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| **User stories phase 1** | |
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| Name | Add a table |
| ID | 1 |
| Card | AS an employee, I WANT TO be able to register tables SO THAT I can keep track of them and reserve them for guests and / or maintenance. |
| Conversation | AS an employee, I keep track of which tables are in the restaurant.  If a new restaurant table has to be registered (e.g. through a renovation), I register the table number and the size of the table (1-person, 2-person, 3-4 persons, or 5-6 persons). In addition, I register per which date this table is available. |
| Confirmation | Start data:  table number, size.  Output data:  Confirmation of registration and all data of the table for verification |
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| Name | Alter a table |
| ID | 2 |
| Card | AS an employee I want to be able to change availability of a table, SO THAT renovations or changes in the restaurant can be kept and I can provide the guests with the correct information. |
| Conversation | If changes are made within the restaurant, I have to register this as an employee. I register the new data with the relevant table and delete the old data. Changes that can take place concern the table number, availability and the size of the table. |
| Confirmation | Start data:  Old table number, new data.  Output data:  Confirmation of the change and all information about the table in question for verification. |
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| Name | Add a guest |
| ID | 3 |
| Card | AS an employee, I want to register new guests SO THAT I have their contact details at hand, I can check if they are already known to us and I can link them to bookings and / or promotions. |
| Conversation | AS an employee, I register guests on the basis of their last name. I check before I register a guest if it is not already known to us. For this I look at the combination of last name and rest of their data.  Information that I register for a guest: last name, first name, email address and/or telephone number. |
| Confirmation | Start data:  Last name, first name, phone number and e-mail address.  Output data:  guest number and the rest of the guest data to check the registration. |
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| Name | Search and update guest info |
| ID | 5 |
| Card | AS an employee I want to be able to look up the details of a guest, SO THAT I can update and / or change information. |
| Conversation | I check first if I have the guest number at hand. Alternative data are the last name, first name and the email address / phone number. |
| Confirmation | Start data:  Guest number and / or surname and / or first name and / or email address/ or phone number  Output:  All data from a guest. |

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| **User stories phase 2** | |
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| Name | Overview available tables |
| ID | 6 |
| Card | AS an employee, I want to be able to see an overview of available tables in a certain period at all times to provide guests with the correct information. |
| Conversation | I keep an overview of all tables with their bookings and free periods. If I want to know whether tables are available for a specific table size, then I check this in my list of tables. |
| Confirmation | Start data:  Period and table size  Output data:  A list of tables that are available according to the given criteria. |
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| Name | Search available tables |
| ID | 7 |
| Card | As an employee, I want to be able to search for free tables SO THAT I can book a table for a guest. |
| Conversation | First, I ask about the requirements for the table. First I check whether tables with the desired size are available in the specified period.  If there are no tables available, then I check whether there are tables available in alternative sizes (e.g. I need a table for 4 people, then 2 tables of 2 are also sufficient).  If there are no suitable tables to be found there, then I will look at all possible available tables to be of service to guests (e.g. if I need a 4-person table, then I will check if there is a 5 or a 6-person table is available).  If I do not find a table, then I look at available periods in the future in an overview of all tables. |
| Confirmation | Start data:  Period and a table size  Output data:  A list of tables that are available according to the above criteria. |
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| Name | Book table |
| ID | 8 |
| Card | AS an employee, I want to be able to book a table, SO THAT the same table can not be promised twice to different guests. |
| Conversation | First I check whether a guest is registered as staying in the hotel. If that is the case, I book a table under the guest’s hotel booking.  When the guest is registered, I register a new booking for the available table in the desired period.  If there are no tables available in the desired period, I will pass this on to the guest and propose an alternative for a later period or I will search again for a table with a different size based on the guest's wishes. |
| Confirmation | Start data:  Guest information  Table size, number of guests, desired period  Output data:  Booking confirmation with a booking number, the guest ID or phone/email and the table number of the booked table.  OR  Notification message for the desired period with the next alternatives with an equally long period, the same table size && an overview of all available tables in the upcoming period. |
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| Name | Cancel booking |
| ID | 9 |
| Card | AS an employee, I want to be able to cancel bookings to make tables available again when guests cancel. |
| Conversation | To cancel a booking, I delete the booking from my registrations |
| Confirmation | Start data:  Booking number or guest details (surname, first name, guest phone number or email address)  Output data:  Confirmation of the removal of the booking |
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| Name | Check availability of individual tables |
| ID | 10 |
| Card | AS an employee, I want to be able to request the availability of a table at any time, SO THAT I can provide the guests with accurate information to inform regular guests about a specific table. |
| Conversation | To check the availability of a table, I view all bookings made for a table number and make an overview with all available periods. |
| Confirmation | Start data:  Table number  Output data:  The table number and the available periods |

