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Summary

PASSION + MISSION:

Defining solutions to large-scale business problems and opportunities through technical disruption + digital transformation is what gets me out of bed in the morning. I love fast-paced collaborative high energy cultures, that focus less on individual ego and more on taking risks, increasing business and customer value.

INNOVATION + STRATEGY

I've driven innovation in multiple ways. I've patented customer facing experiences + platforms and have instituted processes/incentives to increase the number of patents filed by my teams 2x YoY. I've managed a "percentage portfolio" of ideation across multiple cross-discipline teams including "leapfrog" models. I've helped get hackathons kicked off as an annual process inside companies. I've been fortunate to judge and sponsor hackathons inside corporations and in the SW community. I've owned strategic portfolios of work reporting up to SLT governance boards.

PRODUCTIZATION + COMMERCIALIZATION

Through the lens of multi-disciplinary skills + roles I've had responsibility shipping multiple software products. I've held progressive positions in Product/Program Mgmt (+12 years) for features, products, and platforms, across client, mobile, and web/cloud products. I've held technical and business leadership positions focused on "ideation to completion" commercialization of custom mobile devices and enterprise scale SaaS products.

ARCHITECTURE + UX

I've had the opportunity to create a few organizations from scratch including the Chief Architect Office (CAO), which is responsible for defining and developing large-scale reusable self-contained platforms using modern Cloud and API patterns. These include building highly transactional systems using PaaS designs and mash-ups. This includes new and refactored designs for large revenue-centric product suites. I've also helped drive complete UX reimaging of workflows across a mobile suite of applications.

My recommendations are reflective of this experience.

Experience

🐦 Vice President Of Engineering

Homecare Homebase

Feb 2021 - Present (4 months +)

- All Up Owner of Engineering Functions for HCHB (part of the Hearst Health Network)
- Span of Control of 100+ FTE Report Thru across Software Portfolio
- Technical Strategy Owner for Engineering, Architecture, UI/UX, Interoperability, & Mobile Orgs
- Technical Role/Responsibility across all HCHB Service and Product Lines
- Technical Liason for Vendors, Partners, & Customers supporting CTO

🐦 Vice President Architecture and Platforms

Homecare Homebase

Apr 2020 - Feb 2021 (11 months)
- All Up Owner of Architecture, Platform Modernization, and Mobile Teams
- Manage a Technical Leadership Team across 3 core focus areas
- Drive Platform Transformation via a Hybrid Reference Architecture that's comprised of multiple self-contained distributed systems, supporting multiple features and technical scenarios for a mission-critical Home Health EMR
- Drive Innovation through commercializing ML/AI scenarios in support of HCHB's YOY Strategic Initiatives
- Drive the Mobile Platform + Product evolution that has a scale of 90+ million transactions a year

Chief Architect
Homecare Homebase
Jun 2018 - Apr 2020 (1 year 11 months)

Chief Architect
Wolters Kluwer
Sep 2014 - Jun 2018 (3 years 10 months)
PASSION + SCOPE
- All Up Owner of the Chief Architecture Office (CAO) Strategic Roadmap and governance for multiple delivery/distribution channels including Cloud, Mobility, and Desktop. Responsibilities include:

INNOVATION
- Foster and promote innovation by supporting internal hackathons, via team participation/support, along with sitting on judge panels.
- Supporting sponsorship of external hackathons that have national scope.
- Promoting thought leadership via external publications on design and technology.
- Manage "Leapfrog Innovation" by supporting percentage of time for POCs.

STRATEGY
- Driving Digital Transformation across a suite of Large-scale Enterprise Level Products that are mission critical to Wolters Kluwer customers and partners. Scale is multi-million lines of code with multi-million dollar revenue targets.
- Developing and driving a scalable and resilient technology vision/roadmap from inception to delivery, YoY, that is aligned with customer needs and the business objectives of Wolters Kluwer.

PRODUCTIZATION + COMMERCIALIZATION
- Developing and driving a Reference Architecture Programming Model with extensible/shareable, Event-Driven, Service Oriented Architectural technology patterns, that manifest themselves as an ecosystem of Self Contained Platforms.

OPERATIONS
- Drive and facilitate, Technology Financial Models in concert with the CFO, CTO, & EVP, for presentation, review, and approval, at the CEO and Board Level for Wolters Kluwer.
- Originate/negotiate contracts and joint agreements.
- Manage budget across multiple cost centers.
- Drive business and technical due diligence initiatives.
- Attract/retain high tier cross-functional talent in a fast paced, empirical minded, agile-architecture community model.

PARTNERSHIPS
- Drive and advance deep vendor partnerships with leading technology firms, including Microsoft, to advance technical and business innovation around product opportunities, scale, resiliency, and supportability.

Director of Mobile Strategy & Solutions
Wolters Kluwer Tax & Accounting US
Apr 2012 - Sep 2014 (2 years 6 months)
PASSION + SCOPE
- Ownership of Mobility and the Open Integration Platform for Wolters Kluwer CCH
- Consolidated all Mobile App strategic planning and development under a centralized model to drive and govern a portfolio approach across strategy, budget, design, and implementation.
- Reported up to CEO and Senior Leadership Team (SLT) Governance Board.

STRATEGY
- Defined and implemented a "Mobile as a Platform" Technical Strategy utilizing a hybrid app and cloud-based architecture, for Wolters Kluwer customers and their clients.

PRODUCTIZATION
- Defined and managed technology refactoring efforts to improve platform & application standards and flexibility, enabling multiple enterprise application distribution channels (Web, Mobile Web, and Mobile Applications).
- Foundational investment and technology enabled CCH Mobile App Team to win 2014 SIIA Software CODiE Award in the Best Enterprise Mobile Application category

OPERATIONS
- Drove Workforce Transformation efforts building out International Agile Teams for Mobility, leading organizational definitions and structures, role and skill definition, and recruitment/hiring.
- Managed Matrix FTEs and ISVs for application definition, design, and development.

