

Data Analysis Project

Student Information

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Library and Data Import

```
library(tidyverse)
library(lubridate)
library(ggcorrplot)
library(reshape2)
library(gridExtra)
flights_df <- readRDS(url('https://gmubusinessanalytics.netlify.app/data/dulles_flights.rds'))
```

Raw Data

```
flights_df <- flights_df %>%
  mutate(month = factor(month.name[month], levels = month.name)) %>%
  arrange(month)
head(flights_df, 5)

# A tibble: 5 x 22
  scheduled_flight_date month_numeric month   day weekday airline tail_num flight_num
  <date>                <dbl> <fct> <dbl> <fct>   <fct>   <fct>      <dbl>
1 2016-01-01              1 Janu~    1 Friday Southw~ N569WN      107
2 2016-01-01              1 Janu~    1 Friday Southw~ N466WN      449
3 2016-01-01              1 Janu~    1 Friday Southw~ N458WN     1502
4 2016-01-01              1 Janu~    1 Friday Southw~ N922WN     2388
5 2016-01-01              1 Janu~    1 Friday Southw~ N711HK     1396
# ... with 14 more variables: dest_airport_name <fct>, dest_airport_city <fct>,
#   dest_airport_state <fct>, dest_airport_region <fct>, sch_dep_time <dbl>,
#   dep_time <dbl>, dep_delay <dbl>, taxi_out <dbl>, wheels_on <dbl>,
#   taxi_in <dbl>, arrival_time <dbl>, sch_arrival_time <dbl>,
#   arrival_delay <dbl>, distance <dbl>

summary(flights_df)
```

scheduled_flight_date	month_numeric	month	day
Min. :2016-01-01	Min. : 1.000	July	Min. : 1.00
1st Qu.:2016-04-16	1st Qu.: 4.000	August	1st Qu.: 8.00
Median :2016-07-12	Median : 7.000	June	Median :16.00
Mean :2016-07-08	Mean : 6.756	October	Mean :15.72
3rd Qu.:2016-10-04	3rd Qu.:10.000	May	3rd Qu.:23.00
Max. :2016-12-31	Max. :12.000	November	Max. :31.00
		(Other)	:15327

weekday	airline	tail_num	flight_num
Sunday :4710	United :20653	N63890 : 125	Min. : 10
Monday :4914	American : 2597	N69806 : 113	1st Qu.: 365
Tuesday :4917	Delta : 2565	N66828 : 112	Median : 685
Wednesday:4973	Southwest : 2161	N66841 : 109	Mean :1050
Thursday :4993	JetBlue : 2013	N68811 : 108	3rd Qu.:1544
Friday :5015	Virgin America: 1613	N62894 : 106	Max. :6840
Saturday :3911	(Other) : 1831	(Other):32760	

dest_airport_name	dest_airport_city
San Francisco : 4034	San Francisco: 4034
Los Angeles : 3846	Los Angeles : 3846
Denver : 3628	Denver : 3628
Hartsfield-Jackson Atlanta: 3154	Atlanta : 3154
Logan : 2170	Boston : 2170
Orlando : 1805	Chicago : 1900
(Other) :14796	(Other) :14701

dest_airport_state	dest_airport_region	sch_dep_time
California :9177	West :15555	Min. : 5.33
Colorado :3657	South : 7752	1st Qu.: 8.83
Florida :3511	Northeast : 4002	Median :14.90
Georgia :3154	Midwest : 3040	Mean :14.00
Texas :2641	Southwest : 3001	3rd Qu.:17.75
Massachusetts:2170	Middle Atlantic: 83	Max. :22.95
(Other) :9123		

dep_time	dep_delay	taxi_out	wheels_on
Min. : 0.02	Min. : -25.00	Min. : 1.00	Min. : 0.02
1st Qu.: 8.87	1st Qu.: -5.00	1st Qu.: 11.00	1st Qu.:10.53
Median :14.92	Median : -2.00	Median : 14.00	Median :15.08
Mean :14.08	Mean : 9.07	Mean : 16.95	Mean :14.87
3rd Qu.:17.98	3rd Qu.: 3.00	3rd Qu.: 18.00	3rd Qu.:19.85
Max. :24.00	Max. :1244.00	Max. :159.00	Max. :24.00

taxi_in	arrival_time	sch_arrival_time	arrival_delay
Min. : 1.000	Min. : 0.02	Min. : 0.02	Min. : -94.0000
1st Qu.: 5.000	1st Qu.:10.60	1st Qu.:10.77	1st Qu.: -20.0000
Median : 7.000	Median :15.12	Median :15.28	Median : -11.0000
Mean : 8.872	Mean :14.89	Mean :14.94	Mean : -0.5486
3rd Qu.: 10.000	3rd Qu.:19.97	3rd Qu.:20.00	3rd Qu.: 2.0000
Max. :178.000	Max. :24.00	Max. :23.98	Max. :1228.0000

distance
Min. : 157
1st Qu.: 534
Median :1190
Mean :1355
3rd Qu.:2288
Max. :4817

Question 1: Are certain destinations or airlines prone to delays?

Answer:United airlines are highly prone to delays with a delays more than 3000 followed by American and Jetblue with less than 500 delays with majority of them occurring in South and West regions .In addition to that, airports located in west region cities like Los Angeles,Francisco and Denver are experiencing around 700

delays followed by cities in northeast and South regions close to 400 delays.

#Total Arrival Delays By Airlines

```
delay_summary<-flights_df %>% filter(arrival_delay > 15) %>%  
  group_by(airline,dest_airport_region) %>% summarise(total_delays=n()) %>% mutate(percent_of_delays=ro
```