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| **User stories phase 3** | |
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| Name | Block a table |
| ID | 11 |
| Card | AS an employee I WANT TO be able to block a table for maintenance, SO THAT it can not be booked in that period. |
| Conversation | If tables have to be blocked in a certain period, then I check first if this table is available in that period.  If the table is available, then I block it.  If not, I will check if I can change any booking that has been registered to another table with the same size.  If this is not possible, I will inform the owner that this table can not be blocked in the relevant period and I ask for an alternative. |
| Confirmation | Start data:  Table number  Output data:  Notification of a successful blocking  OR  Notification message with the corresponding bookings in that table and possible alternative tables in the same period. |
| BONUS ^ | Automatically implement the change and then block the table (including multiple changes at once). |
| Name | Remove tables |
| ID | 12 |
| Card | AS an employee I want to be able to remove tables from my registrations, SO THAT I do not have more information than necessary and I always have the right information about the restaurant to communicate with the guests. |
| Conversation | If a table is removed, or a table is merged with another table, I remove it from the list in advance. I only do this with blocked tables, so I do not accidentally remove a wrong table. |
| Confirmation | Start data:  Table number  Output data:  Confirmation of the change for review.  OR  Error message |
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| Name | Remove guests |
| ID | 13 |
| Card | AS an employee I want to be able to delete guest information if guests wish. |
| Conversation | Guest information from guests who indicate that they no longer want to be registered at the restaurant, I throw in the paper shredder. |
| Confirmation | Start data:  Last name and / or first name or phone number/email  Output data:  Confirmation of removal  OR  Message from error message + reason (eg guest does not exist) |

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| **User stories phase 4** | |
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| Name | Check-in guest |
| ID | 14 |
| Card | AS an employee I WANT TO be able to check in guests SO THAT I can see which bookings are actually used. |
| Conversation | When a guest comes in, I ask for his / her booking number and register that this guest has arrived.  If the guest does not have a booking number at hand, his / her guest details (name, surname, guest phone number and / or email address)are also sufficient. |
| Confirmation | Start data:  Booking number or guest details (name, surname, guest phone number and / or email address) |
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| Name | Add to room bill |
| ID | 15 |
| Card | AS an employee, I want to be able to add the bill of a restaurant visit to a guest’s outstanding hotel reservation bill SO THAT they can pay at checkout. |
| Conversation | At the end of a meal, I ask the guest whether he/she would like to add their restaurant bill to their outstanding hotel bill to be paid upon checkout. If the guest wants that, I add the bill to the guest’s restaurant reservation. |
| Confirmation | Start data:  Guest name, surname, email address or phone number  Output data:  Confirmation of bill added to hotel bill |
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| Name | Register payments |
| ID | 16 |
| Card | AS an employee, I want to be able to register the payment of a guest at any time, SO THAT this is kept up to date. Also, I want to be able to clear a table, so that the available tables are up to date. |
| Conversation | When guests come to the reception to pay, I trade off the payment and indicate that this guest has paid and clear the table. |
| Confirmation | Start data:  Guest information  Output:  Confirmation |
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| Name | Create, Change or Delete a menuItem |
| ID | 17 |
| Card | AS an employee, I want to be able to create, edit, change or delete a menuItem, SO THAT the menu is up to date. |
| Conversation | When we have a new dish we want to put on the menu or updates to be made to the menu, I am able to change, add or delete an item, such as altering the price and ingredients. |
| Confirmation | Start data:  List of menuItems  Output:  Confirmation of the Create, Change or Delete action with the menuItem’s name, ID, price and ingredients |

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| Name | Create, Change or Delete an ingredient |
| ID | 17 |
| Card | AS an employee, I want to be able to create, edit, change or delete ingredients, SO THAT the menuItems are up to date. |
| Conversation | When we have a new ingredient we want to be able to use in our menuItems or update the price of ingredients, I am able to change, add or delete ingredients in the list of ingredients. |
| Confirmation | Start data:  List of ingredients  Output:  Confirmation of the Create, Change or Delete action with the ingredient’s name, ID and price |

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| Name | Create account |
| ID | 18 |
| Card | AS a guest, when I book a table, once my booking is confirmed, I want the system to ask me whether I want to create an account, so that I can book quicker next time and receive promotions. |
| Conversation | When I have booked a table, I get the option to create an account. The system should first check whether this user already has an account. |
| Confirmation | Start data:  Booking, first and last name, phone number and/or email  Output:  Confirmation of account created |