✓ I. Create accounts of users; login, logout.

   II. Browsing and search functionality
✓ [] search for train schedules by origin, destination, date of travel
✓ [] sort by different criteria (by arrival time, departure time, origin, destination, fare)
✓ [] a user should be able to see all the stops a train will make

   III. Reservations
✓ [] a customer should be able to make a reservation for a specific route
✓   [] get a discount in case of child/senior/disabled
✓ [] cancel existing reservation
✓ [] view current and past reservations with their details.

   IV. Messaging functions
✓ [] send a question to the customer service (customer reps will reply it)
✓ [] browse questions and answers
✓ [] search questions and answers
× [] get an alert message in case a route is delayed.

   V. Admin functions
    []✓Admin (create an admin account ahead of time)
       ✓[] Add, Edit and Delete information for an employee/customer
       ✓[] Obtain sales reports for a particular month
       ✓[] Produce a list of reservations:
           ✓[] by transit line and train number (e.g. NortheastCorridor #3425)
           ✓[] by customer name
       ✓[] Produce a listing of revenue per:
           ✓[] transit line
           ✓[] destination city
           ✓[] customer name
       ✓[] best customer
       ✓[] best 5 most active transit lines

   VI. Customer representative:
       ✓[] Add, Edit and Delete reservations
       ✓[] Add, Edit and Delete information for train schedules
       ✓[] Replies to customer questions
       ✓[] Produces a list of train schedules for a specific origin and destination
       ✓[] Produces a list of train schedules for a given station (as origin/destination)
       ×[] Produce a list of all customers who have seats reserved on a given transit line
    and train