delay_summary

A tibble: 24 x 4

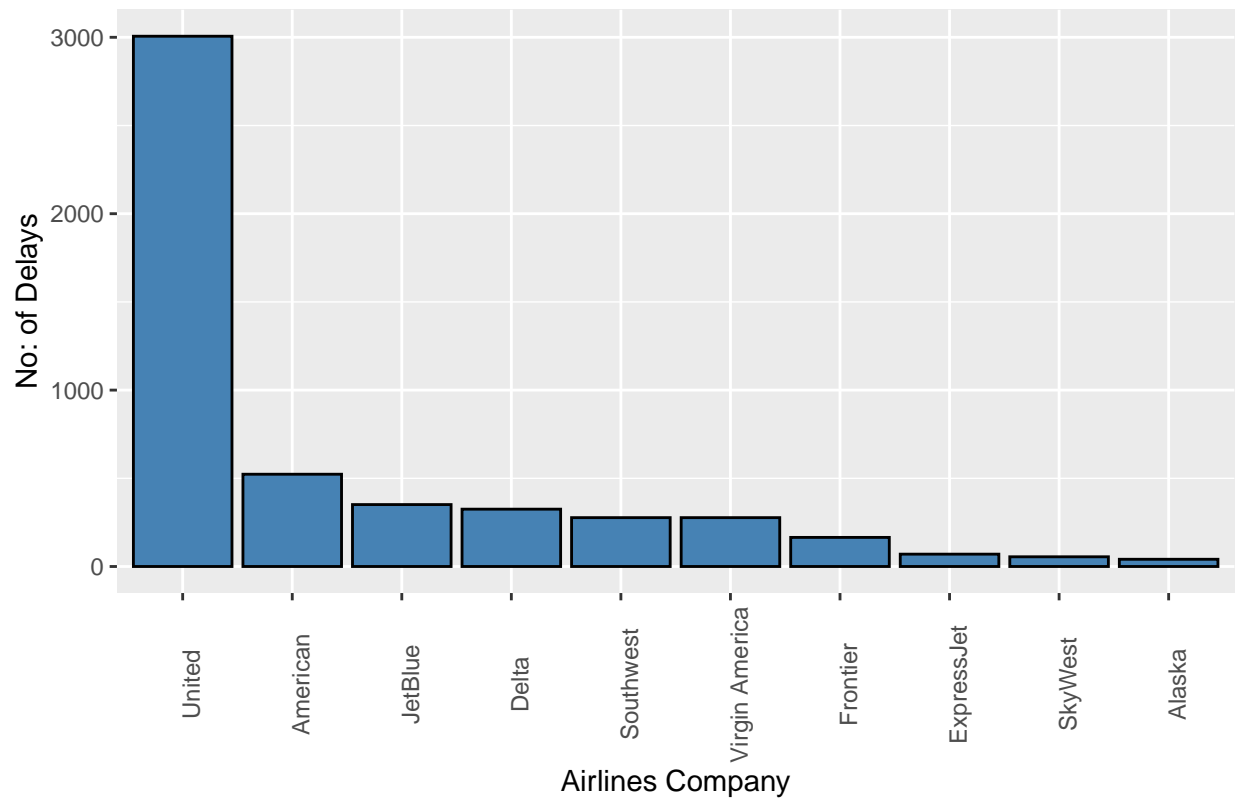
Groups: airline [10]

	airline	dest_airport_region	total_delays	percent_of_delays
	<fct>	<fct>	<int>	<dbl>
1	United	West	1639	54.5
2	United	South	444	14.8
3	United	Northeast	366	12.2
4	United	Southwest	282	9.38
5	United	Midwest	261	8.68
6	United	Middle Atlantic	14	0.47
7	American	Southwest	223	42.6
8	American	West	172	32.9
9	American	South	128	24.5
10	Delta	South	283	87.1

... with 14 more rows

```
flights_df %>% filter(arrival_delay > 15) %>%  
  count(airline, sort = TRUE, name = 'total_delays') %>% ggplot(aes(x=reorder(airline,-total_delays,),y=total_delays)) +  
  geom_bar(fill="steelblue",stat="identity",color="black") +  
  labs(title = "Airlines Delay Frequency (2016)",  
        y = "No: of Delays",  
        x = "Airlines Company")+theme(axis.text.x = element_text(angle = 90))
```

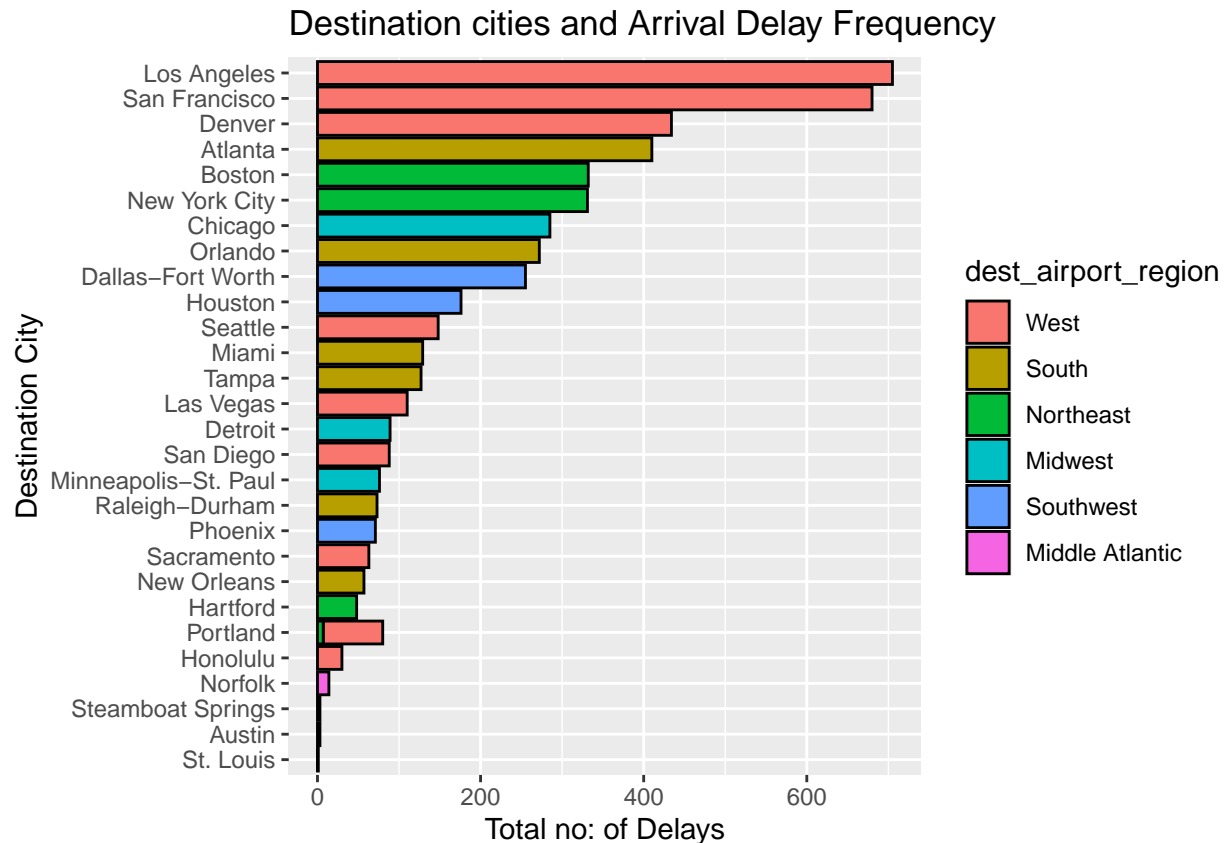
Airlines Delay Frequency (2016)



```
#Total Delays by Destination city
```

```
tot_dest_delays<-flights_df %>%
  select(dest_airport_region,arrival_delay,dest_airport_city) %>%
  filter(arrival_delay > 15) %>% group_by(dest_airport_region) %>%
  count(dest_airport_city, sort = TRUE, name='total_delays') %>%
  arrange(desc(total_delays))
```

```
ggplot(tot_dest_delays,aes(x=reorder(dest_airport_city, total_delays),y=total_delays,fill=dest_airport_
  geom_bar(stat="identity",color="black") +coord_flip() +
  labs(title = "Destination cities and Arrival Delay Frequency",
        x = "Destination City",
        y = "Total no: of Delays")
```



