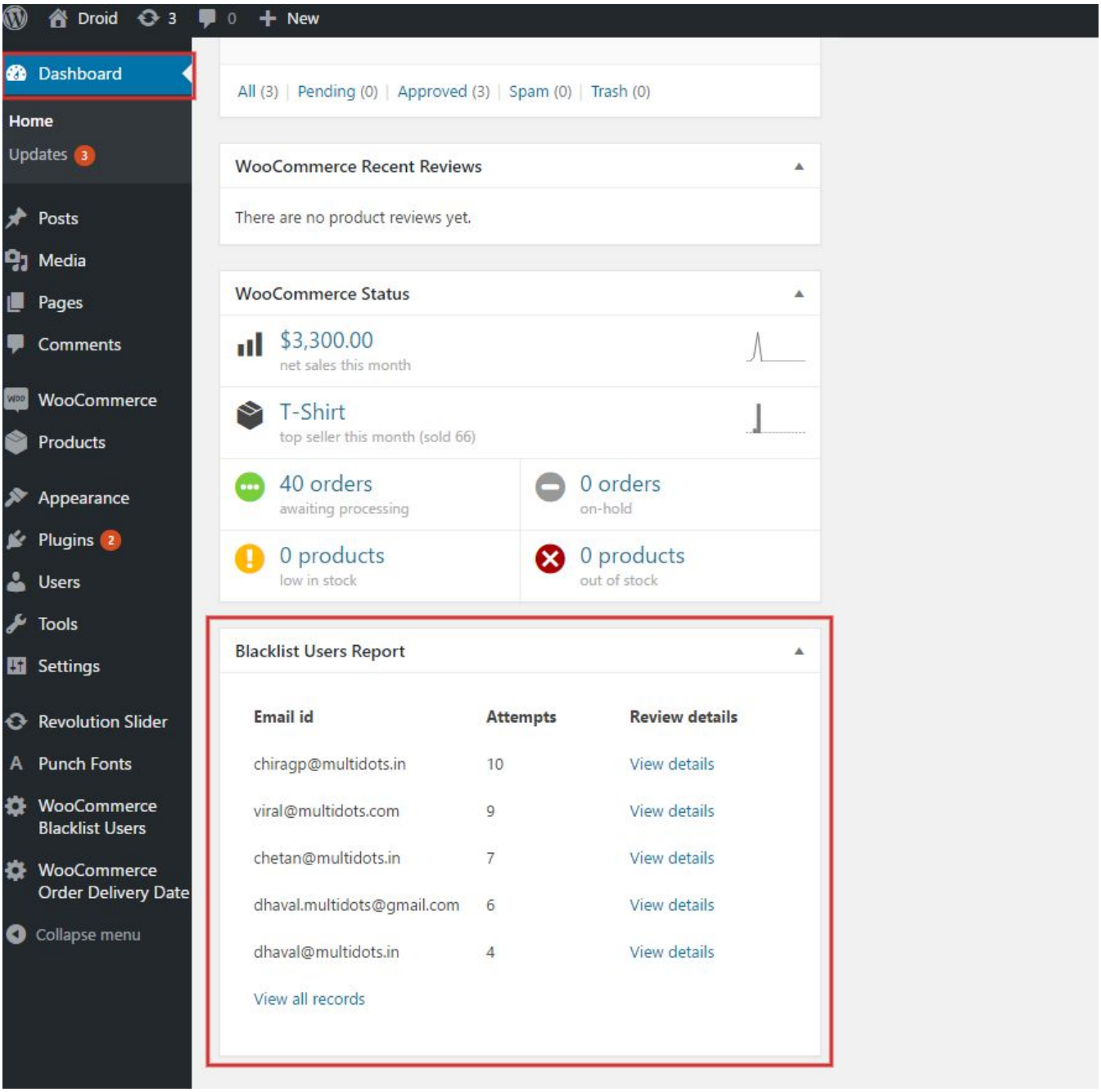
Blocklist Users Reports on Dashboard

Using this feature you can see highest number attempts blacklist user reports on dashboard. If you want to view user details then click on View details link.



