## Yi Li

* SQL Queries
* Duplicates
* Types of fraud

Yi Li,

I want to take a moment to thank you for taking time out of your calendar to meet with me this past Wednesday.

I thoroughly enjoyed the nuanced questions you posed for querying during our discussions – especially the challenges of not leveraging a distinct function. It’s always a joy conducting code reviews with someone interested and knowledgeable about the technical side of fraud analytics like you are.

Here’s some literature about the nodupkey function in SAS that you might find interesting:

* SAS nodupkey function
* R remove duplicate records

I look forward to opportunity to collaborate with you in the future.

Jason

## Bennet Woo

* Team structure – returns, appeasement, payment risk, account risk, incentive risk. 8.4 Bn in revenue the first quarter
* Various attributes and product launches
* Streams of the business
* Hard, diverse problems

Bennet,

I really appreciate you taking time out of your busy schedule tackling incentive fraud at Uber to meet with me for our interview.

Thank you so much for providing the team overview, problem scope, and organizational structure – that really helped to place a framework around Risk, and every person that came in afterwards used your chart as a guide.

Additionally, I really liked the thought-provoking and wide-ranging questions you posed about my various projects in the fraud ecosystem while at the Service; both from a technical and quantitative perspective, as well as a philosophical perspective on the compliance-fraud programs.

To add to that note, here are a few articles that I had the analyst that I think you’d be really interested:



I look forward to an opportunity where we may collaborate again in the future.

Jason

## Sid

* Product owner/Manager
* IRS phone phishing scam
* Fascinating when it comes to an open brainstorm
* Autonomy
* Intensity

Thank you for taking time out of your schedule to meet with me remotely from Palo Alto.

I really enjoyed brainstorming about the various ways the Service could work to tackle phone-phishing scams—it’s a topic that routinely stumps the agency. I have a few friends in the Treasury Investigator Generals Office (the group that generally handles IRS Phone scams), and I’m sure they’d love to hear some of the brainstorming ideas we came up with. Let me know if you’d ever be interested in pursuing some type of public-private partnership.

Lastly, I work regularly with product managers in my current role and see first-hand some of the extensive demands on their schedules, which makes the time you carved out to talk with me today all the more meaningful.

I look forward to the opportunity to collaborate with you again in the future.

Thank you again,

Jason

## David DyTang

* Soft skills
* Incentive fraud
* Autonomy, and impact to shape and define
* Diverse problems

David DyTang,

I really appreciate you taking time this past Wednesday to interview me.

You posed many great, thought-provoking questions throughout the interview, and it was a pleasure being able to discuss my background and experiences.

Additionally, I really enjoyed learning about the diverse problem space your team faces on a regular basis, and the level of autonomy you have to shape and define the solutions to address those issues. These are components about the company I’d read extensively about, and it’s fantastic to hear the sentiment directly from a member of the team I may have the opportunity to work with.

I look forward to an opportunity for us to collaborate together in the future.

Sincerely,

## Peggy Peng

* Lunch at the open salad bar
* Aspects of fraud
* Culture of leadership building within the teams
* Cross functionality of the role with the interaction with operations, logistic managers, and various teams throughout the company

Peggy,

Thank you for taking time out of your day to meet with me. We had spoken over the phone previously, and it was great spending additional time to dive deeper into a discussion around appeasement and refund fraud.

One of my greatest passions is being able to work cross functionally with operational and strategy teams throughout an organization, and I’m glad you shared some of those experiences and opportunities at Uber.

Additionally, thank you for walking me through your background within Uber. During the initial conversations with Amy, she talked extensively about the passion and energy of the team, and I was extremely encouraged to hear the level of engagement and guidance your leadership provided you on personal development throughout your time at Uber.

Lastly, thank you so much for lunch! It was. Fighting bad guys and potential fraudsters takes a lot of energy, and it was amazing being able to refuel at the company cafeteria.

Jason

## Amy Chen

* So glad I got a chance to meet you in person for the interview
* Incredible team of recruiters and coordinators between David, Maria, Kevin and yourself
* The breadth of experience across engineering and risk
* Energy and enthusiasm
* I kept thinking about why I said that

## David Rodriguez

* Enthusiasm and energy for the company
* A great representative and spokesperson for the organization

David Rodriguez,

Thank you so much for spending time reviewing my resume, and working with my through this interview process.

It was fantastic hearing about the differing opportunities that are available at Uber, and how open the company is to growth and development.

Your energy and enthusiasm shined brightly through the phone and had me hooked onto Uber right away. Your spirit and charisma makes you the perfect spokesperson for Uber, and I’m glad we had a chance to meet.

I look forward to an opportunity when we might be able to collaborate in the future.

Jason

## Maria Dalaney

* Entirely smooth process
* Willing to work with me through a difficult booking

## Kevin Wong

* Fantastic to hear about someone coming in recruiting from the same area I grew up in
* Entertainment to recruiting
* Smooth and incredible logistic coordination5

Kevin,

Thank you so much for coordinating the entire interview process.

While preparing for the interview, I had to make some pretty nuanced last minute adjustments and my mind was at ease knowing that I had a professional, courteous, and amazing coordinator preparing the logistics of the interview process.

As opposed to worrying about the timetables and schedules, your efficient coordination allowed me to focus my energy towards ensuring I highlighted my background and experiences appropriately.

Thank you so much,

Jason

## TJ

* Providing open and honest feedback
* Discussing ways to develop early indicators for appeasements
* Joe Sullivan – chief security officer
* Platform
  + TJ providing analytical resources
  + Expanding to other locations

TJ,

I wanted to take some time to sincerely thank you for our discussion this past Tuesday.

It was great meeting someone with a background as varied as yours across lending and risk management. I thoroughly enjoyed working through the return fraud from a portfolio perspective alongside someone with a background as diverse and experienced as yours.ZA

Another thought I had after our discussion was the possibility of using refunds as a proactive approach to customer reacquisition:

* If we can model effectively which customers are likely to be profitable with appeasement, we can leverage appeasements and returns as a growth strategy
* Consider this potential hypothesis test: Proactively offering appeasements to profitable customers who abandoned the application can entice those customers to return

Lastly, I am deeply thankful your candor around the culture of the risk management team: from the autonomy and intensity of work, to the openness and transparency of the corporate response towards the recent press and news.

I look forward to an opportunity where we may work together in the future.

Jason

## Send out

Amy Chen,

Thank you and the Risk team at Uber for meeting with me this past Wednesday and coordinating my interview process over the last few weeks.

With any endeavor, a big part of the consideration comes down to the people, the mission, and the role – this is one of those rare opportunities where all three are amazing, and collocate within a company’s Risk Management team.

Please send the team my regards, and let me know if are able to forward along thank you notes I’ve attached.

Additionally, I will be out of pocket at the wedding over the next few days, but will be returning stateside on Tuesday, August 15.

Please reach out to me if there are any comments, questions, or concerns.

Thanks again!

Sincerely,

Jason