

CHIEH SHENG (JASON) YU

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EDUCATION

Bachelor of Science in Technology Information Management

Major GPA: 3.42

University of California, Santa Cruz

June 2020

Courses Taken: Computer Networks, Assembly Language, Data Structure, Accelerated Programming, Management of Technology I and II, Business Information System

WORK EXPERIENCE

I Love Sushi

Santa Cruz, CA

Head Server

June 2019 – Present

- Multitasked at all times by providing each guest with a positive and engaging customer service
- Maintained and organized a clean workplace environment
- Took over Manager responsibilities when the manager was unavailable
- Trained new employees during each shift

Macy's

Newark, CA

Sales Associate

June 2017 – Nov. 2017

- Provided product knowledge and completed transactions on the cash register
 - Responded and tended to customer needs in a timely, friendly manner
 - Exceeded hourly sales goals of \$600+ for each shift
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PROJECTS

Twitter API Bot

- Created a Twitter Developer account and used Twitter API Documentation
- Utilized the Python Library, Tweepy
- Coded a program using Python to scrape a user's Twitter profile and like any original tweets while ignoring retweets and replies to avoid spamming

FitCheck

- Worked with a team to design a product that uses AR technology to improve online shopping experience
 - Conducted Aggregated Project Plan, High-Level House of Quality, Reverse Engineering, Financial Model, and Product Release Map
 - Developed a Supply Chain Model and Static Demand Forecasting for our company
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LEADERSHIP EXPERIENCE AND EXTRACURRICULAR ACTIVITIES

Tsumi SF Clothing

San Francisco, CA

Co-Founder

Feb. 2014 – Feb. 2015

- Used online social media such as Reddit, Twitter, and other online forums to market the brand to different communities
 - Implemented different marketing strategies such as online raffles to generate social media awareness
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SKILLS

Programming: JavaScript, React, HTML/CSS, SQL, Python

Soft: Customer Service, Communication skills, and Leadership

Language: Fluent in Mandarin