

B.Comp. Dissertation CA Report

# **Benchmarking and Improving OCR System for Southeast Asian Languages**

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Project ID: H0792230

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# Abstract

While Optical Character Recognition (OCR) has been widely studied for high-resource languages such as English and Chinese, the efficacy and limitations of OCR models on Southeast Asian (SEA) languages remain largely unexplored. This study aims to bridge this gap by assessing and improving the performance of OCR technologies on SEA languages. To achieve this objective, we propose a reusable pipeline to gather SEA-language text from Wikipedia and benchmark popular OCR tools.

Subject Descriptors:

I.2.7 Natural Language Processing

Keywords:

Optical Character Recognition, Southeast Asian Languages

Implementation Software and Hardware:

Python, Tesseract, EasyOCR

# Acknowledgement

I would like to thank my supervisor, A/P Kan Min-Yen, and my advisor, Tongyao Zhu, for their invaluable guidance and mentorship. Their encouragement and constructive guidance have been a significant source of inspiration throughout the project.

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# Chapter 1

## Introduction

Current research in Natural Language Processing (NLP) is heavily concentrated on 20 of the 7,000 languages in the world (Magueresse et al., 2020). In particular, Southeast Asia (SEA) is home to over 1,000 languages but remains a relatively under-researched region in NLP (Aji et al., 2023). Similar to most low-resource languages, a major challenge in developing NLP systems for SEA languages is the limited availability of datasets for the region’s languages. Although many scanned documents and books in these low-resource languages are available online, the text within these files remains inaccessible due to formats like images and PDFs.

A solution to this problem is to use Optical Character Recognition (OCR) to extract the textual data. OCR is the process of identifying and converting text in an image into a computer-friendly text format. By extracting the text from these scanned documents, OCR can generate valuable datasets for low-resource languages. The created datasets can then be used for downstream NLP tasks, such as machine translation, training large language models, and POS taggers (Agarwal & Anastasopoulos, 2024; Ignat et al., 2022). Therefore, studying OCR performance on SEA languages is crucial to accelerating NLP research in the region.

While OCR has been widely studied for high-resource languages such as English and Chinese, the efficacy and limitations of OCR models on SEA languages



remain largely unexplored. To address this gap, we propose a reusable pipeline to collect textual data in low-resource SEA languages from Wikipedia and benchmark popular open-source OCR tools on the collected data. The primary objective is to benchmark and improve the performance of OCR technologies on SEA languages, thereby contributing to the advancement of NLP applications in this linguistically diverse region. Specifically, this project seeks to answer the following research questions (RQs):

- **RQ1.** How do popular OCR tools perform on SEA scripts?
- **RQ2.** What specific linguistic and script-related challenges affect OCR accuracy on SEA languages?
- **RQ3.** What techniques and recommendations can enhance OCR accuracy on SEA languages?

# Chapter 2

## Related Work

Several studies have been done to benchmark OCR performance on low-resource languages. They follow a similar methodology of collecting data in several languages, followed by an evaluation of a chosen set of OCR tools.

### 2.1 Collecting Low-Resource Language Data

To evaluate OCR performance accurately, a collection of textual data in the form of images or PDFs paired with reliable ground truth is essential. Similar to most NLP tasks, data scarcity poses a major obstacle to advancing OCR technology in low-resource languages, where the limited availability of annotated textual data restricts both model training and evaluation. Although an abundance of scanned documents in these low-resource languages exists online, they lack the ground truth required for evaluation. While plain text in these languages is often available separately, it typically exists in text-based formats rather than images or PDFs, limiting its direct usefulness as ground truth for OCR.

To bridge this gap, many studies rely on artificial images and PDFs generated from plain text to create usable evaluation data. Hegghammer (2022) sourced Arabic data from the Yarmouk Arabic OCR Dataset, a collection of 4,587 Wikipedia articles printed out and scanned back to PDF, paired with ground truth in TXT files. Ignat et al. (2022) artificially created PDFs from the Flores 101 dataset,

which consists of text data from Wikipedia in 101 languages. Generalizing this concept of a document creation pipeline further, Gupte et al. (2021) published an open-source Python package for generating document images from plain text, including several document styling templates. Using these methods, high-quality low-resource language data paired with ground truth can be generated from text-based formats on a large scale.