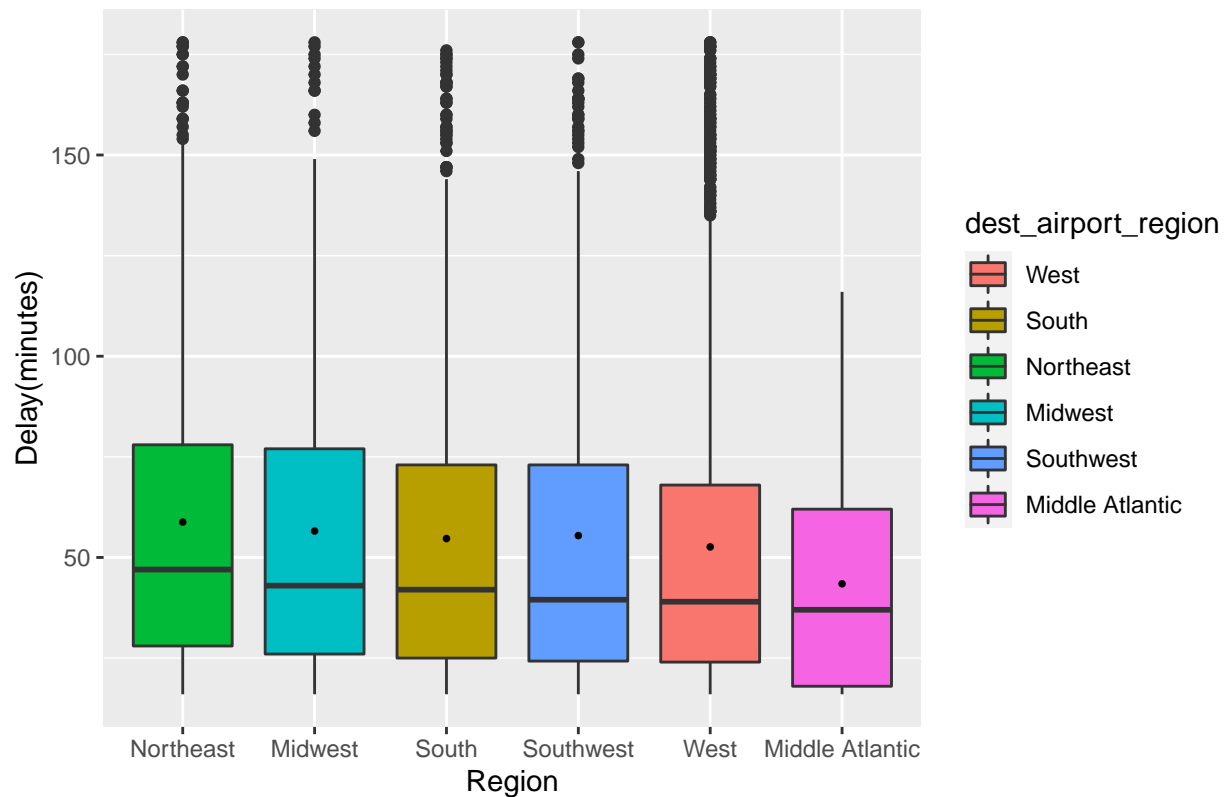
Question 2 : How the delay times are varying in different regions and which airports are experiencing more arrival delay times in each region?

Answer: The median arrival delay time is highest in Northeast region (~48 minutes) and lowest in Middle Atlantic region (~37 minutes). The top 3 airports exhibiting higher delay times with respect to each region are Daniel K Inouye, McCarran, Seattle-Tacoma, Orlando, Tampa, Raleigh-Durham, Bradley, Logan, Newark Liberty, Chicago O'Hare, Minneapolis-St. Paul, Detroit Metro Wayne County, Dallas-Fort Worth, Phoenix Sky Harbor, George Bush Intercontinental, Norfolk.

```
#Removal of Outliers
x<-flights_df[flights_df$arrival_delay>15,]
outliers <- boxplot(x$arrival_delay, plot=FALSE)$out
x<- as.data.frame(x[-which(x$arrival_delay %in% outliers),])

#Plot
ggplot(x,aes(x=reorder(dest_airport_region, -arrival_delay, FUN = median),
                  y=arrival_delay,
                  fill=dest_airport_region)) +
geom_boxplot()+ stat_summary(fun=mean, colour="black", geom="point",shape=16,
                             size=1, show.legend=FALSE) +
  labs(title = "Summary of Arrival Delay(s) by Region", y = "Delay(minutes)",
        x = "Region")
```

Summary of Arrival Delay(s) by Region



```
#Top 3 airports with higher delay times in each region
x %>%
select(dest_airport_region,arrival_delay,dest_airport_name) %>%
filter(arrival_delay > 15) %>%
group_by(dest_airport_region,dest_airport_name) %>%
summarise(arrival_delay_time=median(arrival_delay),total_arrival_delays=n()) %>%
filter(total_arrival_delays >10) %>% top_n(3, `arrival_delay_time`) %>%
arrange(dest_airport_region,desc(arrival_delay_time))
```

```
# A tibble: 16 x 4
# Groups:   dest_airport_region [6]
  dest_airport_region dest_airport_name arrival_delay_time total_arrival_delays
  <fct>               <fct>               <dbl>               <int>
1 West                Daniel K Inouye         51                  25
2 West                McCarran              47                  101
3 West                Seattle-Tacoma         45.5                138
4 South               Orlando              49                  247
5 South               Tampa                47.5                118
6 South               Raleigh-Durham         45                   69
7 Northeast           Bradley              55                   45
8 Northeast           Logan               49                  302
9 Northeast           Newark Liberty        48                  131
10 Midwest            Chicago OHare         46                  237
11 Midwest            Minneapolis-St Paul    44                   66
12 Midwest            Detroit Metro Wayne ~ 40.5                 76
13 Southwest          Dallas-Fort Worth      41                  229
```

14 Southwest	Phoenix Sky Harbor	38	65
15 Southwest	George Bush Intercon~	37	153
16 Middle Atlantic	Norfolk	37	13

Question 3 : Are certain times of the day or year problematic?