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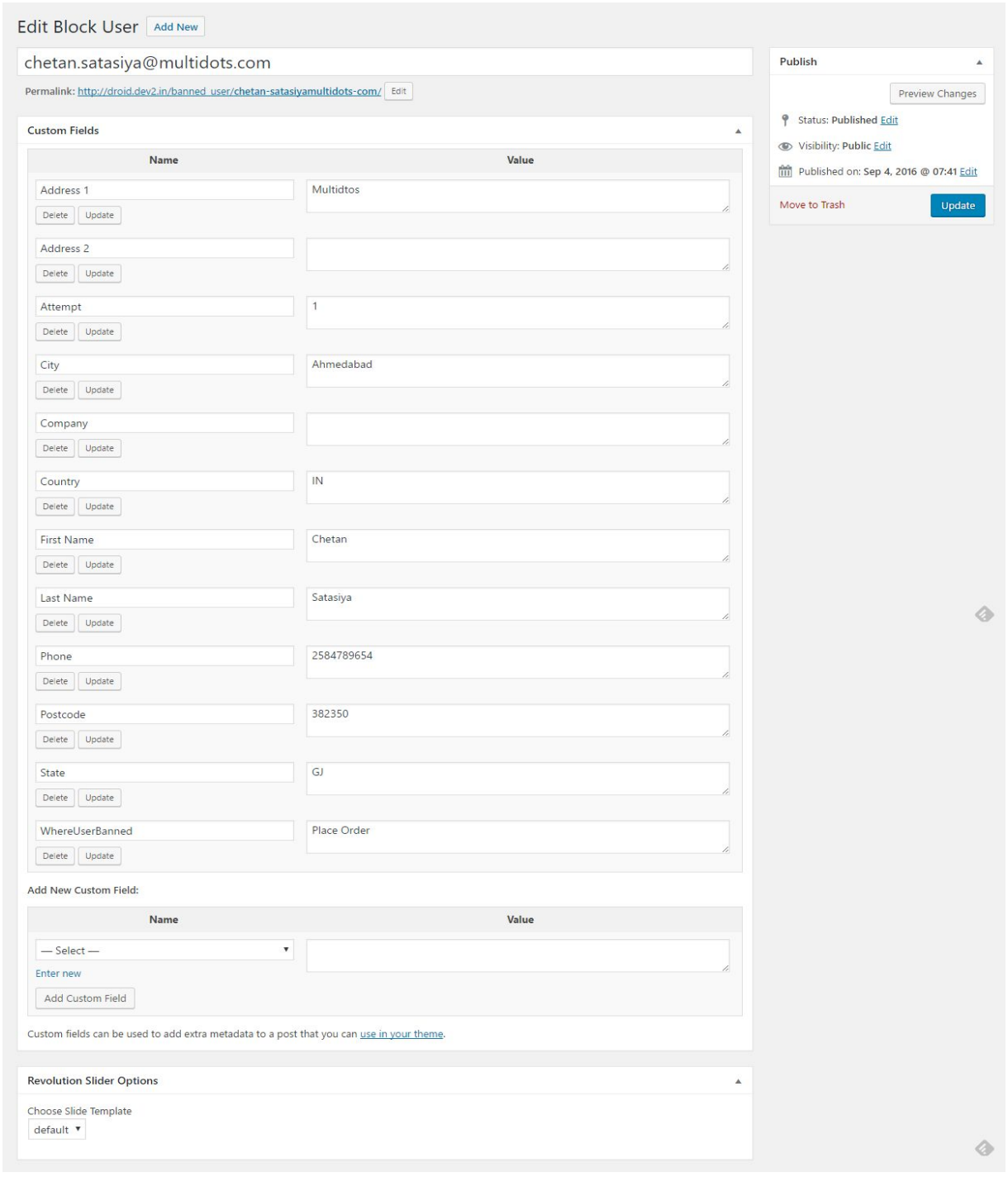

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