

Infrastructure Support & Security-Focused IT Professional | AWS Certified | CASP+ | Secret Clearance

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SUMMARY

IT professional with 15+ years of experience supporting infrastructure, systems, and access management across both commercial and classified DoD environments. Active Secret clearance holder with AWS Solutions Architect Associate, CASP+, and Security+ certifications earned during a dedicated three-year pivot toward cloud and security-focused roles.

Proven ability to support CI/CD pipelines, manage IAM configurations, and troubleshoot hardware/software across hybrid environments. Currently building hands-on experience with Terraform, AWS, and Splunk SIEM through home lab and guided projects. Seeking a role in security-adjacent infrastructure support, compliance operations, or cloud enablement.

TECHNICAL SKILLS

Cloud & Infrastructure: AWS (IAM, EC2, ALB, S3, VPC), GitLab CI/CD, GitHub Actions, Proxmox

Automation & Scripting: Bash scripting, Git, Python (guided), basic pipeline editing

Security & Monitoring: IAM permissions, VPC security groups, Splunk (home lab), pfSense syslog, SQL permissions (SSMS)

Systems & Tools: Windows/Ubuntu, Docker, Active Directory, systemd, PXE imaging, SQL Server, OpenOptions

EXPERIENCE

DevOps Support Engineer | Clarity Innovations | Tulsa, OK | Nov 2022 – Jun 2025

- Modified GitLab CI/CD YAML files and Bash scripts to support internal developer workflows and resolve feature issues
- Created custom reports for pipeline usage statistics by querying GitLab CI API (LLM-guided)
- Configured IAM users and roles following predefined templates in AWS GovCloud
- Operated in a DoD-compliant environment with collaboration on access and infrastructure security

Project Documentation Engineer | DSN Software, Inc. | Tulsa, OK | Jul 2022 – Nov 2022

- Tested and documented hardware integration for dental software systems; results distributed to field engineers
- Wrote technical documentation for deployment validation and compatibility checks

IT Support Specialist | L3Harris Technologies | Tulsa, OK | Jul 2021 – Oct 2021

- Provided deskside support for classified infrastructure; prepped systems and configured AD OUs
- Supported engineers with hands-on hardware and software troubleshooting

Systems Analyst | Omni Air International | Tulsa, OK | Feb 2021 – May 2021

- Managed database access using SQL Server Management Studio (SSMS)
- Documented permissions and provided operational support for financial application infrastructure

Technical Support Engineer (Access Control Systems) | OpenOptions | Addison, TX | Dec 2014 – Jul 2016

- Provided Tier 2 support for access control systems; configured software and supported SQL backends
- Assisted dealers in remote hardware/software setup and troubleshooting

Additional Roles | Various IT & Support Positions | 2005–2021

- Technical support (Apex Systems, Alorica, DIRECTV)
- AV logistics and field hardware support (St. John, NCR)
- Assisted with system imaging, PXE booting, and general endpoint troubleshooting

PROJECTS

Enterprise SIEM Learning Laboratory

Deployed enterprise SIEM using Splunk Enterprise with multi-source log ingestion (pfSense firewall + Linux systems). Built detection rules identifying persistent attackers and created professional SOC dashboards. Analyzed 30K+ daily security events and documented complete deployment procedures.

Skills: Splunk Enterprise, SIEM administration, SPL queries, log analysis, threat detection

AWS DevSecOps Capstone (Guided Project)

Built a secure infrastructure stack in AWS using Terraform and GitHub Actions. Components included VPC, EC2, ALB, S3 static hosting, and ACM. Pipeline performed formatting, validation, and planning with Terraform remote state.

Skills: Terraform, GitHub Actions, IAM, EC2, S3, CloudFront, ALB

CERTIFICATIONS

- AWS Certified Solutions Architect – Associate (SAA-C03), 2025
- CompTIA SecurityX (CASP+), valid through 2026
- CompTIA Security+, valid through 2026
- CompTIA A+

EDUCATION

A.S. Enterprise Development | Tulsa Community College | 2020

Certificate: Network Security & Administration | Central Technology Center | 2006

CLEARANCE

Active DoD Secret Clearance

8570/8140 Compliant