Answer: Operations happening in the Evening(after 7pm) and Night(before 5am) seems to be problematic as they are accounting for 68.3% of total arrival delays as well as 67.11% of departure delays respectively. While the departure delays tend to be constant over the months, the arrival delay is high in the months from June-August and December.

```
flights_df <- flights_df %>%
  mutate(time_period = case_when(
    sch_arrival_time >= 5 & sch_arrival_time <12 ~ 'Morning',
    sch_arrival_time >= 12 & sch_arrival_time <17 ~ 'Afternoon',
    sch_arrival_time >= 17 & sch_arrival_time <21 ~ 'Evening',
    TRUE ~ 'Night'))

dt1<-flights_df %>% group_by(time_period) %>% filter(arrival_delay > 15) %>%
  summarize(total_delays=n()) %>% ungroup() %>%
  mutate(percent_of_delays = round(100*(total_delays/sum(total_delays)),2))

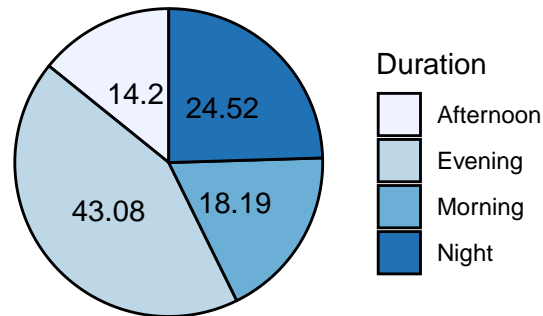
dt2<-flights_df %>% group_by(time_period) %>% filter(dep_delay > 15) %>%
  summarize(total_delays=n()) %>% ungroup() %>%
  mutate(percent_of_delays = round(100*(total_delays/sum(total_delays)),2))

fig1<- ggplot(dt1, aes(x = "", y = percent_of_delays, fill = time_period)) +
  geom_col(color = "black") +guides(fill=guide_legend(title="Duration"))+
  geom_text(aes(label = percent_of_delays),
    position = position_stack(vjust = 0.5)) +
  coord_polar(theta = "y")+theme_void() + scale_fill_brewer() +
  labs(title = "Dist. of Total Arrival Delays within a Day(%)")

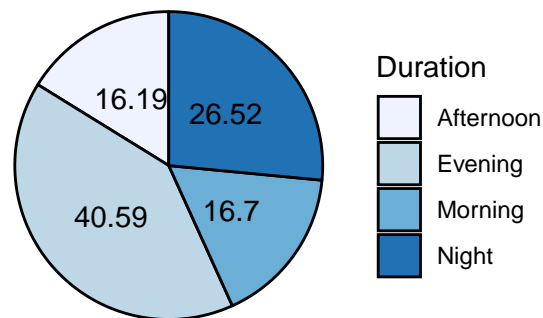
fig2<- ggplot(dt2, aes(x = 2, y = percent_of_delays, fill = time_period)) +
  geom_col(color = "black") +guides(fill=guide_legend(title="Duration"))+
  geom_text(aes(label = percent_of_delays),
    position = position_stack(vjust = 0.5)) +
  coord_polar(theta = "y")+theme_void() + scale_fill_brewer() +
  labs(title = "Dist. of Total Departure Delays within a Day(%)")

grid.arrange(fig1, fig2, nrow = 2)
```

Dist. of Total Arrival Delays within a Day(%)



Dist. of Total Departure Delays within a Day(%)



```
monthly_dep_delay_percentage<-flights_df %>% group_by(month) %>%
summarize(total_dep_delays=n()) %>% ungroup() %>%
mutate(percent_of_delays = round(100*(total_dep_delays/sum(total_dep_delays)),2)) %>% arrange(desc(percent_of_delays))

monthly_dep_delay_percentage
```

```
# A tibble: 12 x 3
  month      total_dep_delays percent_of_delays
  <fct>          <int>          <dbl>
1 July             3120             9.33
2 August            3092             9.25
3 June              3071             9.19
4 October           3051             9.13
5 May               2887             8.64
6 November          2885             8.63
7 September         2877             8.61
8 December          2768             8.28
9 April             2700             8.08
10 March            2554             7.64
11 January          2245             6.71
12 February         2183             6.53
```

```
monthly_arr_delay_percentage<-flights_df %>% group_by(month) %>%
filter(arrival_delay > 15) %>% summarize(total_arr_delays=n()) %>%
ungroup() %>%
mutate(percent_of_delays = round(100*(total_arr_delays/sum(total_arr_delays)),2)) %>% arrange(desc(percent_of_delays))
```



```
monthly_arr_delay_percentage
```

```
# A tibble: 12 x 3
  month      total_arr_delays percent_of_delays
  <fct>          <int>          <dbl>
1 July              729             14.3
2 June              665             13.1
3 December          640             12.6
4 August            529             10.4
5 October           393              7.72
6 May               385              7.56
7 September         373              7.33
8 March             316              6.21
9 April             315              6.19
10 February         264              5.19
11 November         256              5.03
12 January          225              4.42
```

Question 4: Are flight delays affected by taxi-out and taxi-in time?