A common trend in using artificial data is the augmentation of noise to simulate real-world conditions, which often contain complex layouts, stains, and scribbles (Hegghammer, 2022). Directly using noise-free data, i.e., single-column text in a clear font, limits OCR processors’ usefulness on real-life scanned documents. Thus, noise augmentation is often applied to artificial data. Some popular techniques include changing font style, size, color, letter spacing, and adding Gaussian blur, bleed-through, and salt-and-pepper noise (Gupte et al., 2021; Ignat et al., 2022).

## 2.2 Existing OCR Systems

To benchmark OCR performance programmatically, there are two broad categories of OCR systems: open-source and commercial.

Open-source OCR systems are characterized by their accessibility, allowing users to view, modify, and distribute the source code freely. This transparency enables developers to customize the tools to meet specific needs. Furthermore, open-source systems typically incur no licensing fees, making them cost-effective options for research purposes. For instance, Tesseract (Smith, 2013), regarded as one of the most accurate open-source OCR engines, consistently maintains its

popularity in the research community (Hegghammer, 2022; Ignat et al., 2022).

Commercial OCR systems are typically accessed through paid services via application programming interfaces (APIs). Notable examples of these systems include Amazon Textract, Google Document AI, and Google Vision API. Generally, commercial off-the-shelf OCR tools tend to perform better than their open-source counterparts (Hegghammer, 2022; Ignat et al., 2022). However, the proprietary nature of these ‘black box’ models limits their utility for research purposes, such as fine-tuning and customization. Additionally, the associated costs of these services contribute to fewer studies focused on commercial systems in comparison to the more widely researched open-source tools.

	Category	Provider	Languages	Cost
Tesseract	Open-source	-	116	Free
EasyOCR	Open-source	Jaided AI	83	Free
Textract	Commercial	Amazon	6	\$1.50 per 1000 pages
Document AI	Commercial	Google	6	\$1.50 per 1000 pages
Vision API	Commercial	Google	6	\$1.50 per 1000 pages

Table 2.1: Summary of popular open-source and commercial OCR processors

## 2.3 Benchmarking OCR

Applying OCR yields a plain text prediction, which is then compared with the ground truth data to assess the tool’s accuracy and performance. Recent studies have demonstrated that OCR systems tend to perform better on artificially generated data than on real-world data (Ignat et al., 2022). This observation suggests that synthetic datasets may not fully capture the complexities of authentic docu-

ments, which often feature issues like imperfect text alignment, varied fonts, and complex layouts. Furthermore, the addition of synthetic noise significantly raises error rates, especially for open-source systems, which appear more susceptible to noise interference than their commercial counterparts (Hegghammer, 2022).

Ignat et al. (2022) also show that OCR tools generally achieve higher accuracy on scripts written in Latin alphabets. This disparity in performance partly stems from market incentives that prioritize the development of English-language OCR systems, resulting in more extensive training data and refinement for Latin-based scripts (Hegghammer, 2022). Ornate scripts, such as those with complex diacritics or unique letter shapes, present additional challenges and tend to yield lower OCR accuracy. Although Hegghammer (2022) focuses on English and Arabic, techniques from similar studies on non-SEA languages offer valuable insights for creating SEA-specific OCR benchmarks.

In terms of benchmarking OCR on SEA languages, the most related study is the recent work by Ignat et al. (2022). They grouped 60 low-resource languages by region and script, including SEA languages like Khmer, Lao, Burmese, Thai, and Vietnamese. Their research revealed that while OCR models perform well on artificial SEA-language data, accuracy drops significantly on real-world data. This discrepancy underscores the need for more real-world training data to improve OCR outcomes for SEA languages.

In summary, there exists a gap in benchmarking OCR specifically for SEA languages, largely due to the lack of real-world training data. This project addresses this gap by proposing a reusable pipeline for benchmarking OCR performance on real-world SEA-language data sourced from Wikipedia.

