

# JASPER LING

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## TECHNICAL SKILLS

**Programming:** HTML, CSS, JavaScript, React, Python, Flutter

**Databases:** MySQL, MSSQL, Firebase, PostgreSQL

**Other:** Certified AWS Cloud Practitioner

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## WORK EXPERIENCE

**Singapore Technologies Engineering Ltd**

Singapore, SG

**Senior Software Engineer**

Jan 2024 – Present

- Developed a production tool that streamlined the process, boosting operational efficiency by 20%.
- Conducted load, performance, and hardware testing; identified and resolved bottlenecks which improved system throughput by 50%.
- Designed and maintained Flutter-based mobile applications, enhancing user experience and app performance.

**Federal Packaging Industries Pte Ltd**

Singapore, SG

**Software Engineer**

Jul 2020 – Oct 2023

- Spearheaded Industrial IoT and SCADA system implementations; improved factory automation and reduced downtime by 20%.
- Tracked product carbon footprint to support sustainability efforts.
- Provided end-to-end IT support for a team of 50+ users, including network administration and troubleshooting within 24 hours.
- Collaborated with overseas vendors to optimize SaaS platforms, speeding up feature delivery.
- Managed project timelines for installations and maintained PLC ladder logic for EOS machinery.

**Freelance**

Singapore, SG

**Software Engineer**

Jan 2019 – May 2020

- Enhanced MES and HMI systems, improving production visibility and reducing reporting time by 2 hours.
  - Maintained backup and recovery processes to ensure data integrity and minimize data loss risk.
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## EDUCATION

**University of Wollongong**

Australia, AU

Bachelor of Computer Science (Big Data)

2018 - 2020

Relevant Courses: Object-Oriented Programming, Database Systems, Big Data Management, Algorithms & Data Structures

**Ngee Ann Polytechnic**

Singapore, SG

Diploma in Electrical & Computer Engineering

2012 - 2015

Relevant Courses: Object-Oriented Programming, Control Systems, Mobile Device Technology, Engineering Mathematics

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## LANGUAGE PROFICIENCY

**English** – Full professional proficiency

**Chinese** – Conversational fluency

**Japanese** – Basic proficiency

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