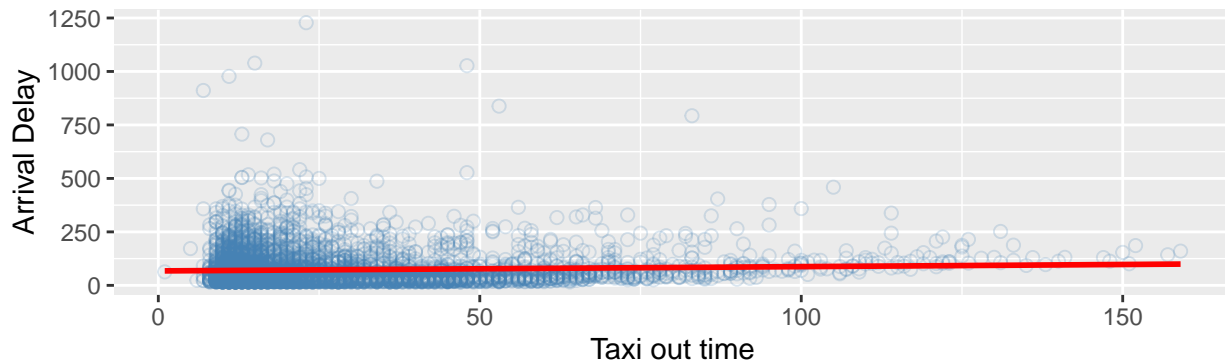
Answer: Based on the results from the scatter plot it is evident that flight delays are not affected by taxi in/out times.

```
dt2<-flights_df%>% select(taxi_out,arrival_delay) %>% filter(arrival_delay>15)
fig1<-ggplot(dt2,aes(x=taxi_out,y=arrival_delay)) +
  geom_point(size=2, shape=21,color="steelblue",alpha = 0.2) +
  labs(title = "Relation b/w Taxi out time & arrival delay ",
        y = "Arrival Delay",
        x = "Taxi out time") +
  geom_smooth(method=lm, se=FALSE, fullrange=TRUE,color="red")

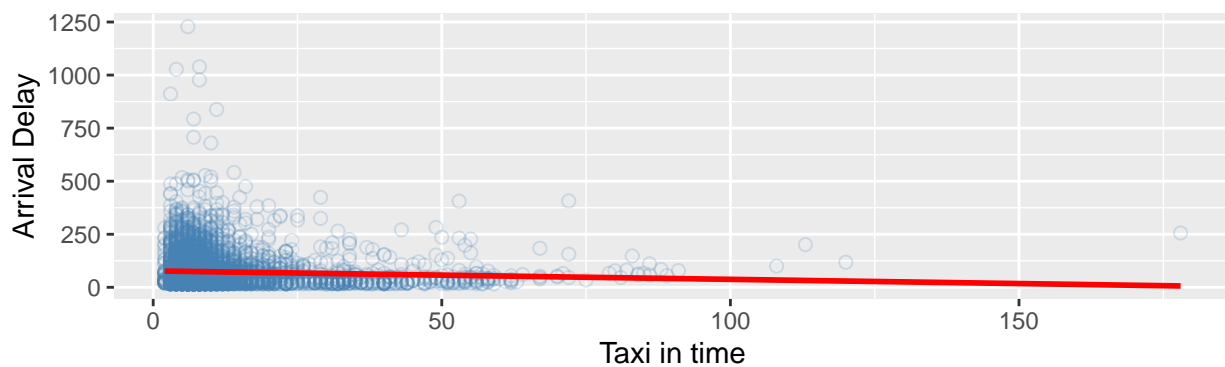
dt1<-flights_df%>% select(taxi_in,arrival_delay) %>% filter(arrival_delay>15)
fig2<-ggplot(dt1,aes(x=taxi_in,y=arrival_delay)) +
  geom_point(size=2, shape=21,color="steelblue",alpha = 0.2) +
  labs(title = "Relation b/w Taxi in time & arrival delay ",
        y = "Arrival Delay",
        x = "Taxi in time") +
  geom_smooth(method=lm, se=FALSE, fullrange=TRUE,color="red")

grid.arrange(fig1, fig2, nrow = 2)
```

Relation b/w Taxi out time & arrival delay



Relation b/w Taxi in time & arrival delay

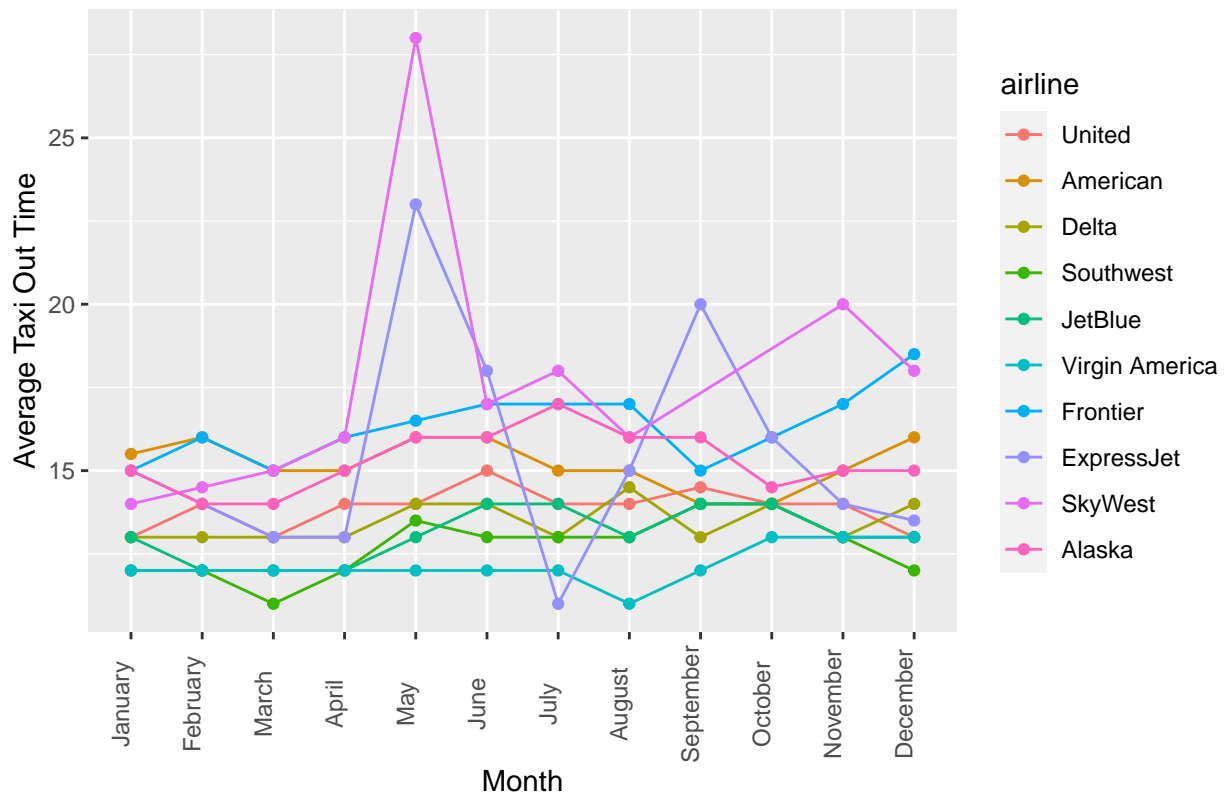


Question 5: Do certain airlines or time of year lead to greater taxi out times (i.e. traffic jams on the runways)?

Answer: Alaska airlines is showing higher taxi out between January and July whereas Skywest is experiencing increased taxi out time from January before reaching a peak time of 30mins in May. While, Frontier is showing greater taxi out times from September; Express Jet is showing higher taxi out times in the month of May with a peak time of 25mins before increasing again in September.

```
flights_df %>% group_by(airline, month) %>%
  summarize(avg_taxi_out=median(taxi_out)) %>%
  ggplot(aes(x=month, y=avg_taxi_out, color =airline, group=airline)) +
  geom_line() +geom_point()+
  labs(title = "Line Graph representation of Average Taxi Out Time",
       y = "Average Taxi Out Time",
       x = "Month") +theme(axis.text.x = element_text(angle = 90, vjust = -0.1))
```

Line Graph representation of Average Taxi Out Time



Question 6: How various airlines are performing on the runway and with respect to delay times?