# Chapter 3

## Methodology

### 3.1 Data Selection

#### Source of Data

We chose to use Wikipedia as our text corpus for several reasons. Firstly, Wikipedia articles can be easily converted into images via screenshots, making them suitable for OCR applications. The platform also offers a convenient source of ground truth through its APIs that provide plain text for most articles, facilitating accurate evaluation. Secondly, Wikipedia hosts a large corpus in several popular SEA languages, including Thai, Vietnamese, Indonesian, Tamil, and Burmese, supporting our language needs (“List of Wikipedias”, 2024). Lastly, Wikipedia articles share a consistent format and layout across languages, which is representative of real-world data. This uniform structure helps to eliminate a variable in our study, allowing us to focus on assessing the performance of OCR.

#### Languages

From the languages available on Wikipedia, we selected English, Indonesian, Vietnamese, and Thai text. English serves as a baseline for sanity checks and bug fixing, given our familiarity with the language. The remaining SEA languages were chosen to capture diverse script characteristics. Indonesian represents Latin-based

scripts, Vietnamese represents Latin scripts with diacritics, and Thai represents non-Latin scripts.

## **Dataset**

We compiled a dataset of 100 Wikipedia articles, selecting the 20 most viewed English articles from each of five categories: people, present countries, cities<sup>1</sup>, life, and buildings and structures<sup>2</sup> (“Wikipedia:Popular pages”, 2024). These categories were chosen to create a diverse corpus in terms of content. We prioritized high-view articles because they are more likely to have substantial data available across languages. Table A.1 lists the articles included in our dataset.

## **3.2 Data Collection**

## **3.3 OCR Evaluation**

### **Evaluation Metrics**

### **Data Cleaning**

### **Data Validation**

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<sup>1</sup> Singapore was replaced because it’s already listed under present countries.

<sup>2</sup> Machu Picchu was replaced because it’s already listed under cities.

# Chapter 4

## Results

	EasyOCR	Tesseract
English	0.17	0.20
Indonesian	0.20	0.18
Vietnamese	0.30	0.39
Thai	0.26	0.51

Table 4.1: Average Character Error Rate

	EasyOCR	Tesseract
English	0.25	0.29
Indonesian	0.27	0.33
Vietnamese	0.31	0.42
Thai	1.68	1.77

Table 4.2: Average Word Error Rate

### 4.1 Discussion



## Chapter 5

### Future Work

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# Appendix A

## Wikipedia Article Dataset

Category	Articles
People	Donald Trump, Elizabeth II, Barack Obama, Cristiano Ronaldo, Michael Jackson, Elon Musk, Lady Gaga, Adolf Hitler, Eminem, Lionel Messi, Justin Bieber, Freddie Mercury, Kim Kardashian, Johnny Depp, Steve Jobs, Dwayne Johnson, Michael Jordan, Taylor Swift, Stephen Hawking, Kanye West
Present countries	United States, India, United Kingdom, Canada, Australia, China, Russia, Japan, Germany, France, Singapore, Israel, Pakistan, Philippines, Brazil, Italy, Netherlands, New Zealand, Ukraine, Spain
Cities	New York City, London, Hong Kong, Los Angeles, Dubai, Washington, D.C., Paris, Chicago, Angelsberg, Mumbai, San Francisco, Rome, Monaco, Toronto, Tokyo, Philadelphia, Machu Picchu, Jerusalem, Amsterdam, Boston
Life	Cat, Dog, Animal, Lion, Coronavirus, Tiger, Human, Dinosaur, Elephant, Virus, Horse, Photosynthesis, Evolution, Apple, Bird, Mammal, Potato, Polar bear, Shark, Snake
Buildings and structures	Taj Mahal, Burj Khalifa, Statue of Liberty, Great Wall of China, Eiffel Tower, Berlin Wall, Stonehenge, Mount Rushmore, Colosseum, Auschwitz concentration camp, Great Pyramid of Giza, One World Trade Center, Empire State Building, White House, Petra, Large Hadron Collider, Hagia Sophia, Golden Gate Bridge, Panama Canal, Angkor Wat

Table A.1: Dataset of 100 Wikipedia articles