

# Minutes of the Second Client Meeting

Team 24

Tuesday 16<sup>th</sup> March 2021

Chair	Eric Ma
Secretary	Jason Ng
Members	Emily Lu Portia Ng
Apologies	None.

## 1. Time and Place

The second client meeting for the MCI Project was held in Zoom at 2pm on Tuesday 16 March 2021.

## 2. Quorum Announcement

The Chairman announced that a quorum of the group was present, and that the meeting, having been duly convened, was ready to proceed with its business.

## 3. Summary of Previous Meeting

Eric Ma recapped Monday's meeting which was the first meeting with client. The meeting was focused the background information and general requirements of the project.

## 4. Requirement Elicitation

### 4.1 Name of App

The name of application is 'MindSpace' as provided by the client. And the project slogan is 'The 'Fitbit' of Language'.

### 4.2 Feedback on the presented prototype and prioritise major features

**Landing page** – Client is satisfied with the landing page graphics. As for features of landing page, it is necessary to add a button which directs the new user to the 'Creating Profile' page, in which the application gathers the personal

information of user as well as a consent which authorize the app to access the device keyboard or user's social media accounts.

**Five emotions map** – In addition to the main five emotions/categories, up to five motions (negative emotions possibly) will be added upon client's requirement. The new added emotions will be linked to the existing five emotions and presented in another page after a click.

On the other hand, client mentioned another optional requirement, which required us to present the five emotions map with colour and size contrast according to user's emotion status.

**Single Emotion Analysis** – Firstly, points of triggers will be replaced by frequency of triggers. Secondly, the emotion tracking is on weekly basis, therefore, in this page we have to add a bar which shows the date of a specific week. Thirdly, we have to provide a button which gives solution to user by directing them to useful resources such as articles about emotion therapy.

**Insight** – This page will be kept since client had no comment.

**Daily and Monthly tracking** – This page will be kept since client had no comment.

## 4.3 List of reported emotional states

As mentioned in 'five emotions map' of section 4.2, required emotional states will be confirmed by client later.

## 4.4 Presentation of trigger and response of emotions

Refer to 'Single Emotion Analysis' of section 4.2.

## 5. Other Issues

### 5.1 Sample data for app testing

The data set which includes limited categories of triggers will be provided by client in next week.

### 5.2 Design initiatives and value of product

Client recapped the purposes and value of product, which enhance public emotion awareness by offering people a more convenient and effective tool of self-emotional assessment and tracking and problem-solving advice. Moreover,

data collected will be used for further research. Lastly, they appreciated the calendar feature and tracking page designed by the team.

## 6. Adjournment

The next meeting is a group meeting and will be held in Zoom at pm on Tuesday 23 March 2021. The meeting closed at 2:30pm.