Answer: During taxi-in American and Frontier are experiencing higher delay times. In terms of delay in arrivals and departures Alaska, Skywest, Express Jet and Frontier are highest when compared to other airlines.

```
flights_df %>% group_by(airline) %>% filter(dep_delay > 0 & arrival_delay > 15) %>%
  summarize(arr_delay=median(arrival_delay),
            dep_delay=median(dep_delay),
            taxi_in=median(taxi_in),
            wheels_on=median(wheels_on),
            taxi_out=median(taxi_out)) %>%
  arrange(desc(taxi_out)) %>%
  pivot_longer(cols = c(arr_delay, dep_delay, taxi_in, taxi_out, wheels_on),
               names_to = 'value_type',
               values_to = 'total_count') %>%
  ggplot(aes(x=reorder(airline, total_count), y=total_count, fill = airline)) +
  geom_bar(stat="identity", position = "dodge") + facet_wrap(~value_type) +
  coord_flip() +
  labs(title = "Bar Graph representation of Performance of US Airlines",
       x = "Airlines",
       y = "Time(minutes)")
```

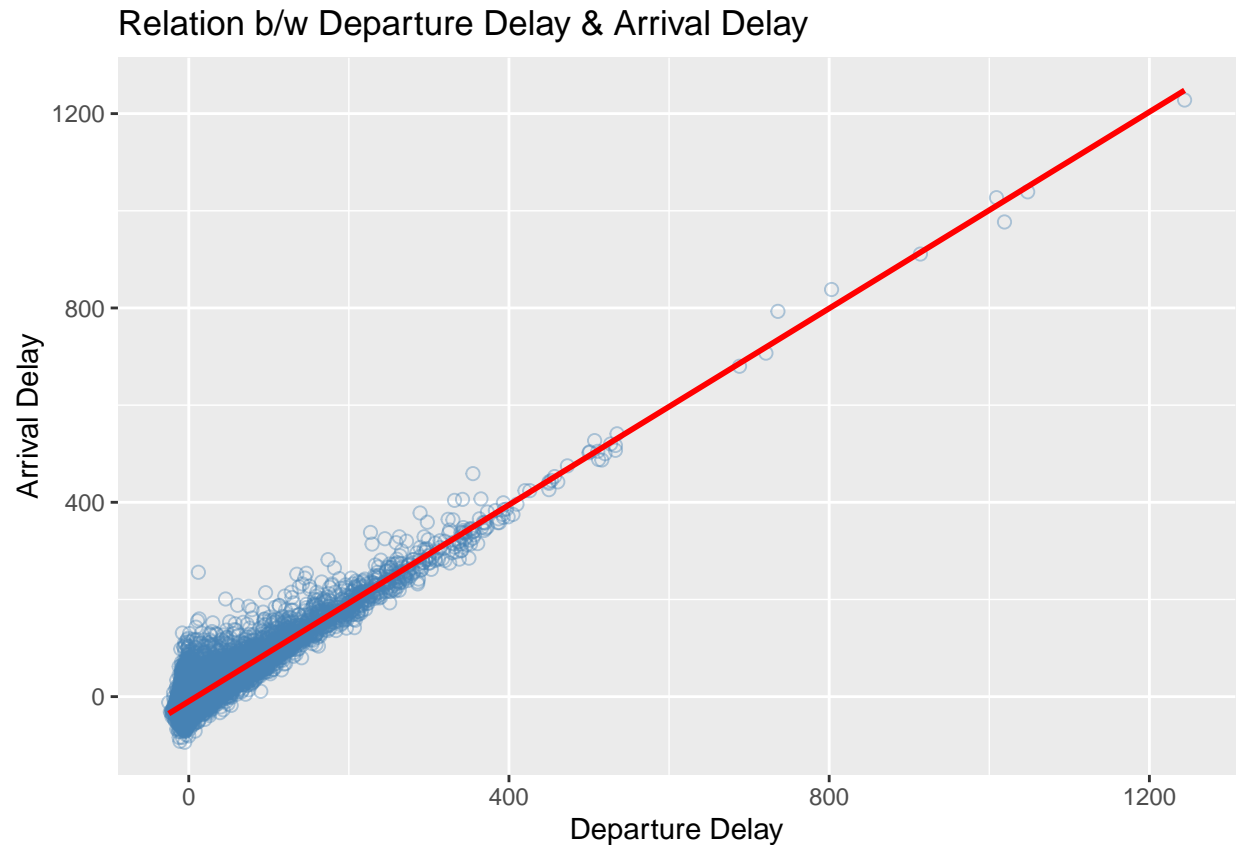
Bar Graph representation of Performance of US Airlines



Question 7: Does delay in departures cause arrival delay in destination?

Answer: Yes, from the scatter plot it can be observed that the arrival delay is increasing linearly with respect to the increase in departure delay.

```
ggplot(flights_df, aes(x=dep_delay, y=arrival_delay)) +
  geom_point(size=2, shape=21, color="steelblue", alpha = 0.4) +
  labs(title = "Relation b/w Departure Delay & Arrival Delay ",
        x = "Departure Delay",
        y = "Arrival Delay") +
  geom_smooth(method=lm, se=FALSE, fullrange=TRUE, color="red")
```

