



**Suraj
Shashikumar**

Details

+91 8217307769

surajshashikumar@gmail.com

Skills

Leadership

Strong Communication

Ability to work under pressure

Organized

Good Listener

Quick Learner

Hobbies

Running, Reading, Lifting weights

Profile

I bring a strong skill set in customer experience, sales, rapid learning, and adaptability, complemented by extensive experience collaborating with professionals across multiple industries. I am enthusiastic about contributing as a dependable and valuable team member.

Employment History

❖ **Property Manager, PADDLECULT SURF SCHOOL AND RESORT, Varkala**

MARCH 2024 — JULY 2024

I have extensive experience as a resort property manager, overseeing daily operations, ensuring guest satisfaction, managing staff, maintaining property standards, and optimizing financial performance.

❖ **Brand Marketing Intern, Smytten, Bangalore**

FEBRUARY 2022 — JULY 2022

Partnered with Instagram influencers to develop brand content, overseeing profile selection, video scripting, and campaign coordination, successfully achieving 1 million impressions in 30 days for the Summer Campaign, and fostering relationships with content creators.

❖ **Barista, Starbucks, Bangalore**

DECEMBER 2021 — JANUARY 2022

-Provided excellent customer service with a smile, hosted biweekly coffee tasting sessions, educating customers on coffee production and flavor profiles, and conducted weekly inventory checks.

❖ **Wine Sales Associate, Brindco Sales Ltd., Bangalore**

JULY 2020 — JUNE 2021

-Fostered relationships with city wine enthusiasts, personalized wine recommendations based on palate preferences, skillfully upsold to enhance tasting experiences, managed cash operations and inventory, and achieved the outlet's record-breaking sale of 1.2 Lakh rupees.

❖ **Intern, JW Marriott Mumbai Sahar, Mumbai**

DECEMBER 2019 — APRIL 2020

I gained experience in Food and Beverage, Front Office, and Housekeeping departments, and spearheaded the establishment of the in-room dining call centre while overseeing night shifts.

❖ **FnB Intern, JW Marriott Courtyard, Bangalore**

JULY 2018 — SEPTEMBER 2018

I gained my first experience in a fine dining setting, serving tables, greeting guests, and learning how to curate exceptional dining experiences.

Education

BA in Hospitality, University of West London, Bangalore

APRIL 2019 — JULY 2020, UWL Affiliated to IIHM

BSc. In Hospitality and Catering, IIHM Bangalore

APRIL 2017 — JULY 2020

10th and 12th, Kendriya Vidhyalaya Bangalore

MARCH 2014 — MAY 2016

Extra-Curricular Activities

National Level Hockey

Represented Bangalore at national level in Kanpur

Regional Level Cricket

Captained the school team at regional level