

Jaspreet Kaur

Contact

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Education

2019 - 2021

Information Technology - Post Graduate

Government College for Girls Ludhiana

2016 - 2019

Math and Computer Science

Government College for Girls Ludhiana

Expertise

- Communication Skills
- Problem-solving Skills
- Time-management Skills
- Organizational Skills
- Multi-tasking Skills
- Conflict resolution ability

Language

English

Hindi

Punjabi

Customer Service Agent

I am currently pursuing a post graduate diploma in Artificial Intelligence at Centennial College. I am a driven, goal-oriented problem-solver with demonstrated ability to make an impact through effective collaboration and interpersonal communication. I am passionate about contributing to my community. My goal is to build a career in a professional services firm.

Experience

Python Programming Teacher

International Public Senior Secondary School Ludhiana

2022 - 2023

- Created effective lesson plans which catered to specific student needs to enhance learning
- Effectively implemented classroom management to introduce and establish a strong foundation for students entering Python Programming Industry
- Conducted various creative forms of communication to secure students engagement and understanding of material being taught
- Supported students ability and adjusted learning plan to fit students capabilities for upcoming lessons to ensure each student is excelling at any given topic

Python Machine Learning Engineer Intern

Astirmind Solutions Ludhiana

2021

- Analyzed past specific company's data to make predicted profit or loss estimations to warrant any necessary changes
- Engaged in critical thinking when debugging programs to secure error-free programs
- Led collaborative groups between fellow interns to split given tasks and assignments into various modules to guarantee thorough and effective completion of work
- Successfully created face recognition software to implement new ability to track daily employee attendance
- Identified given problems and implemented distinct machine algorithms to ensure accurate predictions for company's desired results

Subway Customer Service

Ludhiana Subway

2020

- Took initiative by making inventory calls for company needs and making necessary order to produce a smooth workflow for the following week
- Served customers to the best of ability to warrant satisfactory feedback resulting in the enhancement of company reputation
- Delivered customer service excellence, by resolving customer queries, issues and complaint procedures to create a positive experience and environment for all
- Exhibited a cheerful and helpful manner while greeting guests and preparing customers orders

Reference

Jassie Dhanoa

Relative

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Yad Dhanoa

Relative

Phone: 647 - 215 - 7764

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