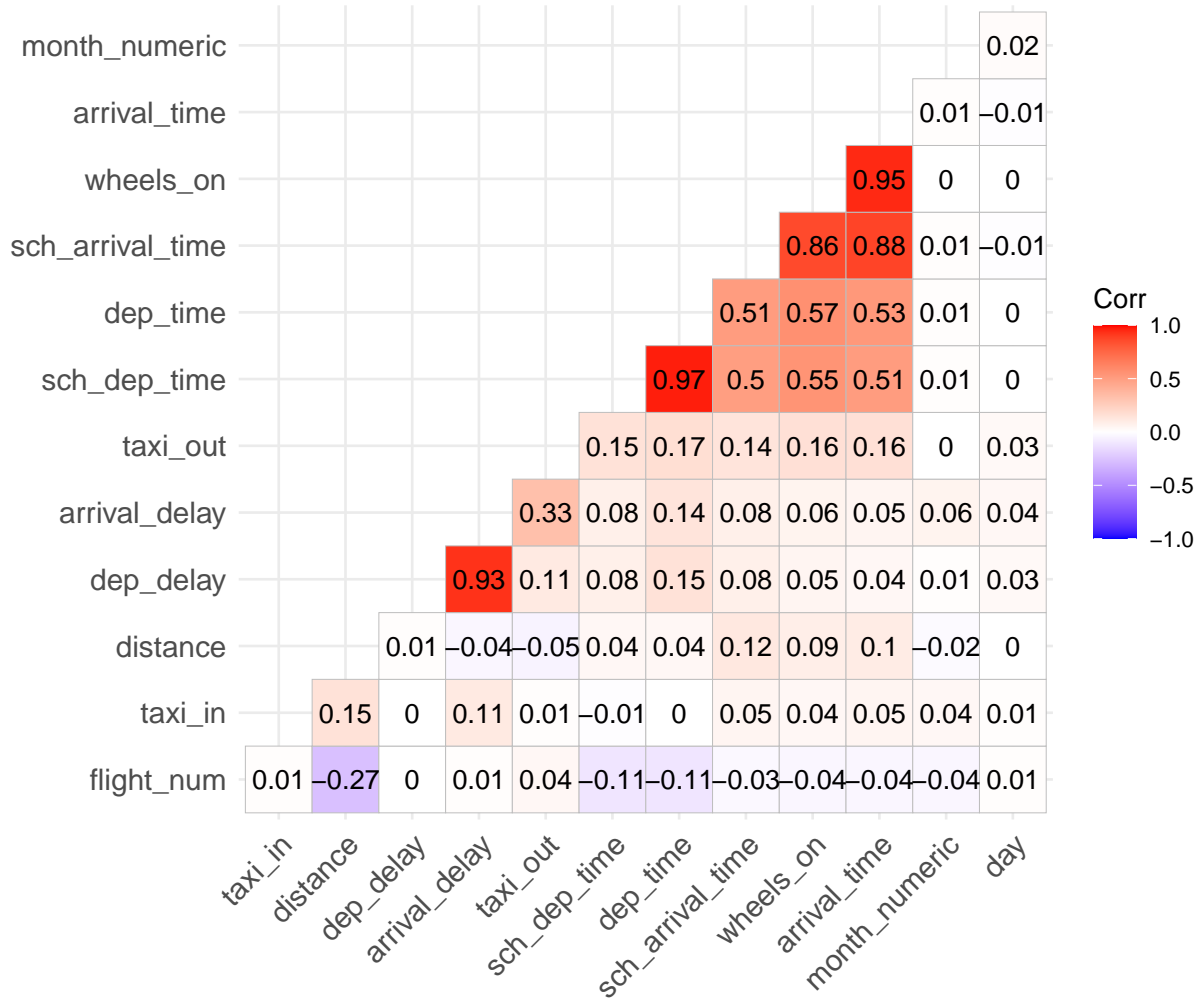


Question 8: How are the airline characteristics related to each other**

Answer: The heat map explains that the wheels on time is highly correlated with the arrival time and moderately correlated with the departure time. It also explains that departure delay is positively correlated with arrival delay. It is interesting to note that delays are not affected by distance variable.

```
numeric_df <- Filter(is.numeric, flights_df)
ggcorrplot(cor(numeric_df), hc.order = TRUE, type = "lower",
            lab = TRUE, digits = 2) +
  labs(title = "Correlation Matrix of Airline Characteristics")
```

Correlation Matrix of Airline Characteristics



Question 9 :What are the taxi in/taxi-out times for the flights that arrived early over the flights that are delayed? **Answer:**Airlines that are delayed are experiencing additional taxi out,wheels on time of 5 to 10minutes when compared to the flights that arrived early.For taxi in time there has been any major difference expect for Jet and Frontier airlines which have taxi in time greater than 10minutes.

```
flights_df %>%
  mutate(arrival_state = case_when(
    arrival_delay <=15 ~ 'Early/On-time',
    TRUE ~ 'Delayed')) %>% group_by(airline,arrival_state) %>%
  summarise(taxi_out_time=median(taxi_out),taxi_in_time=median(taxi_in),wheels_on=median(wheels_on)) %>%
  arrange(arrival_state)
```

```
# A tibble: 20 x 5
# Groups:   airline [10]
  airline      arrival_state taxi_out_time taxi_in_time wheels_on
  <fct>         <chr>           <dbl>         <dbl>         <dbl>
1 United      Delayed              18              8          19.3
2 American    Delayed              19             11          20.0
3 Delta       Delayed              19              7          16.8
4 Southwest   Delayed              20              7          19.8
5 JetBlue     Delayed              19              6          20.2
```

6	Virgin America	Delayed	15	8	20.3
7	Frontier	Delayed	18	12	20.8
8	ExpressJet	Delayed	17	6	16.4
9	SkyWest	Delayed	23	7	19.7
10	Alaska	Delayed	17	7	22.4
11	United	Early/Ontime	14	7	14.9
12	American	Early/Ontime	14	10	13.5
13	Delta	Early/Ontime	13	6	13.0
14	Southwest	Early/Ontime	12	7	14.6
15	JetBlue	Early/Ontime	13	6	12.1
16	Virgin America	Early/Ontime	12	8	12.6
17	Frontier	Early/Ontime	16	12	18.9
18	ExpressJet	Early/Ontime	15	6	14.1
19	SkyWest	Early/Ontime	16	7	13.6
20	Alaska	Early/Ontime	15	7	21.3

