

# Healthy Together Referral Network

#### WHAT WE'RE DOING

Alliance for Better Health and its partners are implementing a technological solution to coordinate care for individuals and families in need throughout upstate New York. The ultimate aim of the project is to improve community health by collaboratively addressing the social determinants of health, with the patient at the center of care. Organizations that participate in the *Healthy Together* referral network will be connected through Unite Us, a HIPAA-compliant technology platform. Through this shared platform, network partners will be able to expand their organizational impact, easily connect their clients to a wealth of services in less time than before, and track their clients' journey across the community.

### **UNITE US KEY FEATURES**

## **CONNECTING PROVIDERS**

- ✓ Electronically send referrals to the best-fit community providers based on program eligibility requirements.
- ✓ Streamline your referral workflows to partner agencies, saving time and increasing efficiency.



# TRACKING THE CLIENT JOURNEY

- ✓ Track your clients' referrals to network partners and see updates in real-time.
- ✓ Gain quick insight into other services your client has received for a deeper understanding of the client's needs.



### PROMOTING COLLABORATION

- ✓ Access person-centered client files and securely share updates across the network on services provided.
- ✓ Visualize your impact within the network through easy-to-access reporting dashboards.



#### MEASURING COMMUNITY IMPACT

- ✓ Easily keep track of the outcomes for your clients' referrals throughout the network.
- Export real-time data on your organization's clients to analyze trends in the community and demonstrate impact.



The Healthy Together referral network will connect organizations with a wide range of programs, to address needs relating to:

Benefits Navigation • Clothing & Household Goods • Education • Employment • Entrepreneurship • Food Assistance • Housing & Shelter • Income Support • Individual & Family Support • Legal • Mental/Behavioral Health • Money Management • Physical Health • Social Enrichment • Spiritual Enrichment • Sports & Recreation • Substance Use • Transportation • Utilities • Wellness