

- e) upon suspension or cancellation of certification, discontinue use of all advertising matter that contains any reference thereto and return any certification documents as required by the Certification Division;
- f) use certification only to indicate the products are certified as being in conformity with specified standards;
- g) endeavor to ensure that no certificate or report nor any part thereof is used in a misleading manner;
- h) ensure that any reference to our product certification in communication media such as documents, brochures or advertising, complies with the requirements of the Certification Division;
- i) keep a record of all complaints made known to the us relating to the product's compliance with requirements of the relevant standard and to make these records available to the Certification Division when requested;
- j) take appropriate action with respect to such complaints and any deficiencies found in products or services that affect compliance with the requirements for certification;
- k) document the actions taken.

This authorization is valid until further written notice from the applicant.

Sincerely Yours,



Mark Keefe
Compliance Engineer
Sonos, Inc.