Bonus Question: Does weather have any impact on delay of airlines**

Answer: Yes, weather has a great impact on the airline delays and it is evident from the increasing delay, arrival and taxi out between July and November when temperatures are falling down. On the other hand from January, when the temperature are slowly rising, the delay rates are decreasing gradually.

```
temp_df<-read.csv("temperature.csv")
#Parsing Dates
flights_df$scheduled_flight_date<- ymd(flights_df$scheduled_flight_date)
temp_df$Date<- ymd(temp_df$Date)
temp_df$Average<-(temp_df$Average-32)*5/9
#Joining Temperature dataset by Date column
final_df<-left_join(flights_df, temp_df,
                    by = c("scheduled_flight_date" = "Date"))
#Checking for NA rows after joining
sum(is.na(final_df))

[1] 0

weather_df<-final_df %>% group_by(month) %>% filter(dep_delay >0,arrival_delay>0) %>%
  summarize(`avg_temp(c*)`=round(mean(Average),2),
            total_flights=n(),
            dep_delay_rate=round((median(arrival_delay)/total_flights)*100,2),
            arr_delay_rate=round((median(dep_delay)/total_flights)*100,2),
            taxi_in_rate=round(median(taxi_in)*100/n(),2),
            taxi_out_rate=round(median(taxi_out)*100/n(),2)) %>%
pivot_longer(cols = c(`avg_temp(c*)`,dep_delay_rate,arr_delay_rate,taxi_in_rate,taxi_out_rate),
             names_to = 'value_type',
             values_to = 'values')

weather_df
```

```
# A tibble: 60 x 4
  month      total_flights value_type      values
  <fct>          <int> <chr>         <dbl>
1 January         329 avg_temp(c*)   -0.22
2 January         329 dep_delay_rate    6.69
3 January         329 arr_delay_rate   11.6
4 January         329 taxi_in_rate     2.13
5 January         329 taxi_out_rate     4.56
```

```

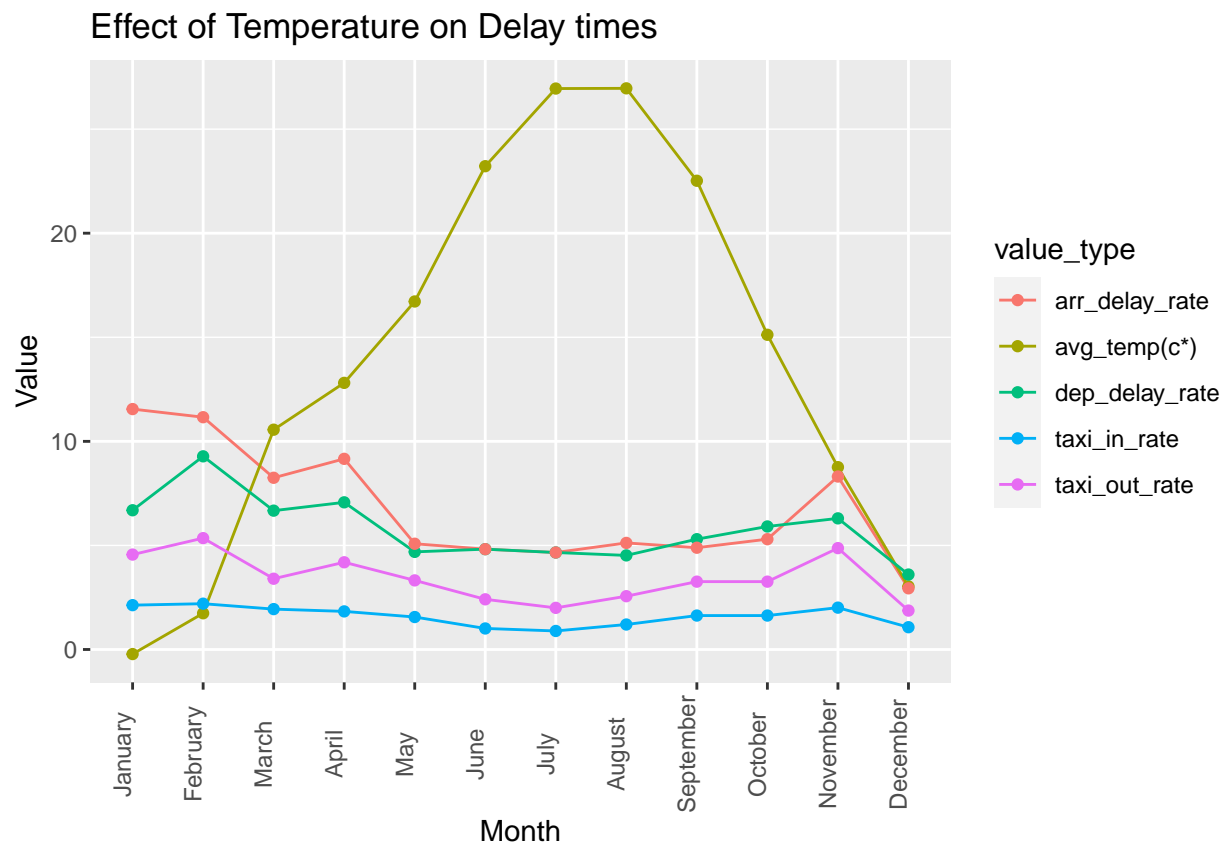
6 February      318 avg_temp(c*)      1.74
7 February      318 dep_delay_rate    9.28
8 February      318 arr_delay_rate    11.2
9 February      318 taxi_in_rate      2.2
10 February     318 taxi_out_rate     5.35
# ... with 50 more rows

```

```

ggplot(weather_df,aes(x=month,y=values,color =value_type,group=value_type)) +
  geom_line() +geom_point()+
  labs(title = "Effect of Temperature on Delay times",
       y = "Value",
       x = "Month") +theme(axis.text.x = element_text(angle = 90, vjust = -0.1))

```



Executive Summary

1.Introduction

Delays is one of the important factors that needs to be considered by Airline authority as they cause great inconvenience to the passengers forcing them to spend more spend more money and also to the airports thereby affecting overall annual profits and reputation.The goal of this analysis is to identify the airports/airlines that are more prone to delays and are experiencing higher delay times in the runways.It also tries to identify the percentage of delays caused within a day and also over the year with the help of weather data.Identifying above problems and providing solutions through in-depth analysis will help the airports to streamline operations effectively and airline companies to hold their positions.

2.Key Findings

Some of the key findings from my analysis reveal that United Airlines are more prone to arrival delays than followed by American and Jetblue and it is due to fact that it has more domestic operations than any other airlines. Flights that are delayed are experiencing additional taxi out, wheels on time of 5 to 10 minutes when compared to the flights that arrived early/on time. Airports located in West, Northeast, south region cities such as Los Angeles, San Francisco, Denver, Boston, Network are experiencing delays in several hundreds annually with an average delay time greater than 35 minutes. It should be noted that around 67% of these delays are occurring during Evenings and Night times and they show up to increase between June-August. When it comes to traffic on runways, the taxi-out time doesn't tend to show any impact on the flight arrival delay but airlines such as Skywest, Alaska are facing increased taxi out times between January and April whereas Frontier and ExpressJet are showing higher taxi out times during September along with median delay time greater than 60 minutes. Based on summary from the operations, it is observed that Alaska, Skywest, ExpressJet and Frontier are exhibiting more delay and arrival times while the taxi in and taxi out times among airways are almost identical. Some of the features such as arrival delay, departure delay and wheels on time are highly correlated with each other and delay in one of these variables affects other significantly. It should be noted that delays and taxi out times are increasing as the temperature starts to drop between July and November and decrease from January as it starts to raise.

3.Recommendations

Based on my analysis, I would recommend FAA to initially reschedule some of the flights operating between Evenings and Nights to Morning and Afternoon as these account for about majority of delays as well as increase flights operations in Summer as this period is more susceptible to delays. It has been observed that majority of delays are happening in cities located in West, South and Northeast regions with a median arrival delay time greater than 37 minutes. While the tax-out and taxi-in times are considerably similar for all the airlines, some of the less popular airlines are experiencing overall delays and taxi-out times especially in Spring and Fall seasons. To overcome above mentioned issues, it is necessary to expand terminals and runways for the corresponding airports/construct additional domestic airports if necessary. Since, arrival delay, departure delay and wheels on time are dependent on one other, addressing one of the issues would eliminate existing problems. It is also important to hire more airport staff to meet the increasing demand in airport operations. Considering delays due to climatic conditions, airlines should take necessary actions such as halting operations during extreme weather conditions, providing reschedules and refunds without any extra charges.