Director of Solution Consultancy
Spring Global
Mar 2010 - Apr 2012 (2 years 2 months)
PASSION + SCOPE
- Commercialization Owner of a Global Solution Delivery of SaaS & SOA Mobility Solutions, across multiple vertical business segments (CPG, Finance)

PRODUCTIZATION + COMMERCIALIZATION
- Definition and execution of Client Mobile Strategies & Cross-Platform best practices.
- Product Management of client customizations of mobile applications and platforms.
- Mobile Feature Ideation and Product Roadmap participation with clients and development.

OPERATIONS
- Definition and recruitment for Consultancy Services Practice for US Region.
- Cross-role/discipline management for local and international resources (FTEs).

Group Program Manager

Microsoft

Jan 2000 - Dec 2009 (10 years)

INNOVATION
- Contributed and drove many innovative efforts that were foundational technologies that would be commercialized into the Surface Product Line (Capacitive Touch), Bing (Universal Search with Lexical Services Platform) and PowerBI (Natural Language Q&A)

COMMERCIALIZATION + PARTNERSHIPS
- Shipped the fastest selling Windows Mobile Device in 2006, 1 Million units sold in less than a year.
- Built two Joint Development Partnerships (JDPs) with large OEMs (Original Equipment Manufacturers
- Motorola, LG), focused on Commercialization to define, design, and ship multiple iconic specialized Windows Mobile devices.

PRODUCTIZATION
- Defined, patented, and implemented a Lexical Service Platform for consistent "search functionality" across multiple products (Bing, Office Suite, Windows, Windows Mobile). Became one of the foundational technologies of Cortana and Bing.
- Managed team responsible (direct and matrix) for feature-set of Capacitive Touch in the Windows Phone Operating System, across major and minor release cycles. Became one of the foundational technologies for Touch Experience on Surface Product Line.

OPERATIONS
- Built and managed cross-role multiple international teams in Seoul, Taiwan, Dublin, & Beijing, to manage and execute against product development life-cycles for multiple releases and release types.

COMMUNICATIONS
- Represented Microsoft via participation at professional business and technical conferences.
- Provided thought leadership using partnership models, business plans, design strategy, Joint Development Program definition, and Executive Management White Papers.

Manager

FIS

Feb 1998 - Jan 2000 (2 years)

PASSION + SCOPE
- Alltel Information Services prior to acquisition
- Creator and owner of a new cross-functional organization that was responsible for multiple Web Products, components, and integrations.

STRATEGY
- Acted as principal in creating and implementing new organization (Group Information Office) with ownership of divisional projects.
- Organization was responsible for enterprise process definition, technical design, application development, interface development, and production implementation of business applications.
- Project Portfolio included ownership of developing/deploying an Application Portal aggregating multiple web applications into an integrated solution.

PRODUCTIZATION

- Shipped a Web Portal with Customer Relationship Management, Sales Force Automation, and Business Intelligence for Financial Services Division.
- Owned multiple projects throughout entire project lifecycle realizing approximately 2.5 million dollars incremental cost savings

OPERATIONS
- Reduced TCO (Total Cost of Ownership) from estimates by ~50% annually over 2 years.
- Managed and led a cross-functional and virtual team of over 25 resources dispersed over 4 geographic regions.
- Forecasted and managed ~2.5 million-dollar project budget.

Project Analyst
PwC
May 1996 - Mar 1998 (1 year 11 months)
PASSION + SCOPE
- Coopers and Lybrand prior to merger
- Coordinated and managed the strategic implementation of national technology initiatives with an emphasis on Financial Services Clients.
- Managed and maintained implementations for Lotus Notes for regional offices and client locations.
- Participated on the Training Committee for Tax Partners and Senior Managers for proprietary software

Education

The George Washington University School of Business
Master's Degree, Engineering Program Management - Masters of Science
2002 - 2005
- Ranked #20 Globally Best Masters in Engineering and Project Management by Eduniversal
- Attended while full-time employee (FTE) of Microsoft

Texas Christian University - M.J. Neeley School of Business
Master of Business Administration (M.B.A.), Consulting Entrepreneurship + Decision Analysis
1995 - 1997
- Texas Graduate Information Services Scholar Award Recipient
- Neely and Associates: Led team of TCU MBA Consultants to deliver Strategic Business Plan for Bell Helicopter Textron.

Program Rankings
- Ranked Top 25 in Entrepreneurship +5 Years
- Ranked Top 35 MBA in the U.S & #61 Worldwide by The Economist.
- Named #46 Best MBA in U.S. by Bloomberg Businessweek.
- Ranked Top 5 for Faculty Quality

Licenses & Certifications

Masters Certificate in Global Economics - University of Freiburg

Microsoft Certified: Azure Fundamentals - Microsoft

Microsoft Certified: Azure AI Fundamentals - Microsoft

Skills

SaaS • Mobile Devices • Product Management • Cloud Computing • Enterprise Software • Software Project Management • Mobile Applications • Software Development • Program Management • Agile Methodologies

Honors & Awards

Microsoft VP Award "Management Excellence" - Microsoft
Jul 2009
Vice President Bonus Award for "Management Excellence"

Microsoft VP Award "Technical Leadership" - Microsoft
Jul 2003
Vice President Bonus Award for "Technical Leadership"

Microsoft VP Award "Living The Values" - Microsoft
Jul 2002
Vice President Bonus Award for "Cross Group Collaboration"

Texas Graduate Information Services Scholarship Recipient - Texas Christian University
Sep 1995
Academic Technical Scholarship Award