UBER

Senior Risk Analyst - Fraud, Abuse, and Security

All times are in Pacific Daylight Time.

Location	US-CA-Palo Alto	Department	Safety & Security - Investigations & Intelligence
Location : Location	US-CA-Palo Alto	Requisition Post Information* : Posted Date	2/27/2017
Requisition Post Information* : External Company Name	Uber Technologies, Inc.	Requisition Post Information* : External Company URL	www.uber.com

More information about this job

Uber Overview

Uber's Risk Team is at the forefront of one of the world's biggest challenges. Every day we process millions of mobile transactions in over 75 different countries, while also issuing driver-partner payouts on weekly, and in some cases, daily basis. As we grow and rapidly expand our transaction base across emerging products, we face new and interesting situations that many companies have never encountered. Our goal is to deliver innovative risk management in the two-sided marketplace to maximize legitimate revenue and sustainable growth.

Job Description

This is a fast-paced, hands-on role for an experienced fraud or risk professional who can successfully manage large projects across product, engineering, data science, finance, security, and operations stakeholders in a complex environment. As an owner of key loss metrics, you should have the analytics experience, intellectual curiosity, and resourcefulness to identify, measure, and mitigate new and emerging loss vectors. In this role, you will serve as the global subject matter expert and thought leader on techniques that mitigate risk of financial losses while also maintaining a positive user experience and enabling Uber to continue making big bold bets.

What You'll Do
- Establish a Foundation by designing, coordinating, and implementing Uber's framework for mitigating the risk of fraud and financial abuse across riders, drivers, merchants, and affiliates

- Build Our Business Strategy by collaborating with product and engineering teams to define product roadmaps and strategy, while designing solutions that prevent, detect, or action against fraudulent or suspicious user behavior
- Deep Dive into Data through systematic and ad hoc analyses that identify root causes of loss segments and estimate the impact of new products and processes
- Analyze and Design Rules that introduce appropriate amounts of friction for suspicious Uber users based on high risk user characteristics and machine learning models
- Communicate Results on a regular basis to stakeholders around the world, including executive leadership
- Execute on Projects by implementing policy proposals, developing the user support experience, and coordinating work across teams to deliver on short- and long-term risk, fraud, and payments efforts

What We're Looking For In You

- **4+ years experience in Risk Management (payment fraud, Incentive or Promotion abuse, collusion). Experience with merchant, seller, or publisher fraud.**
- Quantitative background in statistics, math, computer science, business, or related disciplines
- Strong analytical skillset and experience with analytics tools (Excel, SQL, R, Python, Tableau, and other statistical or data analysis packages)
- Exceptional communication and presentation skills
- Creative problem solving and critical thinking skills
- Ability to take initiative in a fast-moving environment and independently make decisions or take risks with incomplete information
- Experience leading a team a plus

UBER

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